

I 798

PET SHOP CHECK LIST**Inspection Details**

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
Good Fair Bad Excess Faeces Old/Soiled Food

Name of Pet Shop: GOEDER JASIES

Address: 53 MAIN RD, SALDANIA

Name of Owner: PAMELA SCHEEPERS Cell: 076 405 1526

Tel: _____ Fax/Email: _____

Veterinarian: SALDANIA VETERINARY ANIMAL CLINIC Tel: 022 75 1444
 ANIMAL MANAGER: NATASHA - 076 775 3606
GENERAL

What happens to sick animals: SELF MEDICATE, IF SEVERE THEN TAKEN TO VET
 Self medicate New owners must treat Taken to vet

What happens to animals after hours: KEPT IN SHOP
 Kept in shop Go home with owner Sent back to supplier

What treatment do Puppies get: DOES NOT HOUSE PUPPIES
 Vaccine De-wormer Vaccine on Request None Other

What treatment do Kittens get: DOES NOT HOUSE KITTENS
 Vaccine De-wormer Vaccine on Request None Other

Quarantine Cages Provided: YES

Rodent control: BAIT BOXES OUTSIDE SHOP
 Yes No None Seen Separate Room

Suppliers of animals: LOCAL SUPPLIER - BREEDS THEIR OWN STOCK.
 Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Do they breed: YES

If breeding, what happens to offspring: PARENT REARED, SOLD WHEN WEANED
 Yes / No / Uncertain Single Sex Groups

If removed for hand rearing, from what age: DOES NOT HAND REAR
 Hand-Reared / Parent Reared / Sold Unweaned

Reason for hand rearing: N/A

RODENTS

Numbers: Rats 11 Mice 10 Guinea Pigs — Hamsters 21

Group structures MOTHER & YOUNG SEPARATE - OTHERS 2-3 GROUP STRUCTURES
 Compatibility of Groups GOOD Singly Mother & Young Separate Same sizes together All together

Space GOOD Good (Play & Positive Interaction) Fighting Bullying Describe Above

Cage Maintenance GOOD (GLASS TANK, OPEN TOPS) Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: YES Yes No

Hygiene of cages FAIR, DUE FOR DEEP CLEAN, AWAITING SHAVINGS Good Fair Bad Excess Faeces Old/Soiled Food

Ventilation GOOD Good (No Ammonia Smell) Fair Poor (Ammonia Smell)

Draughts NONE No Yes Describe

Temperature COMFORTABLE Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable (20°C- 24°C)

Do they allow breeding YES Yes No Describe Above

How do staff handle animals FAIRLY CALM Good Fair Poor Unacceptable

Do they allow public to handle the animals NO Yes No Not Seen

Hiding areas YES (PVC(7)PIPES) Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) Other

Bedding SHAVINGS Sawdust Straw Newspaper Other

Is bedding clean & absorbent YES Yes / No Needs Changing Type: Sawdust/Newspaper/Other

Cleaning routine 1 per day 3 per week

Water SELF FEEDING NIPPLE BOWLS Non- tip Bowl Bowl too small Bowl too deep to reach water None available

Hygiene of water provision GOOD Clean Dirty Very Dirty Green Algae Soiled

Diet POOR - PARROT FOOD - THIS WAS CHANGED IMMEDIATELY Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Frequency of feed DAILY Do they remove old food? Yes X No —

Is the diet POOR, WAS GIVEN PARROT FOOD Good & Nutritious Poor Not Fresh Not enough Other comments

Are the animals fully weaned YES Yes (feeding themselves well) Just Weaned Under Age

Condition of animals FAIR, DULL COATS (POOR FOOD) Good Fair Poor Very Poor Describe Above

Describe Concerns POOR COATS (FOOD CONCERN) Injuries/ Poor Coat / Listless / Runny Eyes/ Runny Nose / Diarrhoea

How are rodents transported from the shop WOODEN BOX, or CAGE BOUGHT WITH

Where are unweaned rodents kept WITH MOTHER Good (with mother) Unacceptable (Plastic container/cage/box)

Are unweaned rodents sold live? NO No (Good) Yes (Unacceptable)

How are rodents killed (as reptile food)? DOES NOT KILL CO2 (Unacceptable issue warning) Hitting on Head/live freezing Describe

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds:

Kitten Numbers: Rabbit Numbers: 2

Group structures BREEDING PAIR

Compatibility of Groups GOOD

Space ACCEPTABLE

Cage Maintenance GOOD

Hygiene of cages FAIR, RECOMMENDED SHAVINGS

Ventilation GOOD

Draughts NONE

Temperature COMFORTABLE

Shelter provided in outside pens N/A

Do they allow breeding YES

How do staff handle animals FAIRLY CALM

Do they allow public to handle animals: Adults NO Children (Age) NO Under supervision N/A

Floor construction: PLASTIC - HARD

Bedding: STRAW, RECOMMENDED SHAVINGS

Is Bedding Clean & Absorbent: NEEDS CHANGING, AWAITING SHAVINGS

Cleaning routine 1 per day 3 per week

Water NIPPLE BOTTLE

Hygiene of water provision GOOD, CLEAN

Diet for Puppies Kittens

Diet for Rabbits POOR, PARROT FOOD, CHANGED IMMEDIATELY

Is the diet POOR

Frequency of feed DAILY Do they remove old food? Yes X No

Are the animals fully weaned? YES

Condition of animals GOOD

Describe Concerns FOOD, dull COATS DUE TO DIET.

Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks Good

Is water clean Yes Good Fair Poor Excess Algae Waste Material (Faeces/Debris)

Is equipment (nets/heaters) in good repair Yes Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy

Do the tanks have efficient aeration Yes, Good Good Fair Poor Other

Do the tanks have filtration Yes, Good Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes X No

Are the tanks enriched Yes, PLANTS, GRAVEL, HIDING AREAS Plants Hiding Areas Rocks Gravel Other

Are the tanks overstocked No Good Fair Poor

Are lights turned off at night for fish to rest Yes Yes No

Do tanks have covers Yes Yes No

Water at proper level (should be small gap between top of water and cover) Yes Yes No

Condition of animals Good Good Fair Poor Very Poor Describe Above

Describe Concerns None Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

Temperature Suitable Yes Goldfish 10°C – 22°C; Tropical fish 23°C– 27°C

How often are the fish fed: Daily Daily Not during weekends (unacceptable)

Is enough species specific food given Yes Yes No Appears Acceptable

In the event of a power failure is the pet shop owner / attendant informed: Yes, GENERATOR Yes No

How do staff handle animals WITH NET Good Fair Poor Unacceptable

Any dead fish observed: Describe Reason NONE Good Fair Poor Unacceptable

Compatibility of Groups Good Good Poor (Chasing/Bullying/Hiding/Damaged fins)

How are fish destroyed when necessary BRAIN MACERATION

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)
Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water N/A

How do the buyers transport the fish from the shop PLASTIC BAGS WITH OXYGEN Describe In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks (Aerated for 24 hours or a de-chlorinating product used)? Yes Yes No

BIRDS

Bird Numbers & Breeds COCKATIEL x 3 PARROTS x 2 RING NECK DOVES x 7
RINGNECK x 4 BUDGIES x FANCY PIGEONS x 2

Group structures SAME SPECIES, PARROTS (SINGLY)
 Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups GOOD
 Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Space GOOD
 Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance GOOD
 Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Hygiene of cages FAIR, REQUIRES A DEEP CLEAN
 Good Fair (some repairs needed) Poor (harmful features)

Ventilation GOOD
 Good Fair Poor Excess Faeces Old/Spoiled Food

Are birds exposed to draughts NO
 Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds left in full sun NO
 No Yes Describe Above

Temperature GOOD, COMFORTABLE
 No Yes Describe Above

Shelter provided in outside pens N/A
 Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Adequate perch space YES
 Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) NO
 No Yes

Suppliers of birds LOCAL BREEDERS
 No Yes

How do staff handle animals GOOD, FAIRLY CALM

Cleaning routine 1
 Very Well Good Fair Poor Unacceptable
 per day 3 per week

Water NON TIP-BOWL
 Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Hygiene of water provision GOOD, CLEAN
 Clean Dirty Very Dirty Green Algae Soiled

Diet for Birds GOOD, BREED SPECIFIC

Frequency of feed: DAILY Do they remove old food: Yes X No
 Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet GOOD & NUTRITIOUS
 Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned YES
 Yes (feeding themselves well) Just weaned Under-age

Condition of animals GOOD

Describe Concerns 1x PARROT FEATHER LOSS (ESSIE) - ON TREATMENT
 Good Fair Poor Very Poor Describe Above

Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

How are birds transported from the shop
CARD BOARD BOXES

REPTILES

Reptile Numbers & Breeds _____

Group structures _____
Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____
Good (No aggression/anxiety) Aggression Describe Above

Space _____
Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)
Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____
Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
Good Fair Bad Excess Scat Excess Shedded Skin

Are reptiles left in full sun _____
No Yes Describe Above

Temperature Suitable _____
Note: Snakes tropical 27°C – 38°C; other 20°C– 35°C; Lizards 30°C-35°C

How do staff handle animals _____
Good Fair Poor Unacceptable

Do they allow public to handle the animals _____
Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Venomous snakes: Are staff trained to handle _____
Yes No

Security/safety _____
Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Are tank covers secure to prevent escape _____
Yes No

Enrichment/Hiding Area _____
Logs / Wood / Box / Pipes / Tunnels /Describe Other

Bedding _____
Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Is bedding clean & absorbent _____
Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____
Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of heat source _____
No bare lamps

Water _____
Non-Tip Bowl Deep Wide Bowl Too Small None Available

Hygiene of water provision _____
Clean Dirty Filthy Green Algae Soiled

Diet for reptiles _____
Live Prey (Unacceptable) Dead Animals Describe Above

Source of prey _____
Bought dead (from where) Killed on site (describe method) Other

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Condition of animals _____
Good Fair Poor Very Poor Describe Bad Shedding

Describe concerns _____
Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

How are reptiles transported from the shop _____

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____

Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____

Good (No aggression/anxiety) Aggression/Fighting Describe Above

Space _____

Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance _____

Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____

Good Fair Bad Old/Soiled Food Mould

Are Tarantulas protected from bright lights/full sun which will dry them out _____

No Yes Describe Above

Temperature Suitable _____

Note: Tropical species need more humidity than desert animals

How do staff handle animal _____

Good Fair Poor Unacceptable

Do they allow public to handle the animals _____

Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Security/safety _____

Door Latch/ Door Lock

Are tank covers secure to prevent escape _____

Yes No

Enrichment/Hiding Area _____

Logs / Wood / Box / Pipes / Tunnels Describe Other

Substrate _____

Is substrate Clean & Absorbent _____

Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____

Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of Heat Source _____

No bare lamps One side of tank Over entire tank

Water _____

Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None Available

Hygiene of water provision: _____

Clean Dirty Filthy Green Algae Soiled

Diet for Animals _____

Live Prey Dead insects Food flakes Describe Above

Source of Food _____

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____

Good Fair Poor Very Poor Describe Above

Describe concerns _____

Injuries/ Limbs missing/upside down Describe Other

How are animals transported from the shop: _____

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes _____ No XComments:

1. 1X MICE TANK HAD A WATER BOWL THAT WAS TOO DEEP
- REPLACED WITH NIPPLE BOTTLE, IMMEDIATELY.
2. 1X FISH TANK HAD NO FORM OF ENRICHMENT.
- PLASTIC PLANTS PLACED INSIDE, IMMEDIATELY.
3. RATS, MICE, HAMSTERS & RABBITS ARE FED PARROT FOOD,
- THIS WAS CHANGED IMMEDIATELY TO RODENT MIX.
4. FOOD & WATER BOWLS IN SOME OF THE BIRD CAGES/
COUPS WERE PLACED ON THE GROUND.
- LIFTED FROM THE GROUND IMMEDIATELY, HANGING.
5. TOO MUCH BLACK SUNFLOWER SEEDS IN FOOD,
- WILL SLOWLY SWAP OUT WITH WHITE SUNFLOWER SEEDS
6. BRANCHES (PERCHES) IN SOME BIRD COUPS HAD OLD &
BUILD UP EXCREMENT, JUST ON THE PERCHES.
- WILL BE THOROUGHLY CLEANED TOMORROW.

NO WARNING ISSUED, AS COMPLIANCE WAS GIVEN
IMMEDIATELY FROM SHOP WORKER TO REMEDY CONCERNS

Inspector: BODENSTEIN [Signature] Date: 25/4/24 Time: 13H10

Follow up due 3/5/2024

Comments:

WILL FOLLOW UP IN 7 DAYS TO VERIFY
FULL COMPLIANCE.