

PET SHOP CHECK LIST**Inspection Details**

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
Good Fair Bad Excess Faeces Old/Soiled Food

Name of Pet Shop: Westcoast Farmstg

Address: Corner R315/R27, VERFONTEIN

Name of Owner: Jared Jager Cell: _____

Tel: _____ Fax/Email: _____

Veterinarian: Verfontein Animal Clinic Tel: 022 451 2087

GENERAL

What happens to sick animals: Take them to the vet
Self medicate New owners must treat Taken to vet

What happens to animals after hours: kept in their cages & cages
Kept in shop Go home with owner Sent back to supplier

What treatment do Puppies get: —
Vaccine De-wormer Vaccine on Request None Other

What treatment do Kittens get: —
Vaccine De-wormer Vaccine on Request None Other

Quarantine Cages Provided: yes

Rodent control: NO
yes No None Seen Separate Room

Suppliers of animals: Breeders
Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Do they breed: NO
Yes / No / Uncertain Single Sex Groups

If breeding, what happens to offspring: —
Hand-Reared / Parent Reared / Sold Unreared

If removed for hand rearing, from what age: —

Reason for hand rearing: —

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: _____

Kitten Numbers: _____ Rabbit Numbers: 32Group structures ~~Into groups~~ All together
Singly Only with litter mates Some litters mixed All togetherCompatibility of Groups Good
Good (Play & Positive Interaction) Mixed Sizes Bullying Describe AboveSpace Good
Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too smallCage Maintenance Good
Good Fair (some repairs needed) Poor (harmful features)Hygiene of cages Good
Good Fair Unacceptable Excess Faeces Old/Soiled FoodVentilation Good
Good (Fresh & Clean) No (Stuffy & Smelly) Describe AboveDraughts Good
No Yes Describe AboveTemperature Comfortable
Too Hot (Panting etc) Too Cold (Curled up/shivering) ComfortableShelter provided in outside pens None
Good Needs Improvement Poor NoneDo they allow breeding No
Yes No Describe AboveHow do staff handle animals Good
Good Fair Poor UnacceptableDo they allow public to handle animals: Adults No Children (Age) No Under supervision NoFloor construction: Part cement and part ground
Wood Concrete Chicken Mesh Weld Mesh Soil OtherBedding: Oathay
Blankets Bed Carpet Soil Sawdust Straw Newspaper OtherIs Bedding Clean & Absorbent: Yes
Yes No Needs Changing OtherCleaning routine 2 times per day _____ per weekWater Non-tip bowl
Non-Tip Bowl Bowl too small Bowl too deep to reach water None AvailableHygiene of water provision Clean
Clean Dirty Very Dirty Green Algae Soiled

Diet for Puppies _____ Kittens _____

Diet for Rabbits Re Rabbit Pellets, fresh veg and fruit
Quality Pellets Roughage Fresh Vegetables/Fruit OtherIs the diet Good and nutritious
Good & Nutritious Poor Not Fresh Not Enough OtherFrequency of feed Twice per day Do they remove old food? Yes ☒ No ☐Are the animals fully weaned? _____
Yes (feeding themselves well) Just Weaned Not WeanedCondition of animals Good
Good Fair Poor Very PoorDescribe Concerns _____
Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

RODENTS

Numbers: Rats _____ Mice _____ Guinea Pigs _____ Hamsters _____

Group structures _____

Compatibility of Groups _____
 Singly Mother & Young Separate Same sizes together All together

Space _____
 Good (Play & Positive Interaction) Fighting Bullying Describe Above

Cage Maintenance _____
 Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: _____
 Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
 Good Fair Bad Excess Faeces Old/Soiled Food

Ventilation _____
 Good (No Ammonia Smell) Fair Poor (Ammonia Smell)

Draughts _____
 No Yes Describe

Temperature _____
 Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable (20°C- 24°C)

Do they allow breeding _____
 Yes No Describe Above

How do staff handle animals _____
 Good Fair Poor Unacceptable

Do they allow public to handle the animals _____
 Yes No Not Seen

Hiding areas _____
 Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) Other

Bedding _____
 Sawdust Straw Newspaper Other

Is bedding clean & absorbent _____
 Yes / No Needs Changing Type: Sawdust/Newspaper/Other

Cleaning routine _____ per day _____ per week

Water _____
 Non-tip Bowl Bowl too small Bowl too deep to reach water None available

Hygiene of water provision _____
 Clean Dirty Very Dirty Green Algae Soiled

Diet _____
 Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Is the diet _____
 Good & Nutritious Poor Not Fresh Not enough Other comments

Are the animals fully weaned _____
 Yes (feeding themselves well) Just Weaned Under Age

Condition of animals _____
 Good Fair Poor Very Poor Describe Above

Describe Concerns _____
 Injuries/ Poor Coat / Listless / Runny Eyes/ Runny Nose / Diarrhoea

How are rodents transported from the shop _____

Where are unweaned rodents kept _____
 Good (with mother) Unacceptable (Plastic container/cage/box)

Are unweaned rodents sold live? _____
 No (Good) Yes (Unacceptable)

How are rodents killed (as reptile food)? _____
CO2 (Unacceptable issue warning) Hitting on Head/live freezing Describe

FISH

Hygiene of tanks _____

Is water clean _____

Is equipment (nets/heaters) in good repair _____

Do the tanks have efficient aeration _____

Do the tanks have filtration _____

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes _____ No _____

Are the tanks enriched _____

Are the tanks overstocked _____

Are lights turned off at night for fish to rest _____

Do tanks have covers _____

Water at proper level (should be small gap between top of water and cover) _____

Condition of animals _____

Describe Concerns _____

Temperature Suitable _____

How often are the fish fed: _____

Is enough species specific food given _____

In the event of a power failure is the pet shop owner / attendant informed: _____

How do staff handle animals _____

Any dead fish observed: Describe Reason _____

Compatibility of Groups _____

How are fish destroyed when necessary _____

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)
Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water _____

How do the buyers transport the fish from the shop _____

Is the chlorine removed from tap water before adding to tanks
(Aerated for 24 hours or a de-chlorinating product used)? _____

BIRDS

Bird Numbers & Breeds _____

Group structures Small groups
Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups Good
Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Space Good
Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance Good
Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages Good
Good Fair Poor Excess Faeces Old/Spoiled Food

Ventilation Good
Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds exposed to draughts No
No Yes Describe Above

Are birds left in full sun No
No Yes Describe Above

Temperature Comfortable
Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Shelter provided in outside pens Good
Good Needs Improvement Poor None

Adequate perch space Good
Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) No
No Yes

Suppliers of birds Breeders

How do staff handle animals Very well
Very Well Good Fair Poor Unacceptable

Cleaning routine Twice a day per day _____ per week _____

Water Non-Tip bowl
Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Hygiene of water provision Clean
Clean Dirty Very Dirty Green Algae Soiled

Diet for Birds Seeds and Fruits

Frequency of feed: Twice per day Do they remove old food: Yes ☒ No ☐
Note: Check to see that there is seed in the feed dish, not just empty shells left by the birds.

Is the diet Good and Nutritious
Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned yes
Yes (feeding themselves well) Just weaned Under-age

Condition of animals Good
Good Fair Poor Very Poor Describe Above

Describe Concerns _____
Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

How are birds transported from the shop Small Cages

BIRDS

Lovebirds 18
Kakarkis 2
Budgies 28
Cocktail 6
Red Rumps 4
Rainbow Lorikeet 2
Ring Knack 3
Galaxy Cocktail 1
Sun Conure 1
Macaw 3
White doves 4
Peacocks 7
Eclectus2
Illigers Macaw 1
African Grey 6
Ducks 12
Indian Geese 15
White Geese 8

Turkey 14
Chicken 32

REPTILES

Reptile Numbers & Breeds _____

Group structures _____
 Singly In small groups Large Groups Same species Mixed species

Compatibility of Groups _____
 Good (No aggression/anxiety) Aggression Describe Above

Space _____
 Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)
 Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____
 Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
 Good Fair Bad Excess Scat Excess Shedded Skin

Are reptiles left in full sun _____
 No Yes Describe Above

Temperature Suitable _____
 Note: Snakes tropical 27°C – 38°C, other 20°C– 35°C; Lizards 30°C–35°C

How do staff handle animals _____
 Good Fair Poor Unacceptable

Do they allow public to handle the animals _____
 Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Venomous snakes: Are staff trained to handle _____
 Yes No

Security/safety _____
 Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Are tank covers secure to prevent escape _____
 Yes No

Enrichment/Hiding Area _____
 Logs / Wood / Box / Pipes / Tunnels /Describe Other

Bedding _____
 Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Is bedding clean & absorbent _____
 Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____
 Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of heat source _____
 No bare lamps

Water _____
 Non-Tip Bowl Deep Wide Bowl Too Small None Available

Hygiene of water provision _____
 Clean Dirty Filthy Green Algae Soiled

Diet for reptiles _____
 Live Prey (Unacceptable) Dead Animals Describe Above

Source of prey _____
 Bought dead (from where) Killed on site (describe method) Other

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Condition of animals _____
 Good Fair Poor Very Poor Describe Bad Shedding

Describe concerns _____
 Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

How are reptiles transported from the shop _____

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____
 _____ Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____
 _____ Good (No aggression/anxiety) Aggression/Fighting Describe Above

Space _____
 _____ Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance _____
 _____ Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
 _____ Good Fair Bad Old/Soiled Food Mould

Are Tarantulas protected from bright lights/full sun which will dry them out _____
 _____ No Yes Describe Above

Temperature Suitable _____
 _____ Note: Tropical species need more humidity than desert animals

How do staff handle animal _____
 _____ Good Fair Poor Unacceptable

Do they allow public to handle the animals _____
 _____ Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Security/safety _____
 _____ Door Latch/ Door Lock

Are tank covers secure to prevent escape _____
 _____ Yes No

Enrichment/Hiding Area _____
 _____ Logs / Wood / Box / Pipes / Tunnels Describe Other

Substrate _____

Is substrate Clean & Absorbent _____
 _____ Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____
 _____ Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of Heat Source _____
 _____ No bare lamps One side of tank Over entire tank

Water _____
 _____ Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None Available

Hygiene of water provision: _____
 _____ Clean Dirty Filthy Green Algae Soiled

Diet for Animals _____
 _____ Live Prey Dead Insects Food flakes Describe Above

Source of Food _____

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____
 _____ Good Fair Poor Very Poor Describe Above

Describe concerns _____
 _____ Injuries/ Limbs missing/upside down Describe Other

How are animals transported from the shop: _____

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes _____

No ☒Comments:

All the animals observed are in a good condition. I observed water, food and shelter. The public members are ~~are~~ not allowed into the big parrot cage without a member of staff. There is enough space in all the cages that I inspected. The Westcoast Farmstal does not have a PAPA licence and Mr. Deon Marais informed me that he didn't know that it was necessary to have a PAPA licence and he told me that he was going to inform the owner Mr. Jared Marais.

Inspector: Patrick Chinwawa Date: 05/09/22 Time: 16:22Follow up due 05/09/23Comments: