

PET SHOP CHECK LIST

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
Good Fair Bad Excess Faeces Old/Soiled Food

Name of Pet Shop: Molly's Petfoods

Address: Hoofstraat Morreesburg.

Name of Owner: Wilma Steyn Cell: 0833206760

Tel: _____ Fax/Email: info@mollyspetfoods.co.za

Veterinarian: Tygerberg Dierhospitaal Tel: _____

GENERAL

What happens to sick animals: Take to the vet
 Self medicate New owners must treat Taken to vet

What happens to animals after hours: Kept in Shop
 Kept in shop Go home with owner Sent back to supplier

What treatment do Puppies get: _____
 Vaccine De-wormer Vaccine on Request None Other

What treatment do Kittens get: _____
 Vaccine De-wormer Vaccine on Request None Other

Quarantine Cages Provided: _____
 Yes No None Seen Separate Room

Rodent control: Live traps
 Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Suppliers of animals: Breeders

Do they breed: No
 Yes / No / Uncertain Single Sex Groups

If breeding, what happens to offspring: _____
 Hand-Reared / Parent Reared / Sold Unweaned

If removed for hand rearing, from what age: _____

Reason for hand rearing: _____

RODENTS

Numbers: Rats _____ Mice _____ Guinea Pigs _____ Hamsters 6

Group structures 2 Same Size together
 Compatibility of Groups Good
 Space Good
 Cage Maintenance Good
 Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: Yes
 Hygiene of cages Good
 Ventilation Good
 Draughts yes
 Temperature Comfortable
 Do they allow breeding No
 How do staff handle animals Good
 Do they allow public to handle the animals No
 Hiding areas Good
 Bedding Sawdust + Fls
 Is bedding clean & absorbent yes
 Cleaning routine 2 times per per day _____ per week
 Water Non tip bowl
 Hygiene of water provision clean
 Diet Good Pellets and Roughage
 Frequency of feed Once or twice Do they remove old food? Yes ☒ No ☐
 Is the diet Good and Nutritious
 Are the animals fully weaned yes
 Condition of animals Good
 Describe Concerns _____
 How are rodents transported from the shop _____
 Where are unweaned rodents kept _____
 Are unweaned rodents sold live? yes
 How are rodents killed (as reptile food)? _____

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: _____

Kitten Numbers: _____ Rabbit Numbers: 2Group structures Only two
Singly Only with litter mates Some litters mixed All togetherCompatibility of Groups Good
Good (Play & Positive Interaction) Mixed Sizes Bullying Describe AboveSpace Good
Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too smallCage Maintenance Good
Good Fair (some repairs needed) Poor (harmful features)Hygiene of cages Good
Good Fair Unacceptable Excess Faeces Old/Soiled FoodVentilation Good
Good (Fresh & Clean) No (Stuffy & Smelly) Describe AboveDraughts No
No Yes Describe AboveTemperature comfortable
Too Hot (Panting etc) Too Cold (Curled up/shivering) ComfortableShelter provided in outside pens None
Good Needs Improvement Poor NoneDo they allow breeding No
Yes No Describe AboveHow do staff handle animals Good
Good Fair Poor UnacceptableDo they allow public to handle animals: Adults _____ Children (Age) NO Under supervision _____Floor construction: Plastic
Wood Concrete Chicken Mesh Weld Mesh Soil OtherBedding: None
Blankets Bed Carpet Soil Sawdust Straw Newspaper Other

Is Bedding Clean & Absorbent: _____

Cleaning routine twice per day per day 7 per week
Yes No Needs Changing OtherWater Non - Tip Bowl
Non-Tip Bowl Bowl too small Bowl too deep to reach water None AvailableHygiene of water provision Clean
Clean Dirty Very Dirty Green Algae Soiled

Diet for Puppies _____ Kittens _____

Diet for Rabbits Quality pellets and fresh vegetables
Quality Pellets Roughage Fresh Vegetables/Fruit OtherIs the diet Good and nutritiousFrequency of feed Once to twice Do they remove old food? Yes ☒ No ☐
Good & Nutritious Poor Not Fresh Not Enough OtherAre the animals fully weaned? YesCondition of animals Good
Yes (feeding themselves well) Just Weaned Not WeanedDescribe Concerns _____
Good Fair Poor Very Poor

Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks Good

Is water clean Clear

Is equipment (nets/heaters) in good repair Good

Do the tanks have efficient aeration Fair and Good

Do the tanks have filtration Fair

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes ☒ No ☐

Are the tanks enriched yes Plants, Rocks

Are the tanks overstocked Fair

Are lights turned off at night for fish to rest yes

Do tanks have covers yes

Water at proper level (should be small gap between top of water and cover) yes

Condition of animals Good

Describe Concerns _____

Temperature Suitable _____

How often are the fish fed: Daily

Is enough species specific food given yes

In the event of a power failure is the pet shop owner / attendant informed: yes

How do staff handle animals Good

Any dead fish observed: Describe Reason No

Compatibility of Groups Good

How are fish destroyed when necessary _____

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)

Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water

How do the buyers transport the fish from the shop In strong plastic bags pumped

Is the chlorine removed from tap water before adding to tanks (Aerated for 24 hours or a de-chlorinating product used)? yes

Yes No

BIRDS

Bird Numbers & Breeds ²⁴ Buddies, Canaries, Vinkies, 3 parakeets

Group structures In small groups

Compatibility of Groups Good

Space Good

Cage Maintenance Good

Hygiene of cages Good

Ventilation Good

Are birds exposed to draughts No

Are birds left in full sun No

Temperature Comfortable

Shelter provided in outside pens Good

Adequate perch space Good

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) No

Suppliers of birds Breeder's

How do staff handle animals Good

Cleaning routine twice per day

Water Non-Tip Bowls

Hygiene of water provision Clean

Diet for Birds Buddie seed and also fresh veg.

Frequency of feed: twice per day Do they remove old food: Yes ☒ No ☐

Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet Good and Nutritious

Are the animals fully weaned yes

Condition of animals Good

Describe Concerns —

How are birds transported from the shop In travel cages

REPTILES

Reptile Numbers & Breeds _____

Group structures _____

Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____

Good (No aggression/anxiety) Aggression Describe Above

Space _____

Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)

Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____

Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____

Good Fair Bad Excess Scat Excess Shedded Skin

Are reptiles left in full sun _____

No Yes Describe Above

Temperature Suitable _____

Note: Snakes tropical 27°C – 38°C; other 20°C– 35°C; Lizards 30°C-35°C

How do staff handle animals _____

Good Fair Poor Unacceptable

Do they allow public to handle the animals _____

Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Venomous snakes: Are staff trained to handle _____

Yes No

Security/safety _____

Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Are tank covers secure to prevent escape _____

Yes No

Enrichment/Hiding Area _____

Logs / Wood / Box / Pipes / Tunnels /Describe Other

Bedding _____

Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Is bedding clean & absorbent _____

Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____

Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of heat source _____

No bare lamps

Water _____

Non-Tip Bowl Deep Wide Bowl Too Small None Available

Hygiene of water provision _____

Clean Dirty Filthy Green Algae Soiled

Diet for reptiles _____

Live Prey (Unacceptable) Dead Animals Describe Above

Source of prey _____

Bought dead (from where) Killed on site (describe method) Other

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Condition of animals _____

Good Fair Poor Very Poor Describe Bad Shedding

Describe concerns _____

Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

How are reptiles transported from the shop _____

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____
 _____ Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____
 _____ Good (No aggression/anxiety) Aggression/Fighting Describe Above

Space _____
 _____ Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance _____
 _____ Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
 _____ Good Fair Bad Old/Soiled Food Mould

Are Tarantulas protected from bright lights/full sun which will dry them out _____
 _____ No Yes Describe Above

Temperature Suitable _____
 _____ **Note:** Tropical species need more humidity than desert animals

How do staff handle animal _____
 _____ Good Fair Poor Unacceptable

Do they allow public to handle the animals _____
 _____ Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Security/safety _____
 _____ Door Latch/ Door Lock

Are tank covers secure to prevent escape _____
 _____ Yes No

Enrichment/Hiding Area _____
 _____ Logs / Wood / Box / Pipes / Tunnels Describe Other

Substrate _____

Is substrate Clean & Absorbent _____
 _____ Yes No Needs Changing Other

Cleaning routine _____
 _____ per day _____ per week

Heating _____
 _____ Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of Heat Source _____
 _____ No bare lamps One side of tank Over entire tank

Water _____
 _____ Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None Available

Hygiene of water provision: _____
 _____ Clean Dirty Filthy Green Algae Soiled

Diet for Animals _____
 _____ Live Prey Dead Insects Food flakes Describe Above

Source of Food _____

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____
 _____ Good Fair Poor Very Poor Describe Above

Describe concerns _____
 _____ Injuries/ Limbs missing/upside down Describe Other

How are animals transported from the shop: _____

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes _____ No ☒Comments:

No warnings was given.

Inspector: Stephanie Feltner Date: 12/04/19 Time: 11h30

Follow up due _____

Comments: