

PET SHOP CHECK LIST

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
Good Fair Bad Excess Faeces Old/Soiled Food

Name of Pet Shop: Pet World XXL NZ City (10h07)

Address: Value Centre, Nathan Mallach Street, NZ City

Name of Owner: John Heylen Cell: 063 258 8346

Tel: 021 595 1985 Fax/Email: n1city@petworld@gmail.com

Veterinarian: CEAH Tel: Awika (Assistant manager)

GENERAL

What happens to sick animals: Self medicate Antibiotics Antiparasitics

What happens to animals after hours: Keep in store Call owner who picks up

What treatment do Puppies get: N/A

What treatment do Kittens get: N/A

Quarantine Cages Provided: 0

Rodent control: Trap Stations 0

Suppliers of animals: Breeders

Do they breed: 0

If breeding, what happens to offspring: N/A

If removed for hand rearing, from what age: N/A

Reason for hand rearing: N/A

(Dylan)
RODENTS

Numbers: Rats 16 Mice 8 Guinea Pigs 0 Hamsters 1

Group structures _____

Single Mother & Young Separate Same sizes together All together

Compatibility of Groups _____

Good (Play & Positive Interaction) Fighting Bullying Describe Above

Space _____

Good (Play & Move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance _____

Good Fair (some repairs needed) Poor (harmful features)

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: _____

Yes No

Hygiene of cages _____

Good Fair Bad Excess Faeces Old/Soiled Food

Ventilation _____

Good (No Ammonia Smell) Fair Poor (Ammonia Smell)

Draughts _____

No Yes Describe

Temperature _____

Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable (20°C-24°C)

Do they allow breeding _____

Yes No Describe Above

How do staff handle animals _____

Good Fair Poor Unacceptable

Do they allow public to handle the animals _____

Yes No Not Sure

Hiding areas _____

Bedding Eco pellets Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) Other

Sawdust Straw Newspaper Other

Is bedding clean & absorbent _____

Yes / No Needs Changing Type: Sawdust/Newspaper/Other

Cleaning routine Once per day Deep Clean per week

Water _____

Bowl up bowl Bowl too small Bowl too deep to reach water None available

Hygiene of water provision _____

Clean Dirty Very Dirty Green Algae Soiled

Diet _____

Good (Balanced) Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Frequency of feed Once p/d Do they remove old food? Yes No

Is the diet _____

Good (Balanced) Poor Not Fresh Not enough (Other comments)

Are the animals fully weaned _____

Yes (feeling themselves well) Just Weaned Under Age

Condition of animals _____

Good Fair Poor Very Poor Describe Above

Describe Concerns N/A

How are rodents transported from the shop Cardboard box with vents or cage

Where are unweaned rodents kept _____

Good (with mother) Unacceptable (Plastic container/cage box)

Are unweaned rodents sold live? _____

Yes (Good) No (Not available)

How are rodents killed (as reptile food)? Taken to vet

CO2 (Acceptable) Hitting on head/live freezing Describe

PUPPIES, KITTENS & RABBITS

(Dylan)

Puppy Numbers & Breeds: N/AKitten Numbers: N/A Rabbit Numbers: 4Group structures Singly Only with litter mates Some litter mates OtherCompatibility of Groups Good (Play & Positive Interaction) Mild Aggressive Not possibleSpace Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Not possibleCage Maintenance Good Fair (some repairs needed) Not possibleHygiene of cages Good Fair Unacceptable Not possibleVentilation Good (Fresh & Clean) No Drafty & Unpleasant Not possibleDraughts No Yes Not possibleTemperature Too Hot (Panting out) Too Cold (Shivering) Just RightShelter provided in outside pens No outside pens YesDo they allow breeding Yes No Not possibleHow do staff handle animals Good Fair Unacceptable Not possibleDo they allow public to handle animals: Adults NO! Children (Age) Under supervisionFloor construction: Eco pellets Wood Concrete Clicker Mesh Wood chips GrassBedding: Eco pellets Blankets Bed Carpet Soil Sawdust Straw Hay OtherIs Bedding Clean & Absorbent: Yes No Not possibleCleaning routine Once per day per weekWater Non-Tip Bowl Bowl too small Bowl too deep to reach water Not possibleHygiene of water provision Clean Dirty Not Clean Not possibleDiet for Puppies Good Dirty Not Clean Not possibleDiet for Rabbits Carrots early in the week Quality Pellets Hay Not possibleIs the diet Good & Nutritious Not Not possibleFrequency of feed Once pld Do they remove old food? Yes NoAre the animals fully weaned? Yes (feeding themselves well) No Not possibleCondition of animals Good Fair Unacceptable Not possibleDescribe Concerns N/A Injuries/Poor Condition/Very Loud/Unpleasant

FISH*(Reuben)*

Hygiene of tanks _____

Good Fair Poor Excess Algae Waste Material (Feces/Debris)

Is water clean _____

Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy

Is equipment (nets/heaters) in good repair _____

Good Fair Poor Other

Do the tanks have efficient aeration _____

Good (bubbles) Fair (some bubbles) Unacceptable (No bubbles)

Do the tanks have filtration _____

Good Fair Non-Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes No

Are the tanks enriched _____

Plants Hiding Areas ROCKS Gravel OtherAre the tanks overstocked No _____

Good Fair Poor

Are lights turned off at night for fish to rest _____

Do tanks have covers Yes NoWater at proper level (should be small gap between top of water and cover) Yes NoCondition of animals Several found dead _____Good Fair Poor Very Poor Unacceptable/Abuse

Describe Concerns _____

Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Flloating/tin damage/Panting at surface/Running/Clamped fins

Temperature Suitable Yes _____How often are the fish fed: Twice p/d, Frozen foods twice p/d _____

Goldfish 10°C - 22°C Tropical fish 23°C - 27°C

Daily Not during weekends (unacceptable)

Is enough species specific food given _____

Yes No Always AcceptableIn the event of a power failure is the pet shop owner / attendant informed: Yes No

How do staff handle animals _____

Any dead fish observed: Describe Reason Yes; Cichlids & tetras, 1 x plectro _____Good Fair Poor UnacceptableCompatibility of Groups Cichlids males chase each other & females _____Good Fair Poor Unacceptable

How are fish destroyed when necessary _____

Taken to vetThe following methods are acceptable: Use of water to suffocate/flushed down toilet
Use of a humane method (e.g. overdose of anaesthetic) or other suitable chemical

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water

None

Describe

How do the buyers transport the fish from the shop _____

In strong plastic bag pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks

(Aerated for 24 hours or a de-chlorinating product used)? Yes No

(Casidy)
BIRDS

Finches (15), Budgies (15),

Bird Numbers & Breeds African Grey (1), Conures (2), Cockatiels (2),

Group structures _____

Singly In small groups Large Group Other _____

Compatibility of Groups _____

Good (No aggression/avoiding) Concerning/aggressive _____

Space _____

Good (Play & move normally) Acceptable (stretch out, stand but sit & sleep) _____

Cage Maintenance _____

Good Fair (some copings needed) Poor _____

Hygiene of cages _____

Good Fair Poor _____

Ventilation _____

Good (Fresh & clean) No (Stuffy or smelly) _____

Are birds exposed to draughts _____

No Yes _____

Are birds left in full sun _____

No Yes _____

Temperature _____

Shelter provided in outside pens No ~~over~~ outside pens

Too Hot (Beak open etc) Too Cold (Puffed up/feet up) _____

Good _____

Adequate perch space _____

Good (all can rest on perches at same time) Fair _____

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird.

Are perches placed above each other (causing faeces to drop onto birds below) NoSuppliers of birds Breeders

How do staff handle animals _____

Cleaning routine Twice Very Good Good Fair Poor Very Poor

per day _____ per week _____

Water _____

Non-Tip Bowl hanging Bowl Bowl too deep Bowl too small _____

Hygiene of water provision _____

Diet for Birds Species specific, young on porridgeGood Dirty Very Dirty Other _____Frequency of feed: Twice p/d Do they remove old food: Yes No

Note: Check to see that there is seed in the food dish, not just empty shells left by birds.

Is the diet _____

Good & Nutritious Poor Not Fresh _____

Are the animals fully weaned _____

Yes (feeding themselves) No _____

Condition of animals _____

Good Fair Poor Very Poor _____Describe Concerns N/A

Injuries/ Poor Feather Condition/ Feather Loss/ Loss of Weight _____

How are birds transported from the shop _____

Bird cages or cardboard boxes with holes

Reptile Numbers & Breeds Checko's (2), Cornsnakes (2), Kingsnake (3), Milksnake (2), Ball Python (8) + 3 ^(Niel)

Group structures Singly in small groups Large Groups Same species Mixed Species

Compatibility of Groups Good (No aggression/anxiety) Aggression Describe Above

Space Good (stretch out, turn normally) Too small (cramped, no normal movement)

Cage/Tank Maintenance Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages Good Fair Bad Excess Soak Excess Sun/direct Sun

Are reptiles left in full sun No Yes Describe Above

Temperature Suitable Good Snakes tropical 27°C - 35°C, other 20°C - 28°C, Lizards 20°C - 35°C

How do staff handle animals Not seen Good Fair Poor Unacceptable

Do they allow public to handle the animals No Yes Not Seen

Handled by: Adults Children (Age) Only under supervision

Venomous snakes: Are staff trained to handle N/A Yes No

Security/safety Double Door/ Single Door/ Door Latch/ Door Lock/ Back door/ Warning signs

Are tank covers secure to prevent escape Yes No

Enrichment/Hiding Area Logs Wood Box Pipes Tunnels Describe Other

Bedding Soft, non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Is bedding clean & absorbent Yes No Needs Changing Other

Cleaning routine Once per day per week

Heating Heat Lamp/ Light Bulb/ Heat Tile/ Hot water Bottle/ Heating Pad/ Heated mat/ Radiant

Safety of heat source Not seen

Water Shallow Bowl Deep Wide Bowl For Small None Available

Hygiene of water provision Clean Dirty Filthy Green Algae Soiled

Diet for reptiles Once per week Live Prey (Unacceptable) Dead Animals Describe Above

Source of prey Exotics

Frequency of feed Once p/w single dead (from where) Killed on site (describe method) Other

Do they remove old food? Yes No

Condition of animals N/A Good Fair Poor Very Poor Describe Describe Shedding

Describe concerns N/A

How are reptiles transported from the shop Approved plastic container

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____

Compatibility of Groups _____

Space _____

Cage/Tank Maintenance _____

Hygiene of cages _____

Are Tarantulas protected from bright lights/full sun which will dry them out _____

Temperature Suitable _____

How do staff handle animal _____

Do they allow public to handle the animals _____

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Security/safety _____

Are tank covers secure to prevent escape _____

Enrichment/Hiding Area _____

Substrate _____

Is substrate Clean & Absorbent _____

Cleaning routine _____ per day _____ per week

Heating _____

Safety of Heat Source _____

Water _____

Hygiene of water provision: _____

Diet for Animals _____

Source of Food _____

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____

Describe concerns _____

How are animals transported from the shop: _____

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:Was a warning given? (Copy to be attached) To be drafted Yes No

2 mailed. Warning 12892

Comments:

- There were 3 dead fish found. The excuse was that they only remove/check the tanks in the mornings for dead animals.

- Two dead cichlids found. I could see these fish were eaten by the others. The staff admitted that the cichlid male fish often kill each other & /or the females. This to me seems like an issue but I'll discuss it with the chief too.

Inspector:

R. Philander

Date:

23 / 03 / 23

Time:

10h07

Follow up due

5 April 2023

Comments: