

PET SHOP CHECK LIST

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
Good Fair Bad Excess Faeces Old/Soiled Food

Name of Pet Shop: Ultimate Exotics
Address: 83 Niagara Road, Waterfall
Name of Owner: Rolf Denison Cell: 0837854054
Tel: _____ Fax/Email: info@ultimateexotics.co.za
Veterinarian: Nakores Veterinary Tel: _____

GENERAL

What happens to sick animals: _____
Self medicate New owners must treat taken to vet

What happens to animals after hours: _____
kept in shop Go home with owner Sent back to supplier

What treatment do Puppies get: _____
Vaccine De-wormer Vaccine on Request None Other
N/A

What treatment do Kittens get: _____
Vaccine De-wormer Vaccine on Request None Other
N/A

Quarantine Cages Provided: _____
Yes No None Seen Separate Room

Rodent control: _____
Private Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Trap

Suppliers of animals: _____

Do they breed: _____
Yes No / Uncertain Single Sex Groups

If breeding, what happens to offspring: _____
Hand Reared / Parent Reared Sold Unweaned

If removed for hand rearing, from what age: _____
N/A

Reason for hand rearing: _____
N/A

RODENTS

Numbers: Rats _____ Mice _____ Guinea Pigs _____ Hamsters _____

Group structures _____

Compatibility of Groups _____

Space _____

Cage Maintenance _____

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: _____

Hygiene of cages _____

Ventilation _____

Draughts _____

Temperature _____

Do they allow breeding _____

How do staff handle animals _____

Do they allow public to handle the animals _____

Hiding areas _____

Bedding _____

Is bedding clean & absorbent _____

Cleaning routine _____

Water _____

Hygiene of water provision _____

Diet _____

Frequency of feed _____

Is the diet _____

Are the animals fully weaned _____

Condition of animals _____

Describe Concerns _____

How are rodents transported from the shop _____

Where are unweaned rodents kept _____

Are unweaned rodents sold live? _____

How are rodents killed (as reptile food)? _____

CO2 (Unacceptable issue warning) _____

Hitting on Head/live freezing Describe _____

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: _____

Kitten Numbers: _____ Rabbit Numbers: _____

Group structures _____

Compatibility of Groups _____

Space _____

Cage Maintenance _____

Hygiene of cages _____

Ventilation _____

Draughts _____

Temperature _____

Shelter provided in outside pens _____

Do they allow breeding _____

How do staff handle animals _____

Do they allow public to handle animals: Adults _____ Children (Age) _____ Under supervision _____

Floor construction: _____

Bedding: _____

Is Bedding Clean & Absorbent: _____

Cleaning routine _____

Water _____

Hygiene of water provision _____

Diet for Puppies _____ Kittens _____

Diet for Rabbits _____

Is the diet _____

Frequency of feed _____

Are the animals fully weaned? _____

Condition of animals _____

Describe Concerns _____

Singly Only with litter mates Some litters mixed All together

Good (Play & Positive Interaction) Mixed Sizes Bullying Describe Above

Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Good Fair (some repairs needed) Poor (harmful features)

Good Fair Unacceptable Excess Faeces Old/Soiled Food

Good (Fresh & Clean) No (Stuffy & Smelly) Describe Above

No Yes Describe Above

Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable

Good Needs Improvement Poor None

Yes No Describe Above

Good Fair Poor Unacceptable

Wood Concrete Chicken Mesh Weld Mesh Soil Other

Blankets Bed Carpet Soil Sawdust Straw Newspaper Other

Yes No Needs Changing Other

per day per week

Non-Tip Bowl Bowl too small Bowl too deep to reach water None Available

Clean Dirty Very Dirty Green Algae Soiled

Quality Pellets Roughage Fresh Vegetables/Fruit Other

Good & Nutritious Poor Not Fresh Not Enough Other

Do they remove old food? Yes No

Yes (feeding themselves well) Just Weaned Not Weaned

Good Fair Poor Very Poor

Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks _____

Is water clean _____
Good Fair Poor Excess Algae Waste Material (Faeces/Debris)

Is equipment (nets/heaters) in good repair _____
Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy

Do the tanks have efficient aeration _____
Good Fair Poor Other

Do the tanks have filtration _____
Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes _____ No _____

Are the tanks enriched _____

Are the tanks overstocked _____
Plants Hiding Areas Rocks Gravel Other

Are lights turned off at night for fish to rest _____
Good Fair Poor

Do tanks have covers _____
Yes No

Water at proper level (should be small gap between top of water and cover) _____
Yes No

Condition of animals _____
Yes No

Describe Concerns _____
Good Fair Poor Very Poor Describe Above

Temperature Suitable _____
Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

How often are the fish fed: _____
Goldfish 10°C – 22°C; Tropical fish 23°C- 27°C

Is enough species specific food given _____
Daily Not during weekends (unacceptable)

In the event of a power failure is the pet shop owner / attendant informed: _____
Yes No Appears Acceptable

How do staff handle animals _____
Yes No

Any dead fish observed: Describe Reason _____
Good Fair Poor Unacceptable

Compatibility of Groups _____

How are fish destroyed when necessary _____
Good Poor (Chasing/Bullying/Hiding/Damaged fins)

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets
Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water _____

How do the buyers transport the fish from the shop _____
Describe In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks
(Aerated for 24 hours or a de-chlorinating product used)? _____
Yes No

BIRDS

Bird Numbers & Breeds

Group structures

Compatibility of Groups

Space

Cage Maintenance

Hygiene of cages

Ventilation

Are birds exposed to draughts

Are birds left in full sun

Temperature

Shelter provided in outside pens

Adequate perch space

Are perches placed above each other (causing faeces to drop onto birds below)

Suppliers of birds

How do staff handle animals

Cleaning routine

Water

Hygiene of water provision

Diet for Birds

Frequency of feed:

Is the diet

Are the animals fully weaned

Condition of animals

Describe Concerns

How are birds transported from the shop

Good (Play & move normally)

Acceptable (stretch out, stand normally & turn)

Cramped/Too small

Good

Fair (some repairs needed)

Poor (harmful features)

Good

Fair

Poor

Excess Faeces

Old/Spoiled Food

Good (Fresh & Clean)

No (Stuffy & Smelly)

Other

No

Yes

Describe Above

No

Yes

Describe Above

Too Hot (Beak open etc)

Too Cold (Fluffed up/shivering)

Comfortable

Good

Needs Improvement

Poor

None

Good (all can rest on perches at same time)

Fair

Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

No

Yes

Very Well

Good

Fair

Poor

Unacceptable

per day

per week

Non-Tip Bowl

Hanging Bowl

Bowl too deep

Bowl too small

None Available

Clean

Dirty

Very Dirty

Green Algae

Soiled

Do they remove old food: Yes

No

Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Good & Nutritious

Poor

Not Fresh

Not Enough

Other

Yes (feeding themselves well)

Just weaned

Under-age

Good

Fair

Poor

Very Poor

Describe Above

Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

REPTILES

Reptile Numbers & Breeds

Normal House Snake (15) Milk Snake (13) Blue Eye house snake (13)

Group structures

Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups

Good (No aggression/anxiety) Aggression Describe Above

Space

Good

Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)

Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance

Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages

Good Fair Bad Excess Scat Excess Shedded Skin

Are reptiles left in full sun

No Yes Describe Above

Temperature Suitable

Note: Snakes tropical 27°C - 38°C, other 20°C - 35°C; Lizards 30°C - 35°C

How do staff handle animals

Good Fair Poor Unacceptable

Do they allow public to handle the animals

Handled by: Adults ✓ Children (Age) N/A Only under supervision yes Yes No Not Seen

Venomous snakes: Are staff trained to handle

Security/safety Yes No

Are tank covers secure to prevent escape

Double Door/ Single Door/ Door Latch/ Door Lock/Back door/ Warning signs

Enrichment/Hiding Area

Yes No

Bedding

Logs / Wood Box / Pine / Tunnels / Describe Other

Is bedding clean & absorbent

Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Cleaning routine

Yes No Needs Changing Other
per day per week

Heating

Safety of heat source

Heat Lamp / Light Bulb / Heat Tile Hot water Bottle / Heating Pad / Element / None

Water

Small bowl / depending on the size of the snake No bare lamps

Hygiene of water provision

Non-Tip Bowl Deep Wide Bowl Too Small None Available

Diet for reptiles

Clean Dirty Filthy Green Algae Soiled

Source of prey

Live Prey (Unacceptable) Dead Animals Describe Above

Frequency of feed

Bought dead (from where) Killed on site (describe method) Other

Do they remove old food? Yes No

Condition of animals

Describe concerns Not observed Good Fair Poor Very Poor Describe Bad Shedding

How are reptiles transported from the shop

plastic container that has ventilation

SPIDERS & SCORPIONS, INSECTSNumbers & Breeds: Insects

Group structures

Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups

Good (No aggression/anxiety) Aggression/Fighting Describe Above

Space

Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance

Hygiene of cages

ContainersGood

Fair (some repairs needed)

Poor (harmful features)

Are Tarantulas protected from bright lights/full sun which will dry them out

Good

Fair

Bad

Old/Soiled Food

Mould

Temperature Suitable

Good

No Yes

Describe Above

How do staff handle animal

Note: Tropical species need more humidity than desert animals

Do they allow public to handle the animals

Good

Fair

Poor

Unacceptable

Handled by:

Adults ✓

Children (Age)

N/A

Yes

No

Not Spec

Only under supervision

yes

Security/safety

N/A

Are tank covers secure to prevent escape

Door Latch/ Door Lock

Enrichment/Hiding Area

N/AYes

No

Substrate

Logs / Wood / Box / Pipes / Tunnels

Describe Other

Is substrate Clean & Absorbent

Cleaning routine

N/AYes

No

Needs Changing

Other

per day

N/A

per week

Heating

N/A - kept in a room temperature next to light bulb

Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of Heat Source

Water

No bare lamps

One side of tank

Over entire tank

Hygiene of water provision:

Non-tip Bowl

Deep Wide Bowl

Shallow Bowl

Gel Balls

None Available

Diet for Animals

N/A

Clean

Dirty

Filthy

Green Algae

Soiled

Source of Food

N/A

Live Prey

Dead insects

Food flakes

Describe Above

Frequency of feed

N/ADo they remove old food: Yes ✓

No

Condition of animals

Describe concerns

N/AConcerns only 3 photos of insects observedGood

Fair

Poor

Very Poor

Describe Above

Injuries/ Limbs missing/upside down

Describe Other

How are animals transported from the shop:

Containers

Was a warning given? (Copy to be attached)

Yes _____ No ☒

Inspector:

L'absence de 11

Date: _____

09/09/2024

Time:

12:30

Follow up due

12/12/2024

Comments: