



Louise van Zyl <louise@swartlandwestcoastspca.co.za>

Fwd: FW: Urgent Inspection Request – Suspected Animal Neglect at Dogs and All – Klipfontein Farm, N7 Malmesbury

1 message

Louise van Zyl <louise@swartlandwestcoastspca.co.za>

Fri, Oct 31, 2025 at 1:09 PM

To: barnjumj@gmail.com

Bcc: "<committee@swartlandwestcoastspca.co.za>" <committee@swartlandwestcoastspca.co.za>, Patrick Chiwawa <patrick@swartlandwestcoastspca.co.za>

Dear Ms. Uys,

Thank you very much for bringing your concerns regarding the welfare of the dogs at Dogs and All to our attention. We truly appreciate your compassion for animals and the time you took to report these matters.

We conducted a welfare inspection at the Dogs and All facility located at Klipfontein Farm on the N7 on 31 October 2025. At the time of our inspection, the dogs on the premises were found to be in satisfactory condition, and no underweight or emaciated dogs were observed. Please be assured that this facility is subject to regular inspections by our team, and we will continue to monitor it closely.

Regarding the incident you referred to on 28 October 2025 at The Strawberry King, the owner of Dogs and All advised that they have not had service dogs at that site for the past year. We have referred this information to Paarl SPCA, who will follow up in their area of jurisdiction.

You also mentioned concerns about possible flooding. The owner has denied any such incidents, and based on the positioning of the kennels, on a gentle slope, it appears unlikely that the area would flood. However, if you are able to provide any photographs or further details, we will gladly re-inspect the premises to ensure the animals' wellbeing.

We note with concern your report about a Dogs and All-branded vehicle transporting multiple guards and dogs, allegedly being driven recklessly. The owner has stated that he has not received any complaints of this nature before, but if you are able to obtain photographic or video evidence of such an occurrence in the future, it would greatly assist us in investigating the matter further. The same applies to any similar incidents you may witness, any supporting evidence would enable us to take appropriate steps.

Please know that animal welfare remains our top priority, and we value the public's assistance in bringing potential concerns to our attention.

Should you observe any further incidents or urgent welfare issues, our after-hours emergency number is 082 414 7153.

Kind regards,



We speak and
care for all
animals

Inspector Louise van Zyl
Manager
Swartland and West Coast SPCA

Tel: 022 492 2781 - Swartland Darling

Tel: 022 289 0998 - West Coast Vredenburg

louise@swartlandwestcoastspca.co.za

Your donations help us, help them

Bank Details

Swartland and West Coast SPCA

NEDBANK

Branch Code: 15460500

Account number: 1546055037



Donate with Snapscan

You can donate to the Swartland
SPCA via SnapScan!
Simply visit

www.snapscan.co.za

and download the app to your mobile device and
register. Scan the QR code on the right and select
an amount to donate.

It's as easy as 1, 2, scan!

From: NSPCA Liaison Unit Administrator

Sent: Wednesday, 29 October 2025 09:11

To: 'barnjumj@gmail.com' <barnjumj@gmail.com>

Subject: RE: Urgent Inspection Request – Suspected Animal Neglect at Strawberry King (De Zoete Inval, Paarl)

Good day

Thank you for your e-mail sent to the National Council of SPCAs.

Your complaint was forwarded to the Paarl SPCA as well as the Swartland & Westcoast SPCA for further investigation. Feedback will be provided within 7 days by the responsible SPCAs, copied to us.

If you do not receive a response or if the problem is not resolved please contact the society's directly: Paarl SPCA - Tel: 021 863 2720 and Swartland & Westcoast SPCA - Tel: 022 492 2781.

Kind regards,

Lisa de Bastos

Senior Administrator

Society Liaison Unit



**National Council
of SPCAs**

NATIONAL COUNCIL OF SPCAs - NSPCA

T: 011 907 3590/1/2/3

W: nspca.co.za



Remember the NSPCA in your Will to protect what matters to you.



This email is subject to the following [disclaimer](#).

From: Jacqui Uys <barnjumj@gmail.com>

Sent: Tuesday, 28 October 2025 17:59

To: NSPCA <nspca@nspca.co.za>; NSPCA Advocacy <advocacy@nspca.co.za>

Subject: Urgent Inspection Request – Suspected Animal Neglect at Strawberry King (De Zoete Inval, Paarl)

Dear Inspectorate Team,

I am writing to urgently request that an inspector be sent to Strawberry King, located at De Zoete Inval in Southern Paarl, just off the N1 beyond the Paarl off-ramp.

The security company Dogs and All is stationed at this property, and this is now the third time I have personally witnessed mistreatment of their animals.

- The first incident involved a German Shepherd being dragged and literally thrown into a crate at the back of their van by one of the security guards. I called Dogs and All directly at the time to lodge a complaint.
- The second incident was reported to the Paarl SPCA, yet no action or visible intervention followed.
- The third incident occurred today. I saw a severely emaciated German Shepherd at their security post — the dog could barely stand and had no visible access to water.

In addition, last year I witnessed a Dogs and All branded vehicle packed with multiple guards and dogs in cages being driven recklessly. The vehicle's erratic movement was causing the dogs to be thrown around inside their cages.

I have also been informed by an SPCA inspector that the Dogs and All facility was once flooded, leaving the dogs sleeping on concrete floors in standing water. This pattern of neglect and disregard for animal welfare is deeply concerning and unacceptable.

I am urgently requesting that the Cape of Good Hope SPCA conduct a formal welfare inspection of both:

1. Strawberry King (De Zoete Inval, Paarl), and

2. Dogs and All – Klipfontein Farm, N7 Malmesbury.

Please confirm once inspectors have been dispatched and provide documentation of the inspection and findings. I require this documentation for my records and to obtain legal advice on further action.

Thank you for your urgent attention to this matter. I am available should you need further details or statements from me.

Kind regards,

Jacqui Uys

Chief Growth Officer | Hellopeter