

PET SHOP CHECK LIST

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
Good Fair Bad Excess Faeces Old/Soiled Food

Name of Pet Shop: George Pets
 Address: 10 CJ Ingenhous Street. George
 Name of Owner: Jody Haber. Cell: 0
 Tel: 044-873 5591 Fax/Email: _____
 Veterinarian: CAH. (Dr. Blignaut) Tel: _____

GENERAL

What happens to sick animals: Take to Vet.
OTC medicine New owners must treat Check prices

What happens to animals after hours: Keep in shop.
Keep in shop. Enclose with owner. Send back to supplier.

What treatment do Puppies get: No pups.
Keep in shop. Enclose with owner. Send back to supplier. Vaccination on Request. None. Other.

What treatment do Kittens get: No Kittens.
Vaccination on Request. None. Other.

Quarantine Cages Provided: yes
Yes. No. Quarantine. Quarantine on request.

Rodent control: _____
Yes. No. Rodent control. Rodent control on request.

Suppliers of animals: Public Supply.
Suppliers of animals. Suppliers of animals. Suppliers of animals.

Do they breed: No
Yes. No. Breed. Breed on request.

If breeding, what happens to offspring: N/A
Keep in shop. Enclose with owner. Send back to supplier. Vaccination on Request. None. Other.

If removed for hand rearing, from what age: N/A
Yes. No. Hand rearing. Hand rearing on request.

Reason for hand rearing: N/A

RODENTS

Numbers: Rats 10 Mice 0 Guinea Pigs 7 Hamsters 8

Group structures Same sizes together

Compatibility of Groups Good Singly Mother & Young Separate Same sizes together All together

Space Good Good (Play & Positive Interaction) Fighting Bullying Describe Above

Cage Maintenance Good Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: Yes Good Fair (some repairs needed) Poor (harmful features) Yes No

Hygiene of cages Good Good Fair Bad Excess Faeces Old/Soiled Food

Ventilation Good Good (No Ammonia Smell) Fair Poor (Ammonia Smell)

Draughts No No Yes Describe

Temperature Comfortable Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable (20°C- 24°C)

Do they allow breeding No Yes No Describe Above

How do staff handle animals Good Good Fair Poor Unacceptable

Do they allow public to handle the animals No Yes (under supervision) Yes No Not Seen

Hiding areas Good Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) Other

Bedding Wood shavings Sawdust Straw Newspaper Other

Is bedding clean & absorbent Yes Yes / No Needs Changing Type: Sawdust/Newspaper/Other

Cleaning routine once per day 3 times per week

Water Non- tip None in Bowl Bowl too small Bowl too deep to reach water None available

Hygiene of water provision Clean Clean Dirty Very Dirty Green Algae Soiled

Diet Good Pellets Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Frequency of feed Do they remove old food? Yes No

Is the diet Good nutritious Good & Nutritious Poor Not Fresh Not enough Other comments

Are the animals fully weaned Yes Yes (feeding themselves well) Just Weaned Under Age

Condition of animals Good Good Fair Poor Very Poor Describe Above

Describe Concerns None Injuries/ Poor Coat / Listless / Runny Eyes/ Runny Nose / Diarrhoea

How are rodents transported from the shop Shop do not keep unweaned rodents

Where are unweaned rodents kept No Good (with mother) Unacceptable (Plastic container/cage/box)

Are unweaned rodents sold live? Freezed mice & rats No (Good) Yes (Unacceptable)

How are rodents killed (as reptile food)? CO2 (Unacceptable issue warning) Hitting on Head/live freezing Describe

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: None

Kitten Numbers: None Rabbit Numbers: 8

Group structures All together
 Singly Only with litter mates Some litters mixed All together

Compatibility of Groups Good
 Good (Play & Positive Interaction) Mixed Sizes Bullying Describe Above

Space Acceptable
 Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance Good
 Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages Good (cages clean)
 Good Fair Unacceptable Excess Faeces Old/Soiled Food

Ventilation Good
 Good (Fresh & Clean) No (Stuffy & Smelly) Describe Above

Draughts No
 No Yes Describe Above

Temperature Comfortable
 Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable

Shelter provided in outside pens No outside pen
 Good Needs Improvement Poor None

Do they allow breeding No
 Yes No Describe Above

How do staff handle animals Good
 Good Fair Poor Unacceptable

Do they allow public to handle animals: Adults _____ Children (Age) _____ Under supervision ✓

Floor construction: Wood
 Wood Concrete Chicken Mesh Weld Mesh Soil Other

Bedding: Wood shavings
 Blankets Bed Carpet Soil Sawdust Straw Newspaper Other

Is Bedding Clean & Absorbent: Needs changing
 Yes No Needs Changing Other

Cleaning routine once per day 3 per week

Water Non-tip
 Non-Tip Bowl Bowl too small Bowl too deep to reach water None Available

Hygiene of water provision _____
 Clean Dirty Very Dirty Green Algae Soiled

Diet for Puppies _____ Kittens _____

Diet for Rabbits Quality Pellets / Fresh vegetable / Fruit
 Quality Pellets Roughage Fresh Vegetables/Fruit Other

Is the diet Good nutritious
 Good & Nutritious Poor Not Fresh Not Enough Other

Frequency of feed Daily Do they remove old food? Yes ✓ No _____

Are the animals fully weaned? yes
 Yes (feeding themselves well) Just Weaned Not Weaned

Condition of animals Good
 Good Fair Poor Very Poor

Describe Concerns None observe
 Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks Good

Is water clean Clear (yes)

Is equipment (nets/heaters) in good repair Good

Do the tanks have efficient aeration Good

Do the tanks have filtration yes

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes ☒ No ☐

Are the tanks enriched Plants and rocks

Are the tanks overstocked No

Are lights turned off at night for fish to rest yes

Do tanks have covers yes

Water at proper level (should be small gap between top of water and cover) yes

Condition of animals Good

Describe Concerns No Concerns

Temperature Suitable yes

How often are the fish fed: Daily

Is enough species specific food given yes

In the event of a power failure is the pet shop owner / attendant informed: yes

How do staff handle animals Good

Any dead fish observed: Describe Reason No

Compatibility of Groups Good

How are fish destroyed when necessary close oil

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)

Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water

Describe plastic bags
How do the buyers transport the fish from the shop In strong plastic bags wrapped with one oxygen

Is the chlorine removed from tap water before adding to tanks

(Aerated for 24 hours or a de-chlorinating product used)? _____

BIRDS

Bird Numbers & Breeds Different numbers & Variety breeds

Group structures In small groups

Compatibility of Groups Good Singly In small groups Large Groups Same species Mixed Species

Space Good Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Cage Maintenance Good Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Hygiene of cages Good Good Fair (some repairs needed) Poor (harmful features)

Ventilation Good Good Fair Poor Excess Faeces Old/Spoiled Food

Are birds exposed to draughts No Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds left in full sun No No Yes Describe Above

Temperature Comfortable No Yes Describe Above

Shelter provided in outside pens Good Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Adequate perch space Good Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) No No Yes

Suppliers of birds Public Breeders

How do staff handle animals Good

Cleaning routine once Very Well Good Fair Poor Unacceptable per day 3 times per week

Water hanging bowl Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Hygiene of water provision Clean Clean Dirty Very Dirty Green Algae Soiled

Diet for Birds Bird Seeds

Frequency of feed: Daily Do they remove old food: Yes ☒ No ☐
Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet Good & Nutritious Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned yes

Condition of animals Good Yes (feeding themselves well) Just weaned Under age

Describe Concerns None Good Fair Poor Very Poor Describe Above

How are birds transported from the shop Boxes / plastic carriers

REPTILES

Reptile Numbers & Breeds 4 Snakes

Group structures Single
Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups N/A
Good (No aggression/anxiety) Aggression Describe Above

Space Good
Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)
 Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance Good
Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages Good
Good Fair Bad Excess Scat Excess Shedded Skin

Are reptiles left in full sun No
No Yes Describe Above

Temperature Suitable Yes
Note: Snakes tropical 27°C – 38°C; other 20°C – 35°C; Lizards 30°C-35°C

How do staff handle animals Good (Husband handling snakes alone)
Good Fair Poor Unacceptable

Do they allow public to handle the animals No
Yes No Not Seen

Handled by: Adults No Children (Age) No Only under supervision No

Venomous snakes: Are staff trained to handle Yes
Yes No

Security/safety Yes
Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Are tank covers secure to prevent escape Yes
Yes No

Enrichment/Hiding Area Yes
Logs / Wood / Box / Pipes / Tunnels / Describe Other

Bedding News paper
Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Is bedding clean & absorbent Yes
Yes No Needs Changing Other

Cleaning routine once per day twice per week

Heating Heat Lamp
Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of heat source Non-tip bowl
No bare lamps

Water Non-Tip Bowl
Non-Tip Bowl Deep Wide Bowl Too Small None Available

Hygiene of water provision Clean
Clean Dirty Filthy Green Algae Soiled

Diet for reptiles Freezed mice and rats
Live Prey (Unacceptable) Dead Animals Describe Above

Source of prey Bought dead
Bought dead (from where) Killed on site (describe method) Other

Frequency of feed Do they remove old food? Yes No

Condition of animals Fair
Good Fair Poor Very Poor Describe Bad Shedding

Describe concerns None
Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

How are reptiles transported from the shop plastic Containers

SPIDERS & SCORPIONS, INSECTSNumbers & Breeds: Crickets

Group structures _____

Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____

Good (No aggression/anxiety) Aggression/Fighting Describe Above

Space _____

Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance _____

Hygiene of cages Good _____

Good Fair (some repairs needed) Poor (harmful features)

Good Fair Bad Old/Soiled Food Mould

Are Tarantulas protected from bright lights/full sun which will dry them out _____

No Yes Describe Above

Temperature Suitable _____

Note: Tropical species need more humidity than desert animals

How do staff handle animal _____

Good Fair Poor Unacceptable

Do they allow public to handle the animals _____

Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Security/safety _____

Door Latch/ Door Lock

Are tank covers secure to prevent escape _____

Yes No

Enrichment/Hiding Area _____

Logs / Wood / Box / Pipes / Tunnels Describe Other

Substrate _____

Is substrate Clean & Absorbent _____

Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____

Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of Heat Source _____

No bare lamps One side of tank Over entire tank

Water _____

Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None Available

Hygiene of water provision: _____

Clean Dirty Filthy Green Algae Soiled

Diet for Animals _____

Live Prey Dead insects Food flakes Describe Above

Source of Food _____

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____

Good Fair Poor Very Poor Describe Above

Describe concerns _____

Injuries/ Limbs missing/upside down Describe Other

How are animals transported from the shop: _____

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes _____ No ☒Comments:

Petshop appears to be clean & neat. Birds Section is also enclosed with shade netting to prevent escaping. Shop owner & assistance very friendly.

Inspector: Henco Pypers Date: 5/6/2024 Time: 13h30
Follow up due 3 monthly basis

Comments: