

PET SHOP CHECK LIST**Inspection Details**

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
☒ **Good** Fair Bad Excess Faeces **Old/Soiled Food**

Name of Pet Shop: Pikkewyn's Pet + Food
 Address: Koster Street, Vredenburg
 Name of Owner: J.E. Rossouw Cell: 0832338604
 Tel: 0832338604 Fax/Email: jerossouw2@gmail.com
 Veterinarian: Dr. I. Rust Tel: _____

GENERAL

What happens to sick animals: _____ ☒ Self medicate _____ New owners must treat _____ Taken to vet _____

What happens to animals after hours: _____ ☒ Kept in shop _____ Go home with owner _____ Sent back to supplier _____

What treatment do Puppies get: No puppies _____
 Vaccine De-wormer Vaccine on Request None Other

What treatment do Kittens get: No kittens _____
 Vaccine De-wormer Vaccine on Request None Other

Quarantine Cages Provided: _____ ☒ Yes _____ No _____ None Seen _____ Separate Room _____

Rodent control: _____ Open Poison/Poison Stations/Poison Pipes/Live Traps/ ☒ Rat Traps _____

Suppliers of animals: from breeders in Cape Town _____

Do they breed: _____ Yes / ☒ No / Uncertain _____ Single Sex Groups _____

If breeding, what happens to offspring: _____ Hand-Reared / Parent Reared / Sold Unweaned _____

If removed for hand rearing, from what age: _____

Reason for hand rearing: _____

RODENTS

Numbers: Rats _____ Mice _____ Guinea Pigs 2 ✓ Hamsters 2 ✓

Group structures _____
 Compatibility of Groups _____
 Space _____
 Cage Maintenance _____
 Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: Yes ☒ Yes ☐ No

Hygiene of cages _____
 Ventilation _____
 Draughts _____
 Temperature _____
 Do they allow breeding _____
 How do staff handle animals _____
 Do they allow public to handle the animals _____
 Hiding areas _____
 Bedding _____
 Is bedding clean & absorbent _____
 Cleaning routine _____
 Water _____
 Hygiene of water provision _____
 Diet _____
 Frequency of feed one a day one time per day 7 days per week
 Do they remove old food? Yes ☒ Yes ☐ No

Is the diet _____
 Are the animals fully weaned _____
 Condition of animals _____
 Describe Concerns No concerns
 How are rodents transported from the shop Boxes
 Where are unweaned rodents kept Not observed
 Are unweaned rodents sold live? Not observed
 How are rodents killed (as reptile food)? they don't kill
CO2 (Unacceptable issue warning) Hitting on Head/live freezing Describe

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: _____

Kitten Numbers: _____ Rabbit Numbers: _____

Group structures _____

Compatibility of Groups _____

Space _____

Cage Maintenance _____

Hygiene of cages _____

Ventilation _____

Draughts _____

Temperature _____

Shelter provided in outside pens _____

Do they allow breeding _____

How do staff handle animals _____

Do they allow public to handle animals: Adults _____ Children (Age) _____ Under supervision _____

Floor construction: _____

Bedding: _____

Is Bedding Clean & Absorbent: _____

Cleaning routine _____ per day _____ per week

Water _____

Hygiene of water provision _____

Diet for Puppies _____ Kittens _____

Diet for Rabbits _____

Is the diet _____

Frequency of feed _____

Are the animals fully weaned? _____

Condition of animals _____

Describe Concerns _____

Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks _____

Is water clean _____ Good Fair Poor Excess Algae Waste Material (Faeces/Debris)

Is equipment (nets/heaters) in good repair _____ Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy

Do the tanks have efficient aeration _____ Good Fair Poor Other

Do the tanks have filtration _____ Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes Good Fair None No

Are the tanks enriched _____

Are the tanks overstocked _____ Plants Hiding Areas Rocks Gravel Other

Are lights turned off at night for fish to rest _____ Good Fair Poor

Do tanks have covers _____ Yes No

Water at proper level (should be small gap between top of water and cover) _____ Yes No

Condition of animals _____ Yes No

Describe Concerns No Concerns Good Fair Poor Very Poor Describe Above

Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

Temperature Suitable Yes

How often are the fish fed: Every second day Goldfish 10°C – 22°C; Tropical fish 23°C- 27°C

Is enough species specific food given _____ Daily Not during weekends (unacceptable)

In the event of a power failure is the pet shop owner / attendant informed: Yes No Appears Acceptable

How do staff handle animals _____ Yes No

Any dead fish observed: Describe Reason No Good Fair Poor Unacceptable

Compatibility of Groups _____

How are fish destroyed when necessary Have not done it before Good Poor (Chasing/Bullying/Hiding/Damaged fins)

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)
Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water _____

Describe _____

How do the buyers transport the fish from the shop _____ In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks (Aerated for 24 hours or a de-chlorinating product used)? _____ Yes No

BIRDSBird Numbers & Breeds 20 Budgies

Group structures _____

Compatibility of Groups _____

Singly In small groups Large Groups Same species Mixed Species

Space _____

Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Cage Maintenance _____

Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Hygiene of cages _____

Good Fair (some repairs needed) Poor (harmful features)

Ventilation _____

Good Fair Poor Excess Faeces Old/Spoiled Food

Are birds exposed to draughts _____

Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds left in full sun _____

No Yes Describe Above

Temperature _____

No Yes Describe Above

Shelter provided in outside pens _____

Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Adequate perch space _____

Good Needs Improvement Poor None

Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) _____

Suppliers of birds _____

Breeders from Cape TownNo Yes

How do staff handle animals _____

Cleaning routine _____

TwiceVery Well Good Fair Poor Unacceptable
per day 14 times per week

Water _____

Hygiene of water provision _____

Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Diet for Birds _____

Budgie seed andClean Dirty Very Dirty Green Algae Soiled
vegetables

Frequency of feed: _____

Twice a dayDo they remove old food: Yes No

Is the diet _____

Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Are the animals fully weaned _____

Good & Nutritious Poor Not Fresh Not Enough Other

Condition of animals _____

Yes (feeding themselves well) Just weaned Under-age

Describe Concerns _____

No ConcernsGood Fair Poor Very Poor Describe Above

How are birds transported from the shop _____

Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

for ventilationIn boxes with holes

REPTILES

Reptile Numbers & Breeds					
Group structures					
Compatibility of Groups	Singly	In small groups	Large Groups	Same species	Mixed Species
Space	Good (No aggression/anxiety)		Aggression	Describe Above	
	Good (stretch & move normally)		Acceptable (stretch out, turn normally)	Too small (cramped, no normal movement)	
	Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards				
Cage/Tank Maintenance					
Hygiene of cages	Good	Fair (some repairs needed)	Poor (harmful features)		
Are reptiles left in full sun	Good	Fair	Bad	Excess Scat	Excess Shedded Skin
Temperature Suitable	No		Yes	Describe Above	
How do staff handle animals	Note: Snakes tropical 27°C – 38°C; other 20°C– 35°C; Lizards 30°C-35°C				
Do they allow public to handle the animals	Good	Fair	Poor	Unacceptable	
Handled by: Adults	Children (Age)	Only under supervision		Yes	No
				Not Seen	
Venomous snakes: Are staff trained to handle					
Security/safety	Yes		No		
Are tank covers secure to prevent escape	Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs				
Enrichment/Hiding Area	Yes		No		
Bedding	Logs / Wood / Box / Pipes / Tunnels / Describe Other				
Is bedding clean & absorbent	Snakes- non-abrasive material i.e. newspaper		Lizards- gravel	Describe Above	
Cleaning routine	Yes		No	Needs Changing	Other
	per day			per week	
Heating					
Safety of heat source	Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None				
Water	No bare lamps				
Hygiene of water provision	Non-Tip Bowl	Deep Wide Bowl	Too Small	None Available	
Diet for reptiles	Clean	Dirty	Filthy	Green Algae	Soiled
Source of prey	Live Prey (Unacceptable)		Dead Animals	Describe Above	
Frequency of feed	Bought dead (from where)		Killed on site (describe method)	Other	
			Do they remove old food?	Yes	No
Condition of animals					
Describe concerns	Good	Fair	Poor	Very Poor	Describe
					Bad Shedding
How are reptiles transported from the shop	Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge				

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds:					
Group structures					
Compatibility of Groups	Singly	In small groups	Large Groups	Same species	Mixed Species
Space	Good (No aggression/anxiety)		Aggression/Fighting		Describe Above
	Good (Stretch/move normally)		Acceptable (stretch out/turn normally)		Too small (cramped together/no normal movement)
Cage/Tank Maintenance					
Hygiene of cages	Good	Fair (some repairs needed)	Poor (harmful features)		
Are Tarantulas protected from bright lights/full sun which will dry them out	Good	Fair	Bad	Old/Soiled Food	Mould
Temperature Suitable	No		Yes	Describe Above	
How do staff handle animal	Note: Tropical species need more humidity than desert animals				
Do they allow public to handle the animals	Good	Fair	Poor	Unacceptable	
Handled by: Adults _____ Children (Age) _____ Only under supervision	Yes		No	Not Seen	
Security/safety					
Are tank covers secure to prevent escape	Door Latch/		Door Lock		
Enrichment/Hiding Area	Yes		No		
Substrate	Logs / Wood / Box /		Pipes / Tunnels		Describe Other
Is substrate Clean & Absorbent					
Cleaning routine	Yes	No	Needs Changing	Other	
	per day		per week		
Heating					
Safety of Heat Source	Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None				
Water	No bare lamps		One side of tank	Over entire tank	
Hygiene of water provision:	Non-tip Bowl	Deep Wide Bowl	Shallow Bowl	Gel Balls	None Available
Diet for Animals	Clean	Dirty	Filthy	Green Algae	Soiled
Source of Food	Live Prey	Dead insects	Food flakes	Describe Above	
Frequency of feed	Do they remove old food: Yes		No		
Condition of animals					
Describe concerns	Good	Fair	Poor	Very Poor	Describe Above
How are animals transported from the shop:	Injuries/ Limbs missing/upside down		Describe Other		

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes

☒ NoComments:Inspector: Patricke Oniwawa Date: 16/02/23 Time: 12:10

Follow up due

Comments:

The animals observed are all in acceptable body condition. The handling of the animals by the staff was done in a humane and quick way to avoid stressing. Water, food and shelter was observed. No sick or dead animals were observed.