

PET SHOP CHECK LIST

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: *When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:*

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
Good Fair Bad Excess Faeces **Old/Soiled Food**

Name of Pet Shop: George Petshop

Address: 10 CJ LANGENHOVEN STREET GEORGE

Name of Owner: ROBERT AND JACQUI Cell: 0791035788

Tel: _____ Fax/Email: _____

Veterinarian: GEORGE ANIMAL CLINIC Tel: _____

GENERAL

What happens to sick animals: SELF MEDICATED

 Self medicate New owners must treat Taken to vet

What happens to animals after hours: KEPT IN SHOP

 Kept in shop Go home with owner Sent back to supplier

What treatment do Puppies get: N/A

 Vaccine De-wormer Vaccine on Request None Other

What treatment do Kittens get: N/A

 Vaccine De-wormer Vaccine on Request None Other

Quarantine Cages Provided: YES

 Yes No None Seen Separate Room

Rodent control: NONE

 Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Suppliers of animals: PUBLIC

Do they breed: NO

 Yes / No / Uncertain Single Sex Groups

If breeding, what happens to offspring: NO BREEDING

 Hand-Reared / Parent Reared / Sold Unweaned

If removed for hand rearing, from what age: N/A

Reason for hand rearing: _____

RODENTS

Numbers: Rats 20 Mice _____ Guinea Pigs _____ Hamsters 15

Group structures _____

Singly Mother ☒ Young Separate Same ☒ sizes together All together

Compatibility of Groups _____

Good (Play ☒ Positive Interaction) Fighting Bullying Describe Above

Space _____

Good (Play & ☒ move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance _____

Good Fair (some repairs needed) Poor (harmful features)

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: _____

☒ Yes No

Hygiene of cages _____

Good ☒ Fair Bad Excess Faeces Old/Soiled Food

Ventilation _____

Good ☒ (No Ammonia Smell) Fair Poor (Ammonia Smell)

Draughts LUCERN AND SHAVINGS

No ☒ Yes Describe

Temperature _____

Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable ☒ (20°C- 24°C)

Do they allow breeding _____

☒ Yes No Describe Above

How do staff handle animals _____

Good ☒ Fair Poor Unacceptable

Do they allow public to handle the animals _____

Yes No ☒ Not Seen

Hiding areas _____

Good (Box/☒ Plastic Container) Fair (not enough) Unacceptable (None) Other

Bedding _____

Sawdust ☒ Straw ☒ Newspaper Other

Is bedding clean & absorbent _____

Yes ☒ No Needs Changing Type: Sawdust/Newspaper/Other

Cleaning routine DAILY per day _____ per week

Water _____

Non-☒ tip Bowl Bowl too small Bowl too deep to reach water None available

Hygiene of water provision _____

Clean ☒ Dirty Very Dirty Green Algae Soiled

Diet _____

Good ☒ Pellets Roughage ☒ Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Frequency of feed DAILY Do they remove old food? Yes ☒ No

Is the diet _____

Good & ☒ Nutritious Poor Not Fresh Not enough Other comments

Are the animals fully weaned _____

Yes ☒ (feeding themselves well) Just Weaned Under Age

Condition of animals _____

Good ☒ Fair Poor Very Poor Describe Above

Describe Concerns _____

Injuries/ Poor Coat / Listless / Runny Eyes/ Runny Nose / Diarrhoea

How are rodents transported from the shop SUPPLY CARRIER OR BUYER MUST BRING OWN

Where are unweaned rodents kept _____

Good (with ☒ mother) Unacceptable (Plastic container/cage/box)

Are unweaned rodents sold live? _____

No ☒ Yes (Unacceptable)

How are rodents killed (as reptile food)? NO

CO2 (Unacceptable issue warning) Hitting on Head/live freezing Describe

PUPPIES, KITTENS & RABBITSPuppy Numbers & Breeds: 4 X RABBITSKitten Numbers: _____ Rabbit Numbers: 4

Group structures _____

Singly Only with litter mates Some ☒ litters mixed All together

Compatibility of Groups _____

Good (☒ Play & Positive Interaction) Mixed Sizes Bullying Describe Above

Space _____

Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance _____

Good ☒ Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____

Good ☒ Fair Unacceptable Excess Faeces Old/Soiled Food

Ventilation _____

Good (☒ Fresh & Clean) No (Stuffy & Smelly) Describe AboveDraughts LUCERN _____No ☒ Describe Above

Temperature _____

Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable ☒

Shelter provided in outside pens _____

Good ☒ Needs Improvement Poor None

Do they allow breeding _____

Yes No ☒ Describe Above

How do staff handle animals _____

Good ☒ Fair Poor Unacceptable

Do they allow public to handle animals: Adults _____ Children (Age) _____ Under supervision _____

Floor construction: _____

Wood Concrete ☒ Chicken Mesh Weld Mesh Soil Other

Bedding: _____

Blankets Bed Carpet Soil Sawdust ☒ Straw ☒ Newspaper Other

Is Bedding Clean & Absorbent: _____

Yes ☒ No Needs Changing OtherCleaning routine DAILY _____ per day _____ per week

Water _____

Non-Tip ☒ Bowl Bowl too small Bowl too deep to reach water None Available

Hygiene of water provision _____

Clean ☒ Dirty Very Dirty Green Algae SoiledDiet for Puppies N/A _____ Kittens N/A _____

Diet for Rabbits _____

Quality Pellets ☒ Roughage Fresh Vegetables/Fruit ☒ Other

Is the diet _____

Good ☒ Nutritious Poor Not Fresh Not Enough OtherFrequency of feed DAILY _____ Do they remove old food? Yes _____ No _____

Are the animals fully weaned? _____

☒ (feeding themselves well) Just Weaned Not Weaned

Condition of animals _____

Good ☒ Fair Poor Very Poor

Describe Concerns _____

Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks _____

Is water clean _____

Is equipment (nets/heaters) in good repair _____

Do the tanks have efficient aeration _____

Do the tanks have filtration _____

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes ☒ No _____

Are the tanks enriched _____

Are the tanks overstocked ☒ NO _____

Are lights turned off at night for fish to rest _____

Do tanks have covers _____

Water at proper level (should be small gap between top of water and cover) _____

Condition of animals _____

Describe Concerns _____

Temperature Suitable _____

How often are the fish fed: _____

Is enough species specific food given _____

In the event of a power failure is the pet shop owner / attendant informed: _____

How do staff handle animals _____

Any dead fish observed: Describe Reason _____

Compatibility of Groups _____

How are fish destroyed when necessary _____

CLOVE OIL IF NEEDED _____

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)
Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water ☒ YES _____

How do the buyers transport the fish from the shop _____

Is the chlorine removed from tap water before adding to tanks (Aerated for 24 hours or a de-chlorinating product used)? ☒ YES _____

BIRDS

Bird Numbers & Breeds IN TOTAL ABOUT 40

Group structures Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Space Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages Good Fair Poor Excess Faeces Old/Spoiled Food

Ventilation Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds exposed to draughts LUCERN No Yes Describe Above

Are birds left in full sun No Yes Describe Above

Temperature Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Shelter provided in outside pens Good Needs Improvement Poor No

Adequate perch space Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) No Yes

Suppliers of birds PUBLIC OR BREEDERS

How do staff handle animals Very Well Good Fair Poor Unacceptable

Cleaning routine DAILY per day 6 per week

Water Non-Tp Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Hygiene of water provision Clean Dirty Very Dirty Green Algae Soiled

Diet for Birds DEPEND ON SPECIES

Frequency of feed: DAILY Do they remove old food: Yes X No _____

Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned Yes (feeding themselves well) Just weaned Under-age

Condition of animals Good Fair Poor Very Poor Describe Above

Describe Concerns NONE OBSERVED

Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

How are birds transported from the shop OWN CARRIER OR IN A BOX WITH HOLES

REPTILES

Reptile Numbers & Breeds HOUSE SNAKE 1

Group structures _____

Compatibility of Groups _____

Space _____

Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)

Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____

Hygiene of cages _____

Are reptiles left in full sun _____

Temperature Suitable _____

Note: Snakes tropical 27°C – 38°C; other 20°C– 35°C; Lizards 30°C-35°C

How do staff handle animals _____

Do they allow public to handle the animals _____

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Venomous snakes: Are staff trained to handle _____

Security/safety _____

Are tank covers secure to prevent escape _____

Enrichment/Hiding Area _____

Bedding _____

Is bedding clean & absorbent _____

Cleaning routine DAILY per day _____ per week

Heating _____

Safety of heat source _____

Water _____

Hygiene of water provision _____

Diet for reptiles FRIDGE EVIDENCE OF PINKIES IN

Source of prey _____

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Condition of animals _____

Describe concerns _____

How are reptiles transported from the shop _____

Numbers & Breeds: COCROACHES, CRICKETS AND MEALWORMS

Singly In small **X** groups Large Groups Same species Mixed Species

Good (No aggression/anxiety) Aggression/Fighting Describe Above

Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Good Fair (some repairs needed) Poor (harmful features)

Good Fair Bad Old/Soiled Food Mould

No	Yes	Describe Above
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Note: Tropical species need more humidity than desert animals

Good	Fair	Poor	Unacceptable
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Yes NoX Not Seen

Only under supervision_____

Door Latch/ Door Lock

Yes No

Logs / Wood / Box / Pipes / Tunnels Describe Other

Yes No Needs Changing Other

Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

No bare lamps	One side of tank	Over entire tank
		

Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None Available

Clean Dirty Filthy Green Algae Soiled

Live Prey Dead insects Food ~~X~~akes Describe Above

Good	Fair	Poor	Very Poor	Describe Above
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Injuries/ Limbs missing/upside down	Describe Other

IN CONTAINERS WELL VENTILATED

Was a warning given? (Copy to be attached)

Yes _____ No X

[illegible]Inspector: M. WENTZEL Date: 19/09/2024 Time: 13;40

Follow up due _____

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NO CONCERNS FOUND

NO CONCERNS FOUND
