

PET SHOP CHECK LIST

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
 Good Fair Bad Excess Faeces Old/ Soiled Food

Name of Pet Shop: THE PETSHOP

Address: CMR 2ND AVE and KIPFONTEIN Rd

Name of Owner: AFZAL HUSSAM cell: 08472767848

Tel: _____ Fax/Email: _____

Veterinarian: _____ Tel: _____

GENERAL

What happens to sick animals: _____
 Self medicate New owners must treat Taken to vet

What happens to animals after hours: _____
 Kept in shop Go home with owner Sent back to supplier

What treatment do Puppies get: _____
 Vaccine De-wormer Vaccine on Request None Other

What treatment do Kittens get: _____
 Vaccine De-wormer Vaccine on Request None Other

Quarantine Cages Provided: _____
 Yes No None Seen *Separate Room

Rodent control: MIA _____
 Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Suppliers of animals: _____

Do they breed: _____
 Yes / No / Uncertain Single Sex Groups

If breeding, what happens to offspring: _____
 Hand-Reared / Parent Reared / Sold Unweaned

If removed for hand rearing, from what age: MIA _____

Reason for hand rearing: — _____

RODENTS

Numbers: Rats N/A Mice _____ Guinea Pigs _____ Hamsters _____

Group structures _____
 Singly Mother & Young Separate Same sizes together All together

Compatibility of Groups _____
 Good (Play & Positive Interaction) Fighting Bullying Describe Above

Space _____
 Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance _____
 Good Fair (some repairs needed) Poor (harmful features)

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: _____
 Yes No

Hygiene of cages _____
 Good Fair Bad Excess Faeces Old/Soiled Food

Ventilation _____
 Good (No Ammonia Smell) Fair Poor (Ammonia Smell)

Draughts _____
 No Yes Describe

Temperature _____
 Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable (20°C- 24°C)

Do they allow breeding _____
 Yes No Describe Above

How do staff handle animals _____
 Good Fair Poor Unacceptable

Do they allow public to handle the animals _____
 Yes No Not Seen

Hiding areas _____
 Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) Other

Bedding _____
 Sawdust Straw Newspaper Other

Is bedding clean & absorbent _____
 Yes / No Needs Changing Type: Sawdust/Newspaper/Other

Cleaning routine _____ per day _____ per week

Water _____
 Non- tip Bowl Bowl too small Bowl too deep to reach water None available

Hygiene of water provision _____
 Clean Dirty Very Dirty Green Algae Soiled

Diet _____
 Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Is the diet _____
 Good & Nutritious Poor Not Fresh Not enough Other comments

Are the animals fully weaned _____
 Yes (feeding themselves well) Just Weaned Under Age

Condition of animals _____
 Good Fair Poor Very Poor Describe Above

Describe Concerns _____
 Injuries/ Poor Coat / Listless /Runny Eyes/ Runny Nose / Diarrhoea

How are rodents transported from the shop _____

Where are unweaned rodents kept _____
 Good (with mother) Unacceptable (Plastic container/cage/box)

Are unweaned rodents sold live? _____
 No (Good) Yes (Unacceptable)

How are rodents killed (as reptile food)? _____
 CO2 (Acceptable) Hitting on Head/live freezing Describe

PUPPIES, KITTENS & RABBITSPuppy Numbers & Breeds: MA

Kitten Numbers: _____ Rabbit Numbers: _____

Group structures _____
Singly Only with litter mates Some litters mixed All togetherCompatibility of Groups _____
Good (Play & Positive Interaction) Mixed Sizes Bullying Describe AboveSpace _____
Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too smallCage Maintenance _____
Good Fair (some repairs needed) Poor (harmful features)Hygiene of cages _____
Good Fair Unacceptable Excess Faeces Old/Soiled FoodVentilation _____
Good (Fresh & Clean) No (Stuffy & Smelly) Describe AboveDraughts _____
No Yes Describe AboveTemperature _____
Too Hot (Panting etc) Too Cold (Curled up/shivering) ComfortableShelter provided in outside pens _____
Good Needs Improvement Poor NoneDo they allow breeding _____
Yes No Describe AboveHow do staff handle animals _____
Good Fair Poor Unacceptable

Do they allow public to handle animals: Adults _____ Children (Age) _____ Under supervision _____

Floor construction: _____
Wood Concrete Chicken Mesh Weld Mesh Soil OtherBedding: _____
Blankets Bed Carpet Soil Sawdust Straw Newspaper OtherIs Bedding Clean & Absorbent: _____
Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Water _____
Non-Tip Bowl Bowl too small Bowl too deep to reach water None AvailableHygiene of water provision _____
Clean Dirty Very Dirty Green Algae Soiled

Diet for Puppies _____ Kittens _____

Diet for Rabbits _____
Quality Pellets Roughage Fresh Vegetables/Fruit OtherIs the diet _____
Good & Nutritious Poor Not Fresh Not Enough Other

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Are the animals fully weaned? _____
Yes (feeding themselves well) Just Weaned Not WeanedCondition of animals _____
Good Fair Poor Very PoorDescribe Concerns _____
Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks M/A
 Good Fair Poor Excess Algae Waste Material (Faeces/Debris)

Is water clean _____
 Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy

Is equipment (nets/heaters) in good repair _____
 Good Fair Poor Other

Do the tanks have efficient aeration _____
 Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)

Do the tanks have filtration _____
 Good Fair None

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes _____ No _____

Are the tanks enriched _____
 Plants Hiding Areas Rocks Gravel Other

Are the tanks overstocked _____
 Good Fair Poor

Are lights turned off at night for fish to rest _____
 Yes No

Do tanks have covers _____
 Yes No

Water at proper level (should be small gap between top of water and cover) _____
 Yes No

Condition of animals _____
 Good Fair Poor Very Poor Describe Above

Describe Concerns _____
 Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

Temperature Suitable _____
 Goldfish 10°C – 22°C; Tropical fish 23°C- 27°C

How often are the fish fed: _____
 Daily Not during weekends (unacceptable)

Is enough species specific food given _____
 Yes No Appears Acceptable

In the event of a power failure is the pet shop owner / attendant informed: _____
 Yes No

How do staff handle animals _____
 Good Fair Poor Unacceptable

Any dead fish observed: Describe Reason _____

Compatibility of Groups _____
 Good Poor (Chasing/Bullying/Hiding/Damaged fins)

How are fish destroyed when necessary _____

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)

Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water

Describe _____
 How do the buyers transport the fish from the shop _____

In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks
 (Aerated for 24 hours or a de-chlorinating product used)? _____
 Yes No

BIRDS

Bird Numbers & Breeds Ring necks, Parakeets, Pigeons

Group structures _____
Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____
Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Space NOT all
Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramper/Too small

Cage Maintenance _____
Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages ISSUED WARNING
Good Fair Poor Excess Faeces Old/Spoiled Food

Ventilation _____
Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds exposed to draughts NO
No Yes Describe Above

Are birds left in full sun _____
No Yes Describe Above

Temperature _____
Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Shelter provided in outside pens _____
Good Needs Improvement Poor None

Adequate perch space _____
Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) _____
No Yes

Suppliers of birds Variety (Breeders)

How do staff handle animals _____

Cleaning routine daily Very Well Good Fair Poor Unacceptable
per day per week

Water _____
Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Hygiene of water provision _____
Clean Dirty Very Dirty Green Algae Soiled

Diet for Birds variety

Frequency of feed: daily Do they remove old food: Yes _____ No _____
Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet _____
Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned _____
Yes (feeding themselves well) Just weaned Under-age

Condition of animals _____
Good Fair Poor Very Poor Describe Above

Describe Concerns MA

Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

How are birds transported from the shop boxes

REPTILESReptile Numbers & Breeds N/A

Group structures _____

Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____

Good (No aggression/anxiety) Aggression Describe Above

Space _____

Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)

Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____

Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____

Good Fair Bad Excess Scat Excess Shedded Skin

Are reptiles left in full sun _____

No Yes Describe Above

Temperature Suitable _____

Note: Snakes tropical 27°C – 38°C; other 20°C– 35°C; Lizards 30°C-35°C

How do staff handle animals _____

Good Fair Poor Unacceptable

Do they allow public to handle the animals _____

Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Venomous snakes: Are staff trained to handle _____

Yes No

Security/safety _____

Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Are tank covers secure to prevent escape _____

Yes No

Enrichment/Hiding Area _____

Logs / Wood / Box / Pipes / Tunnels /Describe Other

Bedding _____

Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Is bedding clean & absorbent _____

Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____

Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of heat source _____

No bare lamps

Water _____

Non-Tip Bowl Deep Wide Bowl Too Small None Available

Hygiene of water provision _____

Clean Dirty Filthy Green Algae Soiled

Diet for reptiles _____

Live Prey (Unacceptable) Dead Animals Describe Above

Source of prey _____

Bought dead (from where) Killed on site (describe method) Other

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Condition of animals _____

Good Fair Poor Very Poor Describe Bad Shedding

Describe concerns _____

Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

How are reptiles transported from the shop _____

CONFIDENTIAL

Group structures	Singly	In small groups	Large Groups	Same species	Mixed Species
------------------	--------	-----------------	--------------	--------------	---------------

Space _____
 Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Hygiene of cages	Good	Fair	Bad	Old/Soiled Food	Mould
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					
24					
25					
26					
27					
28					
29					
30					
31					
32					
33					
34					
35					
36					
37					
38					
39					
40					
41					
42					
43					
44					
45					
46					
47					
48					
49					
50					
51					
52					
53					
54					
55					
56					
57					
58					
59					
60					
61					
62					
63					
64					
65					
66					
67					
68					
69					
70					
71					
72					
73					
74					
75					
76					
77					
78					
79					
80					
81					
82					
83					
84					
85					
86					
87					
88					
89					
90					
91					
92					
93					
94					
95					
96					
97					
98					
99					
100					

Temperature Suitable _____

Note: Tropical species need more humidity than desert animals

Do they allow public to handle the animals _____

Yes No Not Seen

Security/safety _____ Door Latch/ Door Lock _____

Enrichment/Hiding Area	Logs / Wood / Box / Pipes / Tunnels	Describe Other
------------------------	-------------------------------------	----------------

Is substrate Clean & Absorbent	Yes	No	Needs Changing	Other

Heating Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Water					
	Non-tip Bowl	Deep Wide Bowl	Shallow Bowl	Gel Balls	None Available

Hygiene of water provision: _____

Clean	Dirty	Filthy	Green Algae	Soiled

Source of Food _____

Condition of animals	Good	Fair	Poor	Very Poor	Describe Above
----------------------	------	------	------	-----------	----------------

Describe concerns	Injuries/ Limbs missing/upside down	Describe Other

How are animals transported from the shop: _____

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

☒ Yes☐ NoComments:

Refer to warning 17762

Inspector: THGO Date: 27/6/2023 Time: 15:21Follow up due 04/7/2023Comments: