



PET SHOP CHECK LIST

Case Number: **INSP 190526**

Date of Inspection: October 3, 2023

Time of Inspection: 14:32

Name & Surname of Inspector/s: Jason Page

Name of Petshop: Pigeon and Bird Pet Shop

Address: N/A, 216 Voortrekker Rd,
Vasco

Name of Owner: Zobair Staff do not know

Cellphone Number: (084) 534-5151

Phone Number: (084) 534-5151

Email: staff@doesnotknow.com

Does this shop sell animals? **Yes**

GENERAL

What happens to sick animals? Self medicate

What happens to animals after hours: Kept in shop

What treatment do Puppies get: N/A

What treatment do Kittens get: N/A

Quarantine Cages provided for sick or new animals: Yes

What Rodent control does the shop use? Do not have a rodent problem

Do they breed? No

If breeding, what happens to the offspring? N/A

If removed for hand rearing, from what age: N/A

RODENTS

Are there Rodents? **Yes**

Numbers of live rodents

	Total number
Rats	0

	Total number
Mice	3
Guinea Pigs	0
Hamsters	7
Other	0

Group Structures	Singly, Mother & Young Separate
Compatibility of Groups	Good (Play & Positive Interaction)
Space	Acceptable (stretch out, stand normally & turn)
Cage Maintenance	Fair (some repairs needed)
Hygiene of cages	Fair
Are cages raised off the ground to prevent handling/accidental kicking/reduce stress:	Yes
Ventilation	Poor (Ammonia Smell) ***
Draughts	No
Temperature	Comfortable (20°C- 24°C)
Do they allow breeding?	No
How do staff handle animals?	Fair
Do they allow public to handle the animals?	No
Hiding areas	Good (Box/Plastic Container)
Bedding description	

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Sawdust	Yes ***	

Cleaning routine

	Per day	Per week
How often is cleaning done	1	2

Water provision

	YES or NO	Hygiene of water provision	Comments
Water	No ***	Clean	One of the rodent cages did not have any water.

Is the diet Good & Nutritious

Diet Good Pellets

Frequency of feeding? Twice per day

Do they remove old food? Yes

Are the animals fully weaned Just Weaned

Health concerns Poor coat ***, Injuries on one of the hamsters

How are rodents transported from the shop Buyers bring own cage or boxes are provided

Where are unweaned rodents kept? Good (with mother)

Are unweaned rodents sold live? No (Good)

How are rodents killed (as reptile food)? N/A

Please describe any concerns relating to the rodents

One of the adult hamsters has an injury of her face.

There is an ammonia smell in the rodent enclosures.

One of the rodent enclosures was seen to not have any water provided to the animals confined within.

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits? Yes

Numbers of live puppies, kittens & rabbits

	Numbers	Breeds
Rabbits	3	

What treatment do Puppies get: N/A

What treatment do Kittens get: N/A

Group Structures Same sizes together

Compatibility of Groups Good (Play & Positive Interaction)

Space Acceptable (stretch out, stand normally & turn)

Cage Maintenance Fair (some repairs needed)

Hygiene of cages	Bad ***
Draughts	No
Ventilation	Good (Fresh & Clean)
Temperature	Comfortable (20°C- 24°C)
Shelter provided in outside pens	Not applicable
Do they allow breeding?	No
How do staff handle animals?	Fair
Do they allow public to handle the animals?	No
Hiding areas	Good (Box/Plastic Container)
Floor construction:	Cardboard box
Bedding	Cardboard box
Bedding description	

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Other	Yes	Cardboard box

Cleaning routine

	Per day	Per week
How often is cleaning done	1	7

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Other - describe in comments	Clean	Water bottle

Diet

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
Puppies	N/A				
Kittens	N/A				
Rabbits	Rabbit pellets	2 x Daily	Not Fresh ***	No ***	

Are the animals fully weaned	Yes (feeding themselves well)
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	Condition of animals
Puppies	0
Kittens	0
Rabbits	Fair

Health concerns No concerns noted

How are animals transported from the shop Buyers bring their own cages or a box is provided

Please describe any concerns relating to Puppies, Kittens and/or Rabbits

The rabbits was kept in a dirty/ unhygienic enclosure.

They do not remove old food from the enclosure.

FISH

Are there Fish? Yes

Numbers of live fish

	Breed	Numbers
1	Comets	33
2	Black moor	2
3	GMO tetra	16
4	Guppies	100
5	Malawi	7
6	Angel fish	15
7	Mollies	30
8	Salts tail	30
9	Siamese fighter	1
10	Rio Tetra	13

Hygiene of tanks Good

Is water clean Clear (see fish clearly)

Is equipment (nets/heaters) in good repair Good

Do the tanks have efficient aeration Good (Bubbles)

Do the tanks have filtration Good

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes

Are the tanks enriched Plants, Rocks, Gravel

Are the tanks overstocked	Fair
Are lights turned off at night for fish to rest	Yes
Do tanks have covers	Yes
Water at proper level (should be small gap between top of water and cover)	Yes
Condition of animals	Fair, Very poor ***, Three fish was seen with fin damage and one was seen what appears to be bone coming from the fin
Describe Concerns	Fin damage
Temperature Suitable - Goldfish 10°C – 22°C	Yes
Temperature Suitable - Tropical fish 23°C- 27°C	Yes
How often are the fish fed:	Daily
Is enough species specific food given	Appears Acceptable
In the event of a power failure is the pet shop owner / attendant informed:	No ***
How do staff handle animals	Fair
Any dead fish observed: Describe Reason	No dead animals observed
Compatibility of Groups	Good
How are fish destroyed when necessary	"The treatment always works"
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water	N/A
How do the buyers transport the fish from the shop	In strong plastic bags pumped with pure oxygen
Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)?	Yes
Please describe any concerns relating to the fish	
11. Danio - 9	
12. Bushman Rainbow - 4	
Three fish was seen with fin damage and severe injuries on them.	

BIRDS

Are there Birds?	Yes
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Numbers of live birds

	Breed	Numbers	Condition of birds
1	Pigeons	10	Fair
2	Quils	4	Fair
3	Budgies	18	Fair
4	Finches	12	Fair
5	Lovebirds	6	Fair
6	Cockatiels	3	Fair
7	Gurdan	6	Fair
8	Kakariki	4	Fair

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Cockatiel mix	2 x Daily	Good & Nutritious	Yes	
2	Budgie seeds	2 x Daily	Good & Nutritious	Yes	
3	Pigeon mix	2 x Daily	Good & Nutritious	Yes	
4	Chico mix	2 x Daily	Good & Nutritious	Yes	
5	Wild bird seeds	2 x Daily	Good & Nutritious	Yes	

Group Structures

Same sizes together

Compatibility of Groups

Good (Play & Positive Interaction)

Space

Acceptable (stretch out, stand normally & turn)

Cage Maintenance

Good

Hygiene of cages

Fair

Ventilation

Good (Fresh & Clean)

Are birds exposed to draughts?

No

Are birds left in full sun?

No

Temperature

Comfortable

Shelter provided in outside pens

Not applicable

Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Good (all can rest on perches at same time)

Is the thickness of the perch adequate? No ***

Are perches placed above each other (causing faeces to drop onto birds below?) No

Do they allow breeding? No

Suppliers of birds Staff does not know

How do staff handle animals? Fair

Do they allow public to handle the animals? No

Cleaning routine

	Per day	Per week
How often is cleaning done	1	7

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	Attached to cages

Are the animals fully weaned Yes (feeding themselves well)

Health concerns No concerns observed

How are birds transported from the shop Buyers brings own cages or the shop provides boxes

Please describe any concerns relating to Birds

The perches placement in one of the bird cages was placed very close to the side, not allowing the birds to perch.

More perches of different sizes in diameter must be provided.

They have kakarikis even though they require a permit to keep them.

REPTILES

Are there reptiles? Not sold

SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects? Not sold

Was a warning issued? Yes **Warning number** 13559, 13560

General comments

One of the adult hamsters has an injury of her face.

There is an ammonia smell in the rodent enclosures.

One of the rodent enclosures was seen to not have any water provided to the animals confined within.

The rabbits was kept in a dirty/ unhygienic enclosure.

They do not remove old food from the enclosure.

The perches placement in one of the bird cages was placed very close to the side, not allowing the birds to perch.

More perches of different sizes in diameter must be provided.

They have kakarikis even though they require a permit to keep them.

Three fish was seen with fin damage and severe injuries on them.

Is a follow up necessary

Yes

Date for follow up

October 6, 2023