

SPRINGS SPCA
INSPECTOR REPORT

PHA713354

Complaint Reference No.

Building:
Street: 124 8TH STREET
Suburb: SPRINGS NEW
Postal Code: 1559
Inspector: CHARNE HAND
Date of Inspection: 2025-01-06
Time of Inspection: 12:15

RESPONDENT'S DETAILS

Name: KAREN GROBLER
Company: DOGGY CHAT GROOMING PARLOUR
Identification:
Email:
Tel 1:
Tel 2:

REPORT

Access Granted By: KAREN GROBLER
Comment:
Were Animals Seen on the Property: Yes
Relationship to Property Owner: Owner
Captured By: CHARNE HAND 2025-01-07 16:40

CHECKLISTS

CONFINEMENT OF ANIMALS	Caged - adequate space	Animals are kept in kennels whilst they wait for grooming or to
ADEQUATE SPACE AVAILABLE	Yes	
CLEAN LIVING ENVIRONMENT	Yes	
WATER AVAILABLE	Yes	
ADEQUATE SHELTER AVAILABLE	Yes	
ANIMALS IN GOOD CONDITION	Yes	
VETERINARY PROBLEMS / HEALTH CO	No	

General Report Comments: The parlour grooms dogs and cats from about 8am to 12pm; thereafter they start releasing the animals or delivering back home. The parlour makes use of two caddies which are fully equipped with kennels of different sizes and ventilation fans. The caddies were clean during time of inspection but the caddies are clean before and after collections/deliveries.

Inside the facilities there is a separate room for shaving. Here there is a long table with conveyer belting on the surface where the groomers shave and trim the dogs. The clippers are proper "industrial" heavy duty clippers and are in good working order. All other tools or instruments used are clean, sharp and in good repair. Some kennels are present in this room where the dogs wait their turn for shearing.

A second room contains the baths used to bath the dogs. The baths are clean, contain no rust. The water is at a luke warm setting. The shampoos and conditioners used are Arlen products, ranging from sensitive skin to detangling; however, sensitive skin is mostly used. Clients do have the option to bring their own specialised shampoos. The dip used is Dazzle Dip.

In another room the drying area has two large machines, one being an older version with only one motor and no temperature control. The second dryer has two motors (one motor is switched on for small dogs and two motors for big dogs) that has a temperature control. In this room there were kennels present too. Towels are used and washed on a weekly basis; however, new towels are used on every dog every day. When the towels perish new ones are purchased.

All the small dogs seen within the holding cages inside the facility appeared to be happy and displayed no signs of stress. No wounds or cuts were seen on the dogs. Biguanine wound spray is present though if a dog is accidently nicked. Outside in the back, large kennels are present for the big dogs to be kept in. Each kennel is roofed. Dogs are not placed in these kennels until they are dry.

ACTIONS

NO ACTION REQUIRED

REPORT OUTCOMES

CHECKLIST COMPLETED - SEE ATTACHMENT

CASE FINALISED - NFA

INSPECTION ANIMALS

Description:

NIL