



RECOMMENDATIONS

NAME & SURNAME: Chikondi Khonje & Whom it may concern DATE: 20th August 2025
PHYSICAL ADDRESS: Absolute Pets - Pet Spa, Shop 26 @ The Wedge Shopping Centre, 225
Rivonia Road, Morningside Email: chikondi.khonje@absolutepets.com
TEL. No.: 010 210 7434 CELL No.: 081 463 6834 REG No.: _____

On the 20th of August 2025, I conducted an inspection at the abovementioned premises, and our findings were as follows:

Comments and Recommendations

Only 2 small sized dogs (Maltese dogs named "Coco" and "Murphy") were found receiving your spa treatment. Approximately 8 of your grooming utensils were either not in good repair or hygiene. The Furminator™ brushes (medium-sized) 1 blue, 1 orange in colour were missing teeth found in the grooming station that belongs to Mrs Khali Kuputsa, the Stainless-Steel comb, and the long-needle/wire-bristled brush all had missing teeth at the grooming station that belongs to Mrs Zanele Malindisi. Mrs Zanele was not present on the day and yet her equipment was not in good hygiene condition. There was animal shed hair on the brushes and not cleaned after each use. It appeared she leaves her grooming equipment (about 6 of her brushes) without cleaning it which would not be acceptable to use on the next client. The stainless-steel comb found at Mr Malindisi's station was damaged and may not be used. The same was found on the brush found in your washing tub and may not be used. The groomer found on shift Mrs Khali Kuputsa had difficulties grooming one of your client's dogs named "Coco" whose owner had to be called out to help in handling her. Are there any other effective methods in handling difficult animals? What are those?

We trust you will consider these recommendations and routine inspections at your pet spas will be carried on an unsolicited basis. Illustrations are available upon request.

SIGNED & ACCEPTED BY: Sent via e-mail TIME: 09:30

PLACE: Morningside

INSPECTORS: Godfrey Mnguni