

PET SHOP CHECK LIST

7747

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
Good Fair Bad Excess Faeces Old/Soiled Food

Name of Pet Shop: Pets 4 All
 Address: 3 Swenneypark, Oostelust / str / Langebaan
 Name of Owner: Peter Chapman Cell: 060 698 6270
 Tel: 022 772 1607 Fax/Email: pets4alllangebaan@gmail.com
 Veterinarian: Dr. Langford Tel: Long Acres Vet

GENERAL

What happens to sick animals: Self medicate or taken to the vet
 Self medicate New owners must treat Taken to vet

What happens to animals after hours: Stay in shop
 Kept in shop Go home with owner Sent back to supplier

What treatment do Puppies get: N/A
 Vaccine No vaccine Vaccine on Request None Other

What treatment do Kittens get: N/A
 Vaccine No vaccine Vaccine on Request None Other

Quarantine Cages Provided: Yes
 Yes No None Seen Separate Room

Rodent control: None
 Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Suppliers of animals: Fish from Cape Town and unwanted pets

Do they breed: Fish sometimes breeds
 Yes / No / Uncertain Single Sex Groups

If breeding, what happens to offspring: Sold
 Hand-Reared / Parent Reared / Solo Unweaned

If removed for hand rearing, from what age: —

Reason for hand rearing: —

RODENTS

Numbers: Rats _____ Mice _____ Guinea Pigs _____ Hamsters _____

Group structures _____

Singly Mother & Young Separate Same sizes together All together

Compatibility of Groups _____

Good (Play & Positive Interaction) Fighting Bullying Describe Above

Space _____

Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance _____

Good Fair (some repairs needed) Poor (harmful features)

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: _____

Yes No

Hygiene of cages _____

Good Fair Bad Excess Faeces Old/Soiled Food

Ventilation _____

Good (No Ammonia Smell) Fair Poor (Ammonia Smell)

Draughts _____

No Yes Describe

Temperature _____

Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable (20°C- 24°C)

Do they allow breeding _____

Yes No Describe Above

How do staff handle animals _____

Good Fair Poor Unacceptable

Do they allow public to handle the animals _____

Yes No Not Seen

Hiding areas _____

Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) Other

Bedding _____

Sawdust Straw Newspaper Other

Is bedding clean & absorbent _____

Yes / No Needs Changing Type: Sawdust/Newspaper/Other

Cleaning routine _____ per day _____ per week

Water _____

Non- tip Bowl Bowl too small Bowl too deep to reach water None available

Hygiene of water provision _____

Clean Dirty Very Dirty Green Algae Soiled

Diet _____

Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Is the diet _____

Good & Nutritious Poor Not Fresh Not enough Other comments

Are the animals fully weaned _____

Yes (feeding themselves well) Just Weaned Under Age

Condition of animals _____

Good Fair Poor Very Poor Describe Above

Describe Concerns _____

Injuries/ Poor Coat / Listless / Runny Eyes/ Runny Nose / Diarrhoea

How are rodents transported from the shop _____

Where are unweaned rodents kept _____

Good (with mother) Unacceptable (Plastic container/cage/box)

Are unweaned rodents sold live? _____

No (Good) Yes (Unacceptable)

How are rodents killed (as reptile food)? _____

CO2 (Unacceptable issue warning) Hitting on Head/live freezing Describe

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: _____

Kitten Numbers: _____ Rabbit Numbers: _____

Group structures _____

Singly Only with litter mates Some litters mixed All together

Compatibility of Groups _____

Good (Play & Positive Interaction) Mixed Sizes Bullying Describe Above

Space _____

Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance _____

Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____

Good Fair Unacceptable Excess Faeces Old/Soiled Food

Ventilation _____

Good (Fresh & Clean) No (Stuffy & Smelly) Describe Above

Draughts _____

No Yes Describe Above

Temperature _____

Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable

Shelter provided in outside pens _____

Good Needs Improvement Poor None

Do they allow breeding _____

Yes No Describe Above

How do staff handle animals _____

Good Fair Poor Unacceptable

Do they allow public to handle animals: Adults _____ Children (Age) _____ Under supervision _____

Floor construction: _____

Wood Concrete Chicken Mesh Weld Mesh Soil Other

Bedding: _____

Blankets Bed Carpet Soil Sawdust Straw Newspaper Other

Is Bedding Clean & Absorbent: _____

Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Water _____

Non-Tip Bowl Bowl too small Bowl too deep to reach water None Available

Hygiene of water provision _____

Clean Dirty Very Dirty Green Algae Soiled

Diet for Puppies _____ Kittens _____

Diet for Rabbits _____

Quality Pellets Roughage Fresh Vegetables/Fruit Other

Is the diet _____

Good & Nutritious Poor Not Fresh Not Enough Other

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Are the animals fully weaned? _____

Yes (feeding themselves well) Just Weaned Not Weaned

Condition of animals _____

Good Fair Poor Very Poor

Describe Concerns _____

Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

+ 100 fish

Hygiene of tanks _____

Is water clean _____

Is equipment (nets/heaters) in good repair _____

Do the tanks have efficient aeration _____

Do the tanks have filtration Yes _____

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes ✓ No _____

Are the tanks enriched _____

Are the tanks overstocked No _____

Are lights turned off at night for fish to rest Yes _____

Do tanks have covers _____

Water at proper level (should be small gap between top of water and cover) Yes No _____

Condition of animals _____

Describe Concerns None observed _____

Temperature Suitable Yes _____

How often are the fish fed: Everyday _____

Is enough species specific food given _____

In the event of a power failure is the pet shop owner / attendant informed: Yes No _____

How do staff handle animals _____

Any dead fish observed: Describe Reason No _____

Compatibility of Groups _____

How are fish destroyed when necessary Mixture of clove oil _____

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)
Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water N/A _____

How do the buyers transport the fish from the shop _____

Is the chlorine removed from tap water before adding to tanks
(Aerated for 24 hours or a de-chlorinating product used)? In strong plastic bags pumped with pure oxygen Yes No _____

3x Cockatoos
1x African Grey
1x Eclectus

BIRDS

8x doves
6x finches

Bird Numbers & Breeds _____

Group structures _____

Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____

Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Space _____

Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance _____

Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____

Good Fair Poor Excess Faeces Old/Spoiled Food

Ventilation _____

Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds exposed to draughts _____

No Yes Describe Above

Are birds left in full sun _____

No Yes Describe Above

Temperature _____

Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Shelter provided in outside pens _____

Good Needs Improvement Poor None

Adequate perch space _____

Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) _____

No

Suppliers of birds _____

Cape Town

No Yes

How do staff handle animals _____

Cleaning routine _____

twice

Very Well Good Fair Poor Unacceptable
per day 7 days per week

Water _____

Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Hygiene of water provision _____

Clean Dirty Very Dirty Green Algae Soiled

Diet for Birds _____

Good

Frequency of feed: _____

Everyday

Do they remove old food: Yes No

Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet _____

Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned _____

Yes (feeding themselves well) Just weaned Under-age

Condition of animals _____

Good Fair Poor Very Poor Describe Above

Describe Concerns _____

None

Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

How are birds transported from the shop _____

In a box or bird cage

REPTILES

Reptile Numbers & Breeds _____

Group structures _____
Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____
Good (No aggression/anxiety) Aggression Describe Above

Space _____
Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)
Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____
Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
Good Fair Bad Excess Scat Excess Shedded Skin

Are reptiles left in full sun _____
No Yes Describe Above

Temperature Suitable _____
Note: Snakes tropical 27°C – 38°C; other 20°C– 35°C; Lizards 30°C-35°C

How do staff handle animals _____
Good Fair Poor Unacceptable

Do they allow public to handle the animals _____
Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Venomous snakes: Are staff trained to handle _____
Yes No

Security/safety _____
Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Are tank covers secure to prevent escape _____
Yes No

Enrichment/Hiding Area _____
Logs / Wood / Box / Pipes / Tunnels /Describe Other

Bedding _____
Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Is bedding clean & absorbent _____
Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____
Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of heat source _____
No bare lamps

Water _____
Non-Tip Bowl Deep Wide Bowl Too Small None Available

Hygiene of water provision _____
Clean Dirty Filthy Green Algae Soiled

Diet for reptiles _____
Live Prey (Unacceptable) Dead Animals Describe Above

Source of prey _____
Bought dead (from where) Killed on site (describe method) Other

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Condition of animals _____
Good Fair Poor Very Poor Describe Bad Shedding

Describe concerns _____
Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

How are reptiles transported from the shop _____

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____

Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____

Good (No aggression/anxiety) Aggression/Fighting Describe Above

Space _____

Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance _____

Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____

Good Fair Bad Old/Soiled Food Mould

Are Tarantulas protected from bright lights/full sun which will dry them out _____

No Yes Describe Above

Temperature Suitable _____

Note: Tropical species need more humidity than desert animals

How do staff handle animal _____

Good Fair Poor Unacceptable

Do they allow public to handle the animals _____

Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Security/safety _____

Door Latch/ Door Lock

Are tank covers secure to prevent escape _____

Yes No

Enrichment/Hiding Area _____

Logs / Wood / Box / Pipes / Tunnels Describe Other

Substrate _____

Is substrate Clean & Absorbent _____

Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____

Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of Heat Source _____

No bare lamps One side of tank Over entire tank

Water _____

Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None Available

Hygiene of water provision: _____

Clean Dirty Filthy Green Algae Soiled

Diet for Animals _____

Live Prey Dead insects Food flakes Describe Above

Source of Food _____

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____

Good Fair Poor Very Poor Describe Above

Describe concerns _____

Injuries/ Limbs missing/upside down Describe Other

How are animals transported from the shop: _____

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes _____ No ☒Comments:

- ① Petshop is very clean and neat.
- ② Animals all provided with fresh water and food.
- ③ No dead fish or any other animal was observed.
- ④ Bird cages are well maintained and not rusted.

Inspector:

J. ECKELUN

Date:

11/12/25

Time:

12:00

Follow up due

Routine

Comments: