

PET SHOP CHECK LIST**Inspection Details**

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
☒ **Good** Fair Bad Excess Faeces **Old/Soiled Food**

Name of Pet Shop: Ornamental Aquatics

Address: 17 Old Man Road, Bothas Hill

Name of Owner: Nigel Cell: 0726621376

Tel: 031765 2464 Fax/Email: marne@kointhecrest.co.za

Veterinarian: _____ Tel: _____

GENERAL

What happens to sick animals: _____
☒ Self medicate ☐ New owners must treat ☐ Taken to vet

What happens to animals after hours: _____
☒ Kept in shop ☐ Go home with owner ☐ Sent back to supplier

What treatment do Puppies get: _____
☐ Vaccine ☐ De-wormer ☐ Vaccine on Request ☒ None ☐ Other

What treatment do Kittens get: _____
☐ Vaccine ☐ De-wormer ☐ Vaccine on Request ☒ None ☐ Other

Quarantine Cages Provided: _____
☒ Yes ☐ No ☐ None Seen ☐ Separate Room

Rodent control: _____
☐ Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps ☒ _____

Suppliers of animals: Private & Members of the public

Do they breed: _____
☐ Yes ☒ No ☐ Uncertain ☐ Single Sex Groups

If breeding, what happens to offspring: _____
☐ Hand-Reared ☐ Parent Reared ☐ Sold Unweaned

If removed for hand rearing, from what age: _____

Reason for hand rearing: _____

RODENTS

Numbers: Rats _____ Mice _____ Guinea Pigs _____ Hamsters _____

Group structures _____
Singly Mother & Young Separate Same sizes together All together

Compatibility of Groups _____
Good (Play & Positive Interaction) Fighting Bullying Describe Above

Space _____
Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance _____
Good Fair (some repairs needed) Poor (harmful features)

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: _____
Yes No

Hygiene of cages _____
Good Fair Bad Excess Faeces Old/Soiled Food

Ventilation _____
Good (No Ammonia Smell) Fair Poor (Ammonia Smell)

Draughts _____
No Yes Describe

Temperature _____
Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable (20°C - 24°C)

Do they allow breeding _____
Yes No Describe Above

How do staff handle animals _____
Good Fair Poor Unacceptable

Do they allow public to handle the animals _____
Yes No Not Seen

Hiding areas _____
Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) Other

Bedding _____
Sawdust Straw Newspaper Other

Is bedding clean & absorbent _____
Yes / No Needs Changing Type: Sawdust/Newspaper/Other

Cleaning routine _____ per day _____ per week

Water _____
Not tip Bowl Bowl too small Bowl too deep to reach water None available

Hygiene of water provision _____
Clean Dirty Very Dirty Green Algae Soiled

Diet _____
Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Is the diet _____
Good & Nutritious Poor Not Fresh Not enough Other comments

Are the animals fully weaned _____
Yes (feeding themselves well) Just Weaned Under Age

Condition of animals _____
Good Fair Poor Very Poor Describe Above

Describe Concerns _____
Injuries/ Poor Coat / Listless / Runny Eyes/ Runny Nose / Diarrhoea

How are rodents transported from the shop _____

Where are unweaned rodents kept _____
Good (with mother) Unacceptable (Plastic container/cage/box)

Are unweaned rodents sold live? _____
No (Good) Yes (Unacceptable)

How are rodents killed (as reptile food)? _____
CO2 (Unacceptable issue warning) Hitting on Head/live freezing Describe

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: _____

Kitten Numbers: _____ Rabbit Numbers: _____

Group structures _____

Compatibility of Groups _____
Singly Only with litter mates Some litters mixed All together

Space _____
Good (Play & Positive Interaction) Mixed Sizes Bullying Describe Above

Cage Maintenance _____
Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Hygiene of cages _____
Good Fair (some repairs needed) Poor (harmful features)

Ventilation _____
Good Fair Unacceptable Excess Faeces Old/Soiled Food

Draughts _____
Good (Fresh & Clean) No (Stuffy & Smelly) Describe Above

Temperature _____
No Yes Describe Above

Shelter provided in outside pens _____
Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable

Do they allow breeding _____
Good Needs Improvement Poor None

How do staff handle animals _____
Yes No Describe Above

Do they allow public to handle animals: Adults _____ Children (Age) _____ Under supervision _____
Good Fair Poor Unacceptable

Floor construction: _____
Wood Concrete Chicken Mesh Weld Mesh Soil Other

Bedding: _____
Blankets Bed Carpet Soil Sawdust Straw Newspaper Other

Is Bedding Clean & Absorbent: _____

Cleaning routine _____ per day _____ per week
Yes No Needs Changing Other

Water _____
Non-Tip Bowl Bowl too small Bowl too deep to reach water None Available

Hygiene of water provision _____
Clean Dirty Very Dirty Green Algae Soiled

Diet for Puppies _____ Kittens _____

Diet for Rabbits _____
Quality Pellets Roughage Fresh Vegetables/Fruit Other

Is the diet _____
Good & Nutritious Poor Not Fresh Not Enough Other

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Are the animals fully weaned? _____

Condition of animals _____
Yes (feeding themselves well) Just Weaned Not Weaned

Describe Concerns _____
Good Fair Poor Very Poor

Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks _____

Is water clean _____

Is equipment (nets/heaters) in good repair _____

Do the tanks have efficient aeration _____

Do the tanks have filtration _____

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes _____ No _____

Are the tanks enriched _____

Are the tanks overstocked _____

Are lights turned off at night for fish to rest _____

Do tanks have covers _____

Water at proper level (should be small gap between top of water and cover) _____

Condition of animals _____

Describe Concerns they were busy cleaning the tanks

Temperature Suitable _____

How often are the fish fed: _____

Is enough species specific food given _____

In the event of a power failure is the pet shop owner / attendant informed: _____

How do staff handle animals _____

Any dead fish observed: Describe Reason not observed

Compatibility of Groups _____

How are fish destroyed when necessary _____

Unacceptable: fed live to other fish/left out of water to suffocate/flushed down toilets

Acceptable: rain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water N/A

How do the buyers transport the fish from the shop _____

Is the chlorine removed from tap water before adding to tanks (Aerated for 24 hours or a de-chlorinating product used)? _____

BIRDS

Bird Numbers & Breeds _____

Group structures _____

Compatibility of Groups _____
Singly In small groups Large Groups Same species Mixed Species

Space _____
Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Cage Maintenance _____
Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Hygiene of cages _____
Good Fair (some repairs needed) Poor (harmful features)

Ventilation _____
Good Fair Poor Excess Faeces Old/Spoiled Food

Are birds exposed to draughts _____
Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds left in full sun _____
No Yes Describe Above

Temperature _____
No Yes Describe Above

Shelter provided in outside pens _____
Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Adequate perch space _____
Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)
Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) _____

Suppliers of birds _____
No Yes

How do staff handle animals _____

Cleaning routine _____
Very Well Good Fair Poor Unacceptable
per day per week

Water _____

Hygiene of water provision _____
Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Diet for Birds _____
Clean Dirty Very Dirty Green Algae Soiled

Frequency of feed: _____ Do they remove old food: Yes _____ No _____
Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet _____

Are the animals fully weaned _____
Good & Nutritious Poor Not Fresh Not Enough Other

Condition of animals _____
Yes (feeding themselves well) Just weaned Under-age

Describe Concerns _____
Good Fair Poor Very Poor Describe Above

How are birds transported from the shop _____
Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

REPTILES

Reptile Numbers & Breeds _____

Group structures _____

Compatibility of Groups _____
Singly In small groups Large Groups Same species Mixed Species

Space _____
Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)
Aggression Describe Above

Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____

Hygiene of cages _____
Good Fair (some repairs needed) Poor (harmful features)

Are reptiles left in full sun _____
Good Fair Bad Excess Scat Excess Shedded Skin

Temperature Suitable _____
No Yes Describe Above

Note: Snakes tropical 27°C – 38°C; other 20°C– 35°C; Lizards 30°C–35°C

How do staff handle animals _____

Do they allow public to handle the animals _____
Good Fair Poor Unacceptable

Handled by: Adults _____ Children (Age) _____
Only under supervision Yes No Not Seen

Venomous snakes: Are staff trained to handle _____

Security/safety _____
Yes No

Are tank covers secure to prevent escape _____
Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Enrichment/Hiding Area _____
Yes No

Bedding _____
Logs / Wood / Box / Pipes / Tunnels / Describe Other

Is bedding clean & absorbent _____
Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Cleaning routine _____
Yes No Needs Changing Other
per day per week

Heating _____

Safety of heat source _____
Heat Lamp / Light Bulb / Heat Tile Hot water Bottle / Heating Pad / Element / None

Water _____
No bare lamps

Hygiene of water provision _____
Non-Tip Bowl Deep Wide Bowl Too Small None Available

Diet for reptiles _____
Clean Dirty Filthy Green Algae Soiled

Source of prey _____
Live Prey (Unacceptable) Dead Animals Describe Above

Frequency of feed _____
Bought dead (from where) Killed on site (describe method) Other

Do they remove old food? Yes _____ No _____

Condition of animals _____

Describe concerns _____
Good Fair Poor Very Poor Describe Bad Shedding

How are reptiles transported from the shop _____
Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____

Compatibility of Groups _____ Singly In small groups Large Groups Same species Mixed Species

Space _____ Good (No aggression/anxiety) Aggression/Fighting Describe Above
 Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance _____

Hygiene of cages _____ Good Fair (some repairs needed) Poor (harmful features)

Are Tarantulas protected from bright lights/full sun which will dry them out _____ Good Fair Bad Old/Soiled Food Mould

Temperature Suitable _____ No Yes Describe Above

How do staff handle animal _____ **Note:** Tropical species need more humidity than desert animals

Do they allow public to handle the animals _____ Good Fair Poor Unacceptable

Handled by: Adults _____ Children (Age) _____ **Only under supervision** Yes No Not Seen

Security/safety _____

Are tank covers secure to prevent escape _____ Door Latch/ Door Lock

Enrichment/Hiding Area _____ Yes No

Substrate _____ Logs / Wood / Box / Pipes / Tunnels Describe Other

Is substrate Clean & Absorbent _____

Cleaning routine _____ Yes No Needs Changing Other
 per day per week

Heating _____

Safety of Heat Source _____ Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Water _____ No bare lamps One side of tank Over entire tank

Hygiene of water provision: _____ Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None Available

Diet for Animals _____ Clean Dirty Filthy Green Algae Soiled

Source of Food _____ Live Prey Dead insects Food flakes Describe Above

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____

Describe concerns _____ Good Fair Poor Very Poor Describe Above

How are animals transported from the shop: _____ Injuries/ Limbs missing/upside down Describe Other

Yes _____ No ☒

Inspector: Lindorshole Date: 23/01/2025 Time: 11:20
Follow up due 23/04/2025

Comments: Upon inspection on of the workers
was busy scrubbing algae from the fish tanks
during the inspection.