

PET SHOP CHECK LIST

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
 Good Fair Bad Excess Faeces Old/Soiled Food

Name of Pet Shop: Ornamental Aquatics
 Address: 17 Old Main Road, Ornamental Aquatics
 Name of Owner: Nigel Cell: 031 765 2464
 Tel: 072 6621376 Fax/Email: marine@koithecrest.co.za
 Veterinarian: _____ Tel: _____

GENERAL

What happens to sick animals: _____
 Self medicate New owners must treat Taken to vet

What happens to animals after hours: _____
 Kept in shop Go home with owner Sent back to supplier

What treatment do Puppies get: N/A
 Vaccine De-wormer Vaccine on Request None Other

What treatment do Kittens get: N/A
 Vaccine De-wormer Vaccine on Request None Other

Quarantine Cages Provided: _____
 Yes No None Seen Separate Room

Rodent control: _____
 Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Suppliers of animals: Private and members of the public

Do they breed: _____
 Yes / No / Uncertain Single Sex Groups

If breeding, what happens to offspring: _____
 Hand-Reared / Parent Reared / Sold Unweaned

If removed for hand rearing, from what age: N/A

Reason for hand rearing: N/A

RODENTS

Numbers: Rats _____ Mice _____ Guinea Pigs _____ Hamsters _____

Group structures _____

Singly Mother & Young Separate Same sizes together

All together

Compatibility of Groups _____

Good (Play & Positive Interaction)

Fighting

Bullying

Describe Above

Space _____

Good (Play & move normally)

Acceptable (stretch out, stand normally & turn)

Cramped/Too small

Cage Maintenance _____

Good

Fair (some repairs needed)

Poor (harmful features)

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: _____

Yes No

Hygiene of cages _____

Good

Fair

Bad

Excess Faeces

Old/Soiled Food

Ventilation _____

Good (No Ammonia Smell)

Fair

Poor (Ammonia Smell)

Draughts _____

No

Yes

Describe

Temperature _____

Too Hot (Panting etc)

Too Cold (Curled up/shivering)

Comfortable (20°C- 24°C)

Do they allow breeding _____

Yes

No

Describe Above

How do staff handle animals _____

Good

Fair

Poor

Unacceptable

Do they allow public to handle the animals _____

Yes

No

Not Seen

Hiding areas _____

Good (Box/Plastic Container)

Fair (not enough)

Unacceptable (None)

Other

Bedding _____

Sawdust

Straw

Newspaper

Other

Is bedding clean & absorbent _____

Yes / No

Needs Changing

Type: Sawdust/Newspaper/Other

Cleaning routine _____

per day

per week

Water _____

Non- tip Bowl

Bowl too small

Bowl too deep to reach water

None available

Hygiene of water provision _____

Clean

Dirty

Very Dirty

Green Algae

Soiled

Diet _____

Good Pellets

Roughage

Fresh Vegetables/Fruit

Vit C for Guinea Pigs (220mg/lit water daily)

Frequency of feed _____

Do they remove old food? Yes _____

No _____

Is the diet _____

Good & Nutritious

Poor

Not Fresh

Not enough

Other comments

Are the animals fully weaned _____

Yes (feeding themselves well)

Just Weaned

Under Age

Condition of animals _____

Good

Fair

Poor

Very Poor

Describe Above

Describe Concerns _____

Injuries/ Poor Coat / Listless / Runny Eyes/ Runny Nose / Diarrhoea

How are rodents transported from the shop _____

Where are unweaned rodents kept _____

Good (with mother)

Unacceptable (Plastic container/cage/box)

Are unweaned rodents sold live? _____

No (Good)

Yes (Unacceptable)

How are rodents killed (as reptile food)? _____

CO2 (Unacceptable issue warning)

Hitting on Head/live freezing

Describe

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: _____

Kitten Numbers: _____ Rabbit Numbers: _____

Group structures _____

Compatibility of Groups _____

Space _____

Cage Maintenance _____

Hygiene of cages _____

Ventilation _____

Draughts _____

Temperature _____

Shelter provided in outside pens _____

Do they allow breeding _____

How do staff handle animals _____

Do they allow public to handle animals: Adults _____ Children (Age) _____ Under supervision _____

Floor construction: _____

Bedding: _____

Is Bedding Clean & Absorbent: _____

Cleaning routine _____ per day _____ per week

Water _____

Hygiene of water provision _____

Diet for Puppies _____ Kittens _____

Diet for Rabbits _____

Is the diet _____

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Are the animals fully weaned? _____

Condition of animals _____

Describe Concerns _____

Singly Only with litter mates Some litters mixed All together

Good (Play & Positive Interaction) Mixed Sizes Bullying Describe Above

Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Good Fair (some repairs needed) Poor (harmful features)

Good Fair Unacceptable Excess Faeces Old/Soiled Food

Good (Fresh & Clean) No (Stuffy & Smelly) Describe Above

No Yes Describe Above

Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable

Good Needs Improvement Poor None

Yes No Describe Above

Good Fair Poor Unacceptable

Wood Concrete Chicken Mesh Weld Mesh Soil Other

Blankets Bed Carpet Soil Sawdust Straw Newspaper Other

Yes No Needs Changing Other

per day

per week

Non-Tip Bowl Bowl too small Bowl too deep to reach water None Available

Clean Dirty Very Dirty Green Algae Soiled

Kittens

Quality Pellets Roughage Fresh Vegetables/Fruit Other

Good & Nutritious Poor Not Fresh Not Enough Other

Do they remove old food? Yes No

Yes (feeding themselves well) Just Weaned Not Weaned

Good Fair Poor Very Poor

Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks _____

Is water clean _____ Good Fair Poor Excess Algae Waste Material (Faeces/Debris)

Is equipment (nets/heaters) in good repair _____ Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy

Do the tanks have efficient aeration _____ Good Fair Poor Other

Do the tanks have filtration _____ Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes ✓ No

Are the tanks enriched _____

Are the tanks overstocked _____ Plants Hiding Areas Rocks Gravel Other

Are lights turned off at night for fish to rest _____ Good Fair Poor

Do tanks have covers _____ Yes No

Water at proper level (should be small gap between top of water and cover) _____ Yes No

Condition of animals _____ Yes No

Describe Concerns none, observe Good Fair Poor Very Poor Describe Above

Temperature Suitable Both cold and tropical fish Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

How often are the fish fed: _____ Goldfish 10°C – 22°C; Tropical fish 23°C- 27°C

Is enough species specific food given _____ Daily Not during weekends (unacceptable)

In the event of a power failure is the pet shop owner / attendant informed: _____ Yes No Appears Acceptable

How do staff handle animals _____ Yes No

Any dead fish observed: Describe Reason Not observed Good Fair Poor Unacceptable

Compatibility of Groups _____

How are fish destroyed when necessary Brain maceration Good Poor (Chasing/Bullying/Hiding/Damaged fins)

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)
Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water Not sold - N/A Describe

How do the buyers transport the fish from the shop _____

Is the chlorine removed from tap water before adding to tanks (Aerated for 24 hours or a de-chlorinating product used)? In strong plastic bags pumped with pure oxygen Yes No

BIRDS

Bird Numbers & Breeds _____

Group structures _____
Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____
Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Space _____
Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance _____
Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
Good Fair Poor Excess Faeces Old/Spoiled Food

Ventilation _____
Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds exposed to draughts _____
No Yes Describe Above

Are birds left in full sun _____
No Yes Describe Above

Temperature _____
Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Shelter provided in outside pens _____
Good Needs Improvement Poor None

Adequate perch space _____
Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) _____
No Yes

Suppliers of birds _____

How do staff handle animals _____
Very Well Good Fair Poor Unacceptable

Cleaning routine _____
per day per week

Water _____
Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Hygiene of water provision _____
Clean Dirty Very Dirty Green Algae Soiled

Diet for Birds _____

Frequency of feed: _____ Do they remove old food: Yes _____ No _____
Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet _____
Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned _____
Yes (feeding themselves well) Just weaned Under-age

Condition of animals _____
Good Fair Poor Very Poor Describe Above

Describe Concerns _____
Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

How are birds transported from the shop _____

REPTILES

Reptile Numbers & Breeds _____

Group structures _____

Compatibility of Groups _____
Singly In small groups Large Groups Same species Mixed Species

Space _____
Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)
Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____

Hygiene of cages _____
Good Fair (some repairs needed) Poor (harmful features)

Are reptiles left in full sun _____
Good Fair Bad Excess Scat Excess Shedded Skin

Temperature Suitable _____
No Yes Describe Above

How do staff handle animals _____
Note: Snakes tropical 27°C – 38°C; other 20°C– 35°C; Lizards 30°C-35°C

Do they allow public to handle the animals _____
Good Fair Poor Unacceptable

Handled by: Adults _____ Children (Age) _____ Only under supervision _____
Yes No Not Seen

Venomous snakes: Are staff trained to handle _____

Security/safety _____
Yes No

Are tank covers secure to prevent escape _____
Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Enrichment/Hiding Area _____
Yes No

Bedding _____
Logs / Wood / Box / Pipes / Tunnels /Describe Other

Is bedding clean & absorbent _____
Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Cleaning routine _____
Yes No Needs Changing Other
per day per week

Heating _____

Safety of heat source _____
Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Water _____
No bare lamps

Hygiene of water provision _____
Non-Tip Bowl Deep Wide Bowl Too Small None Available

Diet for reptiles _____
Clean Dirty Filthy Green Algae Soiled

Source of prey _____
Live Prey (Unacceptable) Dead Animals Describe Above

Frequency of feed _____
Bought dead (from where) Killed on site (describe method) Other

Condition of animals _____
Do they remove old food? Yes _____ No _____

Describe concerns _____
Good Fair Poor Very Poor Describe Bad Shedding

How are reptiles transported from the shop _____
Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____
 _____ Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____
 _____ Good (No aggression/anxiety) Aggression/Fighting Describe Above

Space _____
 _____ Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance _____
 _____ Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
 _____ Good Fair Bad Old/Soiled Food Mould

Are Tarantulas protected from bright lights/full sun which will dry them out _____
 _____ No Yes Describe Above

Temperature Suitable _____
Note: Tropical species need more humidity than desert animals

How do staff handle animal _____
 _____ Good Fair Poor Unacceptable

Do they allow public to handle the animals _____
 _____ Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Security/safety _____
 _____ Door Latch/ Door Lock

Are tank covers secure to prevent escape _____
 _____ Yes No

Enrichment/Hiding Area _____
 _____ Logs / Wood / Box / Pipes / Tunnels Describe Other

Substrate _____

Is substrate Clean & Absorbent _____
 _____ Yes No Needs Changing Other

Cleaning routine _____
 _____ per day _____ per week

Heating _____
 _____ Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of Heat Source _____
 _____ No bare lamps One side of tank Over entire tank

Water _____
 _____ Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None Available

Hygiene of water provision: _____
 _____ Clear Dirty Filthy Green Algae Soiled

Diet for Animals _____
 _____ Live Prey Dead Insects Food flakes Describe Above

Source of Food _____

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____
 _____ Good Fair Poor Very Poor Describe Above

Describe concerns _____
 _____ Injuries/ Limbs missing/upside down Describe Other

How are animals transported from the shop: _____

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes _____

No ☒Comments:Inspector: LindorhllDate: 28/08/2024Time: 10:00Follow up due 28/11/2024Comments:No concerns observed in this routine inspection