

PET SHOP CHECK LIST

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: *When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:*

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
Good Fair Bad Excess Faeces **Old/Soiled Food**

Name of Pet Shop: Tokia pet shop

Address: 21 a tokia road ,tokia

Name of Owner: Radia Islam Cell: 0848376967

Tel: _____ Fax/Email: _____

Veterinarian: None Tel: _____

GENERAL

What happens to sick animals: Self medicate
Self medicate New owners must treat Taken to vet

What happens to animals after hours: Kept in shop
Kept in shop Go home with owner Sent back to supplier

What treatment do Puppies get: Don't sell puppies
Vaccine De-wormer Vaccine on Request None Other

What treatment do Kittens get: None
Vaccine De-wormer Vaccine on Request None Other

Quarantine Cages Provided: No
Yes No None Seen Separate Room

Rodent control: No
Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Suppliers of animals: Unknown

Do they breed: No
Yes / No / Uncertain Single Sex Groups

If breeding, what happens to offspring: N/A
Hand-Reared / Parent Reared / Sold Unweaned

If removed for hand rearing, from what age: NA

Reason for hand rearing: NA

RODENTS

Numbers: Rats 0 Mice 0 Guinea Pigs 0 Hamsters 2

Group structures Together

Compatibility of Groups Good Singly Mother & Young Separate Same sizes together All together

Space Good Good (Play & Positive Interaction) Fighting Bullying Describe Above

Cage Maintenance Good Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: Yes Good Fair (some repairs needed) Poor (harmful features) Yes No

Hygiene of cages Good Good Fair Bad Excess Faeces Old/Soiled Food

Ventilation Good Good (No Ammonia Smell) Fair Poor (Ammonia Smell)

Draughts No No Yes Describe

Temperature Room temperature Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable (20°C- 24°C)

Do they allow breeding No Yes No Describe Above

How do staff handle animals Did not observe Good Fair Poor Unacceptable

Do they allow public to handle the animals No Yes No Not Seen

Hiding areas Yes Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) Other

Bedding Saw dust Sawdust Straw Newspaper Other

Is bedding clean & absorbent Yes Yes / No Needs Changing Type: Sawdust/Newspaper/Other

Cleaning routine 3 times a week per day per week

Water Yes Non- tip Bowl Bowl too small Bowl too deep to reach water None available

Hygiene of water provision Good Clean Dirty Very Dirty Green Algae Soiled

Diet Pellets Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Frequency of feed Daily Do they remove old food? Yes Yes No

Is the diet Fair Good & Nutritious Poor Not Fresh Not enough Other comments

Are the animals fully weaned Yes Yes (feeding themselves well) Just Weaned Under Age

Condition of animals Yes Good Fair Poor Very Poor Describe Above

Describe Concerns NA Injuries/ Poor Coat / Listless /Runny Eyes/ Runny Nose / Diarrhoea

How are rodents transported from the shop In a box

Where are unweaned rodents kept NA Good (with mother) Unacceptable (Plastic container/cage/box)

Are unweaned rodents sold live? No No (Good) Yes (Unacceptable)

How are rodents killed (as reptile food)? No CO2 (Acceptable) Hitting on Head/live freezing Describe

PUPPIES, KITTENS & RABBITSPuppy Numbers & Breeds: NONE SEEN

Kitten Numbers: _____ Rabbit Numbers: _____

Group structures _____
Singly Only with litter mates Some litters mixed All togetherCompatibility of Groups _____
Good (Play & Positive Interaction) Mixed Sizes Bullying Describe AboveSpace _____
Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too smallCage Maintenance _____
Good Fair (some repairs needed) Poor (harmful features)Hygiene of cages _____
Good Fair Unacceptable Excess Faeces Old/Soiled FoodVentilation _____
Good (Fresh & Clean) No (Stuffy & Smelly) Describe AboveDraughts _____
No Yes Describe AboveTemperature _____
Too Hot (Panting etc) Too Cold (Curled up/shivering) ComfortableShelter provided in outside pens _____
Good Needs Improvement Poor NoneDo they allow breeding _____
Yes No Describe AboveHow do staff handle animals _____
Good Fair Poor Unacceptable

Do they allow public to handle animals: Adults _____ Children (Age) _____ Under supervision _____

Floor construction: _____
Wood Concrete Chicken Mesh Weld Mesh Soil OtherBedding: _____
Blankets Bed Carpet Soil Sawdust Straw Newspaper OtherIs Bedding Clean & Absorbent: _____
Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Water _____
Non-Tip Bowl Bowl too small Bowl too deep to reach water None AvailableHygiene of water provision _____
Clean Dirty Very Dirty Green Algae Soiled

Diet for Puppies _____ Kittens _____

Diet for Rabbits _____
Quality Pellets Roughage Fresh Vegetables/Fruit OtherIs the diet _____
Good & Nutritious Poor Not Fresh Not Enough Other

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Are the animals fully weaned? _____
Yes (feeding themselves well) Just Weaned Not WeanedCondition of animals _____
Good Fair Poor Very PoorDescribe Concerns _____
Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks Fair

Is water clean Yes

Is equipment (nets/heaters) in good repair Yes

Do the tanks have efficient aeration Yes

Do the tanks have filtration Yes

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes

Are the tanks enriched Yes

Are the tanks overstocked No

Are lights turned off at night for fish to rest Yes

Do tanks have covers Yes glass cover

Water at proper level (should be small gap between top of water and cover) No

Condition of animals Good

Describe Concerns Water level low

Temperature Suitable Yes

How often are the fish fed: Daily

Is enough species specific food given Yes

In the event of a power failure is the pet shop owner / attendant informed: Yes

How do staff handle animals Did not observe

Any dead fish observed: Describe Reason No

Compatibility of Groups Good

How are fish destroyed when necessary Owner could not answer me

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)
Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water NA

How do the buyers transport the fish from the shop Plastic bag with oxygen

Is the chlorine removed from tap water before adding to tanks (Aerated for 24 hours or a de-chlorinating product used)? Yes

BIRDS

Bird Numbers & Breeds Finches ,cockatoo, love birds

Group structures In small groups
Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups Good
Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Space Good
Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance Good
Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages Good
Good Fair Poor Excess Faeces Old/Spoiled Food

Ventilation Good
Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds exposed to draughts No
No Yes Describe Above

Are birds left in full sun No
No Yes Describe Above

Temperature Room temperature
Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Shelter provided in outside pens No outside pens
Good Needs Improvement Poor None

Adequate perch space Yes
Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below)
No Yes

Suppliers of birds Private

How do staff handle animals Did not observe

Cleaning routine 3 times a week
Very Well Good Fair Poor Unacceptable
per day per week

Water Yes

Hygiene of water provision Finches dirty water
Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Diet for Birds Good
Clean Dirty Very Dirty Green Algae Soiled

Frequency of feed: Daily Do they remove old food: Yes No
Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet Good
Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned Yes
Yes (feeding themselves well) Just weaned Under-age

Condition of animals Good
Good Fair Poor Very Poor Describe Above

Describe Concerns Finches dirty water
Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

How are birds transported from the shop In box

REPTILES

Reptile Numbers & Breeds No reptiles

Group structures _____

Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____

Good (No aggression/anxiety) Aggression Describe Above

Space _____

Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)

Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____

Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____

Good Fair Bad Excess Scat Excess Shedded Skin

Are reptiles left in full sun _____

No Yes Describe Above

Temperature Suitable _____

Note: Snakes tropical 27°C – 38°C; other 20°C– 35°C; Lizards 30°C-35°C

How do staff handle animals _____

Good Fair Poor Unacceptable

Do they allow public to handle the animals _____

Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Venomous snakes: Are staff trained to handle _____

Yes No

Security/safety _____

Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Are tank covers secure to prevent escape _____

Yes No

Enrichment/Hiding Area _____

Logs / Wood / Box / Pipes / Tunnels /Describe Other

Bedding _____

Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Is bedding clean & absorbent _____

Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____

Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of heat source _____

No bare lamps

Water _____

Non-Tip Bowl Deep Wide Bowl Too Small None Available

Hygiene of water provision _____

Clean Dirty Filthy Green Algae Soiled

Diet for reptiles _____

Live Prey (Unacceptable) Dead Animals Describe Above

Source of prey _____

Bought dead (from where) Killed on site (describe method) Other

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Condition of animals _____

Good Fair Poor Very Poor Describe Bad Shedding

Describe concerns _____

Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

How are reptiles transported from the shop _____

SPIDERS & SCORPIONS, INSECTSNumbers & Breeds: None seenGroup structures _____
Singly In small groups Large Groups Same species Mixed SpeciesCompatibility of Groups _____
Good (No aggression/anxiety) Aggression/Fighting Describe AboveSpace _____
Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)Cage/Tank Maintenance _____
Good Fair (some repairs needed) Poor (harmful features)Hygiene of cages _____
Good Fair Bad Old/Soiled Food MouldAre Tarantulas protected from bright lights/full sun which will dry them out _____
No Yes Describe AboveTemperature Suitable _____
Note: Tropical species need more humidity than desert animalsHow do staff handle animal _____
Good Fair Poor UnacceptableDo they allow public to handle the animals _____
Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Security/safety _____
Door Latch/ Door LockAre tank covers secure to prevent escape _____
Yes NoEnrichment/Hiding Area _____
Logs / Wood / Box / Pipes / Tunnels Describe Other

Substrate _____

Is substrate Clean & Absorbent _____
Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____
Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / NoneSafety of Heat Source _____
No bare lamps One side of tank Over entire tankWater _____
Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None AvailableHygiene of water provision: _____
Clean Dirty Filthy Green Algae SoiledDiet for Animals _____
Live Prey Dead insects Food flakes Describe Above

Source of Food _____

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____
Good Fair Poor Very Poor Describe AboveDescribe concerns _____
Injuries/ Limbs missing/upside down Describe Other

How are animals transported from the shop: _____

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes ✓ No Comments:Warning issued see attached reportInspector: W.Taljaard Date: 16 October, 2023 Time: 11h30Follow up due 23 October 2023Comments: