

PET SHOP CHECK LIST**Inspection Details**

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
 Good Fair Bad Excess Faeces Old/Soiled Food

Name of Pet Shop: Pikkewyn Petshop.
 Address: 6 Koster str, Vredenburg.
 Name of Owner: Feshlin Kossouw Cell: 083 233 8604
 Tel: 083 233 8604 Fax/Email: pikkewynpetshop@gmail.com
 Veterinarian: Vredenburg Animal Hospital Tel: 022 7151444

GENERAL

What happens to sick animals: As it is not that serious they self medicate, serious conditions they take to the vet.
 What happens to animals after hours: Stay in the shop
 What treatment do Puppies get: N/A
 What treatment do Kittens get: N/A
 Quarantine Cages Provided: Yes.
 Rodent control: They dont use rodent control.
 Suppliers of animals: Unwanted pets, like birds, rabbits, hamsters and fish.
 Do they breed: No.
 If breeding, what happens to offspring: N/A
 If removed for hand rearing, from what age: N/A
 Reason for hand rearing: N/A

RODENTS

Numbers: Rats 2 Mice _____ Guinea Pigs _____ Hamsters 2

Group structures Same size and species together

Compatibility of Groups Good, no overcrowding

Space Space is good for the amount

Cage Maintenance Clean, well maintained

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: No

Hygiene of cages Good, clean

Ventilation Good ventilation

Draughts No draughts

Temperature Comfortable

Do they allow breeding No breeding allowed

How do staff handle animals Did not observe

Do they allow public to handle the animals No

Hiding areas Hiding space provided

Bedding Saw dust provided for bedding

Is bedding clean & absorbent Yes

Cleaning routine once per day 6x days per week

Water Water bottle non drip

Hygiene of water provision Clean

Diet Pellets

Frequency of feed Once a day Do they remove old food? Yes X No _____

Is the diet Diet is good

Are the animals fully weaned No

Condition of animals Acceptable

Describe Concerns None observed

How are rodents transported from the shop In a box with holes

Where are unweaned rodents kept No unweaned rodents

Are unweaned rodents sold live? N/A

How are rodents killed (as reptile food)? No

CO2 (Unacceptable issue warning) Hitting on Head/live freezing Describe

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: _____

Kitten Numbers: _____ Rabbit Numbers: _____

Group structures _____

Compatibility of Groups _____

Space _____

Cage Maintenance _____

Hygiene of cages _____

Ventilation _____

Draughts _____

Temperature _____

Shelter provided in outside pens _____

Do they allow breeding _____

How do staff handle animals _____

Do they allow public to handle animals: Adults _____ Children (Age) _____ Under supervision _____

Floor construction: _____

Bedding: _____

Is Bedding Clean & Absorbent: _____

Cleaning routine _____ per day _____ per week

Water _____

Hygiene of water provision _____

Diet for Puppies _____ Kittens _____

Diet for Rabbits _____

Is the diet _____

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Are the animals fully weaned? _____

Condition of animals _____

Describe Concerns _____

Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks Water is clear, tanks are clean.
Good Fair Poor Excess Algae Waste Material (Faeces/Dirt)

Is water clean Yes
Clear (see fish clearly) Quite Clear Some Foggy (on surface) Cloudy

Is equipment (nets/heaters) in good repair well maintained.
Good Fair Poor Other

Do the tanks have efficient aeration Yes
Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)

Do the tanks have filtration Yes.
Good Fair None

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes ☒ No ☐

Are the tanks enriched Yes, plants and rocks.
Plants Hiding Areas Rocks Gravel Other

Are the tanks overstocked No.
Good Fair Poor

Are lights turned off at night for fish to rest Yes.
Yes No

Do tanks have covers Yes.
Yes No

Water at proper level (should be small gap between top of water and cover) Yes.
Yes No

Condition of animals Good.
Good Fair Poor Very Poor Describe Above

Describe Concerns None observed.
Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Perching at surface/Rubbing/Clamped fins

Temperature Suitable Yes.
Goldfish 18°C - 22°C, Tropical fish 23°C - 27°C

How often are the fish fed: Once a day.
Daily Not during weekends (unacceptable)

Is enough species specific food given Yes.
Yes No Appears Acceptable

In the event of a power failure is the pet shop owner / attendant informed: Yes
Yes No

How do staff handle animals Did not observe.
Acceptable Unacceptable

Any dead fish observed: Describe Reason No.
Acceptable Unacceptable

Compatibility of Groups Good, ~~all~~
Acceptable Unacceptable

How are fish destroyed when necessary Mixture of clove oil
Unacceptable - fed live to other fish/left out of water to suffocate/flushed down toilets)
Acceptable - brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water N/A
Describe

How do the buyers transport the fish from the shop Plastic bags with air.
In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks (Aerated for 24 hours or a de-chlorinating product used)? Yes.
Yes No

BIRDS

Bird Numbers & Breeds 2x Kingnecks

Group structures Same species together
In small groups Large Groups Some species Mixed Species

Compatibility of Groups Good
Good (No aggression/anxiety) Chasing Bullying etc Describe Above

Space Good
Good (Play & move normally) Acceptably (restless but start normally & turn) Overcrowded/Too small

Cage Maintenance Well maintained
Good Fair (some repairs needed) Poor (multiple features)

Hygiene of cages Good
Good Fair Poor Excess Faeces Old Spoiled Food

Ventilation Good
Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds exposed to draughts No
No Yes Describe Above

Are birds left in full sun No
No Yes Describe Above

Temperature Comfortable
Too Hot (Beak open etc) Cold (Puffed up shivering) Comfortable

Shelter provided in outside pens No outside pens
Good Needs Improvement Poor None

Adequate perch space Yes
Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets. Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Are perches placed above each other (causing faeces to drop onto birds below) No
No Yes

Suppliers of birds Breeders in Cape Town

How do staff handle animals Did not observe

Cleaning routine Everyday per day 6x per week
Very Well Good Fair Poor unacceptable

Water Non tip bowl
Non-Tip Bowl Tipping Bowl Bowl too deep Bowl too small None Available

Hygiene of water provision Good
Clean Dirty Very Dirty Green Algae Spoiled

Diet for Birds Seeds

Frequency of feed: 1x day Do they remove old food: Yes ☒ No ☐
Note: Check to see that there is food in the food dish, not just empty shells left by the birds.

Is the diet Good
Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned Yes
Yes (feeding themselves well) Just weaned Under-age

Condition of animals Good
Good Fair Poor Very Poor Describe Above

Describe Concerns None observed
Injured/Poor Health Condition Feather Loss/Listless/Runny or Swollen Eyes/Nose

How are birds transported from the shop In a box with holes

REPTILES

Reptile Numbers & Breeds _____

Group structures _____

Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____

Good (No aggression/anxiety) Aggression Describe Above

Space _____

Good (stretch & move normally) Acceptable (stretch out, turn normally) Fair (stayed, no normal movement)

Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____

Good Fair (some remain hidden) Poor (harmful features)

Hygiene of cages _____

Good Fair Bad Excess Shed Excess Shedded Skin

Are reptiles left in full sun _____

No Yes Describe Above

Temperature Suitable _____

Note: Snakes tropical 27°C – 38°C other 20°C – 35°C Lizards 30°C-35°C

How do staff handle animals _____

Good Fair Poor Unacceptable

Do they allow public to handle the animals _____

Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Venomous snakes: Are staff trained to handle _____

Yes No

Security/safety _____

Double Door/ Single Door/ Door Catch/ Door Lock/Barricade/Warning signs

Are tank covers secure to prevent escape _____

Yes No

Enrichment/Hiding Area _____

Logs / Wood / Box / Pipes / Tunnels / Describe Other

Bedding _____

Snakes: soft substrate like moss, newspaper Lizards: gravel Describe Above

Is bedding clean & absorbent _____

Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____

Heat Lamp / Light Bulb / Heat Tie / Hot water Bottle / Heating Pad / Element / None

Safety of heat source _____

No bare lamps

Water _____

Non-Tip Bowl Deep Wide Bowl Too Small None Available

Hygiene of water provision _____

Clean Dirty Filthy Green Algae Soiled

Diet for reptiles _____

Live Prey (Unacceptable) Dead Animals Describe Above

Source of prey _____

Bought dead (from where) Killed on site (describe method) Other

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Condition of animals _____

Good Fair Poor Very Poor Describe Bad Shedding

Describe concerns _____

Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

How are reptiles transported from the shop _____

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____

Compatibility of Groups _____

Space _____

Cage/Tank Maintenance _____

Hygiene of cages _____

Are Tarantulas protected from bright lights/full sun which will dry them out _____

Temperature Suitable _____

How do staff handle animal _____

Do they allow public to handle the animals _____

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Security/safety _____

Are tank covers secure to prevent escape _____

Enrichment/Hiding Area _____

Substrate _____

Is substrate Clean & Absorbent _____

Cleaning routine _____ per day _____ per week

Heating _____

Safety of Heat Source _____

Water _____

Hygiene of water provision: _____

Diet for Animals _____

Source of Food _____

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____

Describe concerns _____

How are animals transported from the shop: _____

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes _____ No ☒Comments:

Reptshop is clean, fish tank
equipment in good working order.
Filtration is good and the water
is clear, bird cages also clean. All
animals have proper shelter and
food available.

Inspector: J. OCTOBER

Date:

6/7/26

Time:

14:00

Follow up due _____

Comments: