

PET SHOP CHECK LIST

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters

Good	Fair	Bad	Excess Faeces	Old / Soiled Food

Name of Pet Shop: PETS AQUARIA STRAND.

Address: Twin Films Centre STRAND.

Name of Owner: MR Main Cell: _____

Tel: (021) 8547748 Fax/Email: info@KETS AQUARIA W. ZA

Veterinarian: STRAND ANIMAL Hospital Tel: (021) 854 7037

GENERAL

What happens to sick animals: _____

Self medicate New owners must treat Taken to vet

What happens to animals after hours: Kept in shop Go home with owner Sent back to supplier

What treatment do Puppies get: N/A

What treatment do Kittens get: N/A

Quarantine Cages Provided: Yes No None Seen Separate Room

Rodent control: _____
Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Suppliers of animals: Breeders and Public

Do they breed: _____

If breeding, what happens to offspring: N/A

If removed for hand rearing, from what age: N/A

Reason for hand rearing: N/A

RODENTS

Numbers: Rats _____ Mice _____ Guinea Pigs _____ Hamsters _____

Group structures _____

Compatibility of Groups _____
Singly Mother & Young Separate Same sizes together All together

Space _____
Good (Play & Positive Interaction) Fighting Bullying Describe Above

Cage Maintenance _____
Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: _____
Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
Yes No

Ventilation _____
Good Fair Bad Excess Faeces Old/Soiled Food

Draughts _____
Good (No Ammonia Smell) Fair Poor (Ammonia Smell)

Temperature _____
No Yes Describe

Do they allow breeding _____
Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable (20°C- 24°C)

How do staff handle animals _____
Yes No Describe Above

Do they allow public to handle the animals _____
Good Fair Poor Unacceptable

Hiding areas _____
Yes No Not Seen

Bedding _____
Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) Other

Is bedding clean & absorbent _____
Sawdust Straw Newspaper Other

Cleaning routine _____
Yes / No Needs Changing Type: Sawdust/Newspaper/Other
per day per week

Water _____
Non-tip Bowl Bowl too small Bowl too deep to reach water None available

Hygiene of water provision _____
Clean Dirty Very Dirty Green Algae Soiled

Diet _____
Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Frequency of feed _____
Do they remove old food? Yes _____ No _____

Is the diet _____
Good & Nutritious Poor Not Fresh Not enough Other comments

Are the animals fully weaned _____
Yes (feeding themselves well) Just Weaned Under Age

Condition of animals _____
Good Fair Poor Very Poor Describe Above

Describe Concerns _____
Injuries/ Poor Coat / Listless / Runny Eyes/ Runny Nose / Diarrhoea

How are rodents transported from the shop _____

Where are unweaned rodents kept _____

Are unweaned rodents sold live? _____
Good (with mother) Unacceptable (Plastic container/cage/box)

How are rodents killed (as reptile food)? _____
No (Good) Yes (Unacceptable)

CO2 (Acceptable) Hitting on Head/live freezing Describe

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: _____

Kitten Numbers: _____ Rabbit Numbers: _____

Group structures _____

Compatibility of Groups _____

Space _____

Cage Maintenance _____

Hygiene of cages _____

Ventilation _____

Draughts _____

Temperature _____

Shelter provided in outside pens _____

Do they allow breeding _____

How do staff handle animals _____

Do they allow public to handle animals: Adults _____ Children (Age) _____ Under supervision _____

Floor construction: _____

Bedding: _____

Is Bedding Clean & Absorbent: _____

Cleaning routine _____ per day _____ per week

Water _____

Hygiene of water provision _____

Diet for Puppies _____ Kittens _____

Diet for Rabbits _____

Is the diet _____

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Are the animals fully weaned? _____

Condition of animals _____

Describe Concerns _____

Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks _____

Is water clean _____ Good Fair Poor Excess Algae Waste Material (Faeces/Debris)

Is equipment (nets/heaters) in good repair _____ Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy

Do the tanks have efficient aeration _____ Good Fair Poor Other

Do the tanks have filtration _____ Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen _____ Good Fair None Yes No

Are the tanks enriched _____ More enrichment is required in the tanks

Are the tanks overstocked _____ Plants Hiding Areas Rocks Gravel Other

Are lights turned off at night for fish to rest _____ Good Fair Poor

Do tanks have covers _____ Yes No

Water at proper level (should be small gap between top of water and cover) _____ Yes No

Condition of animals _____ Yes No

Describe Concerns _____ N/A Good Fair Poor Very Poor Describe Above

Temperature Suitable _____ Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

How often are the fish fed: _____ Goldfish 10°C – 22°C; tropical fish 23°C– 27°C

Is enough species specific food given _____ Daily Not during weekends (unacceptable)

In the event of a power failure is the pet shop owner / attendant informed: _____ Yes No Appears Acceptable

How do staff handle animals _____ Yes No

Any dead fish observed: Describe Reason _____ Found Dead one fish Good Fair Poor Unacceptable

Compatibility of Groups _____

How are fish destroyed when necessary _____ Good Poor (Chasing/Bullying/Hiding/Damaged fins)

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)
Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water _____ N/A

How do the buyers transport the fish from the shop _____ Describe In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks (Aerated for 24 hours or a de-chlorinating product used)? _____ Yes No

BIRDSBird Numbers & Breeds 21 finches / 13 Budgies / 1 Pigeon

Group structures _____

Compatibility of Groups Singly In small groups Large Groups Same species Mixed SpeciesSpace Good (No aggression/anxiety) Chasing/Bullying etc Describe AboveCage Maintenance Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too smallHygiene of cages Good Fair (some repairs needed) Poor (harmful features)Ventilation Good Fair Poor Excess Faeces Old/Spoiled FoodAre birds exposed to draughts Good (Fresh & Clean) No (Stuffy & Smelly) OtherAre birds left in full sun No Yes Describe AboveTemperature No Yes Describe AboveShelter provided in outside pens Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) ComfortableAdequate perch space Good Needs Improvement Poor NoneGood (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)*Note:* Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeetsAre perches placed above each other (causing faeces to drop onto birds below) NoSuppliers of birds Breeders and Public No Yes

How do staff handle animals _____

Cleaning routine Twice Very Well Good Fair Poor Unacceptable
per day twice per week

Water _____

Hygiene of water provision Non-Tip Bow Hanging Bow Bowl too deep Bowl too small None AvailableDiet for Birds species specific Clean Dirty Very Dirty Green Algae SoiledFrequency of feed: Daily Do they remove old food: Yes No
Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet _____

Are the animals fully weaned Good & Nutritious Poor Not Fresh Not Enough OtherCondition of animals Yes (feeding themselves well) Just weaned Under-ageDescribe Concerns N/A Good Fair Poor Very Poor Describe AboveHow are birds transported from the shop Bird Box (carrier)
Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

REPTILES

Reptile Numbers & Breeds _____

Group structures _____

Compatibility of Groups _____

Space _____

Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)

Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____

Hygiene of cages _____

Good Fair (some repairs needed) Poor (harmful features)

Are reptiles left in full sun _____

Good Fair Bad Excess Scat Excess Shedded Skin

Temperature Suitable _____

No Yes Describe Above

Note: Snakes tropical 27°C – 38°C, other 20°C – 35°C; Lizards 30°C-35°C

How do staff handle animals _____

Good Fair Poor Unacceptable

Do they allow public to handle the animals _____

Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Venomous snakes: Are staff trained to handle _____

Yes No

Security/safety _____

Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Are tank covers secure to prevent escape _____

Yes No

Enrichment/Hiding Area _____

Logs / Wood / Box / Pipes / Tunnels / Describe Other

Bedding _____

Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Is bedding clean & absorbent _____

Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____

Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of heat source _____

No bare lamps

Water _____

Non-Tip Bowl Deep Wide Bowl Too Small None Available

Hygiene of water provision _____

Clean Dirty Filthy Green Algae Soiled

Diet for reptiles _____

Live Prey (Unacceptable) Dead Animals Describe Above

Source of prey _____

Bought dead (from where) Killed on site (describe method) Other

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Condition of animals _____

Good Fair Poor Very Poor Describe Bad Shedding

Describe concerns _____

Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

How are reptiles transported from the shop _____

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____
 Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____
 Good (No aggression/anxiety) Aggression/Fighting Describe Above

Space _____
 Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance _____
 Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
 Good Fair Bad Old/Soiled Food Mould

Are Tarantulas protected from bright lights/full sun which will dry them out _____
 No Yes Describe Above

Temperature Suitable _____
 Note: Tropical species need more humidity than desert animals

How do staff handle animal _____
 Good Fair Poor Unacceptable

Do they allow public to handle the animals _____
 Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Security/safety _____
 Door Latch/ Door Lock

Are tank covers secure to prevent escape _____
 Yes No

Enrichment/Hiding Area _____
 Logs / Wood / Box / Pipes / Tunnels Describe Other

Substrate _____

Is substrate Clean & Absorbent _____
 Yes No Needs Changing Other

Cleaning routine _____
 per day _____ per week

Heating _____
 Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of Heat Source _____
 No bare lamps One side of tank Over entire tank

Water _____
 Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None Available

Hygiene of water provision: _____
 Clean Dirty Filthy Green Algae Soiled

Diet for Animals _____
 Live Prey Dead insects Food flakes Describe Above

Source of Food _____

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____
 Good Fair Poor Very Poor Describe Above

Describe concerns _____
 Injuries/ Limbs missing/upside down Describe Other

How are animals transported from the shop: _____

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes ☒No ☐Comments:

- Dead fish found in a Tank
- (More enrichment to be provided in the Tanks)
- Budgie cage need more perches and positive enrichment
- Some of the Bird cages are dirty and full bowls

Inspector: Luaz NfungelleDate: 13/9/23Time: 13:25Follow up due 20/9/23Comments: