

PET SHOP CHECK LIST

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
Good Fair Bad Excess Faeces Old/Soiled Food

Name of Pet Shop: Pleatown Pets
 Address: Shop 1, Wakefield House, Kings Road, Pleatown
 Name of Owner: George Harrower Cell: _____
 Tel: 031-702571 Fax/Email: _____
 Veterinarian: _____ Tel: _____

GENERAL

What happens to sick animals: _____
Self medicate New owners must treat Taken to vet

What happens to animals after hours: _____
Kept in shop Go home with owner Sent back to supplier

What treatment do Puppies get: _____
 Vaccine De-wormer Vaccine on Request None Other

What treatment do Kittens get: _____
 Vaccine De-wormer Vaccine on Request None Other

Quarantine Cages Provided: _____
 Yes No None Seen Separate Room

Rodent control: N/A _____
 Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Suppliers of animals: Private Supplier & Public

Do they breed: _____
 Yes / No / Uncertain Single Sex Groups

If breeding, what happens to offspring: _____
 Hand Reared / Parent Reared / Sold Unweaned

If removed for hand rearing, from what age: Not Applicable

Reason for hand rearing: If mother dies

RODENTS

Numbers: Rats 8 Mice 0 Guinea Pigs 2 Hamsters 0

Group structures _____

Compatibility of Groups _____
Singly Mother & Young Separate Same sizes together All together

Space _____
Good (Play & Positive Interaction) Fighting Bullying Describe Above

Cage Maintenance Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____ Yes No

Ventilation Good Fair Bad Excess Faeces Old/Soiled Food

Draughts Good (No Ammonia Smell) Fair Poor (Ammonia Smell)

Temperature _____ No Yes Describe

Do they allow breeding _____ Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable (20°C- 24°C)

How do staff handle animals _____ Yes No Describe Above

Do they allow public to handle the animals Good Fair Poor Unacceptable

Hiding areas _____ Yes No Not Seen

Bedding Grass Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) Other

Is bedding clean & absorbent _____ Sawdust Straw Newspaper Other

Cleaning routine 1 Yes / No Needs Changing Type: Sawdust/Newspaper/Other
per day per week

Water _____

Hygiene of water provision Non-tip Bowl Bowl too small Bowl too deep to reach water None available

Diet _____ Clean Dirty Very Dirty Green Algae Soiled

Frequency of feed 1 Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Do they remove old food? Yes ✓ No

Is the diet _____ Good & Nutritious Poor Not Fresh Not enough Other comments

Are the animals fully weaned _____ Yes (feeding themselves well) Just Weaned Under Age

Condition of animals _____ Good Fair Poor Very Poor Describe Above

Describe Concerns N/A

How are rodents transported from the shop _____
Injuries/ Poor Coat / Listless / Runny Eyes/ Runny Nose / Diarrhoea
Carrier or box

Where are unweaned rodents kept _____

Are unweaned rodents sold live? Good (with mother) Unacceptable (Plastic container/cage/box)

How are rodents killed (as reptile food)? They buy frozen rats No (Good) Yes (Unacceptable)
CO2 (Unacceptable issue warning) Hitting on Head/live freezing Describe
N/A

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: _____

Kitten Numbers: _____ Rabbit Numbers: _____

Group structures _____

Compatibility of Groups _____

Space _____

Cage Maintenance _____

Hygiene of cages _____

Ventilation _____

Draughts _____

Temperature _____

Shelter provided in outside pens _____

Do they allow breeding _____

How do staff handle animals _____

Do they allow public to handle animals: Adults _____ Children (Age) _____ Under supervision _____

Floor construction: _____

Bedding: _____

Is Bedding Clean & Absorbent: _____

Cleaning routine _____ per day _____ per week

Water _____

Hygiene of water provision _____

Diet for Puppies _____ Kittens _____

Diet for Rabbits _____

Is the diet _____

Frequency of feed _____

Do they remove old food? Yes _____ No _____

Are the animals fully weaned? _____

Condition of animals _____

Describe Concerns _____

Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks _____

Good Fair Poor Excess Algae Waste Material (Faeces/Debris)

Is water clean _____

Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy

Is equipment (nets/heaters) in good repair _____

Good Fair Poor Other

Do the tanks have efficient aeration _____

Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)

Do the tanks have filtration _____

Good Fair NoneIs water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes ☒ No _____

Are the tanks enriched _____

Plants Hiding Areas Rocks Gravel Other

Are the tanks overstocked _____

Good Fair Poor

Are lights turned off at night for fish to rest _____

Yes No

Do tanks have covers _____

Yes No

Water at proper level (should be small gap between top of water and cover) _____

Yes No

Condition of animals _____

Good Fair Poor Very Poor Describe AboveDescribe Concerns N/A

Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

Temperature Suitable Yes

Goldfish 10°C – 22°C; Tropical fish 23°C- 27°C

How often are the fish fed: _____

Daily Not during weekends (unacceptable)

Is enough species specific food given _____

Yes No Appears Acceptable

In the event of a power failure is the pet shop owner / attendant informed: _____

Yes No

How do staff handle animals _____

Any dead fish observed: Describe Reason Not observedGood Fair Poor Unacceptable

Compatibility of Groups _____

Good Poor (Chasing/Bullying/Hiding/Damaged fins)

How are fish destroyed when necessary _____

Unacceptable - fed live to other fish/left out of water to suffocate/flushed down toilets)Acceptable - brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water

N/A

Describe

How do the buyers transport the fish from the shop _____

In strong plastic bags pumped with pure oxygenIs the chlorine removed from tap water before adding to tanks
(Aerated for 24 hours or a de-chlorinating product used)?Yes No

BIRDS

Bird Numbers & Breeds Finch, Budgies, Love birds

Group structures _____
Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____
Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Space _____
Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance _____
Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
Good Fair Poor Excess Faeces Old/Spoiled Food

Ventilation _____
Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds exposed to draughts _____
No Yes Describe Above

Are birds left in full sun _____
No Yes Describe Above

Temperature _____
Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Shelter provided in outside pens _____
Good Needs Improvement Poor None

Adequate perch space _____
Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) _____
No Yes

Suppliers of birds Private & The Public

How do staff handle animals _____
Very Well Good Fair Poor Unacceptable

Cleaning routine 1 per day 1 per week

Water _____
Non-Tip Bowl Hanging Bow Bowl too deep Bowl too small None Available

Hygiene of water provision _____
Clean Dirty Very Dirty Green Algae Soiled

Diet for Birds Sunflower seeds, Pecan tree mix, wild seeds

Frequency of feed: daily Do they remove old food: Yes ✓ No _____
Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet _____
Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned _____
Yes (feeding themselves well) Just weaned Under-age

Condition of animals _____
Good Fair Poor Very Poor Describe Above

Describe Concerns N/A (not observed)

Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

How are birds transported from the shop Cages or carrier

REPTILES

Reptile Numbers & Breeds _____

Group structures _____

Compatibility of Groups _____

Space _____

Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)

Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____

Hygiene of cages _____

Are reptiles left in full sun _____

Temperature Suitable _____

How do staff handle animals _____

Do they allow public to handle the animals _____

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Venomous snakes: Are staff trained to handle _____

Security/safety _____

Are tank covers secure to prevent escape _____

Enrichment/Hiding Area _____

Bedding _____

Is bedding clean & absorbent _____

Cleaning routine _____

Heating _____

Safety of heat source _____

Water _____

Hygiene of water provision _____

Diet for reptiles _____

Source of prey _____

Frequency of feed _____

Condition of animals _____

Describe concerns _____

How are reptiles transported from the shop _____

Options for various sections:

- Group structures: Singly, In small groups, Large Groups, Same species, Mixed Species
- Space: Good (No aggression/anxiety), Aggression, Describe Above
- Hygiene of cages: Good, Fair (some repairs needed), Poor (harmful features)
- Are reptiles left in full sun: Good, Fair, Bad, Excess Scat, Excess Shedded Skin
- Temperature Suitable: No, Yes, Describe Above
- How do staff handle animals: **Note:** Snakes tropical 27°C – 38°C; other 20°C– 35°C; Lizards 30°C–35°C
- Do they allow public to handle the animals: Good, Fair, Poor, Unacceptable
- Handled by: Yes, No, Not Seen
- Security/safety: Yes, No
- Are tank covers secure to prevent escape: Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs
- Enrichment/Hiding Area: Yes, No
- Bedding: Logs / Wood / Box / Pipes, Tunnels / Describe Other
- Is bedding clean & absorbent: Snakes- non-abrasive material i.e. newspaper, Lizards- gravel, Describe Above
- Cleaning routine: Yes, No, Needs Changing, Other
- Heating: per day, per week
- Safety of heat source: Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None
- Water: No bare lamps
- Hygiene of water provision: Non-Tip Bowl, Deep Wide Bowl, Too Small, None Available
- Diet for reptiles: Clean, Dirty, Filthy, Green Algae, Soiled
- Source of prey: Live Prey (Unacceptable), Dead Animals, Describe Above
- Frequency of feed: Bought dead (from where), Killed on site (describe method), Other
- Do they remove old food? Yes, No
- Condition of animals: Good, Fair, Poor, Very Poor, Describe, Bad Shedding
- Describe concerns: Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____
 Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____
 Good (No aggression/anxiety) Aggression/Fighting Describe Above

Space _____
 Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance _____
 Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
 Good Fair Bad Old/Soiled Food Mould

Are Tarantulas protected from bright lights/full sun which will dry them out _____
 No Yes Describe Above

Temperature Suitable _____
 Note: Tropical species need more humidity than desert animals

How do staff handle animal _____
 Good Fair Poor Unacceptable

Do they allow public to handle the animals _____
 Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Security/safety _____
 Door Latch/ Door Lock

Are tank covers secure to prevent escape _____
 Yes No

Enrichment/Hiding Area _____
 Logs Wood / Box / Pipes / Tunnels Describe Other

Substrate _____

Is substrate Clean & Absorbent _____
 Yes No Needs Changing Other
 per day per week

Cleaning routine _____

Heating _____
 Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of Heat Source _____
 No bare lamps One side of tank Over entire tank

Water _____
 Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None Available

Hygiene of water provision: _____
 Clean Dirty Filthy Green Algae Soiled

Diet for Animals _____
 Live Prey Dead insects Food flakes Describe Above

Source of Food _____

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____
 Good Fair Poor Very Poor Describe Above

Describe concerns _____
 Injuries/ Limbs missing/upside down Describe Other

How are animals transported from the shop: _____

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes _____ No ☒Comments:

There are no concerns observed on the inspection. The owner of the petshop is also stubborn & He doesn't allow anyone to take pictures in his petshop.

Inspector: Lindoun SIP

Date:

03/09/2024

Time:

12:10

Follow up due

03/01/2025Comments: