

PET SHOP CHECK LIST

IFK912535

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
Good Fair Bad Excess Faeces Old/Soiled Food

Name of Pet Shop: Our Pets
 Address: Grant Avenue, Norwood
 Name of Owner: Norman Winter Cell: _____
 Tel: _____ Fax/Email: _____
 Veterinarian: Dr Baker Tel: _____

GENERAL

What happens to sick animals: Taken to vet
 Self medicate New owners must treat Taken to vet
 What happens to animals after hours: Kept in shop except puppies
 Kept in shop Go home with owner Sent back to supplier
 What treatment do Puppies get: Vaccine + Dewormer
 Vaccine De-wormer Vaccine on Request None Other
 What treatment do Kittens get: Vaccine + Dewormer
 Vaccine De-wormer Vaccine on Request None Other
 Quarantine Cages Provided: None seen
 Yes No None Seen Separate Room
 Rodent control: Bait stations
 Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps
 Suppliers of animals: Ultimate pets

Do they breed: Allow it
 Yes / No / Uncertain Single Sex Groups
 If breeding, what happens to offspring: Parent reared
 Hand-Reared / Parent Reared / Sold Unweaned
 If removed for hand rearing, from what age: After weaning
 Reason for hand rearing: N/A

RODENTS

Numbers: Rats — Mice — Guinea Pigs 17 Hamsters 30

Group structures - Hamsters G.P.s Mixed with other compatible species (i.e. chickens, rabbits)

Compatibility of Groups Civil Singly Mother & Young Separate Same sizes together All together

Space Fair Good (Play & Positive Interaction) Fighting Bullying Describe Above

Cage Maintenance Fair Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: No Yes No

Hygiene of cages Fair Good Fair Bad Excess Faeces Old/Soiled Food

Ventilation Fair Good (No Ammonia Smell) Fair Poor (Ammonia Smell)

Draughts Yes No Yes Describe

Temperature Cool Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable (20°C- 24°C)

Do they allow breeding No Yes No Describe Above

How do staff handle animals Fair Good Fair Poor Unacceptable

Do they allow public to handle the animals Not seen Yes No Not Seen

Hiding areas Good Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) Other

Bedding Sawdust Sawdust Straw Newspaper Other

Is bedding clean & absorbent Yes Yes / No Needs Changing Type: Sawdust/Newspaper/Other

Cleaning routine per day 2 per week

Water Non-tip bowl Non-tip Bowl Bowl too small Bowl too deep to reach water None available

Hygiene of water provision Clean Clean Dirty Very Dirty Green Algae Soiled

Diet Good Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Frequency of feed 2 x daily Do they remove old food? Yes ☒ No ☐

Is the diet Good Good & Nutritious Poor Not Fresh Not enough Other comments

Are the animals fully weaned Yes Yes (feeding themselves well) Just Weaned Under Age

Condition of animals Fair Good Fair Poor Very Poor Describe Above

Describe Concerns 2 Guinea pig with loss of hair Injuries/ Poor Coat / Listless / Runny Eyes / Runny Nose / Diarrhoea

How are rodents transported from the shop With a small animal cage

Where are unweaned rodents kept With parents Good (with mother) Unacceptable (Plastic container/cage/box)

Are unweaned rodents sold live? No No (Good) Yes (Unacceptable)

How are rodents killed (as reptile food)? N/A CO2 (Unacceptable issue warning) Hitting on Head/live freezing Describe

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: 6x DSH kittens, 2x JR, 1BB; 1 G, Retriever; 1 toy pom

Kitten Numbers: 6 Rabbit Numbers: 27

Group structures with same age
Singly Only with litter mates Some litters mixed All together

Compatibility of Groups Good
Good (Play & Positive Interaction) Mixed Sizes Bullying Describe Above

Space Fair
Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance Fair
Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages Fair
Good Fair Unacceptable Excess Faeces Old/Soiled Food

Ventilation Good
Good (Fresh & Clean) No (Stuffy & Smelly) Describe Above

Draughts Good
No Yes Describe Above

Temperature Comfortable
Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable

Shelter provided in outside pens Good
Good Needs Improvement Poor None

Do they allow breeding No
Yes No Describe Above

How do staff handle animals Not seen
Good Fair Poor Unacceptable

Do they allow public to handle animals: Adults _____ Children (Age) _____ Under supervision ☒

Floor construction: Concrete/artificial grass
Wood Concrete Chicken Mesh Weld Mesh Soil Other

Bedding: Carpet
Blankets Bed Carpet Soil Sawdust Straw Newspaper Other

Is Bedding Clean & Absorbent: Yes
Yes No Needs Changing Other

Cleaning routine 2 x per day _____ per week

Water Fountain water bowl
Non-Tip Bowl Bowl too small Bowl too deep to reach water None Available

Hygiene of water provision Clean
Clean Dirty Very Dirty Green Algae Soiled

Diet for Puppies Puppy range food Kittens Kitten range food

Diet for Rabbits Pellets
Quality Pellets Roughage Fresh Vegetables/Fruit Other

Is the diet Good
Good & Nutritious Poor Not Fresh Not Enough Other

Frequency of feed Daily Do they remove old food? Yes ☒ No _____

Are the animals fully weaned? Yes
- Yes (feeding themselves well) Just Weaned Not Weaned

Condition of animals Poor
Good Fair Poor Very Poor

Describe Concerns 1 white rabbit with an eye infection
Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISHHygiene of tanks FairIs water clean Fairly clean
Good Fair Poor Excess Algae Waste Material (Faeces/Debris)Is equipment (nets/heaters) in good repair Fair
Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) CloudyDo the tanks have efficient aeration Fair
Good Fair Poor OtherDo the tanks have filtration Good
Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes ✓ No ✓
Good Fair NoneAre the tanks enriched Plants
Plants Hiding Areas Rocks Gravel OtherAre the tanks overstocked Fair
Good Fair PoorAre lights turned off at night for fish to rest Yes
Yes NoDo tanks have covers Yes
Yes NoWater at proper level (should be small gap between top of water and cover) Yes
Yes NoCondition of animals Fair
Good Fair Poor Very Poor Describe AboveDescribe Concerns Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped finsTemperature Suitable Yes
Goldfish 10°C – 22°C; Tropical fish 23°C- 27°CHow often are the fish fed: Daily
Daily Not during weekends (unacceptable)Is enough species specific food given Yes
Yes No Appears AcceptableIn the event of a power failure is the pet shop owner / attendant informed: Yes
Yes NoHow do staff handle animals Not seen
Good Fair Poor UnacceptableAny dead fish observed: Describe Reason Came in yesterday difficulty in adapting according to the ownerCompatibility of Groups Good
Good Poor (Chasing/Bullying/Hiding/Damaged fins)How are fish destroyed when necessary Never necessary according to owner
Fantail marked

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)

Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water
N/AHow do the buyers transport the fish from the shop Strong bag pumped with oxygen
Describe
In strong plastic bags pumped with pure oxygenIs the chlorine removed from tap water before adding to tanks
(Aerated for 24 hours or a de-chlorinating product used)? Yes No

BIRDS

Bird Numbers & Breeds 5 x White Doves, 2 x Wild turkeys, 8 x Ducks
1 x Cockatiel ; 1 x Canary ; 4 x Finches, 36 x Budgies, 9 love birds

Group structures Fowls mixed but other species were grouped together

Compatibility of Groups Good Singly In small groups Large Groups Same species Mixed Species

Space Fair Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Cage Maintenance Poor Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Hygiene of cages Poor Good Fair Poor Excess Faeces Old/Spoiled Food

Ventilation Fair Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds exposed to draughts Yes No Yes Describe Above

Are birds left in full sun No No Yes Describe Above

Temperature Comfortable Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Shelter provided in outside pens Fair Good Needs Improvement Poor None

Adequate perch space Fair Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) No No Yes

Suppliers of birds _____

How do staff handle animals ultimate exotics

Cleaning routine _____ Very Well Good Fair Poor Unacceptable
per day 2 x per week

Water _____

Hygiene of water provision Fair Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Diet for Birds seeds Clean Dirty Very Dirty Green Algae Soiled

Frequency of feed: Daily Do they remove old food: Yes ☒ No ☐
Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet Good

Are the animals fully weaned N/A Good & Nutritious Poor Not Fresh Not Enough Other

Condition of animals Fair Yes (feeding themselves well) Just weaned Under-age

Describe Concerns _____ Good Fair Poor Very Poor Describe Above

How are birds transported from the shop Bird transport box/cage Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

REPTILES

Reptile Numbers & Breeds 2 x Boa python, 1 Leopard gecko

Group structures Singly
Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups Fair
Good (No aggression/anxiety) Aggression Describe Above

Space Fair needs improvement
Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)
Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance Good
Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages Fair
Good Fair Bad Excess Scat Excess Shedded Skin

Are reptiles left in full sun No
No Yes Describe Above

Temperature Suitable Suitable
Note: Snakes tropical 27°C – 38°C; other 20°C– 35°C; Lizards 30°C-35°C

How do staff handle animals Not seen
Good Fair Poor Unacceptable

Do they allow public to handle the animals No
Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision ✓

Venomous snakes: Are staff trained to handle Not seen
Yes No

Security/safety Safe
Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Are tank covers secure to prevent escape Yes
Yes No

Enrichment/Hiding Area Yes
Logs / Wood / Box / Pipes / Tunnels / Describe Other

Bedding Sawdust
Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Is bedding clean & absorbent Yes
Yes No Needs Changing Other

Cleaning routine _____ per day 2x per week

Heating Heat lamp
Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of heat source _____
No bare lamps

Water Non-tip bowl
Non-Tip Bowl Deep Wide Bowl Too Small None Available

Hygiene of water provision _____
Clean Dirty Filthy Green Algae Soiled

Diet for reptiles Mealworms
Live Prey (Unacceptable) Dead Animals Describe Above

Source of prey Dead
Bought dead (from where) Killed on site (describe method) Other

Frequency of feed When necessary Do they remove old food? Yes ✓ No _____

Condition of animals Fair
Good Fair Poor Very Poor Describe Bad Shedding

Describe concerns Fair
Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

How are reptiles transported from the shop With tanks

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: Soft shell crickets, Mealworms

Group structures Large groups
 Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups Good
 Good (No aggression/anxiety) Aggression/Fighting Describe Above

Space Acceptable
 Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance Fair
 Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages Fair
 Good Fair Bad Old/Soiled Food Mould

Are Tarantulas protected from bright lights/full sun which will dry them out N/A
 No Yes Describe Above

Temperature Suitable Yes
 Note: Tropical species need more humidity than desert animals

How do staff handle animal Not seen
 Good Fair Poor Unacceptable

Do they allow public to handle the animals No
 Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision ☒

Security/safety Safe
 Door Latch/ Door Lock

Are tank covers secure to prevent escape Yes
 Yes No

Enrichment/Hiding Area Yes
 Logs / Wood / Box / Pipes / Tunnels Describe Other

Substrate egg

Is substrate Clean & Absorbent Yes

Cleaning routine _____
 Yes No Needs Changing Other
 per day 1 x per week

Heating None
 Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of Heat Source N/A
 No bare lamps One side of tank Over entire tank

Water Delivered From food that is juicy
 Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None Available

Hygiene of water provision: N/A
 Clean Dirty Filthy Green Algae Soiled

Diet for Animals carrots, flakes
 Live Prey Dead insects Food flakes Describe Above

Source of Food vegetable

Frequency of feed Daily Do they remove old food: Yes ☒ No

Condition of animals Fair
 Good Fair Poor Very Poor Describe Above

Describe concerns None
 Injuries/ Limbs missing/upside down Describe Other

How are animals transported from the shop: Container

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes ☒ No ☐Comments:

I spotted one dead fish in one of the ~~containers~~ fish tanks that goldfish and fantails.

The hamster were all alert had no symptoms of any ailments. Guinea pigs and rabbits showed signs of being infested with parasites and some had a loss of fur.

1 rabbit had an eye infection that was claimed to be treated with pro-biotic and antibiotic (not ~~direct~~ specifically prescribed by the vet).

Cleaning did not appear to taking as often as required to maintain good animal husbandry

Inspector: Godfrey Mnguni Date: 9/11/2023 Time: 13:59Follow up due 13/11/2023Comments:

10/11/2023 16:23 - I received an email from Parktown North Vet regarding treatment of the rabbit. Vet Report attached

15/11/2023 12:48 - The rabbit was shaved on the eye and being medicated for the wound.