



**CRUELTY COMPLAINT
FORM AND INSPECTOR'S
REPORT**

PRELIMINARY NUMBER

29062025/01

IHFU12275

Complaint No.

DATE OF COMPLAINT: 29/06/2025, 30/06/2025, 02/07/2025, 03/07/2025

TIME: 21:59, 09:46, 15:05, 12:28

WARNING ISSUED: IHFU12275

FOLLOW UP INSPECTIONS SCHEDULE FOR: 07/07/2025 AND 28/07/2025

PHOTOGRAPHIC EVIDENCE: Attached

COMPLAINANT DETAILS:

NAME & SURNAME: AMANDA JOUBERT, KAITLIN AND THASHA-LEE

CELL: 0823354582, 0652219338

ADDRESS OF PREMISES / PERSON TO BE INVESTIGATED:

NAME & SURNAME: ANNIE DE ROUWE

ADDRESS: 65 ROAD 5, ELOFF, SUNDRA

NATURE OF COMPLAINT:

BELOW ARE 4 COMPLAINTS ASSOCIATED WITH THE SAME PROPERTY, I HAVE LISTED THEM ALL HERE AS THIS APPEARS TO BE A VEXATIOUS, COMPLAINT, COMING THROUGH FROM VARIOUS PARTIES ASSOCIATED WITH AMANDA JOUBERT

29/06/2025- AMANDA JOUBERT VIA DELMAS SAPS

Delmas SAPS called regarding a civil dispute that had escalated into an animal cruelty complaint between Amanda Joubert, the owner of a bulldog named Savannah, and the breeder, Annie de Rouwe.

30/06/2025- Kaitlin – 065 221 9338 VIA NSPCA

Address:

Arrie & Ina de Rouwe

Plot 65, Road nr 5

Eloff SH, Delmas (Property has blue palisade fencing)

Ina – 082 824 1538

Complaint:

Bulldog breeder, dogs not kept in proper conditions, puppy also with a cherry eye not treated. Farm animals and also monkeys kept without food, and they are also underweight. Monkeys do not have any blankets available to protect them and the farm animals don't have bedding.

No Name complainant:

065 221 9338.

Address:

65 Road 5, Eloff AH, Delmas

Nature of complaint: Puppy breeder, all the puppies are sick. Breeder is also breeding capuchin monkeys who are also ill. Complainant would like feedback where possible.



**CRUELTY COMPLAINT
FORM AND INSPECTOR'S
REPORT**

PRELIMINARY NUMBER

29062025/01

IHFU12275

Complaint No.

02/07/2025- Thasha-Lee

I am writing to formally raise a complaint regarding the treatment of my dog Savannah and her puppies, which were under the attention of SPCA Springs as of 30.06.25. – you were informed on the 29.06.2025 of a serious issue of animal abuse going on on a farm in eloff plotte delmas

Despite being advised to provide evidence and await feedback, I was not contacted directly before key decisions were made regarding my dog's welfare. I was phoned and told the lady refuses to give the pups so we will take savannah only .. not ensuring what this so called "breasted" says savannah does not have milk to feed her pups and I am not trained to bring pups up by hand .. which was all false , a spca represented that also stated over a recorded line " what experience do u have bringing up babies " I mean first I got told this is a civil case and spca will not get involved , then I get asked what experience do I have ? She was separated from her unweaned puppies, returned to me in poor condition (underweight, unclean, lactating with no puppies, and stitches still in place), and I advised SPCA this lady and her premises is abusing animals including MY DOG AND HER LITTER ? . NOTHING WAS DONE ..

As the legal owner of the dog, I find this highly unacceptable and distressing. I request a formal written response addressing:

1. The basis for separating my dog from her nursing puppies.
 2. Why I was not consulted as the owner. And advised mam her stitches is in she has this illness and that illness ...
 3. The current status and location of the puppies.(I NEED MY PUPS BACK)
 4. The veterinary care (if any) that was provided before the dog was released to me.(AS SPCA is supposed to act on behalf of animals) why was nothing done about the fact that Savannah HAS MILK and needs her pups ? now I have to sit with a bully in distress because her pups is gone?
- Please find attaché PROOF WOUND DIRTY , STITCHES IN , VERRY MUCH MILK .

Should I not receive a satisfactory response within 5 working days, I will be forced to escalate this matter through legal channels and lodge complaints with the NSPCA and relevant animal welfare bodies.

03/07/2025- Thasha-Lee

Kindly may I ask , if I would get any response ? except for the automated response from NSPCA – stating spca springs has 7days to work on the matter ?

This is ridiculous is my dog now supposed to suffer another 7 days before I'll get a response ?

Please may I also know who will be covering my expenses now to get my dogs wellbeing up again ?

Last question but not least , @jhbspca I would like to know why your inspector was out to my premises this morning ? as I was not advised someone will be coming out to my premises



**CRUELTY COMPLAINT
FORM AND INSPECTOR'S
REPORT**

PRELIMINARY NUMBER

29062025/01

IHFU12275
Complaint No.

FIRST INSPECTION 30/06/2025

ANIMALS SEEN 30/06/2025

Bulldogs: 4 adult males, 9 adult females (including Savannah), and 8 puppies.

Other dogs: 1 Chow, 1 Labrador, 1 Yorkie, and 4 Bouviers.

Primates: 34 Weeper monkeys, 2 Marmoset monkeys.

Other species: +250 quails, 7 dwarf goats, chickens, ostriches, and a peacock.

Feedback on complaint from Kaitlin via NSPCA:

All animals were found in acceptable condition. Where specialized treatment or diets were needed, these were in place. The puppy with the Cherry-eye had received treatment and the eye was looking better.

All farm animal and monkeys had food and water, no animals were noted as underweight.

All puppies are healthy and breeding monkey are all in satisfactory health.

Further feedback on my inspection:

Savannah was housed in her whelping box; her puppies were in an incubator to maintain safe temperatures and were observed being placed with her for feeding at regular intervals. Both Savannah and her litter appeared calm and well cared for.

Savannah was being given Espiride to help with milk production, along with vitamins and a quality diet to support her recovery postpartum. Her body condition was satisfactory for a nursing mother two weeks post-partum.

During my visit, Annie de Rouwe expressed her wish not to have further visits from Amanda Joubert on her property. She confirmed that she was willing to release Savannah to the SPC for you to collect. Amanda was contacted telephonically on the 30/06/2025, to discuss this option, and her representative agreed by WhatsApp that Savannah could come to the SPCA, and Amanda Joubert would pursue the matter of the puppies through legal channels.

The question I asked regarding their experience with bottle-feeding puppies was purely to establish whether, should the puppies have been returned, they would have been able to provide the necessary supplementary care, as bulldog puppies can be prone to complications like aspiration. The relevant experience was confirmed.



**CRUELTY COMPLAINT
FORM AND INSPECTOR'S
REPORT**

PRELIMINARY NUMBER

29062025/01

IHFU12275
Complaint No.

I reiterated that the SPCA cannot lawfully remove puppies in a civil dispute without a court order or evidence of welfare contravention. Savannah was therefore brought to the SPCA as agreed. She was collected her on 1 July 2025, at which time Amanda Joubert was given her food, supplements, sterilisation certificate, and guidance on monitoring her for mastitis.

On the specific queries lodged in the complaint- 02/07/2025

1. Basis for separating Savannah from her puppies:

The separation was not enforced by the SPCA; it was agreed with during the conversation on the 30/06/2025. The breeder made it clear she would not release the puppies without civil resolution.

2. Why you were not consulted as the owner:

Amanda Joubert as the owner was consulted throughout. Telephonically and via WhatsApp messages confirmed the agreement for Savannah to be collected while Amanda Joubert pursued her claim for the puppies through the courts.

3. Current status and location of the puppies:

As of my follow-up inspection on 1 July 2025, the puppies remained at the breeder's property, healthy and being fed by a surrogate lactating mother. I will continue welfare checks as per the warning issued.

4. Veterinary care provided:

Savannah was receiving Espiride and vitamins, her environment was clean, and her pups were being fed regularly. Her stitches were still present as she had been sterilised; Amanda Joubert was provided her sterilisation certificate. Her weight and condition were appropriate for a post-partum dog. Her care pre and post-partum are under veterinary guidance.

The ongoing dispute with Annie de Rouwe remains a civil matter, which must be resolved through the courts. The SPCA's legal mandate does not extend to enforcing ownership claims or civil collection. Our role is limited to ensuring animal welfare standards are upheld, which continues to be monitored.

Further Interaction

On Thursday, 3 July 2025, at approximately 11:30, I found Amanda Joubert and her daughter at the Delmas Courts, where they were pursuing a warrant for the puppies. Again, I reiterated that the SPCA cannot become involved in civil recovery matters and that they must proceed through the appropriate legal channels. Amanda Joubert advised me that Savannah had seen a veterinarian the previous day to get medication and a shot to dry up her milk.



**CRUELTY COMPLAINT
FORM AND INSPECTOR'S
REPORT**

PRELIMINARY NUMBER

29062025/01

IHFU12275

Complaint No.

I requested a welfare check on Savannah with the JHB SPCA which was conducted, I am awaiting the report, through telephonic discussion with Inspector Rudolph, and he advised that no welfare concerns were noted.

INITIAL FEEDBACK PROVIDED

Amanda Joubert- called on the 30/06/2025, messages via WhatsApp, and spoke in person on the 01/07/2025 and then again on the 03/07/2025

Kaitlin- called on the 30/06/2025, will provide further feedback today via email

Thasha Lee- I am busy compiling the response under Snr Inspector Janette Naude's guidance.

PHOTGRPHIC EVIDENCE



Above figures showing the kennels the breeding and show Bulldogs are housed in, the kennels are clean and clean potable water is available to the dogs



CRUELTY COMPLAINT
FORM AND INSPECTOR'S
REPORT

PRELIMINARY NUMBER

29062025/01

IHFU12275
Complaint No.



Above pictures showing some of the Bulldogs housed in the kennels, all dogs are in satisfactory condition



**CRUELTY COMPLAINT
FORM AND INSPECTOR'S
REPORT**

PRELIMINARY NUMBER

29062025/01

IHFU12275

Complaint No.



Above two pictures showing the puppy play areas, one housing a bulldog puppy and the other two Bouvier puppies. The area had not been cleaned and this formed part of the warning issued.



**CRUELTY COMPLAINT
FORM AND INSPECTOR'S
REPORT**

PRELIMINARY NUMBER

29062025/01

IHFU12275

Complaint No.



Above the food that is fed to the dogs, there is a mixture of puppy and adult food available



**CRUELTY COMPLAINT
FORM AND INSPECTOR'S
REPORT**

PRELIMINARY NUMBER

29062025/01

IHFU12275

Complaint No.



Above puppy that was born with a birth defect on its back, under treatment of the open wound with Effivet and Dermavet as prescribed by the vet



CRUELTY COMPLAINT
FORM AND INSPECTOR'S
REPORT

PRELIMINARY NUMBER

29062025/01

IHFU12275

Complaint No.



Mother Savannah in her whelping box, can be seen feeding her pups, the pups are kept in a incubator to keep their body temperatures stable



Mother Snowy with her two pups, Snowy is currently the surrogate mother to the puppies of Savannah



**CRUELTY COMPLAINT
FORM AND INSPECTOR'S
REPORT**

PRELIMINARY NUMBER

29062025/01

IHFU12275

Complaint No.



Above showing the cages the Weeper Capuchin monkeys are housed in, sleeping area can be seen, as per the warning enrichment is required in these cages. Cleaning was being done at the time of inspection, water was available and the monkeys had been fed that morning.



**CRUELTY COMPLAINT
FORM AND INSPECTOR'S
REPORT**

PRELIMINARY NUMBER

29062025/01

IHFU12275

Complaint No.



Above, pregnant Weeper Capuchin monkey and her food and water bowls, this female is kept indoors during the evening



CRUELTY COMPLAINT
FORM AND INSPECTOR'S
REPORT

PRLIMINARY NUMBER

29062025/01

IHFU12275

Complaint No.



Above male Weeper Capuchin, this male has been diagnosed with diabetes and is on a very strict diet.



**CRUELTY COMPLAINT
FORM AND INSPECTOR'S
REPORT**

PRELIMINARY NUMBER

29062025/01

IHFU12275

Complaint No.



Pictures showing the different food for the monkeys, there is a variety of fruit and vegetables, as well as yoghurts and porridges available for them.



CRUELTY COMPLAINT
FORM AND INSPECTOR'S
REPORT

PRILIMINARY NUMBER

29062025/01

IHFU12275

Complaint No.



Above of the various farm animals noted, the quails are kept for eggs for the monkeys. Both the quails and goats are listed on the warning for enrichment and other requirements.



Society for the Prevention of Cruelty to Animals
Dierebeskermingsvereniging

WARNING**IHFU12275**NAME & SURNAME: Annie De Rouwe DATE: 30th June 2025PHYSICAL ADDRESS: 65 Road No. 5 Eloff, Sundra

ID No. _____

TEL. No. _____ CELL No. 0828241538 REG No. _____**You are hereby warned:**

1. All animals are to have clean potable water **24 hours a day**
2. The *Monkeys* need to be provided with breed specific enrichment within **14 days**, this is to include multi-level branches, ropes, and platforms for climbing and resting areas, shelter and privacy spaces, substrate for natural foraging, feeding enrichment such as scatter, cognitive and sensory enrichment rotated regularly. **All enrichment must be safe, non-toxic, and appropriate for primate use.**
3. Provide sufficient enclosure space for all Weeper Monkeys in your care, this needs to be completed within **28 days**.
4. *Dwarf goats* enclosure needs to be provided with breed specific enrichment within **14 days**, this is to include climbing structures, accessible shade at all times, provide browse where possible (e.g., trimmed safe tree branches) to encourage natural foraging, scatter hay in different areas, provide safe logs or branches for them to chew on, this supports dental health. Cognitive & Sensory Enrichment rotated regularly i.e. tyres, tunnels, or balls that are safe and sturdy.
5. Provide sufficient enclosure space within **28 days**, space must allow for running, jumping, and browsing. Include separate areas for shelter, feeding, and enrichment.
6. The *Bulldogs* that are housed in the kennels need to be provided with clean, soft bedding that supports joints and reduces skin irritation, especially important for heavy, short-coated breeds within **7 days**.
7. Play & Physical Stimulation, toys suitable for their jaw strength, durable chew toys and puzzle feeders are ideal, to be introduced within **7 days**.
8. Puppy play areas need to be thoroughly cleaned within 24 hours, these areas are littered with faeces.
9. *Quail* enclosures needs to be provided with the following; trays with dry sand or fine soil for dust bathing, essential for feather and skin health. Use boxes, brush piles, or artificial vegetation so quail can hide and feel secure, to be introduced within **7 days**

This warning has been issued in terms of the Society for the Prevention of Cruelty to Animals Act No 169 of 1993.

Failure to comply with this warning may render you liable for prosecution under the Animals Protection Act No 71 of 1962 and / or Performing Animals Protection Act No 24 of 1935.

Any person who:- obstructs, hinders or resists an officer authorised in terms of the Animals Protection Act No 71 of 1962 or conceals any animal shall be guilty of an offence in terms of Section 8(4) of the aforementioned Act.

SIGNED & ACCEPTED BY: P. Le Roux

PLACE: ELOFF TIME: 15:45

INSPECTOR: Annecia le Roux- 0832823565