

PET SHOP CHECK LIST

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
Good Fair Bad Excess Faeces Old/Soiled Food

Name of Pet Shop: Molly's Petfoods

Address: Hoofstraat 12 B

Name of Owner: Wihan Steyn Cell: 084 247 0618

Tel: _____ Fax/Email: info@mollyspetfoods.co.za

Veterinarian: _____ Tel: _____

GENERAL

What happens to sick animals: Taken to the vet.
Self medicate New owners must treat Taken to vet

What happens to animals after hours: Stay in the shop.
Kept in shop Go home with owner Sent back to supplier

What treatment do Puppies get: No puppies.
Vaccine Dewormer Vaccine on Request None Other

What treatment do Kittens get: No kittens.
Vaccine Dewormer Vaccine on Request None Other

Quarantine Cages Provided: Yes

Rodent control: Bait Stations are used.
Yes No None Spill Separate Room

Suppliers of animals: Mostly unwanted animals like
Open Poison/Poison Stations/Poison Pipes/Live Traps/Kar Traps

fish, hamsters and birds that people don't want anymore

Do they breed: No breeding.

If breeding, what happens to offspring: _____
Yes / No / Uncertain Single Sex Groups

If removed for hand rearing, from what age: _____
Hand-Reared / Parent Reared / Sold Unweaned

Reason for hand rearing: _____

RODENTS

Numbers: Rats _____ Mice _____ Guinea Pigs _____ Hamsters 20

Group structures Same size together.
Singly / Mother & young Separate / Same sizes together / All together

Compatibility of Groups Good.
Good (Play & Positive Interaction) / Fighting / Bullying / Describe Above

Space Space is enough for good play.
Good (Play & move normally) / Acceptable (stretch out, stand normally & turn) / Cramped/Too small

Cage Maintenance Very good.
Good / Fair (some repairs needed) / Poor (harmful features)

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: Yes
Yes / No

Hygiene of cages Good.
Good / Fair / Bad / Excess Faeces / Old/Soiled Food

Ventilation Good.
Good (No Ammonia Smell) / Fair / Poor (Ammonia Smell)

Draughts No draughts.
No / Yes / Describe

Temperature Temperature is comfortable.
Too Hot (Panting etc) / Too Cold (Curled up/shivering) / Comfortable (20°C - 24°C)

Do they allow breeding No.
Yes / No / Describe Above

How do staff handle animals Good.
Good / Fair / Poor / Unacceptable

Do they allow public to handle the animals No.
Yes / No / Not Seen

Hiding areas There is hiding spaces.
Good (Box/Plastic Container) / Fair (not enough) / Unacceptable (None) / Other

Bedding Sawdust and paper's used.
Sawdust / Straw / Newspaper / Other

Is bedding clean & absorbent Yes.

Cleaning routine Once per day Everyday. per week
Yes / No / Needs Changing / Type: Sawdust/Newspaper/Other

Water Non tip bowl.
Non-tip Bowl / Bowl too small / Bowl too deep to reach water / None available

Hygiene of water provision Clean.

Diet Pellets.
Good Pellets / Roughage / Fresh Vegetables/Fruit / Vit C for Guinea Pigs (220mg/lit water daily)

Frequency of feed 2x day Do they remove old food? Yes Yes No _____

Is the diet Diet is good.
Good & Nutritious / Poor / Not Fresh / Not enough / Other comments

Are the animals fully weaned Yes.
Yes (feeding themselves well) / Just Weaned / Under Age

Condition of animals Good.
Good / Fair / Poor / Very Poor / Describe Above

Describe Concerns No concerns were observed.
Injuries / Poor Coat / Listless / Runny Eyes / Runny Nose / Diarrhoea

How are rodents transported from the shop Carton box.

Where are unweaned rodents kept No unweaned rodents seen.
Good (with mother) / Unacceptable (Plastic container/cage/box)

Are unweaned rodents sold live? No

How are rodents killed (as reptile food)? Don't supply rodents as reptile
CO2 (Unacceptable issue warning) / Hitting on Head/live freezing / Describe

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: _____

Kitten Numbers: _____ Rabbit Numbers: _____

Group structures _____

Singly Only with litter mates Some litters mixed All together

Compatibility of Groups _____

Good (Play & Positive Interaction) Mixed Sizes Bullying Describe Above

Space _____

Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance _____

Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____

Good Fair Unacceptable Excess Faeces Old/Soiled Food

Ventilation _____

Good (Fresh & Clean) No (Stuffy & Smelly) Describe Above

Draughts _____

No Yes Describe Above

Temperature _____

Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable

Shelter provided in outside pens _____

Good Needs Improvement Poor None

Do they allow breeding _____

Yes No Describe Above

How do staff handle animals _____

Good Fair Poor Unacceptable

Do they allow public to handle animals: Adults _____ Children (Age) _____ Under supervision _____

Floor construction: _____

Wood Concrete Chicken Mesh Weld Mesh Soil Other

Bedding: _____

Blankets Bed Carpet Soil Sawdust Straw Newspaper Other

Is Bedding Clean & Absorbent: _____

Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Water _____

Non-Tip Bowl Bowl too small Bowl too deep to reach water None Available

Hygiene of water provision _____

Clean Dirty Very Dirty Green Algae Soiled

Diet for Puppies _____ Kittens _____

Diet for Rabbits _____

Quality Pellets Roughage Fresh Vegetables/Fruit Other

Is the diet _____

Good & Nutritious Poor Not Fresh Not Enough Other

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Are the animals fully weaned? _____

Yes (feeding themselves well) Just Weaned Not Weaned

Condition of animals _____

Good Fair Poor Very Poor

Describe Concerns _____

Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks Very good
Good Fair Poor Excess Algae Waste Material (Faeces/Debris)

Is water clean Yes
Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy

Is equipment (nets/heaters) in good repair Yes in good repair
Good Fair Poor Other

Do the tanks have efficient aeration Yes! air stone bubbles
Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)

Do the tanks have filtration Yes, sponge filter.
Good Fair None

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes ☒ No ☐

Are the tanks enriched Yes, enrich with plants.
Plants Hiding Areas Rocks Gravel Other

Are the tanks overstocked No.
Good Fair Poor

Are lights turned off at night for fish to rest Yes.
Yes No

Do tanks have covers Yes.
Yes No

Water at proper level (should be small gap between top of water and cover) Water level has gap.
Yes No

Condition of animals Good.
Good Fair Poor Very Poor Describe Above

Describe Concerns No concerns observed.
Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

Temperature Suitable Yes.
Goldfish 10°C – 22°C; Tropical fish 23°C- 27°C

How often are the fish fed: 2x times a day.
Daily Not during weekends (unacceptable)

Is enough species specific food given Yes
Yes No Appears Acceptable

In the event of a power failure is the pet shop owner / attendant informed: Yes
Yes No

How do staff handle animals Good.
Good Fair Poor Unacceptable

Any dead fish observed: Describe Reason No
Good Fair Poor Unacceptable

Compatibility of Groups Good, same species together.
Good Fair Poor Unacceptable

How are fish destroyed when necessary In a mixture of clove oil.
Good Fair Poor Unacceptable

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)
 Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water

How do the buyers transport the fish from the shop Strong plastic bag with air.
Describe In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks (Aerated for 24 hours or a de-chlorinating product used)? Yes.
Yes No

BIRDSBird Numbers & Breeds 14X Budgie, Zebra finches - 18, Kestrel x2Group structures Same species together.Compatibility of Groups Good
Singly In small groups Large Groups Same species Mixed SpeciesSpace Enough space
Good (No aggression/anxiety) Chasing/Bullying etc Describe AboveCage Maintenance Good
Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too smallHygiene of cages Good
Good Fair (some repairs needed) Poor (harmful features)Ventilation Good
Good Fair Poor Excess Faeces Old/Spoiled FoodAre birds exposed to draughts no
Good (Fresh & Clean) No (Stuffy & Smelly) OtherAre birds left in full sun no
No Yes Describe AboveTemperature comfortable
No Yes Describe AboveShelter provided in outside pens no outside pens
Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) ComfortableAdequate perch space yes
Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)Are perches placed above each other (causing faeces to drop onto birds below) no
Note: Birds need more horizontal space than vertical. Approx. 10cm horizontal space per bird such as parakeetsSuppliers of birds locally and unwanted birds.
No YesHow do staff handle animals GoodCleaning routine once
Very Well Good Fair Poor UnacceptableWater Non tip bowl
per day Every day per weekHygiene of water provision Clean
Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None AvailableDiet for Birds Nutritious
Clean Dirty Very Dirty Green Algae SoiledFrequency of feed: 1x day Do they remove old food: Yes X No Is the diet Nutritious
Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.Are the animals fully weaned yes
Good & Nutritious Poor Not Fresh Not Enough OtherCondition of animals Good
Yes (feeding themselves well) Just weaned Under-ageDescribe Concerns no concerns noted
Good Fair Poor Very Poor Describe AboveHow are birds transported from the shop Carton box with
Injuries/ Poor Feather Condition/ Feather Loss/ Listless/ Runny or Swollen Eyes/Noseholes to a bird cage.

FISH

Hygiene of tanks Very good
Good Fair Poor Excess Algae Waste Material (Faeces/Debris)

Is water clean Yes
Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy

Is equipment (nets/heaters) in good repair Yes in good repair
Good Fair Poor Other

Do the tanks have efficient aeration Yes! air stone bubbles
Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)

Do the tanks have filtration Yes, sponge filter
Good Fair None

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes ☒ No ☐

Are the tanks enriched Yes, enrich with plants
Plants Hiding Areas Rocks Gravel Other

Are the tanks overstocked No
Good Fair Poor

Are lights turned off at night for fish to rest Yes
Yes No

Do tanks have covers Yes
Yes No

Water at proper level (should be small gap between top of water and cover) Water level has gap
Yes No

Condition of animals Good
Good Fair Poor Very Poor Describe Above

Describe Concerns No concerns observed
Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

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How often are the fish fed: 2x times a day
Daily Not during weekends (unacceptable)

Is enough species specific food given Yes
Yes No Appears Acceptable

In the event of a power failure is the pet shop owner / attendant informed: Yes
Yes No

How do staff handle animals Good
Good Fair Poor Unacceptable

Any dead fish observed: Describe Reason No
Good Fair Poor Unacceptable

Compatibility of Groups Good, same species together
Good Fair Poor Unacceptable

How are fish destroyed when necessary In a mixture of
Good Fair Poor Unacceptable

clove oil

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)

Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water

How do the buyers transport the fish from the shop Strong plastic bag with air
Describe In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks (Aerated for 24 hours or a de-chlorinating product used)? Yes
Yes No

REPTILES

Reptile Numbers & Breeds _____

Group structures _____

Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____

Good (No aggression/anxiety) Aggression Describe Above

Space _____

Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)

Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____

Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____

Good Fair Bad Excess Scat Excess Shedded Skin

Are reptiles left in full sun _____

No Yes Describe Above

Temperature Suitable _____

Note: Snakes tropical 27°C – 38°C; other 20°C– 35°C; Lizards 30°C-35°C

How do staff handle animals _____

Good Fair Poor Unacceptable

Do they allow public to handle the animals _____

Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Venomous snakes: Are staff trained to handle _____

Yes No

Security/safety _____

Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Are tank covers secure to prevent escape _____

Yes No

Enrichment/Hiding Area _____

Logs / Wood / Box / Pipes / Tunnels /Describe Other

Bedding _____

Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Is bedding clean & absorbent _____

Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____

Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of heat source _____

No bare lamps

Water _____

Non-Tip Bowl Deep Wide Bowl Too Small None Available

Hygiene of water provision _____

Clean Dirty Filthy Green Algae Soiled

Diet for reptiles _____

Live Prey (Unacceptable) Dead Animals Describe Above

Source of prey _____

Bought dead (from where) Killed on site (describe method) Other

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Condition of animals _____

Good Fair Poor Very Poor Describe Bad Shedding

Describe concerns _____

Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

How are reptiles transported from the shop _____

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____

Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____

Good (No aggression/anxiety) Aggression/Fighting Describe Above

Space _____

Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance _____

Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____

Good Fair Bad Old/Soiled Food Mould

Are Tarantulas protected from bright lights/full sun which will dry them out _____

No Yes Describe Above

Temperature Suitable _____

Note: Tropical species need more humidity than desert animals

How do staff handle animal _____

Good Fair Poor Unacceptable

Do they allow public to handle the animals _____

Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Security/safety _____

Door Latch/ Door Lock

Are tank covers secure to prevent escape _____

Yes No

Enrichment/Hiding Area _____

Logs / Wood / Box / Pipes / Tunnels Describe Other

Substrate _____

Is substrate Clean & Absorbent _____

Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____

Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of Heat Source _____

No bare lamps One side of tank Over entire tank

Water _____

Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None Available

Hygiene of water provision: _____

Clean Dirty Filthy Green Algae Soiled

Diet for Animals _____

Live Prey Dead Insects Food flakes Describe Above

Source of Food _____

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____

Good Fair Poor Very Poor Describe Above

Describe concerns _____

Injuries/ Limbs missing/upside down Describe Other

How are animals transported from the shop: _____

REPTILES

Reptile Numbers & Breeds _____

Group structures _____

Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____

Good (No aggression/anxiety) Aggression Describe Above

Space _____

Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)

Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____

Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____

Good Fair Bad Excess Scat Excess Shedded Skin

Are reptiles left in full sun _____

No Yes Describe Above

Temperature Suitable _____

Note: Snakes tropical 27°C – 38°C; other 20°C– 35°C; Lizards 30°C-35°C

How do staff handle animals _____

Good Fair Poor Unacceptable

Do they allow public to handle the animals _____

Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Venomous snakes: Are staff trained to handle _____

Yes No

Security/safety _____

Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Are tank covers secure to prevent escape _____

Yes No

Enrichment/Hiding Area _____

Logs / Wood / Box / Pipes / Tunnels /Describe Other

Bedding _____

Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Is bedding clean & absorbent _____

Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____

Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of heat source _____

No bare lamps

Water _____

Non-Tip Bowl Deep Wide Bowl Too Small None Available

Hygiene of water provision _____

Clean Dirty Filthy Green Algae Soiled

Diet for reptiles _____

Live Prey (Unacceptable) Dead Animals Describe Above

Source of prey _____

Bought dead (from where) Killed on site (describe method) Other

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Condition of animals _____

Good Fair Poor Very Poor Describe Bad Shedding

Describe concerns _____

Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

How are reptiles transported from the shop _____

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes _____ No XComments:

Molly's petshop is very neat and tidy and the staff is handling the animals they have humanely. No dead, sick or injured animal was observed. Enclosures are clean with fresh water and food. Fish tanks are also clean and the water is very clear.

Inspector:

J. OCTOBER

Date:

13/12/23

Time:

11:00

Follow up due

01/02/24Comments: