

PET SHOP CHECK LIST**Inspection Details**

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
☒ **Good** Fair Bad Excess Faeces Old/Soiled Food

Name of Pet Shop: Something Exotic Pets & Aquatics
 Address: Shop 2145, Hillcrest Office Village, 901 Main Rd
 Name of Owner: Wayne Gellatly Cell: 0832580355
 Tel: _____ Fax/Email: _____
 Veterinarian: Village Veterinary Clinic Tel: 0317640588

GENERAL

What happens to sick animals: _____
☒ Self medicate ☐ New owners must treat ☒ Taken to vet

What happens to animals after hours: _____
☒ Kept in shop ☐ Go home with owner ☐ Sent back to supplier

What treatment do Puppies get: _____
☐ Vaccine ☐ De-wormer ☐ Vaccine on Request ☒ None ☐ Other

What treatment do Kittens get: _____
☐ Vaccine ☐ De-wormer ☐ Vaccine on Request ☒ None ☐ Other

Quarantine Cages Provided: _____
☐ Yes ☐ No ☒ None Seen ☐ Separate Room

Rodent control: _____
☐ Yes ☐ No ☒ None Seen ☐ Separate Room

Suppliers of animals: Private & Public Members

Do they breed: _____
☐ Yes ☒ No ☐ Uncertain ☐ Single Sex Groups

If breeding, what happens to offspring: _____
☐ Hand-Reared ☒ Parent Reared ☐ Sold Unweaned

If removed for hand rearing, from what age: N/A

Reason for hand rearing: N/A

RODENTS

Numbers: Rats _____ Mice _____ Guinea Pigs _____ Hamsters _____

Group structures _____

Compatibility of Groups _____ Singly Mother & Young Separate Same sizes together All together

Space _____ Good (Play & Positive Interaction) Fighting Bullying Describe Above

Cage Maintenance _____ Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: _____ Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____ Yes No

Ventilation _____ Good Fair Bad Excess Faeces Old/Soiled Food

Draughts _____ Good (No Ammonia Smell) Fair Poor (Ammonia Smell)

Temperature _____ No Yes Describe

Do they allow breeding _____ Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable (20°C- 24°C)

How do staff handle animals _____ Yes No Describe Above

Do they allow public to handle the animals _____ Good Fair Poor Unacceptable

Hiding areas _____ Yes No Not Seen

Bedding _____ Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) Other

Is bedding clean & absorbent _____ Sawdust Straw Newspaper Other

Cleaning routine _____ Yes / No Needs Changing Type: Sawdust/Newspaper/Other

Water _____ per day _____ per week

Hygiene of water provision _____ Non- tip Bowl Bowl too small Bowl too deep to reach water None available

Diet _____ Clean Dirty Very Dirty Green Algae Soiled

Frequency of feed _____ Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Do they remove old food? Yes _____ No _____

Is the diet _____ Good & Nutritious Poor Not Fresh Not enough Other comments

Are the animals fully weaned _____ Yes (feeding themselves well) Just Weaned Under Age

Condition of animals _____ Good Fair Poor Very Poor Describe Above

Describe Concerns _____ Injuries/ Poor Coat / Listless / Runny Eyes/ Runny Nose / Diarrhoea

How are rodents transported from the shop _____

Where are unweaned rodents kept _____

Are unweaned rodents sold live? _____ Good (with mother) Unacceptable (Plastic container/cage/box)

How are rodents killed (as reptile food)? _____ No (Good) Yes (Unacceptable)

CO2 (Unacceptable issue warning) Hitting on Head/live freezing Describe

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: 0

Kitten Numbers: 0

Rabbit Numbers: 3

Group structures _____

Compatibility of Groups _____

Space _____

Cage Maintenance _____

Hygiene of cages _____

Ventilation _____

Draughts _____

Temperature _____

Shelter provided in outside pens _____

Do they allow breeding _____

How do staff handle animals _____

Do they allow public to handle animals: Adults ☒ Children (Age) 10 Under supervision ☒

Floor construction: _____

Bedding: _____

Is Bedding Clean & Absorbent: _____

Cleaning routine _____ per day _____ per week

Water _____

Hygiene of water provision _____

Diet for Puppies N/A

Diet for Rabbits _____

Is the diet _____

Frequency of feed 1 or 2 day

Are the animals fully weaned? _____

Condition of animals _____

Describe Concerns Not observed

Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea _____

Singly Only with litter mates Some litters mixed All together

Good (Play & Positive Interaction) Mixed Sizes Bullying Describe Above

Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Good Fair (some repairs needed) Poor (harmful features)

Good Fair Unacceptable Excess Faeces Old/Soiled Food

Good (Fresh & Clean) No (Stuffy & Smelly) Describe Above

No Yes Describe Above

Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable

Good Needs Improvement Poor None

Yes No Describe Above

Good Fair Poor Unacceptable

Wood Concrete Chicken Mesh Weld Mesh Soil Other

Blankets Bed Carpet Soil Sawdust Straw Newspaper Other

Yes No Needs Changing Other

Non-Tip Bowl Bowl too small Bowl too deep to reach water None Available

Clear Dirty Very Dirty Green Algae Soiled

Kittens N/A

Quality Pellets Roughage Fresh Vegetables/Fruit Other

Good & Nutritious Poor Not Fresh Not Enough Other

Do they remove old food? Yes ☒ No

Yes (feeding themselves well) Just Weaned Not Weaned

Good Fair Poor Very Poor

FISH

Hygiene of tanks Good Fair Poor Excess Algae Waste Material (Faeces/Debris)

Is water clean Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy

Is equipment (nets/heaters) in good repair Good Fair Poor Other

Do the tanks have efficient aeration Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)

Do the tanks have filtration Good Fair None

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes ☒ No

Are the tanks enriched Plants Hiding Areas Rocks Gravel Other

Are the tanks overstocked Good Fair Poor

Are lights turned off at night for fish to rest Yes No

Do tanks have covers Yes No

Water at proper level (should be small gap between top of water and cover) Yes No

Condition of animals Yes No

Describe Concerns Not observed Good Fair Poor Very Poor Describe Above

Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

Temperature Suitable Goldfish 10°C - 22°C Tropical fish 23°C - 27°C

How often are the fish fed: Daily Not during weekends (unacceptable)

Is enough species specific food given Yes No Appears Acceptable

In the event of a power failure is the pet shop owner / attendant informed: Yes No

How do staff handle animals Yes No

Any dead fish observed: Describe Reason Not observed Good Fair Poor Unacceptable

Compatibility of Groups Good Poor (Chasing/Bullying/Hiding/Damaged fins)

How are fish destroyed when necessary Good Poor (Chasing/Bullying/Hiding/Damaged fins)

Unacceptable - fed live to other fish/left out of water to suffocate/flushed down toilets
Acceptable - Brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water N/A

Describe
How do the buyers transport the fish from the shop In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks (Aerated for 24 hours or a de-chlorinating product used)? Yes No

BIRDS

Bird Numbers & Breeds Finch (7), Bearded (3)

Group structures _____

Compatibility of Groups Singly In small groups Large Groups Same species Mixed Species

Space Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Cage Maintenance Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Hygiene of cages Good Fair (some repairs needed) Poor (harmful features)

Ventilation Good Fair Poor Excess Faeces Old/Spoiled Food

Are birds exposed to draughts Good (Fresh & Clear) No (Stuffy & Smelly) Other

Are birds left in full sun No Yes Describe Above

Temperature No Yes Describe Above

Shelter provided in outside pens Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Adequate perch space Good Good Needs Improvement Poor None

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Suppliers of birds Private & Public Members No Yes

How do staff handle animals _____

Cleaning routine 1 Very Well Good Fair Poor Unacceptable
per day per week

Water _____

Hygiene of water provision Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Diet for Birds Wild seeds & Grubbed mix Clean Dirty Very Dirty Green Algae Soiled

Frequency of feed: 1 a day Do they remove old food: Yes ☒ No ☐

Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned Yes (feeding themselves well) Just weaned Under-age

Condition of animals Good Fair Poor Very Poor Describe Above

Describe Concerns Not Observed

Injuries/ Poor Feather Condition/Feather Loss/Listles/Runny or Swollen Eyes/Nose

How are birds transported from the shop Carries and boxes

REPTILES

Reptile Numbers & Breeds _____

Group structures _____
Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____
Good (No aggression/anxiety) Aggression Describe Above

Space _____
Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)
Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____
Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
Good Fair Bad Excess Scat Excess Shedded Skin

Are reptiles left in full sun _____
No Yes Describe Above

Temperature Suitable _____
Note: Snakes 27°C– 38°C; other 20°C– 35°C; Lizards 30°C–35°C

How do staff handle animals _____
Good Fair Poor Unacceptable

Do they allow public to handle the animals _____
Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Venomous snakes: Are staff trained to handle _____
Yes No

Security/safety _____
Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Are tank covers secure to prevent escape _____
Yes No

Enrichment/Hiding Area _____
Logs / Wood / Box / Pipes / Tunnels / Describe Other

Bedding _____
Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Is bedding clean & absorbent _____
Yes No Needs Changing Other
per day per week

Cleaning routine _____
Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Heating _____
Safety of heat source _____
No bare lamps

Water _____
Non-Tip Bowl Deep Wide Bowl Too Small None Available

Hygiene of water provision _____
Clean Dirty Filthy Green Algae Soiled

Diet for reptiles _____
Live Prey (Unacceptable) Dead Animals Describe Above

Source of prey _____
Bought dead (from where) Killed on site (describe method) Other

Frequency of feed _____
Do they remove old food? Yes _____ No _____

Condition of animals _____
Good Fair Poor Very Poor Describe Bad Shedding

Describe concerns _____
Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

How are reptiles transported from the shop _____

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____

Compatibility of Groups _____

Space _____

Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance _____

Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____

Good Fair Bad Old/Soiled Food Mould

Are Tarantulas protected from bright lights/full sun which will dry them out _____

No Yes Describe Above

Temperature Suitable _____

Note: Tropical species need more humidity than desert animals

How do staff handle animal _____

Good Fair Poor Unacceptable

Do they allow public to handle the animals _____

Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Security/safety _____

Door Latch/ Door Lock

Are tank covers secure to prevent escape _____

Yes No

Enrichment/Hiding Area _____

Logs / Wood / Box / Pipes / Tunnels Describe Other

Substrate _____

Is substrate Clean & Absorbent _____

Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____

Heat lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of Heat Source _____

No bare lamps One side of tank Over entire tank

Water _____

Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None Available

Hygiene of water provision: _____

Clean Dirty Filthy Green Algae Soiled

Diet for Animals _____

Live Prey Dead insects Food flakes Describe Above

Source of Food _____

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____

Good Fair Poor Very Poor Describe Above

Describe concerns _____

Injuries/ Limbs missing/upside down Describe Other

How are animals transported from the shop: _____

Was a warning given? (Copy to be attached)

Yes _____ No ☒

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

Inspector:

Lincoln 4P

Date:

04/09/2024

Time:

10:20

Follow up due

14/12/2024

[illegible]