

WELLINGTON SPCA
INSPECTOR REPORT

PIBI11471

Complaint Reference No.

Building:
Street: 72 MAIN ROAD
Suburb:
Postal Code: 7655
Inspector: INSPECTOR ONE
Date of Inspection: 2026-02-23
Time of Inspection: 10:30

RESPONDENT'S DETAILS

Name: GERHARD KOOTS
Company: WELLINGTON PET SHOP
Identification: 6303275086082
Email: INFO@WPETSHOP.CO.ZA
Tel 1:
Tel 2: 0833486944

REPORT

Access Granted By: Gerhard Koort
Comment:
Were Animals Seen on the Property: Yes
Relationship to Property Owner: Owner
Captured By: INSPECTOR ONE 2026-02-25 11:26

CHECKLISTS

WATER AVAILABLE	Yes	
ADEQUATE SHELTER AVAILABLE	Yes	
ADEQUATE SPACE AVAILABLE	Yes	
CLEAN LIVING ENVIRONMENT	No ***	Fish enclosures-built up algae and cobwebs. Bird enclosures-e
ANIMALS IN GOOD CONDITION	Yes	
VETERINARY PROBLEMS / HEALTH CO	No	
CONFINEMENT OF ANIMALS	Caged - adequate space	Birds

General Report Comments: Could not attend follow up date on 20/02/26 due to emergencies

Follow up date:23/02/26

Arrival time:10:30

Inspector Elani and I, Trainee Inspector Hugh arrived at the petshop. We went inside to greet Gerhard and we asked him whether he had received the warning we had sent via email.

He claimed he had not received any warning via email and we informed him that we had sent it on the email he gave us to send it to. His wife claimed that they had changed some information on their email and this might likely be the cause for the email not being received by them. We told him that we would then explain to him again what contraventions and what we need fixed. Gerhard informed us that he wants to speak to his attorney because he does not want us taking excessive pictures as it makes him feel like he is being accused of things.

Inspector Elani asked Gerhard about the outcome of the dove with the growths. He informed her that he had went to the veterinarian and they gave him a ointment spray to use on the dove but it was not working. He proceeded to euthanize the dove through cervical dislocation.

Birds.

We went to the birds and observed there were no changes made. The bird enclosures was still dirty with limited or no environmental enrichment.

Some bird enclosures still had dirty water.

Fish.

We walked through and observed no changes were made to the fish area either. We informed the owner that some of the enrichment was covered in algae and there were dust/cobwebs built up above fish enclosures.

We explained to him that the fish ending up in the bottom enclosures due to being sucked through the filter. We told him that this would be terrifying for the fish and he should find a way to prevent this. He informed us that he will open up the bottom fish enclosures so fish would still be visible to the public. We tried thinking of other ways and we mentioned closing the entire filter but then it would be more difficult to clean. We spoke about putting mesh inside the filter but this could possibly trap dirt and cause parasitic conditions. The ideal option would be opening the enclosures at the bottom in order for fish to be transported to a secondary enclosure. Gerhard understood.

We spoke to him about rodent control again as we did not see any. We explained to him that he needs some form of rodent control as he claimed he uses vanilla oil which apparently repels rats and mice.

We asked Gerhard whether we could send the warning via whatsapp as his email was giving him problems and he understood.

Departure time:11:22

ACTIONS

OWNER EDUCATED

REPORT OUTCOMES

Follow-up inspection to be conducted 2026-02-23

INSPECTION ANIMALS

Description:

2 x BIRDS (LOVEBIRD) - CONDITION: Fair