

11479

PET SHOP CHECK LIST**Inspection Details**

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
☒ **Good** Fair Bad Excess Faeces Old/Soiled Food

Name of Pet Shop: Weskus Saad en Dierereenhede

Address: 17 Heuningklip, Vredenburg

Name of Owner: Mr Martinus Elias Vivier Cell: 083 2869262

Tel: _____ Fax/Email: _____

Veterinarian: _____ Tel: _____

GENERAL

What happens to sick animals: _____
 Self medicate ☒ New owners must treat Taken to vet

What happens to animals after hours: _____
 Kept in shop ☒ Go home with owner Sent back to supplier

What treatment do Puppies get: _____
 Vaccine De-wormer Vaccine on Request None Other

What treatment do Kittens get: _____
 Vaccine De-wormer Vaccine on Request None Other

Quarantine Cages Provided: _____
 Yes ☒ No None Seen Separate Room

Rodent control: _____
 Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Suppliers of animals: By from the public

Do they breed: _____
 Yes / No / Uncertain ☒ Single Sex Groups

If breeding, what happens to offspring: _____
 Hand-Reared / Parent Reared / Sold Unweaned

If removed for hand rearing, from what age: _____

Reason for hand rearing: _____

RODENTS

Numbers: Rats _____	Mice _____	Guinea Pigs _____	Hamsters _____
Group structures _____	Singly	Mother & Young Separate	Same sizes together
Compatibility of Groups _____	Good (Play & Positive Interaction)	Fighting	Bullying
Space _____	Good (Play & move normally)	Acceptable (stretch out, stand normally & turn)	Cramped/Too small
Cage Maintenance _____	Good	Fair (some repairs needed)	Poor (harmful features)
Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: _____	Yes	No	
Hygiene of cages _____	Good	Fair	Bad
Ventilation _____	Good (No Ammonia Smell)	Fair	Poor (Ammonia Smell)
Draughts _____	No	Yes	Describe
Temperature _____	Too Hot (Panting etc)	Too Cold (Curled up/shivering)	Comfortable (20°C- 24°C)
Do they allow breeding _____	Yes	No	Describe Above
How do staff handle animals _____	Good	Fair	Poor
Do they allow public to handle the animals _____	Yes	No	Not Seen
Hiding areas _____	Good (Box/Plastic Container)	Fair (not enough)	Unacceptable (None)
Bedding _____	Sawdust	Straw	Newspaper
Is bedding clean & absorbent _____	Yes / No	Needs Changing	Type: Sawdust/Newspaper/Other
Cleaning routine _____	per day	per week	
Water _____	Non- tip Bowl	Bowl too small	Bowl too deep to reach water
Hygiene of water provision _____	Clean	Dirty	Very Dirty
Diet _____	Good Pellets	Roughage	Fresh Vegetables/Fruit
Frequency of feed _____	Do they remove old food? Yes	No	
Is the diet _____	Good & Nutritious	Poor	Not Fresh
Are the animals fully weaned _____	Yes (feeding themselves well)	Just Weaned	Under Age
Condition of animals _____	Good	Fair	Poor
Describe Concerns _____	Injuries/ Poor Coat / Listless / Runny Eyes/ Runny Nose / Diarrhoea		
How are rodents transported from the shop _____			
Where are unweaned rodents kept _____	Good (with mother)	Unacceptable (Plastic container/cage/box)	
Are unweaned rodents sold live? _____	No (Good)	Yes (Unacceptable)	
How are rodents killed (as reptile food)? _____	Hitting on Head/live freezing	Describe	

C02 (Unacceptable issue warning)

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds:								
Kitten Numbers:			Rabbit Numbers:					
Group structures								
Compatibility of Groups	Singly	Only with litter mates	Some litters mixed	All together				
Space	Good (Play & Positive Interaction)		Mixed Sizes	Bullying	Describe Above			
Cage Maintenance	Good (Play & move normally)		Acceptable (stretch out, stand normally & turn)		Cramped/Too small			
Hygiene of cages	Good	Fair (some repairs needed)		Poor (harmful features)				
Ventilation	Good	Fair	Unacceptable	Excess Faeces	Old/Soiled Food			
Draughts	Good (Fresh & Clean)		No (Stuffy & Smelly)	Describe Above				
Temperature			No	Yes	Describe Above			
Shelter provided in outside pens	Too Hot (Panting etc)		Too Cold (Curled up/shivering)		Comfortable			
Do they allow breeding	Good	Needs Improvement		Poor	None			
How do staff handle animals			Yes	No	Describe Above			
Do they allow public to handle animals: Adults	Good	Fair	Poor	Unacceptable				
Children (Age)			Under supervision					
Floor construction:								
Bedding:	Wood	Concrete	Chicken Mesh	Weld Mesh	Soil	Other		
Is Bedding Clean & Absorbent:	Blankets	Bed	Carpet	Soil	Sawdust	Straw	Newspaper	Other
Cleaning routine	Yes		No	Needs Changing		Other		
Water	per day		per week					
Hygiene of water provision	Non-Tip Bowl	Bowl too small	Bowl too deep to reach water		None Available			
Diet for Puppies	Clean	Dirty	Very Dirty	Green Algae	Soiled			
Diet for Rabbits	Kittens							
Is the diet	Quality Pellets	Roughage	Fresh Vegetables/Fruit		Other			
Frequency of feed	Good & Nutritious	Poor	Not Fresh	Not Enough	Other			
Are the animals fully weaned?	Do they remove old food? Yes		No					
Condition of animals	Yes (feeding themselves well)		Just Weaned	Not Weaned				
Describe Concerns	Good	Fair	Poor	Very Poor				
Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea								

FISH

Hygiene of tanks ✓

Is water clean ✓ Good Fair Poor Excess Algae Waste Material (Faeces/Debris)

Is equipment (nets/heaters) in good repair ✓ Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy

Do the tanks have efficient aeration ✓ Good Fair Poor Other

Do the tanks have filtration ✓ Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes ✓ No

Are the tanks enriched ✓ Plants Hiding Areas Rocks Gravel Other

Are the tanks overstocked ✓ Good Fair Poor

Are lights turned off at night for fish to rest ✓ Yes No

Do tanks have covers ✓ Yes No

Water at proper level (should be small gap between top of water and cover) ✓ Yes No

Condition of animals ✓ Yes No

Describe Concerns No Concerns Good Fair Poor Very Poor Describe Above

Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

Temperature Suitable 20-21°C Goldfish 10°C – 22°C; Tropical fish 23°C- 27°C

How often are the fish fed: Twice a day Daily Not during weekends (unacceptable)

Is enough species specific food given ✓ Yes No Appears Acceptable

In the event of a power failure is the pet shop owner / attendant informed: ✓ Yes No

How do staff handle animals ✓ Yes No

Any dead fish observed: Describe Reason No Good Fair Poor Unacceptable

Compatibility of Groups ✓ Good Poor (Chasing/Bullying/Hiding/Damaged fins)

How are fish destroyed when necessary Have never experienced that

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)
Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water

How do the buyers transport the fish from the shop Plastic bags with oxygen Describe In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks (Aerated for 24 hours or a de-chlorinating product used)? ✓ Yes No

BIRDS

Bird Numbers & Breeds 57

Group structures ✓

Compatibility of Groups ✓ Singly ✓ In small groups Large Groups Same species Mixed Species

Space The doves needs big cages Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Cage Maintenance ✓ Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Hygiene of cages ✓ Good Fair (some repairs needed) Poor (harmful features)

Ventilation ✓ Good Fair Poor Excess Faeces Old/Spoiled Food

Are birds exposed to draughts ✓ Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds left in full sun ✓ No Yes Describe Above

Temperature ✓ No Yes Describe Above

Shelter provided in outside pens No outside pens Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Adequate perch space ✓ Good Needs Improvement Poor None

✓ Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) ✓ No Yes

Suppliers of birds Buy from the public

How do staff handle animals ✓

Cleaning routine once per day 3 times per week Very Well Good Fair Poor Unacceptable

Water ✓ Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Hygiene of water provision ✓ Clean Dirty Very Dirty Green Algae Soiled

Diet for Birds ✓

Frequency of feed: twice a day Do they remove old food: Yes ✓ No

Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet ✓ Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned ✓ Yes (feeding themselves well) Just weaned Under-age

Condition of animals ✓ Good Fair Poor Very Poor Describe Above

Describe Concerns The doves are in small cage

Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

How are birds transported from the shop Cages (travelling cages)

REPTILES

Reptile Numbers & Breeds _____

Group structures _____
Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____
Good (No aggression/anxiety) Aggression Describe Above

Space _____
Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)
Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____
Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
Good Fair Bad Excess Scat Excess Shedded Skin

Are reptiles left in full sun _____
No Yes Describe Above

Temperature Suitable _____
Note: Snakes tropical 27°C – 38°C; other 20°C– 35°C; Lizards 30°C–35°C

How do staff handle animals _____
Good Fair Poor Unacceptable

Do they allow public to handle the animals _____
Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Venomous snakes: Are staff trained to handle _____
Yes No

Security/safety _____
Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Are tank covers secure to prevent escape _____
Yes No

Enrichment/Hiding Area _____
Logs / Wood / Box / Pipes / Tunnels /Describe Other

Bedding _____
Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Is bedding clean & absorbent _____
Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____
Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of heat source _____
No bare lamps

Water _____
Non-Tip Bowl Deep Wide Bowl Too Small None Available

Hygiene of water provision _____
Clean Dirty Filthy Green Algae Soiled

Diet for reptiles _____
Live Prey (Unacceptable) Dead Animals Describe Above

Source of prey _____
Bought dead (from where) Killed on site (describe method) Other

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Condition of animals _____
Good Fair Poor Very Poor Describe Bad Shedding

Describe concerns _____
Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

How are reptiles transported from the shop _____

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds:					
Group structures					
Compatibility of Groups	Singly	In small groups	Large Groups	Same species	Mixed Species
Space	Good (No aggression/anxiety)		Aggression/Fighting		Describe Above
	Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)				
Cage/Tank Maintenance					
	Good	Fair (some repairs needed)	Poor (harmful features)		
Hygiene of cages					
	Good	Fair	Bad	Old/Soiled Food	Mould
Are Tarantulas protected from bright lights/full sun which will dry them out					
	No	Yes	Describe Above		
Temperature Suitable					
	Note: Tropical species need more humidity than desert animals				
How do staff handle animal					
	Good	Fair	Poor	Unacceptable	
Do they allow public to handle the animals					
	Yes	No	Not Seen		
Handled by: Adults	Children (Age)	Only under supervision			
Security/safety					
	Door Latch/ Door Lock				
Are tank covers secure to prevent escape					
	Yes	No			
Enrichment/Hiding Area					
	Logs / Wood / Box / Pipes / Tunnels			Describe Other	
Substrate					
Is substrate Clean & Absorbent					
	Yes	No	Needs Changing	Other	
Cleaning routine	per day		per week		
Heating					
	Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None				
Safety of Heat Source					
	No bare lamps	One side of tank	Over entire tank		
Water					
	Non-tip Bowl	Deep Wide Bowl	Shallow Bowl	Gel Balls	None Available
Hygiene of water provision:					
	Clean	Dirty	Filthy	Green Algae	Soiled
Diet for Animals					
	Live Prey	Dead insects	Food Flakes	Describe Above	
Source of Food					
Frequency of feed	Do they remove old food: Yes		No		
Condition of animals					
	Good	Fair	Poor	Very Poor	Describe Above
Describe concerns					
	Injuries/ Limbs missing/upside down			Describe Other	
How are animals transported from the shop:					

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes ☒ No ☐Comments:

I ~~also~~ issued a warning number W5775 advising MN Armstrong Samwaha to provide portable fresh water 24 hours a day

Inspector: P. Chiwawa Date: 10/02/23 Time: 11:00Follow up due 13/02/23

Comments: On arrival there was no water available for the sheep and I went back to the SPCA kennels and managed to bring about 100 litres of water for the sheep. I met Andile who had managed to fix the bakkie and had brought water to the small holdings I together with Andile gave the sheep ~~the~~ some water