



PET SHOP CHECK LIST

Case Number: 192806

Date of Inspection: November 16, 2023

Time of Inspection: 16:00

Name & Surname of Inspector/s: Rowan Davids

Name of Petshop: Crown jewel pet shop

Address: No name, 55 5th Avenue
Kensington

Name of Owner: Faiez Ibrahim

Cellphone Number: (084) 455-5013

Phone Number: (060) 344-4552

Email: crowanjulbully@gmail.com

Does this shop sell animals? Yes

GENERAL

What happens to sick animals? Self medicate

What happens to animals after hours: Kept in shop

What treatment do Puppies get: N/A

What treatment do Kittens get: N/A

Quarantine Cages provided for sick or new animals: No

What Rodent control does the shop use? Pest control

Suppliers of animals:

	Animal type	Supplier name	Contact
1	Birds	Not sure	No number
2	Fish	No supplier	No number
3	Rabbits	Not sure	No number

Do they breed? No

If breeding, what happens to the offspring? N/A

If removed for hand rearing, from what age: N/A

RODENTS

Are there Rodents?

Not sold

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits? Yes

Numbers of live puppies, kittens & rabbits

	Numbers	Breeds
Puppies	N/A	N/A
Kittens	N/A	N/A
Rabbits	6	New Zealand white

What treatment do Puppies get: N/A

What treatment do Kittens get: N/A

Group Structures Same sizes together

Compatibility of Groups Good (Play & Positive Interaction)

Space Cramped/Too small ***

Cage Maintenance Poor (harmful features) ***

Hygiene of cages Bad ***

Draughts No

Ventilation Good (Fresh & Clean)

Temperature Comfortable (20°C- 24°C)

Shelter provided in outside pens Poor ***

Do they allow breeding? No

How do staff handle animals? Good

Do they allow public to handle the animals? No

	Adults	Supervised	Children	Supervised
Handling	No	Yes	No	Yes

Hiding areas Fair (not enough) ***

Floor construction: Weld Mesh ***

Bedding Wood shavings

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	No	Other	Yes	Shop hand will change the bedding now

Cleaning routine

	Per day	Per week
How often is cleaning done	2nd	

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	None

Diet

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
Puppies	N/A				
Kittens	N/A				
Rabbits	Rabbit mix/oat hay				

Are the animals fully weaned Yes (feeding themselves well)

	Condition of animals
Puppies	N/A
Kittens	N/A
Rabbits	Good

Health concerns No concerns noted

How are animals transported from the shop Travel boxes

Please describe any concerns relating to Puppies, Kittens and/or Rabbits

No concerns

FISH

Are there Fish? Yes

Numbers of live fish

	Breed	Numbers
1	Guppies	23

	Breed	Numbers
2	Betta	13

Hygiene of tanks	Fair
Is water clean	Quite Clear
Is equipment (nets/heaters) in good repair	Good
Do the tanks have efficient aeration	Fair (some bubbles)
Do the tanks have filtration	Fair
Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen	No ***
Are the tanks enriched	Hiding areas
Are the tanks overstocked	Good
Are lights turned off at night for fish to rest	Yes
Do tanks have covers	Yes
Water at proper level (should be small gap between top of water and cover)	Yes
Condition of animals	Fair
Describe Concerns	No concerns observed
Temperature Suitable - Goldfish 10°C – 22°C	N/A
Temperature Suitable - Tropical fish 23°C- 27°C	Yes
How often are the fish fed:	Daily
Is enough species specific food given	Yes
In the event of a power failure is the pet shop owner / attendant informed:	Yes
How do staff handle animals	Good
Any dead fish observed: Describe Reason	None
Compatibility of Groups	Good
How are fish destroyed when necessary	Never experienced a situation like that
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water	N/A
How do the buyers transport the fish from the shop	In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)? Yes

Please describe any concerns relating to the fish
No concerns

BIRDS

Are there Birds? Yes

Numbers of live birds

	Breed	Numbers	Condition of birds
1	Conure	5	Fair
2	Budgies	6	Good
3	Ringneck	1	Plucked feathers
4	Pigeons	9	Good
5	Chickens	15	Good

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Tropical mix	Daily	Good & Nutritious	Yes	None
2	Budgie mix	Daily	Good & Nutritious	Yes	None
3	Cockatiel mix	Daily	Good & Nutritious	Yes	None
4	Paltry mix	Daily	Good & Nutritious	Yes	None
5	Paltry mix and wheat	Daily	Good & Nutritious	Yes	None

Group Structures Same sizes together

Compatibility of Groups Good (Play & Positive Interaction)

Space Cramped/Too small ***

Cage Maintenance Good

Hygiene of cages Excess Faeces ***

Ventilation Good (Fresh & Clean)

Are birds exposed to draughts? No

Are birds left in full sun? The chickens are in the sun

Temperature	Comfortable
Shelter provided in outside pens	Needs Improvement ***
Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets	Good (all can rest on perches at same time)
Is the thickness of the perch adequate?	Yes
Are perches placed above each other (causing faeces to drop onto birds below?)	No
Do they allow breeding?	No
Suppliers of birds	No bird suppliers, a customer sold the birds to them
How do staff handle animals?	Good
Do they allow public to handle the animals?	No

	Adults	Supervised	Children	Supervised
Handling	No	Yes	No	Yes

Cleaning routine

	Per day	Per week
How often is cleaning done		2 times

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Dirty ***	Birds mess in the water bowls

Are the animals fully weaned Yes (feeding themselves well)

Health concerns No concerns observed

How are birds transported from the shop Travel boxes

Please describe any concerns relating to Birds

Cages are dirty and the chickens are in the sun

REPTILES

Are there reptiles? Not sold

SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects? Not sold

General comments

The shop mainly sells animal food, the owner and shop hand told me the animals that are there was bought over from customers. Refer to report on the case for further information

Was a warning issued? Yes

Warning number 11348

Is a follow up necessary Yes

Date for follow up November 20, 2023