

PET SHOP CHECK LIST**Inspection Details**

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
☒ **Good** ☐ Fair ☐ Bad ☐ Excess Faeces ☐ **Old/Soiled Food**

Name of Pet Shop: Lectures & Piffers Pet Shop

Address: 17 Old Man Road Botolph Claydon, Hillcrest

Name of Owner: Richard Burton Cell: 0721153022

Tel: 0317656338 Fax/Email: _____

Veterinarian: Gina Longley Tel: 0823270171

GENERAL

What happens to sick animals: _____
☒ Self medicate ☐ New owners must treat ☐ Taken to vet

What happens to animals after hours: _____
☒ Kept in shop ☐ Go home with owner ☐ Sent back to supplier

What treatment do Puppies get: _____
☐ Vaccine ☐ De-wormer ☐ Vaccine on Request ☒ None ☐ Other

What treatment do Kittens get: N/A
☐ Vaccine ☐ De-wormer ☐ Vaccine on Request ☒ None ☐ Other

Quarantine Cages Provided: _____
☐ Yes ☐ No ☒ None Seen ☐ Separate Room

Rodent control: _____
☐ Open Poison/Poison Stations/Poison Pipes/Live Traps ☒ Rat Traps

Suppliers of animals: Private

Do they breed: _____
☐ Yes ☒ No ☐ Uncertain ☐ Single Sex Groups

If breeding, what happens to offspring: _____
☐ Hand-Reared ☒ Parent Reared ☐ Sold Unweaned

If removed for hand rearing, from what age: Until four weeks

Reason for hand rearing: If Mother dies

RODENTS

Numbers: Rats 18 Mice 32 Guinea Pigs 21 Hamsters 28

Group structures _____
 _____ Singly Mother & Young Separate Same sizes together All together

Compatibility of Groups _____
 _____ Good (Play & Positive Interaction) Fighting Bullying Describe Above

Space _____
 _____ Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance _____
 _____ Good Fair (some repairs needed) Poor (harmful features)

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: _____
 _____ Yes No

Hygiene of cages _____
 _____ Good Fair Bad Excess Faeces Old/Soiled Food

Ventilation _____
 _____ Good (No Ammonia Smell) Fair Poor (Ammonia Smell)

Draughts _____
 _____ No Yes Describe

Temperature _____
 _____ Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable (20°C- 24°C)

Do they allow breeding _____
 _____ Yes No Describe Above

How do staff handle animals _____
 _____ Good Fair Poor Unacceptable

Do they allow public to handle the animals _____
 _____ Yes No Not Seen

Hiding areas _____
 _____ Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) Other

Bedding _____
 _____ Sawdust Straw Newspaper Other

Is bedding clean & absorbent _____
 _____ Yes / No Needs Changing Type: Sawdust/Newspaper/Other

Cleaning routine _____
 _____ per day _____ per week

Water _____
 _____ Non-tip Bowl Bowl too small Bowl too deep to reach water None available

Hygiene of water provision _____
 _____ Clean Dirty Very Dirty Green Algae Soiled

Diet _____
 _____ Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Frequency of feed 1 Do they remove old food? Yes ☒ No ☐

Is the diet _____
 _____ Good & Nutritious Poor Not Fresh Not enough Other comments

Are the animals fully weaned _____
 _____ Yes (feeding themselves well) Just Weaned Under Age

Condition of animals _____
 _____ Good Fair Poor Very Poor Describe Above

Describe Concerns N/A
 _____ Injuries/ Poor Coat / Listless / Runny Eyes/ Runny Nose / Diarrhoea

How are rodents transported from the shop _____
 _____ Carriers or Cages

Where are unweaned rodents kept _____
 _____ Good (with mother) Unacceptable (Plastic container/cage/box)

Are unweaned rodents sold live? _____
 _____ No (Good) Yes (Unacceptable)

How are rodents killed (as reptile food)? _____
 _____ CO2 (Acceptable) Hitting on Head live freezing Describe

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: _____

Kitten Numbers: _____ Rabbit Numbers: _____

Group structures _____

Compatibility of Groups _____

Space _____

Cage Maintenance _____

Hygiene of cages _____

Ventilation _____

Draughts _____

Temperature _____

Shelter provided in outside pens _____

Do they allow breeding _____

How do staff handle animals _____

Do they allow public to handle animals: Adults _____ Children (Age) _____ Under supervision _____

Floor construction: _____

Bedding: _____

Is Bedding Clean & Absorbent: _____

Cleaning routine _____ per day _____ per week

Water _____

Hygiene of water provision _____

Diet for Puppies _____ Kittens _____

Diet for Rabbits _____

Is the diet _____

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Are the animals fully weaned? _____

Condition of animals _____

Describe Concerns _____

Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks _____

Is water clean _____ Good Fair Poor Excess Algae Waste Material (Faeces/Debris)

Is equipment (nets/heaters) in good repair _____ Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy

Do the tanks have efficient aeration _____ Good Fair Poor Other

Do the tanks have filtration _____ Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes ☒ No _____

Are the tanks enriched _____ Plants Hiding Areas Rocks Gravel Other

Are the tanks overstocked _____ Good Fair Poor

Are lights turned off at night for fish to rest _____ Yes No

Do tanks have covers _____ Yes No

Water at proper level (should be small gap between top of water and cover) _____ Yes No

Condition of animals _____ Good Fair Poor Very Poor Describe Above

Describe Concerns N/A

Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

Temperature Suitable _____ Goldfish 10°C - 22°C; Tropical fish 23°C - 27°C

How often are the fish fed: _____ Daily Not during weekends (unacceptable)

Is enough species specific food given _____ Yes No Appears Acceptable

In the event of a power failure is the pet shop owner / attendant informed: _____ Yes No

How do staff handle animals _____ Good Fair Poor Unacceptable

Any dead fish observed: Describe Reason Not observed

Compatibility of Groups _____ Good Poor (Chasing/Bullying/Hiding/Damaged fins)

How are fish destroyed when necessary _____

Unacceptable - fed live to other fish/left out of water to suffocate/flushed down toilets
Acceptable - brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water
N/A

Describe

How do the buyers transport the fish from the shop _____ In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks
 (Aerated for 24 hours or a de-chlorinating product used)? _____ Yes No

BIRDS

Bird Numbers & Breeds

Pigeons (24), Chickens (19), B. heartell (4),
520 (B. heartell) (4), Parrots (16)

Group structures

Singly 1 small groups Large Groups Same species Mixed Species

Compatibility of Groups

Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Space

Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance

Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages

Good Fair Poor Excess Faeces Old/Spoiled Food

Ventilation

Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds exposed to draughts

No Yes Describe Above

Are birds left in full sun

No Yes Describe Above

Temperature

Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Shelter provided in outside pens

Good Needs Improvement Poor None

Adequate perch space

Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below)

No Yes

Suppliers of birds

Pineapple

How do staff handle animals

Very Well Good Fair Poor Unacceptable

Cleaning routine

1 per day 1 per week

Water

Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Hygiene of water provision

Clean Dirty Very Dirty Green Algae Soiled

Diet for Birds

Cockatoo mix, wild seeds, Chicken mix.

Frequency of feed:

1

Do they remove old food: Yes No

Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet

Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned

Yes (feeding themselves well) Just weaned Under-age

Condition of animals

Good Fair Poor Very Poor Describe Above

Describe Concerns

WIA

Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

How are birds transported from the shop

Carriers & Cages.

REPTILES

Reptile Numbers & Breeds Green Anaconda, Purple Mamba Viper
Northern Horned Viper, Fiji Island Iguana, Viper

Group structures Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups Good (No aggression/anxiety) Aggression Describe Above

Space Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)
 Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages Good Fair Bad Excess Scat Excess Shedded Skin

Are reptiles left in full sun Good Fair Bad Excess Scat Excess Shedded Skin

Temperature Suitable No Yes Describe Above

How do staff handle animals Note: Snakes tropical 27°C - 38°C; other 20°C - 35°C; Lizards 30°C-35°C

Do they allow public to handle the animals Good Fair Poor Unacceptable

Handled by: Adults Yes Children (Age) No Only under supervision Yes Yes No Not Seen

Venomous snakes: Are staff trained to handle Yes No

Security/safety Yes No

Are tank covers secure to prevent escape Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Enrichment/Hiding Area Yes No

Bedding Logs / Wood / Box / Pipes / Tunnels / Describe Other

Is bedding clean & absorbent Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Cleaning routine 1 Yes No Needs Changing Other
 per day per week

Heating Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of heat source Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Water No bare lamps

Hygiene of water provision Non-Tip Bowl Deep Wide Bowl Too Small None Available

Diet for reptiles Clean Dirty Filthy Green Algae Soiled

Source of prey Live Prey (Unacceptable) Dead Animals Describe Above

Frequency of feed Depends on species Bought dead (from where) Killed on site (describe method) Other
 Do they remove old food? Yes ✓ No

Condition of animals Good Fair Poor Very Poor Describe Bad Shedding

Describe concerns Not observed

How are reptiles transported from the shop Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge
Plastic container that has ventilation

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____

Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____

Good (No aggression/anxiety) Aggression/Fighting Describe Above

Space _____

Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance _____

Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____

Good Fair Bad Old/Soiled Food Mould

Are Tarantulas protected from bright lights/full sun which will dry them out _____

No Yes Describe Above

Temperature Suitable _____

Note: Tropical species need more humidity than desert animals

How do staff handle animal _____

Good Fair Poor Unacceptable

Do they allow public to handle the animals _____

Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Security/safety _____

Door Latch/ Door Lock

Are tank covers secure to prevent escape _____

Yes No

Enrichment/Hiding Area _____

Logs / Wood / Box / Pipes / Tunnels Describe Other

Substrate _____

Is substrate Clean & Absorbent _____

Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____

Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of Heat Source _____

No bare lamps One side of tank Over entire tank

Water _____

Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None Available

Hygiene of water provision: _____

Clean Dirty Filthy Green Algae Soiled

Diet for Animals _____

Live Prey Dead Insects Food flakes Describe Above

Source of Food _____

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____

Good Fair Poor Very Poor Describe Above

Describe concerns _____

Injuries/ Limbs missing/upside down Describe Other

How are animals transported from the shop: _____

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes

No

Comments:

Inspector:

Lincolnville

Date:

30/12/2024

Time:

10:00

Follow up due

30 March 2025

Comments:

The fans were off where the chickens and birds are kept. I instructed to switch the fans on so there will be enough circulation of ventilation and he complied immediately. I brought to attention that a staff member advised one of the customers to feed live rat/animal to a reptile in the cage and he denied that ever happened and he called all his staff to educate them.