

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters  
**Good** Fair Bad Excess Faeces **Old/Soiled Food**

Name of Pet Shop: Goeterjasies  
Address: 53 Main Rd, Saldanha  
Name of Owner: Pamela Scheepers Cell: 0764051526  
Tel: ~~07~~ Fax/Email: goeterjasies@gmail.com  
Veterinarian: Dr. Rust Tel: \_\_\_\_\_

What happens to sick animals: \_\_\_\_\_

What happens to animals after hours: Kept in shop Go home with owner Sent back to supplier

What treatment do Puppies get: No puppies

What treatment do Kittens get: No Kittens

Quarantine Cages Provided: Yes No None Seen Separate Room

Rodent control: \_\_\_\_\_  
Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Suppliers of animals: from breeders

Do they breed: yes ☒ Yes ☐ No ☐ Uncertain Single Sex Groups

If breeding, what happens to offspring: \_\_\_\_\_  
Hand-Reared / Parent Reared / Sold Unweaned

If removed for hand rearing, from what age: No hand rearing

Reason for hand rearing: \_\_\_\_\_

## RODENTS

Numbers: Rats ± 50 Mice \_\_\_\_\_ Guinea Pigs \_\_\_\_\_ Hamsters ± 30

Group structures \_\_\_\_\_

Singly Mother & Young Separate Same sizes together All together

Compatibility of Groups \_\_\_\_\_

Good (Play & Positive Interaction) Fighting Bullying Describe Above

Space \_\_\_\_\_

Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance \_\_\_\_\_

Good Fair (some repairs needed) Poor (harmful features)

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: Yes No

Hygiene of cages \_\_\_\_\_

Good Fair Bad Excess Faeces Old/Soiled Food

Ventilation \_\_\_\_\_

Good (No Ammonia Smell) Fair Poor (Ammonia Smell)

Draughts \_\_\_\_\_

No Yes Describe

Temperature \_\_\_\_\_

Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable (20°C- 24°C)

Do they allow breeding \_\_\_\_\_

Yes No Describe Above

How do staff handle animals \_\_\_\_\_

Good Fair Poor Unacceptable

Do they allow public to handle the animals \_\_\_\_\_

Yes No Not Seen

Hiding areas \_\_\_\_\_

Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) Other

Bedding \_\_\_\_\_

Sawdust Straw Newspaper Other

Is bedding clean & absorbent \_\_\_\_\_

Yes / No Needs Changing Type: Sawdust/Newspaper/Other

Cleaning routine \_\_\_\_\_

per day Twice a per week

Water \_\_\_\_\_

Non- tip Bowl Bowl too small Bowl too deep to reach water None available

Hygiene of water provision \_\_\_\_\_

Clean Dirty Very Dirty Green Algae Soiled

Diet \_\_\_\_\_

Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Frequency of feed twice a day Do they remove old food? Yes No

Is the diet \_\_\_\_\_

Good & Nutritious Poor Not Fresh Not enough Other comments

Are the animals fully weaned \_\_\_\_\_

Yes (feeding themselves well) Just Weaned Under Age

Condition of animals \_\_\_\_\_

Good Fair Poor Very Poor Describe Above

Describe Concerns No concerns

Injuries/ Poor Coat / Listless / Runny Eyes/ Runny Nose / Diarrhoea

How are rodents transported from the shop in cages

Where are unweaned rodents kept \_\_\_\_\_

Good (with mother) Unacceptable (Plastic container/cage/box)

Are unweaned rodents sold live? \_\_\_\_\_

No (Good) Yes (Unacceptable)

How are rodents killed (as reptile food)? they don't kill

**CO2 (Unacceptable issue warning)** Hitting on Head/live freezing Describe

**PUPPIES, KITTENS & RABBITS**

Puppy Numbers & Breeds: 17

Kitten Numbers: 4 Rabbit Numbers: 17

Group structures \_\_\_\_\_

Compatibility of Groups Singly Only with litter mates Some litters mixed All together

Space Good (Play & Positive Interaction) Mixed Sizes Bullying Describe Above

Cage Maintenance Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Hygiene of cages Good Fair (some repairs needed) Poor (harmful features)

Ventilation Good Fair Unacceptable Excess Faeces Old/Soiled Food

Draughts Good (Fresh & Clean) No (Stuffy & Smelly) Describe Above

Temperature No Yes Describe Above

Shelter provided in outside pens No Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable

Do they allow breeding Good Needs Improvement Poor None

How do staff handle animals Yes No Describe Above

Do they allow public to handle animals: Adults No Children (Age) Good Fair Poor Unacceptable

Floor construction: No Under supervision No

Bedding: straw but one cage does not have bedding Wood Concrete Chicken Mesh Weld Mesh Soil Other

Is Bedding Clean & Absorbent: Blankets Bed Carpet Soil Sawdust Straw Newspaper Other

Cleaning routine Twice per day Yes No Needs Changing Other

Water Non-Tip Bowl Bowl too small Bowl too deep to reach water None Available

Hygiene of water provision Clean Dirty Very Dirty Green Algae Soiled

Diet for Puppies Kittens feed on mom's milk

Diet for Rabbits \_\_\_\_\_

Is the diet Quality Pellets Roughage Fresh Vegetables/Fruit Other

Frequency of feed Twice a day Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned? Yes Do they remove old food? Yes No

Condition of animals Yes (feeding themselves well) Just Weaned Not Weaned

Describe Concerns No bedding and enrichments Good Fair Poor Very Poor

Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

**FISH**

Hygiene of tanks \_\_\_\_\_

Is water clean \_\_\_\_\_ Good Fair Poor Excess Algae Waste Material (Faeces/Debris)

Is equipment (nets/heaters) in good repair \_\_\_\_\_ Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy

Do the tanks have efficient aeration \_\_\_\_\_ Good Fair Poor Other

Do the tanks have filtration \_\_\_\_\_ Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes Good Fair None No

Are the tanks enriched \_\_\_\_\_

Are the tanks overstocked \_\_\_\_\_ Plants Hiding Areas Rocks Gravel Other

Are lights turned off at night for fish to rest \_\_\_\_\_ Good Fair Poor

Do tanks have covers \_\_\_\_\_ Yes No

Water at proper level (should be small gap between top of water and cover) \_\_\_\_\_ Yes No

Condition of animals \_\_\_\_\_ Yes No

Describe Concerns \_\_\_\_\_ Good Fair Poor Very Poor Describe Above  
No concerns

Temperature Suitable \_\_\_\_\_ Good  
Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

How often are the fish fed: Once a day Goldfish 10°C – 22°C; Tropical fish 23°C- 27°C  
Daily Not during weekends (unacceptable)

Is enough species specific food given \_\_\_\_\_ Yes No Appears Acceptable

In the event of a power failure is the pet shop owner / attendant informed: \_\_\_\_\_ Yes No

How do staff handle animals \_\_\_\_\_ Yes No

Any dead fish observed: Describe Reason \_\_\_\_\_ No Good Fair Poor Unacceptable

Compatibility of Groups \_\_\_\_\_

How are fish destroyed when necessary \_\_\_\_\_ Good Poor (Chasing/Bullying/Hiding/Damaged fins)  
Clave oil

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)  
Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water \_\_\_\_\_

Describe \_\_\_\_\_

How do the buyers transport the fish from the shop \_\_\_\_\_ in strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks  
(Aerated for 24 hours or a de-chlorinating product used)? \_\_\_\_\_ Yes No

**BIRDS**

Bird Numbers & Breeds 1 Budgies, Cockatiels 20, Goldies, canaries 13

Group structures \_\_\_\_\_

Compatibility of Groups \_\_\_\_\_  
Singly In small groups Large Groups Same species Mixed Species

Space \_\_\_\_\_  
Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Cage Maintenance \_\_\_\_\_  
Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Hygiene of cages \_\_\_\_\_  
Good Fair (some repairs needed) Poor (harmful features)

Ventilation \_\_\_\_\_  
Good Fair Poor Excess Faeces Old/Spoiled Food

Are birds exposed to draughts \_\_\_\_\_  
Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds left in full sun \_\_\_\_\_  
No Yes Describe Above

Temperature \_\_\_\_\_  
No Yes Describe Above

Shelter provided in outside pens No outside pens  
Too Hot (Peak open etc) Too Cold (Fluffed up/shivering) Comfortable

Adequate perch space yes  
Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) \_\_\_\_\_

Suppliers of birds From a breeder in Hopefield No Yes

How do staff handle animals \_\_\_\_\_

Cleaning routine daily Very Well Good Fair Poor Unacceptable  
per day 7 days per week

Water \_\_\_\_\_

Hygiene of water provision Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Diet for Birds Vegetables and budgie seed Clean Dirty Very Dirty Green Algae Soiled

Frequency of feed: Twice a day Do they remove old food: Yes No

Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet \_\_\_\_\_  
Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned \_\_\_\_\_

Condition of animals Yes (feeding themselves well) Just weaned Under-age

Describe Concerns \_\_\_\_\_  
Good Fair Poor Very Poor Describe Above

Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

How are birds transported from the shop In boxes

**REPTILES**

|                                                                |                                                                                                                      |                            |                         |                                  |                               |
|----------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|----------------------------|-------------------------|----------------------------------|-------------------------------|
| Reptile Numbers & Breeds                                       |                                                                                                                      |                            |                         |                                  |                               |
| Group structures                                               |                                                                                                                      |                            |                         |                                  |                               |
| Compatibility of Groups                                        | Singly                                                                                                               | In small groups            | Large Groups            | Same species                     | Mixed Species                 |
| Space                                                          | Good (No aggression/anxiety)                                                                                         |                            |                         | Aggression                       | Describe Above                |
|                                                                | Good (stretch & move normally)    Acceptable (stretch out, turn normally)    Too small (cramped, no normal movement) |                            |                         |                                  |                               |
|                                                                | Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards              |                            |                         |                                  |                               |
| Cage/Tank Maintenance                                          |                                                                                                                      |                            |                         |                                  |                               |
| Hygiene of cages                                               | Good                                                                                                                 | Fair (some repairs needed) | Poor (harmful features) |                                  |                               |
| Are reptiles left in full sun                                  | Good                                                                                                                 | Fair                       | Bad                     | Excess Scat                      | Excess Shedded Skin           |
| Temperature Suitable                                           | No                                                                                                                   |                            |                         | Yes                              | Describe Above                |
| How do staff handle animals                                    | Note: Snakes tropical 27°C – 38°C; other 20°C– 35°C; Lizards 30°C-35°C                                               |                            |                         |                                  |                               |
| Do they allow public to handle the animals                     | Good                                                                                                                 |                            |                         | Fair                             | Poor    Unacceptable          |
| Handled by: Adults    Children (Age)    Only under supervision |                                                                                                                      |                            |                         | Yes                              | No    Not Seen                |
| Venomous snakes: Are staff trained to handle                   |                                                                                                                      |                            |                         |                                  |                               |
| Security/safety                                                |                                                                                                                      |                            |                         | Yes                              | No                            |
| Are tank covers secure to prevent escape                       | Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs                                              |                            |                         |                                  |                               |
| Enrichment/Hiding Area                                         | Yes                                                                                                                  |                            |                         | No                               |                               |
| Bedding                                                        | Logs / Wood / Box / Pipes / Tunnels /Describe Other                                                                  |                            |                         |                                  |                               |
| Is bedding clean & absorbent                                   | Snakes- non-abrasive material i.e. newspaper                                                                         |                            |                         | Lizards- gravel                  | Describe Above                |
| Cleaning routine                                               | Yes per day                                                                                                          |                            |                         | No                               | Needs Changing Other per week |
| Heating                                                        |                                                                                                                      |                            |                         |                                  |                               |
| Safety of heat source                                          | Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None                                 |                            |                         |                                  |                               |
| Water                                                          | No bare lamps                                                                                                        |                            |                         |                                  |                               |
| Hygiene of water provision                                     | Non-Tip Bowl                                                                                                         | Deep Wide Bowl             | Too Small               | None Available                   |                               |
| Diet for reptiles                                              | Clean                                                                                                                | Dirty                      | Filthy                  | Green Algae                      | Soiled                        |
| Source of prey                                                 | Live Prey (Unacceptable)                                                                                             |                            |                         | Dead Animals                     | Describe Above                |
| Frequency of feed                                              | Bought dead (from where)                                                                                             |                            |                         | Killed on site (describe method) | Other                         |
|                                                                |                                                                                                                      |                            |                         | Do they remove old food? Yes     | No                            |
| Condition of animals                                           |                                                                                                                      |                            |                         |                                  |                               |
| Describe concerns                                              | Good                                                                                                                 | Fair                       | Poor                    | Very Poor                        | Describe    Bad Shedding      |
| How are reptiles transported from the shop                     | Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge                                                      |                            |                         |                                  |                               |

**SPIDERS & SCORPIONS, INSECTS**

|                                                                              |                                                                                      |                            |                                        |                         |                                                 |
|------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|----------------------------|----------------------------------------|-------------------------|-------------------------------------------------|
| Numbers & Breeds:                                                            |                                                                                      |                            |                                        |                         |                                                 |
| Group structures                                                             |                                                                                      |                            |                                        |                         |                                                 |
| Compatibility of Groups                                                      | Singly                                                                               | In small groups            | Large Groups                           | Same species            | Mixed Species                                   |
| Space                                                                        | Good (No aggression/anxiety)                                                         |                            | Aggression/Fighting                    |                         | Describe Above                                  |
|                                                                              | Good (Stretch/move normally)                                                         |                            | Acceptable (stretch out/turn normally) |                         | Too small (cramped together/no normal movement) |
| Cage/Tank Maintenance                                                        |                                                                                      |                            |                                        |                         |                                                 |
| Hygiene of cages                                                             | Good                                                                                 | Fair (some repairs needed) |                                        | Poor (harmful features) |                                                 |
| Are Tarantulas protected from bright lights/full sun which will dry them out | Good                                                                                 | Fair                       | Bad                                    | Old/Soiled Food         | Mould                                           |
| Temperature Suitable                                                         | No                                                                                   |                            | Yes                                    | Describe Above          |                                                 |
| How do staff handle animal                                                   | Note: Tropical species need more humidity than desert animals                        |                            |                                        |                         |                                                 |
| Do they allow public to handle the animals                                   | Good                                                                                 | Fair                       | Poor                                   | Unacceptable            |                                                 |
| Handled by: Adults                                                           | Children (Age)                                                                       | Only under supervision     |                                        | Yes                     | No                                              |
|                                                                              |                                                                                      |                            |                                        | Not Seen                |                                                 |
| Security/safety                                                              |                                                                                      |                            |                                        |                         |                                                 |
| Are tank covers secure to prevent escape                                     |                                                                                      |                            |                                        |                         | Door Latch/ Door Lock                           |
| Enrichment/Hiding Area                                                       |                                                                                      |                            |                                        |                         | Yes                                             |
|                                                                              |                                                                                      |                            |                                        |                         | No                                              |
| Substrate                                                                    | Logs / Wood / Box / Pipes / Tunnels                                                  |                            |                                        |                         | Describe Other                                  |
| Is substrate Clean & Absorbent                                               |                                                                                      |                            |                                        |                         |                                                 |
| Cleaning routine                                                             | Yes                                                                                  | No                         | Needs Changing                         |                         | Other                                           |
|                                                                              | per day                                                                              |                            | per week                               |                         |                                                 |
| Heating                                                                      |                                                                                      |                            |                                        |                         |                                                 |
| Safety of Heat Source                                                        | Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None |                            |                                        |                         |                                                 |
| Water                                                                        | No bare lamps                                                                        |                            | One side of tank                       | Over entire tank        |                                                 |
| Hygiene of water provision:                                                  | Non-tip Bowl                                                                         | Deep Wide Bowl             | Shallow Bowl                           | Gel Balls               | None Available                                  |
| Diet for Animals                                                             | Clean                                                                                | Dirty                      | Filthy                                 | Green Algae             | Soiled                                          |
| Source of Food                                                               | Live Prey                                                                            | Dead insects               | Food flakes                            | Describe Above          |                                                 |
| Frequency of feed                                                            | Do they remove old food: Yes No                                                      |                            |                                        |                         |                                                 |
| Condition of animals                                                         |                                                                                      |                            |                                        |                         |                                                 |
| Describe concerns                                                            | Good                                                                                 | Fair                       | Poor                                   | Very Poor               | Describe Above                                  |
|                                                                              | Injuries/ Limbs missing/upside down                                                  |                            |                                        |                         | Describe Other                                  |
| How are animals transported from the shop:                                   |                                                                                      |                            |                                        |                         |                                                 |

**ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:**

Was a warning given? (Copy to be attached)

Yes ☒No ☐Comments:

There is one rabbit cage with two rabbits in it and there is no bedding at all. In all the rabbit cages there is no enrichments, burrows nor hiding places for the rabbits.

All the rabbits cages, mice cages and hamsters cages ~~are~~ are clean. The birds cages is clean as well.

I issued a warning and will re-duck in 7 days

Inspector: Patrick Chikawa Date: 16/02/23 Time: 14:45

Follow up due 23/02/23

Comments:

Water, food and shelter observed. No sick or dead animals were observed. The body condition and the living environment is acceptable.