

WELLINGTON SPCA
INSPECTOR REPORT

PIBI11471

Complaint Reference No.

Building:
Street: 72 MAIN ROAD
Suburb:
Postal Code: 7655
Inspector: INSPECTOR ONE
Date of Inspection: 2026-02-18
Time of Inspection: 09:30

RESPONDENT'S DETAILS

Name: GERHARD KOOTS
Company: WELLINGTON PET SHOP
Identification: 6303275086082
Email: INFO@WPETSHOP.CO.ZA
Tel 1:
Tel 2: 0833486944

REPORT

Access Granted By: Gerhard Koorts
Comment:
Were Animals Seen on the Property: Yes
Relationship to Property Owner: Owner
Captured By: INSPECTOR ONE 2026-02-25 08:12

CHECKLISTS

WATER AVAILABLE	Yes	
ADEQUATE SHELTER AVAILABLE	Yes	
ADEQUATE SPACE AVAILABLE	Yes	
CLEAN LIVING ENVIRONMENT	No ***	The enclosures of the birds has excess faeces and fish enclos
ANIMALS IN GOOD CONDITION	No ***	One deceased fish observed and a dove with suspected growtl
VETERINARY PROBLEMS / HEALTH CO	Yes ***	One dead fish observed and a dove with suspected growths
CONFINEMENT OF ANIMALS	Caged - adequate space	Birds

General Report Comments:

Background:

Wellington Petshop is a pet shop based in wellington which has been around for (insert)years.They sell various birds,fish and sometimes hamsters/rabbits.It is owned by Gerhard Koorts and his wife.They sell various pet foods and also products to improve animal welfare.

Working hours

Mon-Fri:7:30 to 17:30

Sat:7:30 to 12:30

Sun:Closed

Arrival time:09:31

Inspector Elani and I,Trainee Inspector Hugh arrived at the petshop.We entered the premises and Gerhard(the owner) greeted us.

We explained to him that we were there to conduct a thorough inspection as part of our annual inspections.He agreed and allowed us to inspect the petshop aswell as take pictures.

***BIRDS**

We went to the area where birds are being kept and from first glance we could see a dove with growths on its head.We called Gerhard and informed him that the dove is not looking well.He immediately removed the dove and placed it in a isolation area.He informed us that he has a veterinarian that frequently visits his premises to check the animals and he will have him look at the dove.

We observed that the enclosures need cleaning from excess faeces in all enclosures and loose material laying in the enclosure where finches,budgies,doves and cockertiels are kept.There was overcrowding in the dove enclosure and little or no perching spaces or environmental enrichment in the cockertiel,doves and quail enclosures. We recommended that newspaper would be used to ease cleaning the enclosures.,

We observed that the feeding bowls in the laughing doves and quail enclosures were significantly large which caused the different species to defecate in the bowls which could be parasitic to others.We observed only sunflower seeds in the lovebirds and cockertiel enclosure which could be hazardous as it is not a proper diet. We educated Gerhard and asked that he should replace or change the feeding troughs.

We observed that the doves had dirty water in their enclosure .

We observed two enclosures where two different species of birds namely one dove in the enclosure of the finches and one finch with doves in the enclosure was being kept. We educated Gerhard and asked that he should seperate the species.

We observed metal rusted bird food containers without lids kept in a crate on the floor . This creates a high risk of contamination,mold and rodent infestation.

Gerhard informed us when asking that the public brings birds to him and this is how he gets his birds.

They feed the birds in the morning and only Gerhard works with feeding the birds.

***FISH**

We walked towards the area where fish are being kept.We observed one dead goldfish which was being eaten by other goldfish and informed Gerhard who then immediately removed it.

We observed the enclosure next to it as being overcrowded with goldfish and informed Gerhard that it would be easier to maintain if some fishes were seperated.

We observed dust/cobwebs on enclosure and excessive algae built up in three enclosures.There were also pipes that were unnecessary in the koi enclosure and we informed the person cleaning the enclosures which he removed immediately.

We walked in behind the enclosures where fish are being kept and observed fish which were sucked through the filtration outlet. We informed the worker cleaning the tanks about this and he informed us that they were aware and explained how this happens. We informed him that they could put some form of mesh under the filter to prevent fish from being sucked through.

Gerhard gets his fish from Nembwe fish farm on the bottlery road which is quite a large fish farm.

We asked the owner to take us through to the oxygen tank which was pumping oxygen into the fish enclosures. They do 30% water changes once a week and are fed every morning.

***Transportation.**

Gerhard informed us that they use one of those oxygen pipes in bags when fish are transported.

Gerhard informed us that they use boxes in order to transport various species of birds and he is the only one who works when birds need to be handled.

***Storage areas.**

We inspected the area where various animal carriers are being stored. We observed no animals being kept in these areas.

***Pet foods**

We observed the foods and educated Gerhard on selling sunflower seeds as we had done in the past. He understood and informed us that he would educate future customers when buying sunflower seeds.

***Parasite control**

No parasite control was observed in the form of rodent or fly control. We explained that he could have problems with rats or mice and asked him which he uses. He mentioned that he uses vanilla oil to repel rats and mice as he has not had any problems before.

Veterinarians.

Dr. Maryke van Zyl
0848400048

Dr. Anton Smit
071 379 1562

Euthanasia.

We spoke to him and asked how he euthanises the birds. He mentioned he usually cervically dislocates the birds if he's veterinarian advises him to do so but he first has a vet see the animals.

Upon further inspection Gerhard informed us that we may no longer take photographs as he felt he was being accused of something.

We educated him on using clove oil if fish needs to be euthanased and he mentioned he remembers what he told him on our last visit.

We approached Gerhard and informed him of all the welfare concerns that we encountered. We informed him of all the above mentioned and told him that we would be sending him a warning via email. We left the petshop.

Departure time: 11:37

ACTIONS

OWNER EDUCATED

REPORT OUTCOMES

Follow-up inspection to be conducted 2026-02-18

INSPECTION ANIMALS

Description:

2 x BIRDS (LOVEBIRD) - CONDITION: Fair