

**SWARTLAND WEST COAST SPCA
CRUELTY COMPLAINT SHEET AND INSPECTOR REPORT**

I5561
Complaint Reference No.

DATE & TIME OF COMPLAINT:	2026-04-26 15:58	TYPE OF COMPLAINT:	PROACTIVE
INITIAL / ASSIGNED INSPECTOR:	PATRICK CHIWAWA	INSPECTION CATEGORY:	DOOR-TO-DOOR

COMPLAINT DETAILS:

NAME:	EMAIL:
BUILDING:	TELEPHONE:
STREET:	ALTERNATE/CELL:
SUBURB:	PROVINCE:
TOWN/CITY:	POST CODE:

ADDRESS OF PREMISES / PERSON TO BE INVESTIGATED

NAME:	Claire Jager	EMAIL:	
COMPANY:		TELEPHONE:	0725753322
IDENTIFICATION:		ALTERNATE/CELL:	
BUILDING:			
STREET:	Corner R27/R315 Road Crn R27/R315 Road Yzerfontain Yzerfontain	CROSS STREET:	

NATURE OF COMPLAINT:**COMPLAINANT FEEDBACK:**

NOTIFICATION:	2026-04-26	VERBALLY (IN PERSON)	PATRICK CHIWAWA NOTIFIED COMPLAINANT VERBALLY (IN PERSON)
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DATE CAPTURED:	2026-04-26 16:01	CAPTURED USER:	Patrick Chiwawa
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INSPECTION ANIMALS

- 1 BIRDS (MACAW) - (COLOUR: Green)
CONDITION: Losing feathers
- 54 BIRDS (BIRD)
CONDITION: Fair
- 23 OTHER (RABBIT)
CONDITION: Fair
- 6 GOATS / SHEEP (GOAT) - (COLOUR: White)
CONDITION: Good
- 1 DOGS (BELGIUM MALINOIS) - AN UNSTERILISED MALE (COLOUR: Brown + black)
CONDITION: Good

HISTORY**Note 2026-04-23 13:10****INSPECTION NOTE**

CAPTURED BY: Patrick Chiwawa

Date: 2026-04-23

RE-CHECK

Follow Up Date: 2026-04-30

The vet was summoned to the Weskus Padstal and examined the Blue and Gold Macaw. Vet report is attached

Report 2026-04-26 08:40**INSPECTION REPORT**

2026-04-26 08:40

CAPTURED BY: Patrick Chiwawa

Access Granted By: CLAIRE JAGER

RELATIONSHIP TO OWNER: OWNER

INSPECTION STAGE:

ACTION TAKEN: Warning Issued, W6858 & W6859

REPORT FINDINGS / COMMENTS:

I was in the company of NSPA Inspector Ayanda when conducting this inspection. On arrival the staff was busy cleaning the cages and the camps. All the cages were clean and well maintained except the African Grey's cage. The birds looked healthy and happy except for the Blue and Gold Macaw that was seen with plucked feathers which is indicative of either a mental or psychological condition which needed a Veterinary assessment. The Alexandrine Parakeet had thicker perches and they need thinner perches too. The Belgian Malinois dog is on a running chain because he chases the goat and the alpacas. He presented a sterio typical behaviour barking non stop and biting a rock. He is on a long running chain and I observed, fresh drinking water, shelter, food and a collar. The dogs body condition is fair and acceptable. I issued a warning advising Mrs Claire Jager to: (1) seek professional veterinary assessment for the Blue and Gold Macaw with plucked feathers (2) provide thinner perches for the Alexandrine Parakeet (3) provide positive enrichments for the Belgian Malinois.

CHECKLISTS:

WATER AVAILABLE	Yes
ADEQUATE SHELTER AVAILABLE	Yes
ADEQUATE SPACE AVAILABLE	Yes

CLEAN LIVING ENVIRONMENT	No ***	Accumulation of parrot droppings on top of the shelter
ANIMALS IN GOOD CONDITION	No ***	One Macaw has lost feathers
VETERINARY PROBLEMS / HEALTH CONCERNS	Yes ***	Losing feathers
CONFINEMENT OF ANIMALS	On running chain	The dog chase the other animals if left loose

OUTCOMES:

Follow-up inspection to be conducted: 2026-08-05

Note 2026-04-26 17:01**INSPECTION NOTE**

CAPTURED BY: Patrick Chiwawa

Date: 2026-04-26

RE-CHECK

Follow Up Date: 2026-04-24

The warning was adhered to and the dirty cage was cleaned and there was thinner perches in the Alexandrine Parakeet cage.

Note 2026-04-30 08:30**INSPECTION NOTE**

CAPTURED BY: Patrick Chiwawa

Date: 2026-04-30

RE-CHECK

Follow Up Date: 2026-08-05

The dog is still on a long running chain. Claire informed me that the caretaker Abraham now walks the dog three times a day and there is toys available for the dog.

Printed: 05-05-2026 08:41:55

Complaint Ref: I5561:



Society for the Prevention of Cruelty to Animals Dierebeskermingsvereniging

W 6858

WARNING

To: Mr / Mrs / Ms <u>Claire Jager</u>	Date <u>22/04/26</u>
Address <u>Corner R27/R315 Route</u> <u>Westonheim</u>	ID No
Tel No	Cell No <u>0725753322</u>
Veh Reg No	Trailer Reg No

PROCESSED

You are hereby warned: (Please pay attention to all the points on this warning, even those not ticked)

- ☐ 1. To provide the animal/s with adequate food on a daily basis.
- ☐ 2. To provide the animal/s with sufficient potable water 24 hours a day.
- ☐ 3. To provide the animal/s with adequate shelter against the elements within _____ hours / days.
- ☒ 4. To provide the sick or injured animal/s with adequate veterinary treatment within 72 hours and provide the SPCA with a veterinarian report within the given time frame.
- ☒ 5. To clean and hygienically maintain the animal/s living environment within 24 hours.
- ☐ 6. To groom the animal/s within _____ hours and keep them in a fit and healthy state at all times.
- ☐ 7. To untie/unchain the animal/s immediately to roam freely inside the property or to place the animal/s on a "running chain" within _____ hours / days. (Advice can be obtained from Inspector)
- ☐ 8. Possible abandonment of animal/s on the property is suspected.
- ☐ 9. Tail / ear maiming or any other surgical mutilation is not permitted on animals.
- ☐ 10. Baiting, inciting or provoking any animal to attack another animal or to allow any animal to attack another animal is not permitted.
- ☐ 11. To contact SPCA Inspector _____ on _____ within _____ hours / days to discuss the concerns.
- ☐ 12. Other / remarks:

The Blue and Gold Macaw was seen with plucked feathers which is indicative of either medical or psychological condition. Ensure professional veterinarian assessment and provide proof thereof within the given time frame.

The Alexandrine Parakeet needs thinner perches as well within 24 hours

This warning has been issued in terms of the Society for the Prevention of Cruelty to Animals Act No 169 of 1993.

Failure to comply with this warning may render you liable for prosecution under the Animals Protection Act No 71 of 1962 and / or Performing Animals Protection Act No 24 of 1935.

Any person who:- obstructs, hinders or resists an officer authorised in terms of the Animals Protection Act No 71 of 1962 or conceals any animal shall be guilty of an offence in terms of Section 8(4) of the aforementioned Act.

SIGNED & ACCEPTED BY: Jager C JagerPLACE: Weston Pad stall TIME: 11:00INSPECTOR: A. Ncube-Candice



Society for the Prevention of Cruelty to Animals
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W 6859

WARNING

To: Mr / Mrs / Ms <u>Clare Jager</u>	Date <u>33/04/2016</u>
Address <u>Corridor 2270 R345 Coate</u>	
Tel No	ID No PROCESSED
Veh Reg No	Cell No <u>092533322</u>
	Trailer Reg No

You are hereby warned: (Please pay attention to all the points on this warning, even those not ticked)

- ☐ 1. To provide the animal/s with adequate food on a daily basis.
- ☐ 2. To provide the animal/s with sufficient potable water 24 hours a day.
- ☐ 3. To provide the animal/s with adequate shelter against the elements within _____ hours / days.
- ☐ 4. To provide the sick or injured animal/s with adequate veterinary treatment within _____ hours and provide the SPCA with a veterinarian report within the given time frame.
- ☐ 5. To clean and hygienically maintain the animal/s living environment within _____ hours.
- ☐ 6. To groom the animal/s within _____ hours and keep them in a fit and healthy state at all times.
- ☐ 7. To untie/unchain the animal/s immediately to roam freely inside the property or to place the animal/s on a "running chain" within _____ hours / days. (Advice can be obtained from Inspector)
- ☐ 8. Possible abandonment of animal/s on the property is suspected.
- ☐ 9. Tail / ear maiming or any other surgical mutilation is not permitted on animals.
- ☐ 10. Baiting, inciting or provoking any animal to attack another animal or to allow any animal to attack another animal is not permitted.
- ☐ 11. To contact SPCA Inspector _____ on _____ within _____ hours / days to discuss the concerns.
- ☐ 12. Other / remarks:

The Belgian Malinois male dog seen on a running chain presented stereotypical behaviour which is indicative of physiological distress. It was seen trying to biting a rock which could break his teeth. Ensure that you provide positive enrichment

This warning has been issued in terms of the Society for the Prevention of Cruelty to Animals Act No 169 of 1993.

Failure to comply with this warning may render you liable for prosecution under the Animals Protection Act No 71 of 1962 and / or Performing Animals Protection Act No 24 of 1935.

Any person who:- obstructs, hinders or resists an officer authorised in terms of the Animals Protection Act No 71 of 1962 or conceals any animal shall be guilty of an offence in terms of Section 8(4) of the aforementioned Act.

SIGNED & ACCEPTED BY: Clare Jager

PLACE: Wolfskruin Padstotelt **TIME:** 11:00

INSPECTOR: A. N. G. J. - Claire

MACAW-Referral

1 / 1

YZERFONTEIN VETERINARY CLINIC



Reg nr: FC13\12508

VAT No: 4460270764

Tel: 083 428 9800

Emergency: Phone, Whatsapp, SMS:

0834289800; Panorama 24hrs Clinic: 021 930

6632

Email: dokkie@yzervet.co.za

Website

Address:

15 Pikkewyn Crescent

Yzerfontein

Western Cape

7351

Customer Details

QUANTUM LEAP INVESTMENT

(pty) Ltd T/A WESKUS PADSTAL

Client No: 2637

Tel: 072 575 3322

Email: claire@weskuspadstal.co.za

Patient Details

MACAW

Patient No: 5633

ID:

Age: 0 years, 0 months and 0 days

Species: Avian

Breed: Macaw

Gender: Female (Not Spayed)

Weight: None

Introduction

To whom it may Concern,

Comments/remarks

Date: Thursday, 23 April 2026

Head Note:

2026-04-23 10:37:09: Feather plucking -

Head Note User: JENNAH LEECH**Head Note ID:** 68353

DR. COETZEE TO OWNER:

Bird in temporary cage at the moment. Cage indoors at night and outdoors in cold, windy corner during the day. "Cage to be moved into sun. "Cage to be covered with shade cloth on two sides and 3/4 on top to provide protection from wind.

Bottom plate of cage to be used as roof or roof plates to be put on cage.

Changes to cage to be done today still or temporary cage to be moved indoors at night. Temp cage can also be put in outdoors cage, provided it is covered and bird can get sun and is shielded from wind.

Diet change advised. Provide Aviplus pellets at all times. At feeding time give mixture of food, vegetables, fruits and pellets. Small amounts of seeds can be provided separately as well until bird starts to eat pellets. African Grey from same household can also be moved in the same way and cage must be covered as well. Owner to make sure birds don't starve. Pellets in cage at night and early morning. Make sure birds well protected from wind and rain and gets sun.

MACAW SEEMS HEALTHY. STOOL NORMAL, SKIN NORMAL, FEATHERLOSS OVER BODY ONLY. NEEDS A DIET CHANGE. GAVE MULTI-VITAMINS, DE-WORMED AND DE-LICED BIRD. OWNER TO BRING IN IF FEATHER PLUCKING WORSE. MACAW SEEMS HEALTHY. MORE TESTS AND TREATMENT MAY NEED TO BE DONE IF CONDITION GETS WORSE



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