

## PET SHOP CHECK LIST

### Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

**Explanatory Note:** When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters  
☒ **Good** Fair Bad Excess Faeces **Old/Soiled Food**

Name of Pet Shop: Pinbun Pets

Address: Shop 1, Waverfield House, Kings Road, Pinbun

Name of Owner: George Harrower Cell: \_\_\_\_\_

Tel: 031-702-5671 Fax/Email: \_\_\_\_\_

Veterinarian: \_\_\_\_\_ Tel: \_\_\_\_\_

### GENERAL

What happens to sick animals: \_\_\_\_\_  
☒ Self medicate ☐ New owners must treat ☐ Taken to vet

What happens to animals after hours: \_\_\_\_\_  
☒ Kept in shop ☐ Go home with owner ☐ Sent back to supplier

What treatment do Puppies get: \_\_\_\_\_  
☐ Vaccine ☐ De-wormer ☐ Vaccine on Request ☒ None ☐ Other

What treatment do Kittens get: \_\_\_\_\_  
☐ Vaccine ☐ De-wormer ☐ Vaccine on Request ☒ None ☐ Other

Quarantine Cages Provided: \_\_\_\_\_  
☐ Yes ☐ No ☒ None Seen ☐ Separate Room

Rodent control: N/A \_\_\_\_\_  
☐ Sprays ☐ Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Suppliers of animals: Private & Public Members

Do they breed: \_\_\_\_\_  
☐ Yes ☒ Uncertain ☐ Single Sex Groups

If breeding, what happens to offspring: \_\_\_\_\_  
☐ Hand-Reared ☒ Parent Reared ☐ Sold Unweaned

If removed for hand rearing, from what age: Not Applicable

Reason for hand rearing: If Mother Dies

**RODENTS**Numbers: Rats 14 Mice 0 Guinea Pigs 4 Hamsters 8

Group structures \_\_\_\_\_

Compatibility of Groups \_\_\_\_\_  
Singly Mother & Young Separate Same sizes together All togetherSpace \_\_\_\_\_  
Good (Play & Positive Interaction) Fighting Bullying Describe AboveCage Maintenance \_\_\_\_\_  
Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too smallAre cages raised off the ground to prevent handling/accidental kicking/reduce stress: \_\_\_\_\_  
Good Fair (some repairs needed) Poor (harmful features)Hygiene of cages \_\_\_\_\_  
Good Fair Bad Excess Faeces Old/Soiled FoodVentilation \_\_\_\_\_  
Good (No Ammonia Smell) Fair Poor (Ammonia Smell)Draughts \_\_\_\_\_  
No Yes DescribeTemperature \_\_\_\_\_  
Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable (20°C- 24°C)Do they allow breeding \_\_\_\_\_  
Yes No Describe AboveHow do staff handle animals \_\_\_\_\_  
Good Fair Poor UnacceptableDo they allow public to handle the animals \_\_\_\_\_  
Yes No Not SeenHiding areas \_\_\_\_\_  
Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) OtherBedding Grass Sawdust Straw Newspaper OtherIs bedding clean & absorbent \_\_\_\_\_  
Yes No Needs Changing Type: Sawdust/Newspaper/OtherCleaning routine \_\_\_\_\_  
per day 1 per weekWater \_\_\_\_\_  
Non- tip Bowl Bowl too small Bowl too deep to reach water None availableHygiene of water provision \_\_\_\_\_  
Clean Dirty Very Dirty Green Algae SoiledDiet \_\_\_\_\_  
Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)Frequency of feed \_\_\_\_\_  
1 Do they remove old food? Yes ✓ NoIs the diet \_\_\_\_\_  
Good & Nutritious Poor Not Fresh Not enough Other commentsAre the animals fully weaned \_\_\_\_\_  
Yes (feeding themselves well) Just Weaned Under AgeCondition of animals \_\_\_\_\_  
Good Fair Poor Very Poor Describe AboveDescribe Concerns Not Observed Injuries/ Poor Coat / Listless / Runny Eyes/ Runny Nose / DiarrhoeaHow are rodents transported from the shop Carrier or BoxWhere are unweaned rodents kept \_\_\_\_\_  
Good (with mother) Unacceptable (Plastic container/cage/box)Are unweaned rodents sold live? \_\_\_\_\_  
N/A No (Good) Yes (Unacceptable)How are rodents killed (as reptile food)? \_\_\_\_\_  
N/A Hitting on Head/live freezing Describe**CO2 (Unacceptable issue warning)**

**PUPPIES, KITTENS & RABBITS**

Puppy Numbers & Breeds: \_\_\_\_\_

Kitten Numbers: \_\_\_\_\_ Rabbit Numbers: \_\_\_\_\_

Group structures \_\_\_\_\_

Compatibility of Groups \_\_\_\_\_

Space \_\_\_\_\_

Cage Maintenance \_\_\_\_\_

Hygiene of cages \_\_\_\_\_

Ventilation \_\_\_\_\_

Draughts \_\_\_\_\_

Temperature \_\_\_\_\_

Shelter provided in outside pens \_\_\_\_\_

Do they allow breeding \_\_\_\_\_

How do staff handle animals \_\_\_\_\_

Do they allow public to handle animals: Adults \_\_\_\_\_ Children (Age) \_\_\_\_\_ Under supervision \_\_\_\_\_

Floor construction: \_\_\_\_\_

Bedding: \_\_\_\_\_

Is Bedding Clean & Absorbent: \_\_\_\_\_

Cleaning routine \_\_\_\_\_ per day \_\_\_\_\_ per week

Water \_\_\_\_\_

Hygiene of water provision \_\_\_\_\_

Diet for Puppies \_\_\_\_\_ Kittens \_\_\_\_\_

Diet for Rabbits \_\_\_\_\_

Is the diet \_\_\_\_\_

Frequency of feed \_\_\_\_\_

Are the animals fully weaned? \_\_\_\_\_

Condition of animals \_\_\_\_\_

Describe Concerns \_\_\_\_\_

Singly Only with litter mates Some litters mixed All together

Good (Play & Positive Interaction) Mixed Sizes Bullying Describe Above

Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Good Fair (some repairs needed) Poor (harmful features)

Good Fair Unacceptable Excess Faeces Old/Soiled Food

Good (Fresh & Clean) No (Stuffy & Smelly) Describe Above

No Yes Describe Above

Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable

Good Needs Improvement Poor None

Yes No Describe Above

Good Fair Poor Unacceptable

Wood Concrete Chicken Mesh Weld Mesh Soil Other

Blankets Bed Carpet Soil Sawdust Straw Newspaper Other

Yes No Needs Changing Other

Non-Tip Bowl Bowl too small Bowl too deep to reach water None Available

Clean Dirty Very Dirty Green Algae Soiled

Quality Pellets Roughage Fresh Vegetables/Fruit Other

Good & Nutritious Poor Not Fresh Not Enough Other

Do they remove old food? Yes \_\_\_\_\_ No \_\_\_\_\_

Yes (feeding themselves well) Just Weaned Not Weaned

Good Fair Poor Very Poor

Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea



**FISH**

Hygiene of tanks \_\_\_\_\_ Good Fair Poor Excess Algae Waste Material (Faeces/Debris)

Is water clean \_\_\_\_\_ Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy

Is equipment (nets/heaters) in good repair \_\_\_\_\_ Good Fair Poor Other

Do the tanks have efficient aeration \_\_\_\_\_ Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)

Do the tanks have filtration \_\_\_\_\_ Good Fair ☒ None

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes ☒ No

Are the tanks enriched \_\_\_\_\_ Plants Hiding Areas Rocks Gravel Other

Are the tanks overstocked \_\_\_\_\_ Good Fair Poor

Are lights turned off at night for fish to rest \_\_\_\_\_ Yes No

Do tanks have covers \_\_\_\_\_ Yes No

Water at proper level (should be small gap between top of water and cover) \_\_\_\_\_ Yes No

Condition of animals \_\_\_\_\_ Good Fair Poor Very Poor Describe Above

Describe Concerns Not Observed  
Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

Temperature Suitable \_\_\_\_\_ Goldfish 10°C - 22°C Tropical fish 23°C - 27°C

How often are the fish fed: \_\_\_\_\_ Daily Not during weekends (unacceptable)

Is enough species specific food given \_\_\_\_\_ Yes No Appears Acceptable

In the event of a power failure is the pet shop owner / attendant informed: \_\_\_\_\_ Yes No

How do staff handle animals \_\_\_\_\_ Good Fair Poor Unacceptable

Any dead fish observed: Describe Reason Not Observed

Compatibility of Groups \_\_\_\_\_ Good Poor (Chasing/Bullying/Hiding/Damaged fins)

How are fish destroyed when necessary \_\_\_\_\_

Unacceptable - fed live to other fish/left out of water to suffocate/flushed down toilets  
Acceptable - brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water \_\_\_\_\_

Describe \_\_\_\_\_

How do the buyers transport the fish from the shop \_\_\_\_\_ In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks (Aerated for 24 hours or a de-chlorinating product used)? \_\_\_\_\_ Yes No

**BIRDS**

Bird Numbers &amp; Breeds

Cockatiel, Finch, Budgies, Lovebirds

Group structures

Singly 10 small groups Large Groups Same species Mixed Species

Compatibility of Groups

Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Space

Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance

Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages

Good Fair Poor Excess Faeces Old/Spoiled Food

Ventilation

Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds exposed to draughts

No Yes Describe Above

Are birds left in full sun

No Yes Describe Above

Temperature

Too Hot (Soak been etc) Too Cold (Fluffed up/shivering) Comfortable

Shelter provided in outside pens

NoneGoodNeeds Improvement Poor None

Adequate perch space

Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below)

No Yes

Suppliers of birds

Private & Public Members

How do staff handle animals

Very Well Good Fair Poor Unacceptable

Cleaning routine

1 per day 1 per week

Water

Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Hygiene of water provision

Clean Dirty Very Dirty Green Algae Soiled

Diet for Birds

Sunflower Seed, Cockatiel Mix, Wild seed

Frequency of feed:

DailyDo they remove old food: Yes ✓ No

Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet

Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned

Yes (feeding themselves well) Just weaned Under-age

Condition of animals

Not Observed Good Fair Poor Very Poor Describe Above

Describe Concerns

Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

How are birds transported from the shop

Cages or Carrier.

# REPTILES

|                                                                                                                |                                                                                      |                            |                                         |                                         |                      |
|----------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|----------------------------|-----------------------------------------|-----------------------------------------|----------------------|
| Reptile Numbers & Breeds                                                                                       |                                                                                      |                            |                                         |                                         |                      |
| Group structures                                                                                               |                                                                                      |                            |                                         |                                         |                      |
| Compatibility of Groups                                                                                        | Singly                                                                               | In small groups            | Large Groups                            | Same species                            | Mixed Species        |
| Space                                                                                                          | Good (stretch & move normally)                                                       |                            | Acceptable (stretch out, turn normally) | Too small (cramped, no normal movement) |                      |
| <b>Note:</b> The cage / tank should be large enough for the entire body of snakes, more than double in lizards |                                                                                      |                            |                                         |                                         |                      |
| Cage/Tank Maintenance                                                                                          |                                                                                      |                            |                                         |                                         |                      |
| Hygiene of cages                                                                                               | Good                                                                                 | Fair (some repairs needed) | Poor (harmful features)                 |                                         |                      |
| Are reptiles left in full sun                                                                                  | Good                                                                                 | Fair                       | Bad                                     | Excess Scat                             | Excess Shredded Skin |
| Temperature Suitable                                                                                           | No                                                                                   |                            | Yes                                     | Describe Above                          |                      |
| How do staff handle animals                                                                                    | <b>Note:</b> Snakes tropical 27°C– 38°C; other 20°C– 35°C; Lizards 30°C–35°C         |                            |                                         |                                         |                      |
| Do they allow public to handle the animals                                                                     | Good                                                                                 | Fair                       | Poor                                    | Unacceptable                            |                      |
| Handled by: Adults                                                                                             | Children (Age)                                                                       | Only under supervision     |                                         | Yes                                     | No                   |
| Handled by:                                                                                                    | Adults                                                                               | Children (Age)             | Only under supervision                  | Yes                                     | No                   |
| Venomous snakes: Are staff trained to handle                                                                   |                                                                                      |                            |                                         |                                         |                      |
| Security/safety                                                                                                | Yes No                                                                               |                            |                                         |                                         |                      |
| Are tank covers secure to prevent escape                                                                       | Double Door/ Single Door/ Door Latch/ Door Lock/ Back door/Warning signs             |                            |                                         |                                         |                      |
| Enrichment/Hiding Area                                                                                         | Yes No                                                                               |                            |                                         |                                         |                      |
| Bedding                                                                                                        | Logs / Wood / Box / Pipes / Tunnels /Describe Other                                  |                            |                                         |                                         |                      |
| Is bedding clean & absorbent                                                                                   | Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above          |                            |                                         |                                         |                      |
| Cleaning routine                                                                                               | Yes No Needs Changing Other<br>per day per week                                      |                            |                                         |                                         |                      |
| Heating                                                                                                        |                                                                                      |                            |                                         |                                         |                      |
| Safety of heat source                                                                                          | Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None |                            |                                         |                                         |                      |
| Water                                                                                                          | No bare lamps                                                                        |                            |                                         |                                         |                      |
| Hygiene of water provision                                                                                     | Non-Tip Bowl Deep Wide Bowl Too Small None Available                                 |                            |                                         |                                         |                      |
| Diet for reptiles                                                                                              | Clean Dirty Filthy Green Algae Soiled                                                |                            |                                         |                                         |                      |
| Source of prey                                                                                                 | Live Prey (Unacceptable) Dead Animals Describe Above                                 |                            |                                         |                                         |                      |
| Frequency of feed                                                                                              | Bought dead (from where) Killed on site (describe method) Other                      |                            |                                         |                                         |                      |
| Do they remove old food?                                                                                       | Yes No                                                                               |                            |                                         |                                         |                      |
| Condition of animals                                                                                           |                                                                                      |                            |                                         |                                         |                      |
| Describe concerns                                                                                              | Good Fair Poor Very Poor Describe Bad Shedding                                       |                            |                                         |                                         |                      |
| How are reptiles transported from the shop                                                                     | Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge                      |                            |                                         |                                         |                      |



**SPIDERS & SCORPIONS, INSECTS**

Numbers & Breeds: \_\_\_\_\_

Group structures \_\_\_\_\_  
Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups \_\_\_\_\_  
Good (No aggression/anxiety) Aggression/Fighting Describe Above

Space \_\_\_\_\_  
Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance \_\_\_\_\_  
Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages \_\_\_\_\_  
Good Fair Bad Old/Soiled Food Mould

Are Tarantulas protected from bright lights/full sun which will dry them out \_\_\_\_\_  
No Yes Describe Above

Temperature Suitable \_\_\_\_\_  
Note: Tropical species need more humidity than desert animals

How do staff handle animal \_\_\_\_\_  
Good Fair Poor Unacceptable

Do they allow public to handle the animals \_\_\_\_\_  
Yes No Not Seen

Handled by: Adults \_\_\_\_\_ Children (Age) \_\_\_\_\_ Only under supervision \_\_\_\_\_

Security/safety \_\_\_\_\_  
Door Latch/ Door Lock

Are tank covers secure to prevent escape \_\_\_\_\_  
Yes No

Enrichment/Hiding Area \_\_\_\_\_  
Logs / Wood / Box / Pipes / Tunnels Describe Other

Substrate \_\_\_\_\_

Is substrate Clean & Absorbent \_\_\_\_\_  
Yes No Needs Changing Other

Cleaning routine \_\_\_\_\_ per day \_\_\_\_\_ per week

Heating \_\_\_\_\_  
Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of Heat Source \_\_\_\_\_  
No bare lamps One side of tank Over entire tank

Water \_\_\_\_\_  
Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None Available

Hygiene of water provision: \_\_\_\_\_  
Clean Dirty Filthy Green Algae Soiled

Diet for Animals \_\_\_\_\_  
Live Prey Dead insects Food flakes Describe Above

Source of Food \_\_\_\_\_

Frequency of feed \_\_\_\_\_ Do they remove old food: Yes \_\_\_\_\_ No \_\_\_\_\_

Condition of animals \_\_\_\_\_  
Good Fair Poor Very Poor Describe Above

Describe concerns \_\_\_\_\_  
Injuries/ Limbs missing/upside down Describe Other

How are animals transported from the shop: \_\_\_\_\_

**ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:**

Was a warning given? (Copy to be attached)

Yes \_\_\_\_\_ No ☒Comments:

Checked that were Reported  
Just Weaned, There Is No  
Feather Loss But The  
Feathers are still growing

Inspector: Anderson b/pDate: 11/10/2024Time: 13:14

Follow up due

Follow-up On Route - No concernsComments: