

PET SHOP CHECK LIST

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
Good Fair Bad Excess Faeces Old/Soiled Food

Name of Pet Shop: Pets And Aquarium

Address: Shop 3B, Coronation Walk, Malvern

Name of Owner: Rajen Mpesheclaudra Cell: 0826814031

Tel: 0314648338 Fax/Email: _____

Veterinarian: Norndene Tel: 0317085720

GENERAL

What happens to sick animals: _____
Self medicate New owners must treat Taken to vet

What happens to animals after hours: _____
Kept in shop Go home with owner Sent back to supplier

What treatment do Puppies get: _____
 Vaccine De wormer Vaccine on Request None Other

What treatment do Kittens get: _____
 Vaccine De wormer Vaccine on Request None Other

Quarantine Cages Provided: _____
 Yes No None Supp Separate room

Rodent control: _____
 (See Poison/ Poisons Stations/ Poisons Boxes) None

Suppliers of animals: Public & Private Members

Do they breed: _____
 Yes No Uncertain Single Sex Groups

If breeding, what happens to offspring: _____
 Hand Reared Parent Reared Separately reared

If removed for hand rearing, from what age: N/A

Reason for hand rearing: N/A

RODENTS

Numbers: Rats 9 Mice 12 Guinea Pigs 2 Hamsters 13

Group structures _____

Compatibility of Groups (Singly) (Mother & Young Separate) Same sizes together All together

Space (Good (Play & Positive Interaction)) Fighting Bullying Describe Above

Cage Maintenance (Good (Play & move normally)) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: (Good) Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____ (Yes) No

Ventilation (Good) Fair Bad Excess Faeces Old/Soiled Food

Draughts (Good (No Ammonia Smell)) Fair Poor (Ammonia Smell)

Temperature _____ No (Yes) Describe

Do they allow breeding _____ Too Hot (Panting etc) Too Cold (Curled up/shivering) (Comfortable (20°C - 24°C))

How do staff handle animals _____ Yes (No) Describe Above

Do they allow public to handle the animals (Good) Fair Poor Unacceptable

Hiding areas _____ Yes No (Not Seen)

Bedding (Good (Box/Plastic Container)) Fair (not enough) Unacceptable (None) Other

Is bedding clean & absorbent (Sawdust) Straw Newspaper Other

Cleaning routine (Daily) Yes / No Needs Changing Type: Sawdust/Newspaper/Other
per day per week

Water _____

Hygiene of water provision (Non-tip Bowl) Bowl too small Bowl too deep to reach water None available

Diet (Clean) Dirty Very Dirty Green Algae Soiled

Frequency of feed (Good Pellets) (Roughage) Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Do they remove old food? Yes (✓) No

Is the diet _____

Are the animals fully weaned (Good & Nutritious) Poor Not Fresh Not enough Other comments

Condition of animals (Yes (feeding themselves well)) Just Weaned Under Age

Describe Concerns (N/A) (Good) Fair Poor Very Poor Describe Above

How are rodents transported from the shop (Carriers) Injuries/ Poor Coat / Listless / Runny Eyes/ Runny Nose / Diarrhoea

Where are unweaned rodents kept _____

Are unweaned rodents sold live? (Good (with mother)) Unacceptable (Plastic container/cage/box)

How are rodents killed (as reptile food)? (N/A) (No (Good)) Yes (Unacceptable)

CO2 (Unacceptable issue warning)

Hitting on Head/live freezing Describe

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: 4 (Rabbits)

Kitten Numbers: 4 Rabbit Numbers: 6

Group structures _____

Compatibility of Groups (Singly) (Only with litter mates) Some litters mixed All together

Space (Good (Play & Positive Interaction)) Mixed Sizes Bullying Describe Above

Cage Maintenance (Good (Play & move normally)) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Hygiene of cages (Good) Fair (some repairs needed) Poor (harmful features)

Ventilation (Good) Fair Unacceptable Excess Faeces Old/Soiled Food

Draughts (Good (Fresh & Clean)) No (Stuffy & Smelly) Describe Above

Temperature _____ No (Yes) Describe Above

Shelter provided in outside pens _____ Too Hot (Panting etc) Too Cold (Curled up/shivering) (Comfortable)

Do they allow breeding _____ Good Needs Improvement Poor (None)

How do staff handle animals _____ Yes (No) Describe Above

Do they allow public to handle animals: Adults (Yes) Children (Age) (Good) Under supervision (Yes)

Floor construction: _____ (Wood) (concrete) Chicken Mesh (Weld-Mesh) Soil Other

Bedding: _____ Blankets Bed Carpet Soil (Sawdust) (Straw) Newspaper Other

Is Bedding Clean & Absorbent: _____ (Yes) No Needs Changing Other

Cleaning routine _____ per day (1) per week

Water _____ (Non-Tip-Bowl) Bowl too small Bowl too deep to reach water None Available

Hygiene of water provision _____

Diet for Puppies (Pellets) Kittens (Clean Pellets) Dirty Very Dirty Green Algae Soiled

Diet for Rabbits _____ (Quality Pellets) Roughage Fresh Vegetables/Fruit Other

Is the diet _____ (Good & Nutritious) Poor Not Fresh Not Enough Other

Frequency of feed (Daily) Do they remove old food? Yes (Yes) No

Are the animals fully weaned? _____ (Yes (feeding themselves well)) Just Weaned Not Weaned

Condition of animals _____ (Good) Fair Poor Very Poor

Describe Concerns (Not observed)

Injures/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks _____

Is water clean Good Fair Poor Excess Algae Waste Material (Faeces/Debris)

Is equipment (nets/heaters) in good repair Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy

Do the tanks have efficient aeration Good Fair Poor Other

Do the tanks have filtration Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes Good Fair None Yes No

Are the tanks enriched _____

Are the tanks overstocked Plants Hiding Areas Rocks Gravel Other

Are lights turned off at night for fish to rest Good Fair Poor Yes No

Do tanks have covers Yes No

Water at proper level (should be small gap between top of water and cover) Yes No

Condition of animals _____

Describe Concerns Not observed Good Fair Poor Very Poor Describe Above

Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Camper fins

Temperature Suitable Goldfish 10°C - 22°C; Tropical fish 23°C - 27°C

How often are the fish fed: Daily Not during weekends (unacceptable)

Is enough species specific food given Yes No Appears Acceptable

In the event of a power failure is the pet shop owner / attendant informed: Yes No

How do staff handle animals _____

Any dead fish observed: Describe Reason One dead fish & the fish in this tank are under medication. Good

Compatibility of Groups Good Poor, Fighting, Biting, etc.

How are fish destroyed when necessary _____

Unacceptable fed live to other fish/left out of water to suffocate/flushed down toilets
Acceptable brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water N/A

Describe _____

How do the buyers transport the fish from the shop in strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks (Aerated for 24 hours or a de-chlorinating product used)? Yes No

BIRDS

Bird Numbers & Breeds

Fisch (12), Pigeon (9), Chickens (13), Budgie (7)

Group structures

Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups

Good (No aggression/anxiety) Chasing/Bullying etc. Describe Above

Space

Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance

Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages

Good Fair Poor Excess Faeces Old/Spoiled Food

Ventilation

Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds exposed to draughts

No Yes Describe Above

Are birds left in full sun

No Yes Describe Above

Temperature

Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Shelter provided in outside pens

Good Needs Improvement Poor None

Adequate perch space

Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below)

No Yes

Suppliers of birds

Private & Public Members

How do staff handle animals

Very Well Good Fair Poor Unacceptable

Cleaning routine

per day 1 per week

Water

Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Hygiene of water provision

Diet for Birds Wild Seeds, Pigeon mix, Poultry grain, Budgie seeds

Frequency of feed:

DailyDo they remove old food: Yes ✓ No

Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet

Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned

Yes (feeding themselves well) Just weaned Under age

Condition of animals

Describe Concerns None Observed Good Fair Poor Very Poor Describe Above

Injuries/ Poor Feather Condition/ Feather Loss/ Listless / Runny or Swollen Eyes/Nose

How are birds transported from the shop

Carrier & Cages

REPTILES

Reptile Numbers & Breeds _____

Group structures _____
Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____
Good (No aggression/anxiety) Aggression Describe Above

Space _____
Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)
Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____
Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
Good Fair Bad Excess Scat Excess Shedded Skin

Are reptiles left in full sun _____
No Yes Describe Above

Temperature Suitable _____
Note: Snakes tropical 27°C - 38°C; other 20°C - 35°C; Lizards 30°C - 35°C

How do staff handle animals _____
Good Fair Poor Unacceptable

Do they allow public to handle the animals _____
Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Venomous snakes: Are staff trained to handle _____
Yes No

Security/safety _____
Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Are tank covers secure to prevent escape _____
Yes No

Enrichment/Hiding Area _____
Logs / Wood / Box / Pipes / Tunnels / Describe Other

Bedding _____
Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Is bedding clean & absorbent _____
Yes No Needs Changing Other
per day _____ per week

Cleaning routine _____

Heating _____
Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of heat source _____
No bare lamps

Water _____
Non-Tip Bowl Deep Wide Bowl Too Small None Available

Hygiene of water provision _____
Clean Dirty Filthy Green Algae Soiled

Diet for reptiles _____
Live Prey (Unacceptable) Dead Animals Describe Above

Source of prey _____
Bought dead (from where) Killed on site (describe method) Other

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Condition of animals _____
Good Fair Poor Very Poor Describe Bad Shedding

Describe concerns _____
Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

How are reptiles transported from the shop _____

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____
Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____
Good (No aggression/anxiety) Aggression/Fighting Describe Above

Space _____
Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance _____
Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
Good Fair Bad Old/Soiled Food Mould

Are Tarantulas protected from bright lights/full sun which will dry them out _____
No Yes Describe Above

Temperature Suitable _____
Note: Tropical species need more humidity than desert animals

How do staff handle animal _____
Good Fair Poor Unacceptable

Do they allow public to handle the animals _____
Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Security/safety _____
Door Latch/ Door Lock

Are tank covers secure to prevent escape _____
Yes No

Enrichment/Hiding Area _____
Logs / Wood / Box / Pipes / Tunnels Describe Other

Substrate _____

Is substrate Clean & Absorbent _____
Yes No Needs Changing Other
per day per week

Cleaning routine _____

Heating _____
Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of Heat Source _____
No bare lamps One side of tank Over entire tank

Water _____
Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None Available

Hygiene of water provision: _____
Clean Dirty Filthy Green Algae Soiled

Diet for Animals _____
Live Prey Dead insects Food flakes Describe Above

Source of Food _____

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____
Good Fair Poor Very Poor Describe Above

Describe concerns _____
Injuries/ Limbs missing/upside down Describe Other

How are animals transported from the shop: _____

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes _____ No ☒

Comments:

The was no hiding spaces provided in rabbit's enclosures. Education was given to the owner that hiding spaces must be provided at all times And Rajen Complied immediately.

Inspector: Lindokuhle Date: 13/05/2025 Time: 11:05
Follow up due 13/08/2025

Comments: