

PET SHOP CHECK LIST

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection
Good Fair Bad Excess Faeces Hamsters
Old / Soiled Food

Name of Pet Shop: The Petshop
 Address: Lower Kildonan Road, Silverburn
 Name of Owner: Azhar Hussain Cell: 0847267848
 Tel: _____ Fax/Email: _____
 Veterinarian: _____ Tel: _____

GENERAL

What happens to sick animals: _____
 Self medicate New owners must treat Taken to vet

What happens to animals after hours: _____
 kept in shop Go home with owner Sent back to supplier

What treatment do Puppies get: N/A
 Vaccine De-wormer Vaccine on Request None Other

What treatment do Kittens get: N/A
 Vaccine De-wormer Vaccine on Request None Other

Quarantine Cages Provided: No
 Yes No None Seen Separate Room

Rodent control: _____
 Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Suppliers of animals: Other Petshops

Do they breed: _____
 Yes / No / Uncertain Single Sex Groups

If breeding, what happens to offspring: N/A
 Hand-Reared / Parent Reared / Sold Unweaned

If removed for hand rearing, from what age: N/A

Reason for hand rearing: N/A

RODENTS

Numbers: Rats _____ Mice _____ Guinea Pigs _____ Hamsters _____

Group structures _____

Compatibility of Groups _____
 Singly Mother & Young Separate Same sizes together All together

Space _____
 Good (Play & Positive Interaction) Fighting Bullying Describe Above

Cage Maintenance _____
 Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: _____
 Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
 Yes No

Ventilation _____
 Good Fair Bad Excess Faeces Old/Soiled Food

Draughts _____
 Good (No Ammonia Smell) Fair Poor (Ammonia Smell)

Temperature _____
 No Yes Describe

Do they allow breeding _____
 Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable (20°C- 24°C)

How do staff handle animals _____
 Yes No Describe Above

Do they allow public to handle the animals _____
 Good Fair Poor Unacceptable

Hiding areas _____
 Yes No Not Seen

Bedding _____
 Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) Other

Is bedding clean & absorbent _____
 Sawdust Straw Newspaper Other

Cleaning routine _____
 Yes / No Needs Changing Type: Sawdust/Newspaper/Other
 per day per week

Water _____
 Non- tip Bowl Bowl too small Bowl too deep to reach water None available

Hygiene of water provision _____

Diet _____
 Clean Dirty Very Dirty Green Algae Soiled

Frequency of feed _____
 Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Is the diet _____
 Do they remove old food? Yes _____ No _____

Are the animals fully weaned _____
 Good & Nutritious Poor Not Fresh Not enough Other comments

Condition of animals _____
 Yes (feeding themselves well) Just Weaned Under Age

Describe Concerns _____
 Good Fair Poor Very Poor Describe Above

How are rodents transported from the shop _____
 Injuries/ Poor Coat / Listless / Runny Eyes/ Runny Nose / Diarrhoea

Where are unweaned rodents kept _____

Are unweaned rodents sold live? _____
 Good (with mother) Unacceptable (Plastic container/cage/box)

How are rodents killed (as reptile food)? _____
 No (Good) Yes (Unacceptable)

CO2 (Acceptable) Hitting on Head/live freezing Describe

Puppy Numbers & Breeds: _____

Kitten Numbers: _____ Rabbit Numbers: _____

Group structures _____

Compatibility of Groups _____

Space _____

Cage Maintenance _____

Hygiene of cages _____

Ventilation _____

Draughts _____

Temperature _____

Shelter provided in outside pens _____

Do they allow breeding _____

How do staff handle animals _____

Do they allow public to handle animals _____

Floor construction: _____

Bedding: _____

Is Bedding Clean & Absorbent: _____

Cleaning routine _____

Water _____

Hygiene of water provision _____

Diet for Puppies _____

Diet for Rabbits _____

Is the diet _____

Frequency of feed _____

Are the animals fully weaned? _____

Condition of animals _____

Describe Concerns _____

Singly Only with litter mates Some litters mixed All together

Good (Play & Positive Interaction) Mixed Sizes Bullying Describe Above

Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Good Fair (some repairs needed) Poor (harmful features)

Good Fair Unacceptable Excess Faeces Old/Soiled Food

Good (Fresh & Clean) No (Stuffy & Smelly) Describe Above

No Yes Describe Above

Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable

Good Needs Improvement Poor None

Yes No Describe Above

Good Fair Poor Unacceptable

Adults Children (Age) Under supervision

Wood Concrete Chicken Mesh Weld Mesh Soil Other

Blankets Bed Carpet Soil Sawdust Straw Newspaper Other

Yes No Needs Changing Other

per day per week

Non-Tip Bowl Bowl too small Bowl too deep to reach water None Available

Clean Dirty Very Dirty Green Algae Soiled

Kittens

Quality Pellets Roughage Fresh Vegetables/Fruit Other

Good & Nutritious Poor Not Fresh Not Enough Other

Do they remove old food? Yes No

Yes (feeding themselves well) Just Weaned Not Weaned

Good Fair Poor Very Poor

Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks _____

Is water clean _____
 Good Fair Poor Excess Algae Waste Material (Faeces/Debris)

Is equipment (nets/heaters) in good repair _____
 Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy

Do the tanks have efficient aeration _____
 Good Fair Poor Other

Do the tanks have filtration _____
 Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes _____ No _____
 Good Fair None

Are the tanks enriched _____
 Plants Hiding Areas Rocks Gravel Other

Are the tanks overstocked _____
 Good Fair Poor

Are lights turned off at night for fish to rest _____
 Yes No

Do tanks have covers _____
 Yes No

Water at proper level (should be small gap between top of water and cover) _____
 Yes No

Condition of animals _____
 Good Fair Poor Very Poor Describe Above

Describe Concerns _____
 Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

Temperature Suitable _____
 Goldfish 10°C – 22°C; Tropical fish 23°C- 27°C

How often are the fish fed: _____
 Daily Not during weekends (unacceptable)

Is enough species specific food given _____
 Yes No Appears Acceptable

In the event of a power failure is the pet shop owner / attendant informed: _____
 Yes No

How do staff handle animals _____
 Yes No

Any dead fish observed: Describe Reason _____
 Good Fair Poor Unacceptable

Compatibility of Groups _____
 Good Poor (Chasing/Bullying/Hiding/Damaged fins)

How are fish destroyed when necessary _____

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)
 Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water _____
 Describe

How do the buyers transport the fish from the shop _____
 In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks
 (Aerated for 24 hours or a de-chlorinating product used)? _____
 Yes No

BIRDS

Bird Numbers & Breeds 12 Budgies / Lovebirds 4 / 4 Pigeons

Group structures _____
Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____
Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Space _____
Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance _____
Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
Good Fair Poor Excess Faeces Old/Spoiled Food

Ventilation _____
Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds exposed to draughts _____
No Yes Describe Above

Are birds left in full sun _____
No Yes Describe Above

Temperature _____
Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Shelter provided in outside pens _____
Good Needs Improvement Poor None

Adequate perch space _____
Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) _____
No Yes

Suppliers of birds Other Petshops

How do staff handle animals _____

Cleaning routine _____
Very Well Good Fair Poor Unacceptable
per day 3 times per week

Water _____
Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Hygiene of water provision _____
Clean Dirty Very Dirty Green Algae Soiled

Diet for Birds Budgie seeds

Frequency of feed: Once a day Do they remove old food Yes No
Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet _____
Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned _____
Yes (feeding themselves well) Just weaned Under-age

Condition of animals _____
Good Fair Poor Very Poor Describe Above

Describe Concerns N/A

How are birds transported from the shop In a bag and box

REPTILES

Reptile Numbers & Breeds _____

Group structures _____

Compatibility of Groups _____

Space _____

Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)

Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____

Hygiene of cages _____

Are reptiles left in full sun _____

Temperature Suitable _____

How do staff handle animals _____

Do they allow public to handle the animals _____

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Venomous snakes: Are staff trained to handle _____

Security/safety _____

Are tank covers secure to prevent escape _____

Enrichment/Hiding Area _____

Bedding _____

Is bedding clean & absorbent _____

Cleaning routine _____

Heating _____

Safety of heat source _____

Water _____

Hygiene of water provision _____

Diet for reptiles _____

Source of prey _____

Frequency of feed _____

Condition of animals _____

Describe concerns _____

How are reptiles transported from the shop _____

Note: Snakes tropical 27°C – 38°C; other 20°C– 35°C; Lizards 30°C–35°C

Good Fair (some repairs needed) Poor (harmful features)

Good Fair Bad Excess Scat Excess Shedded Skin

No Yes Describe Above

Good Fair Poor Unacceptable

Yes No Not Seen

Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Yes No

Logs / Wood / Box / Pipes / Tunnels /Describe Other

Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Yes No Needs Changing Other per day per week

Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

No bare lamps

Non-Tip Bowl Deep Wide Bowl Too Small None Available

Clean Dirty Filthy Green Algae Soiled

Live Prey (Unacceptable) Dead Animals Describe Above

Bought dead (from where) Killed on site (describe method) Other

Do they remove old food? Yes No

Good Fair Poor Very Poor Describe Bad Shedding

Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____

Compatibility of Groups _____

Space _____

Cage/Tank Maintenance _____

Hygiene of cages _____

Are Tarantulas protected from bright lights/full sun which will dry them out _____

Temperature Suitable _____

How do staff handle animal _____

Do they allow public to handle the animals _____

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Security/safety _____

Are tank covers secure to prevent escape _____

Enrichment/Hiding Area _____

Substrate _____

Is substrate Clean & Absorbent _____

Cleaning routine _____

Heating _____

Safety of Heat Source _____

Water _____

Hygiene of water provision: _____

Diet for Animals _____

Source of Food _____

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____

Describe concerns _____

How are animals transported from the shop: _____

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes ☒ No ☐Comments:

Two puppies that are owned by Akmal
were confined in a kennel.

Notice to comply was issued stating the
owner must ensure the puppies are always roaming
freely.

When I left the puppies were roaming freely
having access to shelter and water.

Inspector: Lindsey Hill

Date:

13 July 23

Time:

16:30

Follow up due

17-08-2023Comments: