

PET SHOP CHECK LIST

I 1479

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
Good Fair Bad Excess Faeces Old/Soiled Food

Name of Pet Shop: Wesbus Saad en Dierse Toeliefer
Address: Unit 3 Hennigklip Road
Name of Owner: Marius Nkomo Cell: 083 286 9262
Tel: _____ Fax/Email: _____
Veterinarian: Sannie Rust Tel: _____

GENERAL

What happens to sick animals: _____
Self medicate New owners must treat Taken to vet

What happens to animals after hours: _____
Kept in shop Go home with owner Sent back to supplier

What treatment do Puppies get: _____
No puppies
Vaccine De-wormer Vaccine on Request None Other

What treatment do Kittens get: _____
No kittens
Vaccine De-wormer Vaccine on Request None Other

Quarantine Cages Provided: _____
Yes No None Seen Separate Room

Rodent control: _____
Open Poison/Poison Stations/Poison Pipes/Live Traps Rat Traps

Suppliers of animals: Breeders

Do they breed: No
Yes / No / Uncertain Single Sex Groups

If breeding, what happens to offspring: No breeding
Hand-Reared / Parent Reared / Sold Unweaned

If removed for hand rearing, from what age: 1

Reason for hand rearing: 11

RODENTS

Numbers: Rats _____	Mice _____	Guinea Pigs _____	Hamsters _____				
Group structures _____	Singly	Mother & Young Separate	Same sizes together	All together			
Compatibility of Groups _____	Good (Play & Positive Interaction)		Fighting	Bullying	Describe Above		
Space _____	Good (Play & move normally)		Acceptable (stretch out, stand normally & turn)		Cramped/Too small		
Cage Maintenance _____	Good		Fair (some repairs needed)		Poor (harmful features)		
Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: _____					Yes No		
Hygiene of cages _____	Good		Fair	Bad	Excess Faeces	Old/Soiled Food	
Ventilation _____	Good (No Ammonia Smell)		Fair	Poor	Ammonia Smell		
Draughts _____	No		Yes	Describe			
Temperature _____	Too Hot (Panting etc)		Too Cold (Curled up/shivering)		Comfortable (20°C- 24°C)		
Do they allow breeding _____	Yes		No	Describe Above			
How do staff handle animals _____	Good		Fair	Poor	Unacceptable		
Do they allow public to handle the animals _____	Yes		No	Not Seen			
Hiding areas _____	Good (Box/Plastic Container)		Fair (not enough)		Unacceptable (None)		Other
Bedding _____	Sawdust		Straw	Newspaper	Other		
Is bedding clean & absorbent _____	Yes / No		Needs Changing		Type: Sawdust/Newspaper/Other		
Cleaning routine _____	per day		per week				
Water _____	Non- tip Bowl		Bowl too small	Bowl too deep to reach water		None available	
Hygiene of water provision _____	Clean		Dirty	Very Dirty	Green Algae	Soiled	
Diet _____	Good Pellets		Roughage	Fresh Vegetables/Fruit		Vit C for Guinea Pigs (220mg/lit water daily)	
Frequency of feed _____	Do they remove old food? Yes		No				
Is the diet _____	Good & Nutritious		Poor	Not Fresh	Not enough	Other comments	
Are the animals fully weaned _____	Yes (feeding themselves well)		Just Weaned	Under Age			
Condition of animals _____	Good		Fair	Poor	Very Poor	Describe Above	
Describe Concerns _____	Injuries/ Poor Coat / Listless /Runny Eyes/ Runny Nose / Diarrhoea						
How are rodents transported from the shop _____							
Where are unweaned rodents kept _____	Good (with mother)		Unacceptable (Plastic container/cage/box)				
Are unweaned rodents sold live? _____	No (Good)		Yes (Unacceptable)				
How are rodents killed (as reptile food)? _____	CO2 (Unacceptable issue warning) Hitting on Head/live freezing Describe						

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds:								
Kitten Numbers:			Rabbit Numbers:					
Group structures								
Compatibility of Groups	Singly	Only with litter mates	Some litters mixed	All together				
Space	Good (Play & Positive Interaction)		Mixed Sizes	Bullying	Describe Above			
Cage Maintenance	Good (Play & move normally)		Acceptable (stretch out, stand normally & turn)		Cramped/Too small			
Hygiene of cages	Good	Fair (some repairs needed)	Poor (harmful features)					
Ventilation	Good	Fair	Unacceptable	Excess Faeces	Old/Soiled Food			
Draughts	Good (Fresh & Clean)		No (Stuffy & Smelly)	Describe Above				
Temperature			No	Yes	Describe Above			
Shelter provided in outside pens	Too Hot (Panting etc)		Too Cold (Curled up/shivering)		Comfortable			
Do they allow breeding	Good		Needs Improvement	Poor	None			
How do staff handle animals			Yes	No	Describe Above			
Do they allow public to handle animals: Adults	Good	Fair	Poor	Unacceptable				
Children (Age)			Under supervision					
Floor construction:								
Bedding:	Wood	Concrete	Chicken Mesh	Weld Mesh	Soil	Other		
Is Bedding Clean & Absorbent:	Blankets	Bed	Carpet	Soil	Sawdust	Straw	Newspaper	Other
Cleaning routine			Yes	No	Needs Changing	Other		
Water			per day		per week			
Hygiene of water provision	Non-Tip Bowl		Bowl too small	Bowl too deep to reach water		None Available		
Diet for Puppies	Clean		Dirty	Very Dirty	Green Algae	Soiled		
Diet for Rabbits	Kittens							
Is the diet	Quality Pellets		Roughage	Fresh Vegetables/Fruit		Other		
Frequency of feed	Good & Nutritious		Poor	Not Fresh	Not Enough	Other		
Are the animals fully weaned?			Do they remove old food? Yes		No			
Condition of animals	Yes (feeding themselves well)		Just Weaned		Not Weaned			
Describe Concerns	Good		Fair	Poor	Very Poor			
Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea								

FISH

Hygiene of tanks _____

Is water clean _____ Good Fair Poor Excess Algae Waste Material (Faeces/Debris)

Is equipment (nets/heaters) in good repair _____ Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy

Do the tanks have efficient aeration _____ Good Fair Poor Other

Do the tanks have filtration _____ Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes Good Fair None

Are the tanks enriched _____

Are the tanks overstocked _____ Plants Hiding Areas Rocks Gravel Other

Are lights turned off at night for fish to rest _____ Good Fair Poor

Do tanks have covers _____ Yes No

Water at proper level (should be small gap between top of water and cover) _____ Yes No

Condition of animals _____ Yes No

Describe Concerns _____ No Concerns Good Fair Poor Very Poor Describe Above

Temperature Suitable _____ 24°C - 26°C Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

How often are the fish fed: _____ Twice a day Goldfish 10°C - 22°C; Tropical fish 23°C - 27°C

Is enough species specific food given _____ Yes No Appears Acceptable

In the event of a power failure is the pet shop owner / attendant informed: _____ Yes No

How do staff handle animals _____ Yes No

Any dead fish observed: Describe Reason _____ No Good Fair Poor Unacceptable

Compatibility of Groups _____

How are fish destroyed when necessary _____ Good Submersion in clove oil Poor (Chasing/Bullying/Hiding/Damaged fins)

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)
Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water _____

Describe _____

How do the buyers transport the fish from the shop _____ In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks
(Aerated for 24 hours or a de-chlorinating product used)? _____ Yes No

BIRDS

Bird Numbers & Breeds 120 Budgerigars, 21, Kokatiels 7, Red rumps 2 94els 9

Group structures _____

Compatibility of Groups _____ Singly In small groups Large Groups Same species Mixed Species

Space _____ Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Cage Maintenance _____ Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Hygiene of cages _____ Good Fair (some repairs needed) Poor (harmful features)

Ventilation _____ Good Fair Poor Excess Faeces Old/Spoiled Food

Are birds exposed to draughts _____ Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds left in full sun _____ No Yes Describe Above

Temperature _____ No Yes Describe Above

Shelter provided in outside pens _____ No outside pens Comfortable

Adequate perch space _____ Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) _____

Suppliers of birds Breeders No Yes

How do staff handle animals _____

Cleaning routine Very Well Good Fair Poor Unacceptable
per day 3 times per week

Water _____

Hygiene of water provision _____ Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Diet for Birds Budgerigars seed, Kokatiels feed Clean Dirty Very Dirty Green Algae Soiled

Frequency of feed: Twice a day Do they remove old food: Yes No

Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet _____ Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned _____ Yes (feeding themselves well) Just weaned Under-age

Condition of animals _____

Describe Concerns No Concerns Good Fair Poor Very Poor Describe Above

How are birds transported from the shop In Cages

Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

REPTILES

Reptile Numbers & Breeds					
Group structures					
Compatibility of Groups	Singly	In small groups	Large Groups	Same species	Mixed Species
Space	Good (No aggression/anxiety)		Aggression	Describe Above	
	Good (stretch & move normally)		Acceptable (stretch out, turn normally)	Too small (cramped, no normal movement)	
	Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards				
Cage/Tank Maintenance					
Hygiene of cages	Good	Fair (some repairs needed)		Poor (harmful features)	
Are reptiles left in full sun	Good	Fair	Bad	Excess Scat	Excess Shedded Skin
Temperature Suitable			No	Yes	Describe Above
	Note: Snakes tropical 27°C – 38°C; other 20°C– 35°C; Lizards 30°C-35°C				
How do staff handle animals					
Do they allow public to handle the animals			Good	Fair	Poor Unacceptable
Handled by: Adults	Children (Age)	Only under supervision			
			Yes	No	Not Seen
Venomous snakes: Are staff trained to handle					
Security/safety	Yes No				
	Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs				
Are tank covers secure to prevent escape	Yes No				
Enrichment/Hiding Area	Logs / Wood / Box / Pipes / Tunnels /Describe Other				
Bedding	Snakes- non-abrasive material i.e. newspaper		Lizards- gravel	Describe Above	
Is bedding clean & absorbent	Yes No Needs Changing Other				
Cleaning routine	per day per week				
Heating	Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None				
Safety of heat source	No bare lamps				
Water	Non-Tip Bowl Deep Wide Bowl Too Small None Available				
Hygiene of water provision	Clean Dirty Filthy Green Algae Soiled				
Diet for reptiles	Live Prey (Unacceptable)		Dead Animals	Describe Above	
Source of prey	Bought dead (from where) Killed on site (describe method) Other				
Frequency of feed	Do they remove old food? Yes No				
Condition of animals	Good Fair Poor Very Poor Describe Bad Shedding				
Describe concerns	Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge				
How are reptiles transported from the shop					

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds:					
Group structures					
Compatibility of Groups	Singly	In small groups	Large Groups	Same species	Mixed Species
Space	Good (No aggression/anxiety)		Aggression/Fighting		Describe Above
	Good (Stretch/move normally)		Acceptable (stretch out/turn normally)		Too small (cramped together/no normal movement)
Cage/Tank Maintenance					
Hygiene of cages	Good	Fair (some repairs needed)		Poor (harmful features)	
Are Tarantulas protected from bright lights/full sun which will dry them out	Good	Fair	Bad	Old/Soiled Food	Mould
Temperature Suitable	No		Yes	Describe Above	
How do staff handle animal	Note: Tropical species need more humidity than desert animals				
Do they allow public to handle the animals	Good	Fair	Poor	Unacceptable	
Handled by: Adults _____ Children (Age) _____	Yes		No	Not Seen	
	Only under supervision				
Security/safety					
Are tank covers secure to prevent escape	Door Latch/		Door Lock		
Enrichment/Hiding Area	Yes		No		
Substrate	Logs / Wood / Box / Pipes / Tunnels			Describe Other	
Is substrate Clean & Absorbent					
Cleaning routine	Yes	No	Needs Changing		Other
	per day				per week
Heating					
Safety of Heat Source	Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None				
Water	No bare lamps		One side of tank	Over entire tank	
Hygiene of water provision:	Non-tip Bowl	Deep Wide Bowl	Shallow Bowl	Gel Balls	None Available
Diet for Animals	Clean	Dirty	Filthy	Green Algae	Soiled
Source of Food	Live Prey	Dead insects	Food flakes	Describe Above	
Frequency of feed	Do they remove old food: Yes		No		
Condition of animals					
Describe concerns	Good	Fair	Poor	Very Poor	Describe Above
How are animals transported from the shop:	Injuries/ Limbs missing/upside down		Describe Other		

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes

No ☒Comments:

~~Water, food and medicine observed
Most of the fish and the
birds that I observed on my
previous visit are no longer
there as Mr Marius told
me that they were sold
All the animals observed are in
a fair and acceptable body
condition. I didn't observe any
dead animals. The birds cages
are clean~~

Inspector: Patrick Chirawa Date: 24/03/23 Time: 14:25Follow up due 13/06/23Comments:

Water, food and medicine observed
Most of the birds and fish that I
observed on my previous visit are no longer
there as Mr. Marius told me that they
were sold. No dead animals was observed.
The body condition of the observed
animals is fair and acceptable