

I798

PET SHOP CHECK LIST

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Good Fair Bad Excess Faeces Old/Soiled Food Hamsters

Name of Pet Shop: Groeterjasies

Address: 53 Main Road Saldanha

Name of Owner: Pamela Scheepers Cell: 076 405 1526

Tel: _____ Fax/Email: groeterjasies@gmail.com

Veterinarian: Dr. Rust Tel: _____

GENERAL

What happens to sick animals: _____ ☒ Taken to vet
Self medicate New owners must treat

What happens to animals after hours: _____ ☒ Kept in shop
Go home with owner Sent back to supplier

What treatment do Puppies get: _____ ☒ Vaccine ☒ De-wormer ☒ Vaccine on Request None Other

What treatment do Kittens get: _____ ☒ Vaccine ☒ De-wormer ☒ Vaccine on Request None Other

Quarantine Cages Provided: _____ ☒ Yes No None Seen Separate Room

Rodent control: _____ ☒ Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Suppliers of animals: Fish suppliers are petshops in Cape town

Do they breed: _____ ☒ Yes / No / Uncertain Single Sex Groups

If breeding, what happens to offspring: _____ Hand-Reared / Parent Reared / Sold Unweaned

If removed for hand rearing, from what age: _____

Reason for hand rearing: _____

RODENTS

Numbers: Rats 12 Mice _____ Guinea Pigs _____ Hamsters 8

Group structures _____ ☒ ☒

Compatibility of Groups _____ ☒ Singly ☒ Mother & Young Separate ☒ Same sizes together ☒ All together

Space _____ ☒ Good (Play & Positive Interaction) ☒ Fighting ☒ Bullying ☒ Describe Above

Cage Maintenance _____ ☒ Good (Play & move normally) ☒ Acceptable (stretch out, stand normally & turn) ☒ Cramped/Too small

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: _____ ☒ Yes ☒ No

Hygiene of cages _____ ☒ Good ☒ Fair ☒ Bad ☒ Excess Faeces ☒ Old/Soiled Food

Ventilation _____ ☒ Good (No Ammonia Smell) ☒ Fair ☒ Poor (Ammonia Smell)

Draughts _____ ☒ No ☒ Yes ☒ Describe

Temperature _____ ☒ Too Hot (Panting etc) ☒ Too Cold (Curled up/shivering) ☒ Comfortable (20°C- 24°C)

Do they allow breeding _____ ☒ Yes ☒ No ☒ Describe Above

How do staff handle animals _____ ☒ Good ☒ Fair ☒ Poor ☒ Unacceptable

Do they allow public to handle the animals _____ ☒ Yes ☒ No ☒ Not Seen

Hiding areas _____ ☒ Good (Box/Plastic Container) ☒ Fair (not enough) ☒ Unacceptable (None) ☒ Other

Bedding _____ ☒ Sawdust ☒ Straw ☒ Newspaper ☒ Other

Is bedding clean & absorbent _____ ☒ Yes / No ☒ Needs Changing ☒ Type: Sawdust/Newspaper/Other

Cleaning routine 1x per day per day everyday per week

Water _____ ☒ Non- tip Bowl ☒ Bowl too small ☒ Bowl too deep to reach water ☒ None available

Hygiene of water provision _____ ☒ Clean ☒ Dirty ☒ Very Dirty ☒ Green Algae ☒ Soiled

Diet _____ ☒ Good Pellets ☒ Roughage ☒ Fresh Vegetables/Fruit ☒ Vit C for Guinea Pigs (220mg/lit water daily)

Frequency of feed 1x day Do they remove old food? Yes ☒ No ☒

Is the diet _____ ☒ Good & Nutritious ☒ Poor ☒ Not Fresh ☒ Not enough ☒ Other comments

Are the animals fully weaned _____ ☒ Yes (feeding themselves well) ☒ Just Weaned ☒ Under Age

Condition of animals _____ ☒ Good ☒ Fair ☒ Poor ☒ Very Poor ☒ Describe Above

Describe Concerns no concerns observed Injuries/ Poor Coat / Lethargic / Runny Eyes/ Runny Nose / Diarrhoea

How are rodents transported from the shop box with holes

Where are unweaned rodents kept _____ ☒ Good (with mother) ☒ Unacceptable (Plastic container/cage/box)

Are unweaned rodents sold live? _____ ☒ No (Good) ☒ Yes (Unacceptable)

How are rodents killed (as reptile food)? no CO2 (Acceptable) Hitting on Head/live freezing Describe

PUPPIES, KITTENS & RABBITSPuppy Numbers & Breeds: No puppieKitten Numbers: 10 kittens Rabbit Numbers: 10Group structures ✓

Singly Only with litter mates Some litters mixed All together

Compatibility of Groups ✓

Good (Play & Positive Interaction) Mixed Sizes Bullying Describe Above

Space ✓

Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance ✓

Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages ✓

Good Fair Unacceptable Excess Faeces Old/Soiled Food

Ventilation ✓

Good (Fresh & Clean) No (Stuffy & Smelly) Describe Above

Draughts ✓

No Yes Describe Above

Temperature ✓

Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable

Shelter provided in outside pens ✓

Good Needs Improvement Poor None

Do they allow breeding ✓

Yes No Describe Above

How do staff handle animals ✓

Good Fair Poor Unacceptable

Do they allow public to handle animals: Adults No Children (Age) No Under supervision ✓Floor construction: ✓

Wood Concrete Chicken Mesh Weld Mesh Soil Other

Bedding: ✓

Blankets Bed Carpet Soil Sawdust Straw Newspaper Other

Is Bedding Clean & Absorbent: ✓

Yes No Needs Changing Other

Cleaning routine 1x per day per day twice per weekWater ✓

Non-Tip Bowl Bowl too small Bowl too deep to reach water None Available

Hygiene of water provision ✓

Clean Dirty Very Dirty Green Algae Soiled

Diet for Puppies ✓ Kittens ✓Diet for Rabbits ✓

Quality Pellets Roughage Fresh Vegetables/Fruit Other

Is the diet ✓

Good & Nutritious Poor Not Fresh Not Enough Other

Frequency of feed 1x per day Do they remove old food? Yes ✓ No ✓Are the animals fully weaned? ✓

Yes (feeding themselves well) Just Weaned Not Weaned

Condition of animals ✓

Good Fair Poor Very Poor

Describe Concerns No concerns

Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks ✓

Is water clean ✓ Good Fair Poor Excess Algae Waste Material (Faeces/Debris)

Is equipment (nets/heaters) in good repair ✓ Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy

Do the tanks have efficient aeration ✓ Good Fair Poor Other

Do the tanks have filtration Yes Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes ✓ No

Are the tanks enriched Yes Plants Hiding Areas Rocks Gravel Other

Are the tanks overstocked No Good Fair Poor

Are lights turned off at night for fish to rest ✓ Yes No

Do tanks have covers ✓ Yes No

Water at proper level (should be small gap between top of water and cover) ✓ Yes No

Condition of animals ✓ Good Fair Poor Very Poor Describe Above

Describe Concerns No concerns noted
Unusual growths, patches or spots/Wounds/Abnormal swimming/Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

Temperature Suitable ✓ Goldfish 10°C – 22°C; Tropical fish 23°C – 27°C

How often are the fish fed: 1x per day Daily Not during weekends (unacceptable)

Is enough species specific food given ✓ Yes No Appears Acceptable

In the event of a power failure is the pet shop owner / attendant informed: ✓ Yes No

How do staff handle animals ✓ Good Fair Poor Unacceptable

Any dead fish observed: Describe Reason No

Compatibility of Groups ✓ Good Poor (Chasing/Bullying/Hiding/Damaged fins)

How are fish destroyed when necessary Submersed in clove oil

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)
Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water ✓

How do the buyers transport the fish from the shop ✓ In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks (Aerated for 24 hours or a de-chlorinating product used)? Yes Yes No

BIRDS

Bird Numbers & Breeds 4x Pigeons, 30x Budgies, 4x Ringnecks

Group structures ✓
Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups ✓
Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Space ✓
Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance ✓
Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages ✓
Good Fair Poor Excess Faeces Old/Spoiled Food

Ventilation ✓
Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds exposed to draughts ✓
No Yes Describe Above

Are birds left in full sun ✓
No Yes Describe Above

Temperature ✓
Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Shelter provided in outside pens No outside pens
Good Needs Improvement Poor None

Adequate perch space ✓
Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)
Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) No
No Yes

Suppliers of birds Local breeders

How do staff handle animals ✓
Very Well Good Fair Poor Unacceptable

Cleaning routine 1x per day every day per day per week

Water ✓
Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Hygiene of water provision ✓
Clean Dirty Very Dirty Green Algae Soiled

Diet for Birds seeds

Frequency of feed: 1x per day Do they remove old food: Yes ✓ No ✓
Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet yes ✓
Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned ✓
Yes (feeding themselves well) Just weaned Under-age

Condition of animals ✓
Good Fair Poor Very Poor Describe Above

Describe Concerns No concerns noted

Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

How are birds transported from the shop In a bird cage

REPTILES

Reptile Numbers & Breeds _____

Group structures _____

Compatibility of Groups _____

Space _____

Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)

Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____

Hygiene of cages _____

Good Fair (some repairs needed) Poor (harmful features)

Are reptiles left in full sun _____

Good Fair Bad Excess Scat Excess Shedded Skin

Temperature Suitable _____

No Yes Describe Above

How do staff handle animals _____

Note: Snakes tropical 27°C – 38°C; other 20°C– 35°C; Lizards 30°C–35°C

Do they allow public to handle the animals _____

Good Fair Poor Unacceptable

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Yes No Not Seen

Venomous snakes: Are staff trained to handle _____

Security/safety _____

Yes No

Are tank covers secure to prevent escape _____

Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Enrichment/Hiding Area _____

Yes No

Bedding _____

Logs / Wood / Box / Pipes / Tunnels /Describe Other

Is bedding clean & absorbent _____

Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Cleaning routine _____

Yes No Needs Changing Other

per day _____ per week

Heating _____

Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of heat source _____

Water _____

No bare lamps

Hygiene of water provision _____

Non-Tip Bowl Deep Wide Bowl Too Small None Available

Diet for reptiles _____

Clean Dirty Filthy Green Algae Soiled

Source of prey _____

Live Prey (Unacceptable) Dead Animals Describe Above

Frequency of feed _____

Bought dead (from where) Killed on site (describe method) Other

Do they remove old food? Yes _____ No _____

Condition of animals _____

Good Fair Poor Very Poor Describe Bad Shedding

Describe concerns _____

Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

How are reptiles transported from the shop _____

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____

Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____

Good (No aggression/anxiety) Aggression/Fighting Describe Above

Space _____

Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance _____

Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____

Good Fair Bad Old/Soiled Food Mould

Are Tarantulas protected from bright lights/full sun which will dry them out _____

No Yes Describe Above

Temperature Suitable _____

Note: Tropical species need more humidity than desert animals

How do staff handle animal _____

Good Fair Poor Unacceptable

Do they allow public to handle the animals _____

Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Security/safety _____

Door Latch/ Door Lock

Are tank covers secure to prevent escape _____

Yes No

Enrichment/Hiding Area _____

Logs / Wood / Box / Pipes / Tunnels Describe Other

Substrate _____

Is substrate Clean & Absorbent _____

Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____

Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of Heat Source _____

No bare lamps One side of tank Over entire tank

Water _____

Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None Available

Hygiene of water provision: _____

Clean Dirty Filthy Green Algae Soiled

Diet for Animals _____

Live Prey Dead Insects Food flakes Describe Above

Source of Food _____

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____

Good Fair Poor Very Poor Describe Above

Describe concerns _____

Injuries/ Limbs missing/upside down Describe Other

How are animals transported from the shop: _____

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes _____ No ☒Comments:

Petshop is clean and the animals are being handled with care. Water, fresh food and shelter is available. No sick or injured animals were observed.

Inspector: J. OCTOBER Date: 05/12/22 Time: 11:00Follow up due 30/01/23Comments: