

PET SHOP CHECK LIST

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
Good Fair Bad Excess Faeces Old/Soiled Food

Name of Pet Shop: Pets 4 All
 Address: 3 Suemmerpark, Dordrecht str. Langebaan
 Name of Owner: Peter Chapman Cell: 080 698 6270
 Tel: 022 72 1607 Fax/Email: pets4alllangebaan@gmail.com
 Veterinarian: Dr. Konekand Tel: _____

GENERAL

What happens to sick animals: Self medicated or taken to the vet
Self medicate New owners must treat Taken to vet

What happens to animals after hours: Kept in the shop
Kept in shop Go home with owner Sent back to supplier

What treatment do Puppies get: _____
Vaccine De-wormer Vaccine on Request None Other

What treatment do Kittens get: _____
Vaccine De-wormer Vaccine on Request None Other

Quarantine Cages Provided: Yes
Yes No None Seen Separate Room

Rodent control: _____
Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Suppliers of animals: All over the Western Cape

Do they breed: No, they do sometimes breed with fish
Yes / No / Uncertain Single Sex Groups

If breeding, what happens to offspring: Sold in shop
Hand-Reared / Parent Reared / Sold Unweaned

If removed for hand rearing, from what age: _____

Reason for hand rearing: _____

RODENTS

Numbers: Rats _____ Mice 6 Guinea Pigs _____ Hamsters 3

Group structures same size together

Compatibility of Groups Good

Space they can move and play

Cage Maintenance Good

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: _____ Yes No

Hygiene of cages Good

Ventilation Good

Draughts No

Temperature Good

Do they allow breeding No

How do staff handle animals Good

Do they allow public to handle the animals No

Hiding areas Yes

Bedding Straw

Is bedding clean & absorbent Yes

Cleaning routine _____ per day 3 per week

Water Self feeder

Hygiene of water provision Clean

Diet Good

Frequency of feed Daily

Do they remove old food? Yes ☒ No ☐

Is the diet Good

Are the animals fully weaned Yes

Condition of animals Good

Describe Concerns No concerns

How are rodents transported from the shop In a garden box

Where are unweaned rodents kept _____

Are unweaned rodents sold live? No

How are rodents killed (as reptile food)? _____

CO2 (Unacceptable issue warning) Hitting on Head/live freezing Describe

FISH

Hygiene of tanks Good
 Is water clean Yes Good Fair Poor Excess Algae Waste Material (Faeces/Debris)
 Is equipment (nets/heaters) in good repair Yes Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy
 Do the tanks have efficient aeration Yes Good Fair Poor Other
 Do the tanks have filtration Yes Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)
 Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes ☒ Yes ☐ No
 Are the tanks enriched Yes Plants Hiding Areas Rocks Gravel Other
 Are the tanks overstocked No Good Fair Poor
 Are lights turned off at night for fish to rest Yes Yes No
 Do tanks have covers Yes Yes No
 Water at proper level (should be small gap between top of water and cover) Yes Yes No
 Condition of animals Good Good Fair Poor Very Poor Describe Above
 Describe Concerns No concerns Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins
 Temperature Suitable Yes Goldfish 10°C – 22°C; Tropical fish 23°C– 27°C
 How often are the fish fed: Daily Daily Not during weekends (unacceptable)
 Is enough species specific food given Yes Yes No Appears Acceptable
 In the event of a power failure is the pet shop owner / attendant informed: Yes Yes No
 How do staff handle animals Good Good Fair Poor Unacceptable
 Any dead fish observed: Describe Reason No
 Compatibility of Groups Good Good Poor (Chasing/Bullying/Hiding/Damaged fins)
 How are fish destroyed when necessary More oil

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)
 Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water

How do the buyers transport the fish from the shop Plastic bags with oxygen
 Describe In strong plastic bags pumped with pure oxygen
 Is the chlorine removed from tap water before adding to tanks (Aerated for 24 hours or a de-chlorinating product used)? Yes Yes No

BIRDS

Bird Numbers & Breeds

8x Budgerig / 1x African Grey / 1x Electra / 1x Cockatoo

Group structures

Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups

Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Space

Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance

Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages

Good Fair Poor Excess Faeces Old/Spoiled Food

Ventilation

Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds exposed to draughts

No Yes Describe Above

Are birds left in full sun

No Yes Describe Above

Temperature

Good

Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Shelter provided in outside pens

Good Needs Improvement Poor None

Adequate perch space

Yes

Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below)

No Yes

Suppliers of birds

locally

How do staff handle animals

Good

Very Well Good Fair Poor Unacceptable

Cleaning routine

per day 3 per week

Water

Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Hygiene of water provision

Clean Dirty Very Dirty Green Algae Soiled

Diet for Birds

Good

Frequency of feed:

DailyDo they remove old food: Yes ☒ No

Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet

Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned

Yes (feeding themselves well) Just weaned Under-age

Condition of animals

Good Fair Poor Very Poor Describe Above

Describe Concerns

None

Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

How are birds transported from the shop

Carton box, or birdcage

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes

No ☒Comments:

* Animals at the petshop in acceptable conditions.

* Enclosures and fish tanks are clean.

* Fresh water and food available.

* Overall petshop are being kept neat and tidy.

Inspector:

J. OTOBON

Date:

20/6/24

Time:

11:00

Follow up due

08/11/24.

Comments: