

Re: Complaint

From Germiston SPCA Reception <reception@gbvspca.co.za>

Date Thu 5/29/2025 3:00 PM

To Kriel, Annett <Annett.Kriel@ksb.com>; nspca@nspca.co.za <nspca@nspca.co.za>; comms@nspca.co.za <comms@nspca.co.za>; GBSPCA Fund Development <committee3@gbvspca.co.za>; liaison@nspca.co.za <liaison@nspca.co.za>

Cc Janette Muller <liaison4@nspca.co.za>; Germiston Bedfordview SPCA Manager <manager@gbvspca.co.za>; Sandile Gama <inspector@gbvspca.co.za>

Dear Annett

Thank you for your kind words and your compassion to animals.

We will most definitely let you know if assistance is needed for a better kennel and blankets, you are very appreciated.

Kind regards

Roxanne Bredenkamp

Administrator



**GERMISTON
BEDFORDVIEW**

GERMISTON & BEDFORDVIEW SPCA

Affiliated to the NSPCA | PBO Exemption No.: 930014191
12 Junction Road, Drieboek, Germiston
Tel +27 (0)11 825 5033 | A/H Emergency +27 (0)81 399 1781

Help protect animals by remembering us in your Will.

DONATIONS: FNB 5111 271 6150 (EAST GATE 250 655)



DONATE

From: Kriel, Annett <Annett.Kriel@ksb.com>

Sent: Thursday, May 29, 2025 2:28 PM

To: Germiston SPCA Reception <reception@gbvspca.co.za>; nspca@nspca.co.za <nspca@nspca.co.za>; comms@nspca.co.za <comms@nspca.co.za>; GBSPCA Fund Development <committee3@gbvspca.co.za>; liaison@nspca.co.za <liaison@nspca.co.za>

Cc: Janette Muller <liaison4@nspca.co.za>; Germiston Bedfordview SPCA Manager <manager@gbvspca.co.za>; Sandile Gama <inspector@gbvspca.co.za>

Subject: RE: Complaint

Internal

You guys are the BEST!!!!!!!

Maybe we can educate them on looking after the pup better, I feel so sorry for that doggy everyday driving past there that I even take another rout home or I cry all the way home

And if we need to help finding it a nicer and better kennel, I have some blankets I can give too for that pup.

Thank you so much

From: Germiston SPCA Reception <reception@gbvspca.co.za>

Sent: Thursday, 29 May 2025 14:05

To: Kriel, Annett <Annett.Kriel@ksb.com>; nspca@nspca.co.za; comms@nspca.co.za; GBSPCA Fund Development <committee3@gbvspca.co.za>; liaison@nspca.co.za
Cc: Janette Muller <liaison4@nspca.co.za>; Germiston Bedfordview SPCA Manager <manager@gbvspca.co.za>; Sandile Gama <inspector@gbvspca.co.za>

Subject: Re: Complaint

+++++ !!! EXTERNAL MESSAGE: PLEASE USE CAUTION BEFORE OPENING LINKS OR ATTACHMENTS !!! +++++

Good day,

Thank you for contacting the Germiston Bedfordview SPCA.

Complaint reference number: CR 05/39

Please be advised that your complaint has been logged and will be allocated to an Inspector for investigation within the next 24 hours, or sooner if immediate attention to the animal(s) is required. We take all cruelty complaints seriously and will ensure a thorough investigation.

You will receive feedback on the outcome of the inspection within seven (7) days of the complaint being logged.

Should you have any further information or concerns, please do not hesitate to contact us.

Kind regards

Roxanne Bredenkamp

Administrator



GERMISTON BEDFORDVIEW

GERMISTON & BEDFORDVIEW SPC

Affiliated to the NSPCA | PBO Exemption No.: 930014191

12 Junction Road, Driehoek, Germiston

Tel +27 (0)11 825 5033 | **A/H Emergency** +27 (0)81 399 1781

Help protect animals by remembering us in your Will.

DONATIONS: FNB 5111 271 6150 (EAST GATE 250 655)

From: Kriel, Annett <Annett.Kriel@ksb.com>

Sent: Thursday, May 29, 2025 1:26 PM

To: nspca@nspca.co.za <nspca@nspca.co.za>; comms@nspca.co.za <comms@nspca.co.za>; Germiston SPCA Reception <reception@gbvspca.co.za>; GBSPCA Fund Development <committee3@gbvspca.co.za>; liaison@nspca.co.za <liaison@nspca.co.za>

Subject: Complaint

Internal

Please please can someone go and check on this dog – the dog house is terrible- the poor dog is on a chain and should NOT be living like this

Rooibok Street
Near craft off ramp
JetPark

I drive past there every day and my heart breaks every day

<https://maps.app.goo.gl/MCtsCUtsH9U9eTFB8>



Kind Regards

KSB Pumps and Valves (Pty) Ltd
Marketing
Media & Events

Annett Kriel

T: +27-11-876-5600

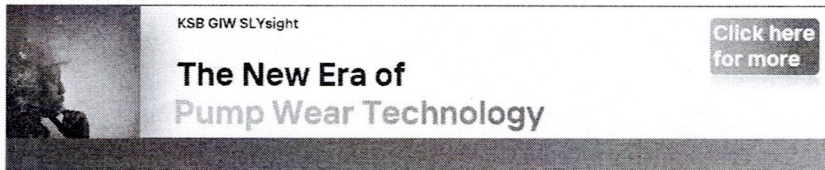
[Chat with me in Teams!](#)



KSB Pumps & Valves SA Virtual Tour

<http://360sa.co.za/KSB-360/>

Your Level 1 B-BBEE Partner



KSB Pumps and Valves (Pty) Limited • Company Registration No.: 2006/032069/07 • VAT Registration No.: 4500231610 • Cnr. North Reef Road & Activia Road, Activia Park, Germiston, Republic of South Africa
P O Box 2938, Primrose, Germiston 1416, Telephone: (011) 876-5600 email: salesza@ksb.com

Dr. S. Baumgarten* (Chairman), Mr. B.M. Werner* (Managing Director), Mr. R. Kannefuss* (Director), Ms. Z.S. Maduna (Director), Ms. M.B. Makoko (Director)
(*German)

Personal Information

We respect your privacy and acknowledge that this email will contain personal details, which may belong to you, others and / or to your company (Personal Information). By sending and / or receiving this email communication, you expressly give us consent to process and further process the Personal Information contained therein which processing will be done in accordance with POPIA, the KSB Pumps and Valves (Pty) Limited POPIA PRIVACY policy and the KSB Pumps and Valves (Pty) Limited standard section 18 informed consent documentation which is available on the KSB Pumps and Valves (Pty) Limited website Data-Protection



CRUELTY COMPLAINT FORM AND INSPECTOR'S REPORT

CL 05/39
Complaint No.

DATE OF COMPLAINT: 29/05/2025 TIME: 15h00

COMPLAINANT DETAILS:

NAME & SURNAME: Annett Kriel. (VIA NSPCA)

ADDRESS: _____

E-MAIL: annett.kriel@ksb.com TEL: 91 876 5600 CELL: _____

ADDRESS OF PREMISES / PERSON TO BE INVESTIGATED:

NAME & SURNAME: _____

ADDRESS: * PLEASE REFER TO EMAIL *

E-MAIL: _____ TEL: _____ CELL: _____

NATURE OF COMPLAINT:

Dog living in terrible conditions and also on a chain

Complainant notified:	Date:	Time:
Telephonically	E-mail	In person

INVESTIGATION REPORT

DATE: 30/05/25 TIME: 14h42 ^{NTC} WARNING No 0336

Access granted by: _____

List animals seen: _____

Concerns	Yes	No
Water available		
Adequate shelter available		
Adequate space available		
Clean living environment		
Animal/s chained / tethered / caged		
Animal/s in good condition		
Veterinary problems / health concerns		
Note: Any concerns noted in this table must be explained in detail in the Inspector's report.		

Report/Findings: no one in the property notice to comply (0336) issued and I asked the neighbour to give it to him, because there is no fence or gate to attached the notice, I observe the one dog in the property was chain, and the shelter was available, and

Action taken: (i.e. warning, education, seize, etc)

INSPECTOR: S. Gama

SIGNATURE: [Signature]

MANAGER: _____

FOLLOW-UP INSPECTIONDATE: 3/10/2025TIME: 1430WARNING No 1384Access granted by: No one at home

List animals seen:

1) mix pitbull type dog

Concerns	Yes	No
Water available		
Adequate shelter available		
Adequate space available		
Clean living environment		
Animal/s chained / tethered / caged		
Animal/s in good condition		
Veterinary problems / health concerns		
Note: Any concerns noted in this table must be explained in detail in the Inspector's report.		

Report/Findings: No one at home. A warning issued and left attached on the door for the owner to contact us to discuss the concerns.

1 mix pitbull type dog seen, it appears to be in the best physical condition but it is chained up incorrectly.

Action taken: (i.e. warning, education, seize, etc) warningINSPECTOR: M. S. B. M.SIGNATURE: [Signature]**FOLLOW-UP INSPECTION**

DATE: _____

TIME: _____

WARNING No _____

Access granted by: _____

List animals seen: _____

Concerns	Yes	No
Water available		
Adequate shelter available		
Adequate space available		
Clean living environment		
Animal/s chained / tethered / caged		
Animal/s in good condition		
Veterinary problems / health concerns		
Note: Any concerns noted in this table must be explained in detail in the Inspector's report.		

Report/Findings: _____

Action taken: (i.e. warning, education, seize, etc) _____

INSPECTOR: _____

SIGNATURE: _____

Outcome of case:			
No welfare concerns - NFA	Owner complied - NFA	Animal/s confiscated	
Animal/s signed over	Animal/s given away	Owner moved	
Charges laid	SAPS CAS No.	OB No.	
If referred, to who?		Date & time:	



Society for the Prevention of Cruelty to Animals
Dierebeskermingsvereniging

NOTICE TO COMPLY

0336

NAME & SURNAME: Owner DATE: 30/05/25

PHYSICAL ADDRESS: Rooibek & Alamein Road

ID No. _____

TEL. No. _____ CELL No. _____ REG No. _____

You are hereby instructed to:

① You are hereby instructed to
Contact Germilton and bedford
view SPCA to 081 799 1781 / 069
424 8369 within 24 hours to make
contact with your dog.

This notice has been issued in terms of the Society for the Prevention of Cruelty to Animals Act No 169 of 1993 and refers to the Animals Protection Act No 71 of 1962

SIGNED & ACCEPTED BY: Left to the neighbour

PLACE: Rooibek & Alamein Road TIME: 26:42

REPRESENTATIVE: J. Gamma SPCA: Germilton

Affiliated to the National Council of SPCAs



Society for the Prevention of Cruelty to Animals
Dierebeskermingsvereniging

1384

WARNING

To: Mr / Mrs / Ms <u>Owner</u>	Date <u>31/05/2025</u>
Address <u>433 Rooibok Street, Grahamstown</u>	
Tel No	ID No
Veh Reg No	Cell No
	Trailer Reg No

You are hereby warned: (Please pay attention to all the points on this warning, even those not ticked)

- ☐ 1. To provide the animal/s with adequate food on a daily basis.
- ☐ 2. To provide the animal/s with sufficient potable water 24 hours a day.
- ☐ 3. To provide the animal/s with adequate shelter against the elements within _____ hours / days.
- ☐ 4. To provide the sick or injured animal/s with adequate veterinary treatment within _____ hours and provide the SPCA with a veterinarian report within the given time frame.
- ☐ 5. To clean and hygienically maintain the animal/s living environment within _____ hours.
- ☐ 6. To groom the animal/s within _____ hours and keep them in a fit and healthy state at all times.
- ☐ 7. To untie/unchain the animal/s immediately to roam freely inside the property or to place the animal/s on a "running chain" within _____ hours / days. (Advice can be obtained from Inspector)
- ☐ 8. Possible abandonment of animal/s on the property is suspected.
- ☐ 9. Tail / ear maiming or any other surgical mutilation is not permitted on animals.
- ☐ 10. Baiting, inciting or provoking any animal to attack another animal or to allow any animal to attack another animal is not permitted.
- ☒ 11. To contact SPCA Inspector N. Strydom on 081 399 7181 / 011 825 50 33 within 24 hours / days to discuss the concerns. 081 399 1781
- ☒ 12. Other / remarks:

You are hereby warned to contact
Inspector Strydom to contact Inspector
Strydom in connection with your dog
that is chained up incorrectly.

This warning has been issued in terms of the Society for the Prevention of Cruelty to Animals Act No 169 of 1993.

Failure to comply with this warning may render you liable for prosecution under the Animals Protection Act No 71 of 1962 and / or Performing Animals Protection Act No 24 of 1935.

Any person who:- obstructs, hinders or resists an officer authorised in terms of the Animals Protection Act No 71 of 1962 or conceals any animal shall be guilty of an offence in terms of Section 8(4) of the aforementioned Act.

SIGNED & ACCEPTED BY: left attached ear the dog

PLACE: 433 Rooibok Street TIME: 14:30

INSPECTOR: N. Strydom



Incorporated Association not for gain

Ingelyfde Vereniging sonder wonsoogmerk

PBO No: 930002061
NPO No: 001-863
Cnr Railway and Kruger Streets
Boksburg East
1459

BOKSBURG SPCA

☐ inspector1@boksburgspca.co.za
☐ inspector3@boksburgspca.co.za
☐ inspector4@boksburgspca.co.za

P O Box 17356
Sunward Park
Boksburg, 1470
Tel: +27 (0) 11 916 5906/7

WARNING

To: Mr / Mrs / Ms <u>Owner / Occupier</u>	Date <u>3/6/2025</u>																		
Address <u>433 Bodibole Street Jet Park</u>																			
	ID No <table border="1"><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table>																		
Tel No	Cell No																		
Veh Reg No	Trailer Reg No																		

You are hereby warned: (Please pay attention to all the points on this warning, even those not ticked)

- ☐ 1. To provide the animal/s with adequate food on a daily basis.
- ☒ 2. To provide the animal/s with sufficient potable water 24 hours a day.
- ☐ 3. To provide the animal/s with adequate shelter against the elements within _____ hours / days.
- ☐ 4. To provide the sick or injured animal/s with adequate veterinary treatment within _____ hours and provide the SPCA with a veterinarian report within the given time frame.
- ☐ 5. To clean and hygienically maintain the animal/s living environment within _____ hours.
- ☐ 6. To groom the animal/s within _____ hours and keep them in a fit and healthy state at all times.
- ☐ 7. To untie/unchain the animal/s immediately to roam freely inside the property or to place the animal/s on a "running chain" within _____ hours / days. (Advice can be obtained from Inspector)
- ☐ 8. Possible abandonment of animal/s on the property is suspected.
- ☐ 9. Tail / ear maiming or any other surgical mutilation is not permitted on animals.
- ☐ 10. Baiting, inciting or provoking any animal to attack another animal or to allow any animal to attack another animal is not permitted.
- ☐ 11. To contact SPCA Inspector Ralph on 061 458 3284 within _____ hours / days to discuss the concerns. by 09h00 - 4/06/2025
- ☒ 12. Other / remarks:

URGENTLY contact me with regards to the conditions your dog is living.

① Provide adequate water 24 hours a day.

② While your dog is on a running chain, it can not access the shelter provided as the chain appears knotted, shortening it and the dog is unable to reach.

Failure to contact me by 09h00 4/6/2025 will result in action taken against you

This warning has been issued in terms of the Society for the Prevention of Cruelty to Animals Act No 169 of 1993.

Failure to comply with this warning may render you liable for prosecution under the Animals Protection Act No 71 of 1962 and / or Performing Animals Protection Act No 24 of 1935.

Any person who:- obstructs, hinders or resists an officer authorised in terms of the Animals Protection Act No 71 of 1962 or conceals any animal shall be guilty of an offence in terms of Section 8(4) of the aforementioned Act.

SIGNED & ACCEPTED BY: Not home. Left on door

PLACE: Jet Park TIME: 14h58

INSPECTOR: Ralph Cunniff