

PET SHOP CHECK LIST

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
Good Fair Bad Excess Faeces Old/Soiled Food

Name of Pet Shop: Pitkewyn Petshop

Address: Kester street 4

Name of Owner: Joseph Rossouw Cell: 083 233 8604

Tel: _____ Fax/Email: pitkewynpetshop@gmail.com

Veterinarian: _____ Tel: _____

GENERAL

What happens to sick animals: _____
Self medicate New owners must treat Taken to vet

What happens to animals after hours: _____
Kept in shop Go home with owner Sent back to supplier

What treatment do Puppies get: _____
Vaccine De-wormer Vaccine on Request None Other

What treatment do Kittens get: _____
Vaccine De-wormer Vaccine on Request None Other

Quarantine Cages Provided: _____
Yes No None Seen Separate Room

Rodent control: _____
Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Suppliers of animals: Local supplier

Do they breed: No
Yes / No / Uncertain Single Sex Groups

If breeding, what happens to offspring: _____
Hand-Reared / Parent Reared / Sold Unweaned

If removed for hand rearing, from what age: _____

Reason for hand rearing: _____

RODENTS

Numbers: Rats _____ Mice _____ Guinea Pigs 2 Hamsters _____

Group structures _____ ☒ ✓

Compatibility of Groups _____
 Singly Mother & Young Separate Same sizes together All together

Space _____ ☒ ✓
 Good (Play & Positive Interaction) Fighting Bullying Describe Above

Cage Maintenance _____
 Good (Play & move normally) ☒ ✓ Acceptable (stretch out, stand normally & turn) Cramped/Too small

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: Yes
 Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____ ☒ ✓
 Yes No

Ventilation _____
 Good Fair Bad Excess Faeces Old/Soiled Food

Draughts _____
 Good (No Ammonia Smell) ☒ ✓ Fair Poor (Ammonia Smell)

Temperature _____
 No Yes ☒ ✓ Describe

Do they allow breeding _____
 Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable (20°C- 24°C)

How do staff handle animals _____
 Yes No Describe Above

Do they allow public to handle the animals _____
 Good Fair ☒ ✓ Poor Unacceptable

Hiding areas _____
 Yes No Not Seen

Bedding _____
 Good (Box/Plastic Container) ☒ ✓ Fair (not enough) Unacceptable (None) Other

Is bedding clean & absorbent _____
 Sawdust Straw Newspaper Other

Cleaning routine Everyday ☒ ✓
 Yes / No Needs Changing Type: Sawdust/Newspaper/Other
 per day per week

Water _____

Hygiene of water provision _____
 Non- tip Bowl Bowl too small ☒ ✓ Bowl too deep to reach water None available

Diet _____ ☒ ✓
 Clean Dirty Very Dirty Green Algae Soiled

Frequency of feed Once a day ☒ ✓
 Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Do they remove old food? Yes ☒ ✓ No

Is the diet _____ ☒ ✓
 Good & Nutritious Poor Not Fresh Not enough Other comments

Are the animals fully weaned _____
 Yes (feeding themselves well) ☒ ✓ Just Weaned Under Age

Condition of animals _____
 Good Fair Poor Very Poor Describe Above

Describe Concerns No concerns noted

How are rodents transported from the shop _____
 Injuries/ Poor Coat / Listless / Runny Eyes/ Runny Nose / Diarrhoea
in pet carrier

Where are unweaned rodents kept _____
 Good (with mother) Unacceptable (Plastic container/cage/box)

Are unweaned rodents sold live? _____
 No (Good) Yes (Unacceptable)

How are rodents killed (as reptile food)? _____
 CO2 (Acceptable) ☒ ✓ Hitting on Head/live freezing Describe

FISH

Hygiene of tanks ✓

Is water clean ✓ Good Fair Poor Excess Algae Waste Material (Faeces/Debris)

Is equipment (nets/heaters) in good repair ✓ Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy

Do the tanks have efficient aeration ✓ Good Fair Poor Other

Do the tanks have filtration ✓ Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes ✓ No ✓

Are the tanks enriched ✓ Plants Hiding Areas Rocks Gravel Other

Are the tanks overstocked No Good Fair Poor

Are lights turned off at night for fish to rest ✓ Yes No

Do tanks have covers ✓ Yes No

Water at proper level (should be small gap between top of water and cover) ✓ Yes No

Condition of animals ✓ Good Fair Poor Very Poor Describe Above

Describe Concerns no concerns noted
Unusual growths, patches or spots/Wounds/Abnormal swimming/Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

Temperature Suitable ✓ Suitable for fish types Goldfish 10°C - 22°C; Tropical fish 23°C - 27°C

How often are the fish fed: ✓ Daily Not during weekends (unacceptable)

Is enough species specific food given ✓ Yes No Appears Acceptable

In the event of a power failure is the pet shop owner / attendant informed: ✓ Yes No

How do staff handle animals ✓ Good Fair Poor Unacceptable

Any dead fish observed: Describe Reason no

Compatibility of Groups ✓

How are fish destroyed when necessary Clove oil Good Poor (Chasing/Bullying/Hiding/Damaged fins)

Unacceptable - fed live to other fish/left out of water to suffocate/flushed down toilets)
Acceptable - brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water ✓

How do the buyers transport the fish from the shop Plastic bags Describe In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks (Aerated for 24 hours or a de-chlorinating product used)? ✓ Yes No

BIRDSBird Numbers & Breeds 4X Ringnecks 1X African GreyGroup structures ✓

Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups ✓

Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Space ✓

Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance ✓

Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages ✓

Good Fair Poor Excess Faeces Old/Spoiled Food

Ventilation ✓

Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds exposed to draughts ✓

No Yes Describe Above

Are birds left in full sun ✓

No Yes Describe Above

Temperature ✓

Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Shelter provided in outside pens No outside pens

Good Needs Improvement Poor None

Adequate perch space ✓

Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) ✓

No Yes

Suppliers of birds locallyHow do staff handle animals ✓Cleaning routine Every dayVery Well Good Fair Poor Unacceptable
per day per weekWater ✓

Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Hygiene of water provision ✓

Clean Dirty Very Dirty Green Algae Soiled

Diet for Birds SeedsFrequency of feed: Every day Do they remove old food: Yes ✓ No

Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet ✓

Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned ✓

Yes (feeding themselves well) Just weaned Under-age

Condition of animals ✓

Good Fair Poor Very Poor Describe Above

Describe Concerns No concerns

Injuries/ Poor Feather Condition/ Feather Loss/ Listless / Runny or Swollen Eyes/Nose

How are birds transported from the shop Bird carrier

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes _____ No _____

Comments:

* Patches is rest and tidy.
 * Animals in good conditions.
 * No injured or sick animals
 was observed.

Inspector: J. OCHOA Date: 19/08/22 Time: _____

Follow up due _____

Comments: