

WELLINGTON SPCA
INSPECTOR REPORT

PHJ614104

Complaint Reference No.

Building: EXOTIC ANIMAL WORLD
Street: R44
Suburb: PAARL - KLAPMUTS
Postal Code: 7600
Inspector: INSPECTOR ONE
Date of Inspection: 2025-10-10
Time of Inspection: 12:55

RESPONDENT'S DETAILS

Name: ESTHER VAN DER WESTHUIZEN
Company:
Identification:
Email: info@exoticanimalworld.co.za
Tel 1:
Tel 2:

REPORT

Access Granted By: Esther Van der westhuizen
Comment:
Were Animals Seen on the Property: Yes
Relationship to Property Owner: Owner
Captured By: INSPECTOR ONE 2025-10-22 11:08

CHECKLISTS

WATER AVAILABLE	Yes	
ADEQUATE SHELTER AVAILABLE	No ***	
ADEQUATE SPACE AVAILABLE	Yes	
CLEAN LIVING ENVIRONMENT	Yes	
ANIMALS IN GOOD CONDITION	No ***	Some animals are being treated
VETERINARY PROBLEMS / HEALTH CO	Yes ***	Some animals are being treated
CONFINEMENT OF ANIMALS	Free roaming - in property	

General Report Comments: Inspector Elani and I, Trainee Inspector Hugh arrived at the rehab/sanctuary. We then went inside and saw some employees in the front. We then greeted them and asked whether the owner was there. They then called her and she then came to greet us.

We greeted her (Esther) who was the owner and we explained to her that we were there to do a thorough inspection. She first asked to see Inspector Elani's authorisation and she went through it. She then agreed to the inspection but added that she had inspections in the past which she did not agree with things that was said. She also mentioned that the NSPCA had done a thorough inspection there 3 weeks prior.

We then checked the fish that was on display at the restaurant area and found no contraventions of the APA. We also saw a cage which was on the desk where the employees worked and I asked them what was in the cage. They then told me that someone had brought in an injured owl just moments before we came but it had been removed. We then asked Esther what was going to happen to the owl and she mentioned that they were going to take it to the veterinarian. We then asked them they should send us a update as to what happens to the owl. She then agreed.

We then walked through to the area where the lemurs were and we saw that they were roaming freely in a large area. They were also accompanied by doves and a golden pheasant. The area was large as they do not typically come in contact with each other. We then moved on to the area where the Cayman was and we saw that he was still a juvenile. He had a heating pad and some water to lay in if necessary.

We then moved to the area with marmosets and there were two in a glass cage which was considerably large.

We also saw 5 hedgehogs in this area which were also in an okay condition. There were also two iguanas with lamps and no contraventions. We moved on to the bearded dragon and blue tongue skink enclosure. We then saw them laying and basking in the sun. No contraventions were found in this area.

We moved to the area where the guinea pigs were kept. We saw cockatoos, African Grey parrots and guinea pigs roaming freely in this area. We approached the area where a group of them were held in a smaller space than the rest. We then saw that some had wounds and hair loss on their backs and we pointed it out to Esther. She then mentioned that these few are being treated for mange and moments later her manager approached us. We then introduced ourselves and Esther mentioned that her manager (Catherine Dickson/Cat) will be accompanying us further.

We then pointed out the guinea pigs to her and she mentioned that it's not all mange as some of them force themselves underneath the wire to go to the other enclosure. This causes them injury and we then explained to them that they should put some steel plating at the bottom as they also do not want the rest of them to get sick. We also saw a cage in the large guinea pig enclosure which they did not have a reason for it being there. We then told them to remove unnecessary things in the enclosures. She then understood.

We then moved on to the areas where the lemurs were as there are more animals in this area. We then walked through the area and found no contraventions at most of the enclosures.

We moved towards an enclosure of guinea pigs with parakeets in the enclosure. We spotted one guinea pig that also had hair loss on its back. We then asked Cat that it be removed and she removed it.

We then walked by the fish and there were no contraventions.

We then walked to the area where fish are kept in tanks and there were no contraventions found. They also informed us that they do 50% water changes once a week.

We then walked behind the fish tanks and saw a bottle which was marked f10 but when using it could smell that it did not contain f10. We then informed Cat about this.

Overall the area behind the tanks had no contraventions.

We then moved to the outside area to the leopard tortoises and angulets. Cat then informed us that the tortoises were put together small, medium and large.

We then walked to the small tortoise enclosure and we then lifted up each of them. They had no ticks under them, shelter and water.

We then moved on to the medium tortoise enclosure and no welfare concerns were found as well.

We then moved on to the larger tortoise area and no welfare concerns were found.

We also saw red eared sliders (terrapins) splashing in a pool and we noticed there were no shelters in the enclosure. We then informed Cat about this.

We then walked on to a large enclosure that contained one male meerkat and we explained to them that meerkats are group animals. They then informed us that they were waiting on someone to transport the meerkat to a sanctuary but they are in contact with Cape nature as well. No welfare concerns were found.

We then moved on to the owl enclosure and we saw the owls were flying in the daylight. The grass was very long in this area and they also informed us a duiker was also among the owls. These owls were all rehabilitated. We then informed them that the grass would need to be trimmed.

We then moved on to the ferret area and no contraventions were found.

We then went to the show room and we walked up to the armadillo geckos. We found no contraventions.

We then saw a scorpion on the right side that had no contraventions.

We then saw a Grey rat snake that had no shelter on the inside and we informed Cat about this.

Esther then accompanied us again for the rest of the inspection.

We saw a group of chinchillas that had no contraventions.

Some of the tarantulas on the right side of us had no shelters inside them. We then made this known to them.

We saw a Carpet python named Ace who had no shelter as well.

We then moved on to the large African Grey snails and stick insects which had no contraventions.

We then walked to the outside where there were two bunnies and no contraventions were found.

We then approached their isolation area for their birds and we could see that they had various birds in this area with water, shelter and environmental enrichment. No contraventions were found.

We went to the kitchen area where there were birds and chinchillas as well. These had been recently brought in as this was behind the display room.

We then went to their warm room where all their newly admitted reptiles were being kept.

We could see some of the bearded dragons had no shelters inside their enclosures.

The snakes and tortoises that were found there had no contraventions.

We then moved on to the confiscation room where Cape nature would bring confiscated animals.

We saw a tank with quite a few armadillo geckos in them. They informed us that they had been less but had been breeding since they can not move or separate them due to an ongoing case.

We also saw one Cape sparrow which they informed us that the Cape sparrow had been released but continuously comes back thus he is a pet there. No contraventions found.

They also had an Cape cobra which they were waiting on Snake bite institute to come fetch it.

We then walked back and could see the staff chopping fresh fruits for the animals .

We then went to the back area where confiscated tortoises and blue duikers were being kept .No contraventions were found.

We then moved to the area where axolotls where being kept and no contraventions were found .

ACTIONS

Warning Issued

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REPORT OUTCOMES

Follow-up inspection to be conducted 2025-10-13

INSPECTION ANIMALS

Description:

1 x REPTILES (CROCODILE) - CONDITION: Okay

Description:

1 x BIRDS (GOLDEN PHEASANT) - CONDITION: Okay

Description:

5 x WILDLIFE (SOUTH AFRICAN HEDGEHOG) - CONDITION: Okay

Description:

10 x BIRDS (COCKATIEL) - CONDITION: Okay

Description:

25 x BIRDS (MACAW) - CONDITION: One hahns macaw had featherloss on chest

Description:

5 x BIRDS (ECLECTUS PARROT) - CONDITION: Okay

Description:

30 x BIRDS (DOVE) - CONDITION: Okay

Description:

2 x REPTILES (GREEN IGUANA) - CONDITION: Adult

Description:

10 x REPTILES (BEARDED DRAGON) - CONDITION: UNSPECIFIED

Description:

2 x OTHER - CONDITION: Okay

Description:

20 x WILDLIFE (MARMOSET) - (COLOUR: Black and white) CONDITION: Okay

Description:

6 x OTHER - CONDITION: Okay

Description:

1 x OTHER - CALLED 'Hawk headed parrot' CONDITION: Okay

Description:

70 x BIRDS (BUDGIE) - CONDITION: Okay

Description:

10 x BIRDS (AMAZON PARROT) - CONDITION: Okay

Description:

2 x REPTILES (GREY RATSNAKE) - CONDITION: Okay

Description:

1 x WILDLIFE (CAPE PLATANNA) - CONDITION: Okay

Description:

50 x OTHER (GUINEA PIG) - CONDITION: Some had wounds/mange

Description:

20 x OTHER - CONDITION: Okay

Description:

30 x OTHER - CONDITION: Okay

Description:

30 x OTHER - CONDITION: Okay

Description:

7 x OTHER - CONDITION: Okay

Description:

2 x OTHER - CONDITION: Okay

Description:

5 x OTHER - CONDITION: Okay

Description:

12 x OTHER - CONDITION: Okay

Description:

6 x OTHER - CONDITION: Okay

Description:

4 x OTHER - CONDITION: Okay

Description:

5 x OTHER - CONDITION: Okay

Description:

15 x WILDLIFE (GOLDFISH) - CONDITION: Okay

Description:
10 x OTHER - CONDITION: Okay

Description:
3 x OTHER - CONDITION: Okay

Description:
30 x REPTILES (LEOPARD TORTOISE) - CONDITION: Okay

Description:
20 x OTHER - CONDITION: Okay

Description:
15 x REPTILES (RED-EARED SLIDER) - CONDITION: Okay

Description:
20 x BIRDS (CANARY) - (COLOUR: Yellow) CONDITION: Okay

Description:
5 x BIRDS (SPOTTED EAGLE OWL) - CONDITION: Okay

Description:
3 x BIRDS (OWL) - CONDITION: Okay

Description:
15 x WILDLIFE (CHINCHILLAS) - CONDITION: Okay

Description:
1 x REPTILES (BALL PYTHON) - CONDITION: Okay

Description:
40 x OTHER - CONDITION: Okay

Description:
1 x REPTILES (CALIFORNIA KINGSNAKE) - CONDITION: Okay

Description:
6 x WILDLIFE (LEOPARD GECKO) - CONDITION: Okay

Description:
1 x REPTILES (WESTERN HOGNOSE SNAKE) - CONDITION: Okay

Description:
1 x WILDLIFE (SCORPION) - CONDITION: Okay

Description:
2 x WILDLIFE (TARANTULA) - CONDITION: Okay

Description:
1 x REPTILES (CORN SNAKE) - CALLED 'Corn snake' CONDITION: Okay

Description:
1 x BIRDS (CAPE SPARROW) - CONDITION: Okay

Description:
6 x OTHER - CONDITION: Okay

Description:
1 x WILDLIFE (MEERKAT) - AN UNSTERILISED MALE (COLOUR: BROWN) CONDITION: OKAY

Description:
2 x WILDLIFE (RABBIT (BUNNY)) - UNSTERILISED FEMALES CONDITION: OKAY

Description:
4 x WILDLIFE (FERRET) - CONDITION: OKAY

Description:
4 x WILDLIFE (BLUE DUIKER) - (COLOUR: BROWN) CONDITION: OKAY

Description:
2 x WILDLIFE (BLUE DUIKER) - (COLOUR: BROWN) CONDITION: OKAY

Description:
50 x BIRDS (AFRICAN GREY PARROT) - (COLOUR: GREY AND RED) CONDITION: OKAY

Description:
100 x OTHER - (COLOUR: BROWN/BLACK) CONDITION: OKAY

Description:
1 x REPTILES (CORN SNAKE) - CONDITION: OKAY