

PET SHOP CHECK LIST

INSP 153847

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
☒ **Good** ☐ Fair ☐ Bad ☐ Excess Faeces ☐ **Old/Soiled Food**

LANSDOWNE PET SHOP

558 LANSDOWNE ROAD

LANSDOWNE 7780

021 762 2786 / 060 965 5953

abdulkhalekabdul@gmail.com

Name of Pet Shop: Lansdowne PetsAddress: 558 Lansdowne Rd, LansdowneName of Owner: Abdul KhalekCell: 064 236 2119Tel: 021 697 7148Fax/Email: abdulkhalekabdul@gmail.com

Veterinarian: _____ Tel: _____

GENERAL

What happens to sick animals: _____
☒ Self medicate ☐ New owners must treat ☐ Taken to vet

What happens to animals after hours: _____
☒ Kept in shop ☐ Go home with owner ☐ Sent back to supplier

What treatment do Puppies get: N/A
☐ Vaccine ☐ De-wormer ☐ Vaccine on Request ☐ None ☐ Other

What treatment do Kittens get: N/A
☐ Vaccine ☐ De-wormer ☐ Vaccine on Request ☐ None ☐ Other

Quarantine Cages Provided: _____

Rodent control: None
☒ Yes ☐ No ☐ None Seen ☐ Separate Room

Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Suppliers of animals: Various / Local

Do they breed: Yes, but not intentionally
☒ Yes ☐ No ☐ Uncertain ☐ Single Sex Groups

If breeding, what happens to offspring: _____
☐ Hand Reared ☒ Parent Reared ☐ Sold Unweaned

If removed for hand rearing, from what age: N/A

Reason for hand rearing: N/A

RODENTS

Numbers: Rats 30 Mice 1 Guinea Pigs 2 Hamsters 70

Group structures _____

Compatibility of Groups Injured hamsters observed Good (Singly) Mother & Young Separate Same sizes together All together

Space _____ Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small Fighting Bullying Describe Above

Cage Maintenance _____

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____ Yes No

Ventilation Dirty Good Fair Bad Excess Faeces Old/Soiled Food

Draughts _____ Good (No Ammonia Smell) Fair Poor (Ammonia Smell)

Temperature _____ No Yes Describe

Do they allow breeding Sexes not separated Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable (20°C- 24°C)

How do staff handle animals Yes No Describe Above

Do they allow public to handle the animals Good Fair Poor Unacceptable

Hiding areas _____ Yes No Not Seen

Bedding Rats / Hamsters Guinea pigs Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) Other

Is bedding clean & absorbent Sawdust Straw Newspaper Other

Cleaning routine _____ Yes / No Needs Changing Type: Sawdust/Newspaper/Other

Water Drinking bottles Non-tip Bowl Bowl too small Bowl too deep to reach water None available

Hygiene of water provision _____ Clean Dirty Very Dirty Green Algae Soiled

Diet No oathay for guinea pigs Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Frequency of feed Daily Do they remove old food? Yes No

Is the diet Adequate Good & Nutritious Poor Not Fresh Not enough Other comments

Are the animals fully weaned _____ Yes (feeding themselves well) Just Weaned Under Age

Condition of animals _____ Good Fair Poor Very Poor Describe Above

Describe Concerns Some hamsters with bullying injuries. 2 Rats with veterinary concerns Injuries/ Poor Coat / Listless / Runny Eyes/ Runny Nose / Diarrhoea

How are rodents transported from the shop Boxes / cages

Where are unweaned rodents kept _____

Are unweaned rodents sold live? Good (with mother) Unacceptable (Plastic container/cage/box)

How are rodents killed (as reptile food)? N/A No (Good) Yes (Unacceptable)

CO2 (Acceptable) Hitting on Head/live freezing Describe

PUPPIES, KITTENS & RABBITSPuppy Numbers & Breeds: Kitten Numbers: Rabbit Numbers: 30Group structures Singly Only with litter mates Some litters mixed All togetherCompatibility of Groups Good (Play & Positive Interaction) Mixed Sizes Bullying Describe AboveSpace Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too smallCage Maintenance Good Fair (some repairs needed) Poor (harmful features)Hygiene of cages Good Fair Unacceptable Excess Faeces Old/Soiled FoodVentilation Good (Fresh & Clean) No (Stuffy & Smelly) Describe AboveDraughts No Yes Describe AboveTemperature Too Hot (Panting etc) Too Cold (Curled up/shivering) ComfortableShelter provided in outside pens N/A - Inside Good Needs Improvement Poor NoneDo they allow breeding Sexes not separated Yes No Describe AboveHow do staff handle animals Good Fair Poor UnacceptableDo they allow public to handle animals: Adults Children (Age) Under supervisionFloor construction: Plastic N/A observed Wood Concrete Chicken Mesh Weld Mesh Soil OtherBedding: Blankets Bed Carpet Soil Sawdust Straw Newspaper OtherIs Bedding Clean & Absorbent: Yes No Needs Changing OtherCleaning routine per day 2 x per weekWater Water bottles Non-Tip Bowl Bowl too small Bowl too deep to reach water None AvailableHygiene of water provision Clean Dirty Very Dirty Green Algae SoiledDiet for Puppies N/A Kittens N/ADiet for Rabbits No oathay provided Quality Pellets Roughage Fresh Vegetables/Fruit OtherIs the diet Good & Nutritious Poor Not Fresh Not Enough OtherFrequency of feed Daily Do they remove old food? Yes NoAre the animals fully weaned? Yes (feeding themselves well) Just Weaned Not WeanedCondition of animals Good Fair Poor Very PoorDescribe Concerns None observed Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH $\pm$ 100

Hygiene of tanks _____

Is water clean _____

Is equipment (nets/heaters) in good repair _____

Do the tanks have efficient aeration _____

Do the tanks have filtration _____

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes _____ No _____

Are the tanks enriched None _____

Are the tanks overstocked _____

Are lights turned off at night for fish to rest _____

Do tanks have covers _____

Water at proper level (should be small gap between top of water and cover) _____

Condition of animals _____

Describe Concerns One tank had several dead fish _____

Temperature Suitable _____

How often are the fish fed: _____

Is enough species specific food given _____

In the event of a power failure is the pet shop owner / attendant informed: _____

How do staff handle animals _____

Any dead fish observed: Describe Reason Yes - about 20 (new arrivals) - water acidic _____

Compatibility of Groups _____

How are fish destroyed when necessary N/A - Treated - Educated on humane method. _____

Unacceptable - fed live to other fish/left out of water to suffocate/flushed down toilets)
Acceptable - brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water N/A _____

How do the buyers transport the fish from the shop Plastic bags _____

Is the chlorine removed from tap water before adding to tanks (Aerated for 24 hours or a de-chlorinating product used)? Yes _____

BIRDS

Bird Numbers & Breeds 20 x Racing pigeons, 3 x Cockatiels, 40 x Budgies, 4 x Kakaniki
4 x Lovebirds, 10 x Blue-faced parakeets

Group structures _____

Compatibility of Groups _____

Singly In small groups Large Groups Same species Mixed Species

Space _____

Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Cage Maintenance _____

Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Hygiene of cages _____

Good Fair (some repairs needed) Poor (harmful features)

Ventilation _____

Good Fair Poor Excess Faeces Old/Spoiled Food

Are birds exposed to draughts _____

Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds left in full sun _____

No Yes Describe Above

Temperature _____

No Yes Describe Above

Shelter provided in outside pens N/A - inside

Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Adequate perch space Racing pigeons insufficient perches

Good Needs Improvement Poor None

Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) _____

No Yes

Suppliers of birds Local / Various

How do staff handle animals _____

Very Well Good Fair Poor Unacceptable

Cleaning routine 1 x

per day _____ per week

Water _____

Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Hygiene of water provision _____

Clean Dirty Very Dirty Green Algae Soiled

Diet for Birds Species specific food

Frequency of feed: Daily

Do they remove old food: Yes No

Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet _____

Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned _____

Yes (feeding themselves well) Just weaned Under-age

Condition of animals _____

Good Fair Poor Very Poor Describe Above

Describe Concerns None observed

Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

How are birds transported from the shop Boxes / cages

REPTILES

Reptile Numbers & Breeds _____

Group structures _____

Compatibility of Groups _____

Space _____

Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)

Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____

Hygiene of cages _____

Good Fair (some repairs needed) Poor (harmful features)

Are reptiles left in full sun _____

Good Fair Bad Excess Scat Excess Shedded Skin

Temperature Suitable _____

No Yes Describe Above

Note: Snakes tropical 27°C – 38°C; other 20°C– 35°C; Lizards 30°C-35°C

How do staff handle animals _____

Good Fair Poor Unacceptable

Do they allow public to handle the animals _____

Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Venomous snakes: Are staff trained to handle _____

Yes No

Security/safety _____

Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Are tank covers secure to prevent escape _____

Yes No

Enrichment/Hiding Area _____

Logs / Wood / Box / Pipes / Tunnels / Describe Other

Bedding _____

Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Is bedding clean & absorbent _____

Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____

Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of heat source _____

No bare lamps

Water _____

Non-Tip Bowl Deep Wide Bowl Too Small None Available

Hygiene of water provision _____

Clean Dirty Filthy Green Algae Soiled

Diet for reptiles _____

Live Prey (Unacceptable) Dead Animals Describe Above

Source of prey _____

Bought dead (from where) Killed on site (describe method) Other

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Condition of animals _____

Good Fair Poor Very Poor Describe Bad Shedding

Describe concerns _____

Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

How are reptiles transported from the shop _____

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____

Compatibility of Groups _____
Singly In small groups Large Groups Same species Mixed Species

Space _____
Good (No aggression/anxiety) Aggression/Fighting Describe Above

Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance _____
Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
Good Fair Bad Old/Soiled Food Mould

Are Tarantulas protected from bright lights/full sun which will dry them out _____
No Yes Describe Above

Temperature Suitable _____

Note: Tropical species need more humidity than desert animals

How do staff handle animal _____
Good Fair Poor Unacceptable

Do they allow public to handle the animals _____
Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision

Security/safety _____
Door Latch/ Door Lock

Are tank covers secure to prevent escape _____
Yes No

Enrichment/Hiding Area _____
Logs / Wood / Box / Pipes / Tunnels Describe Other

Substrate _____

Is substrate Clean & Absorbent _____
Yes No Needs Changing Other
per day per week

Cleaning routine _____

Heating _____
Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of Heat Source _____
No bare lamps One side of tank Over entire tank

Water _____
Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None Available

Hygiene of water provision: _____
Clean Dirty Filthy Green Algae Soiled

Diet for Animals _____
Live Prey Dead insects Food flakes Describe Above

Source of Food _____

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____
Good Fair Poor Very Poor Describe Above

Describe concerns _____
Injuries/ Limbs missing/upside down Describe Other

How are animals transported from the shop: _____

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes 13236 No _____Comments:Warning:

- ① Clean rodent cages immediately and to do so more frequently
- ② Too many animals and overcrowded.
- ③ Sick/injured animals must be isolated and treated accordingly
- ④ Enrichment to be provided to rodents
- ⑤ Rabbits and guinea pigs to be provided with hay
- ⑥ Sufficient perches for all birds - racing pigeons
- ⑦ Tank water to be checked prior to fish being added
- ⑧ Sick fish to be treated and isolated.
- ⑨ Provide enrichment to fish tanks

*Returned at 16:45 to collect injured/sick rats/hamsters. 2 Rats and 4 hamsters surrendered for euthanasia (37107-37112)

Inspector: Lizi Pienaar Date: 28/7/2021 Time: 13:50Follow up due 04/08/2021Comments: