

PET SHOP CHECK LIST

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Good Fair Bad Excess Faeces Old / Soiled Food Hamsters

Name of Pet Shop: PETS AQUARIA STRAND.

Address: Twin Lakes Centre STRAND.

Name of Owner: MR Moir Cell: _____

Tel: (021) 8547746 Fax/Email: info@petsaquaria.co.za

Veterinarian: STRAND ANIMAL HOSPITAL Tel: (021) 8547037

GENERAL

What happens to sick animals: _____

What happens to animals after hours: _____

What treatment do Puppies get: _____ N/A _____

What treatment do Kittens get: _____ N/A _____

Quarantine Cages Provided: _____ 0 _____

Rodent control: _____ 0 _____

Suppliers of animals: Breeder and Public _____

Do they breed: _____

If breeding, what happens to offspring: _____ N/A _____

If removed for hand rearing, from what age: _____ N/A _____

Reason for hand rearing: _____ N/A _____

RODENTS

Numbers: Rats _____ Mice _____ Guinea Pigs _____ Hamsters _____

Group structures _____

Compatibility of Groups _____
 Singly Mother & Young Separate Same sizes together All together

Space _____
 Good (Play & Positive Interaction) Fighting Bullying Describe Above

Cage Maintenance _____
 Good (Play & move normally) Acceptable (stretch out, stand normally & t/n) Cramped/Too small

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: _____
 Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
 Yes No

Ventilation _____
 Good Fair Bad Excess Faeces Old/Soiled Food

Draughts _____
 Good (No Ammonia Smell) Fair Poor (Ammonia Smell)

Temperature _____
 No Yes Describe

Do they allow breeding _____
 Too Hot (Antinocicept) Too Cold (Curled up/shivering) Comfortable (20°C- 24°C)

How do staff handle animals _____
 Yes No Describe Above

Do they allow public to handle the animals _____
 Good Fair Poor Unacceptable

Hiding areas _____
 Yes No Not Seen

Bedding _____
 Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) Other

Is bedding clean & absorbent _____
 Sawdust Straw Newspaper Other

Cleaning routine _____
 Yes / No Needs Changing Type: Sawdust/Newspaper/Other per day per week

Water _____
 Non-tt Bowl Bowl too deep to reach water None available

Hygiene of water provision _____
 Non-tt Bowl Bowl too deep to reach water None available

Diet _____
 Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Frequency of feed _____
 Do they remove old food? Yes No

Is the diet _____

Are the animals fully weaned _____
 Good & Nutritious Poor Not Fresh Not enough Other comments

Condition of animals _____
 Yes (feeding themselves well) Just Weaned Under Age

Describe Concerns _____
 Good Fair Poor Very Poor Describe Above

How are rodents transported from the shop _____
 Injuries/ Poor Coat / Listless / Runny Eyes/ Runny Nose / Diarrhoea

Where are unweaned rodents kept _____

Are unweaned rodents sold live? _____
 Good (with mother) Unacceptable (Plastic container/cage/box)

How are rodents killed (as reptile food)? _____
 No (Good) Yes (Unacceptable)

CO2 (Acceptable) Hitting on Head/live freezing Describe

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: _____

Kitten Numbers: _____

Rabbit Numbers: _____

Group structures _____

Compatibility of Groups _____

Space _____

Cage Maintenance _____

Hygiene of cages _____

Ventilation _____

Draughts _____

Temperature _____

Shelter provided in outside pens _____

Do they allow breeding _____

How do staff handle animals _____

Do they allow public to handle animals: Adults _____

Floor construction: _____

Bedding: _____

Is Bedding Clean & Absorbent _____

Cleaning routine _____

Water _____

Hygiene of water provision _____

Diet for Puppies _____

Diet for Rabbits _____

Is the diet _____

Frequency of feed _____

Are the animals fully weaned? _____

Condition of animals _____

Describe Concerns _____

Singly Only with litter mat Some litters mixed All together

Good (Play & Positive Interaction) Mixed Sizes Bullying Describe Above

Good (Play & move normally) Acceptable (stretch out, stand normally & wiggle) Cramped/Too small

Good Fair (some repairs needed) Poor (harmful features)

Good Fair Unacceptable Excess Faeces Old/Soiled Food

Good (Fresh & Clean) No (Stuffy & Smelly) Describe Above

No Yes Describe Above

Too Hot (Panting, etc) Too Cold (Curled up/shivering) Comfortable

Good Needs Improvement Poor None

Yes No Describe Above

Good Fair Poor Unacceptable
Children (Age) _____ Under supervision _____

Wood Concrete Chicken Mesh Weld Mesh Soil Other

Blankets Bed Carpet Soil Sawdust Straw Newspaper Other

Yes No Needs Changing Other
per day _____ per week _____

Non-Tip Bowl Bowl too small Bowl too deep to reach water None Available

Clean Dirty Very Dirty Green Algae Soiled
Kittens _____

Quality Pellets Roughage Fresh Vegetables/Fruit Other

Good & Nutritious Poor Not Fresh Not Enough Other
Do they remove old food? Yes _____ No _____

Yes (feeding themselves well) Just Weaned Not Weaned

Good Fair Poor Very Poor

Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks _____

Is water clean Good Fair Poor Excess Algae Waste Material (Faeces/Debris)

Is equipment (nets/heaters) in good repair Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy

Do the tanks have efficient aeration Good Fair Poor Other

Do the tanks have filtration Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Good Fair None

Are the tanks enriched more enrichment is required in the tanks Yes No

Are the tanks overstocked _____ Plants Hiding Areas Rocks Gravel Other

Are lights turned off at night for fish to rest Good Fair Poor

Do tanks have covers Yes No

Water at proper level (should be small gap between top of water and cover) Yes No

Condition of animals _____ Yes No

Describe Concerns N/A Good Fair Poor Very Poor Describe Above

Temperature Suitable _____ Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

How often are the fish fed: _____ Goldfish 10°C – 22°C; tropical fish 23°C- 27°C

Is enough species specific food given Daily Not during weekends (unacceptable)

In the event of a power failure is the pet shop owner / attendant informed: No Appears Acceptable

How do staff handle animals Yes No

Any dead fish observed: Describe Reason Found Dead one fish

Compatibility of Groups _____

How are fish destroyed when necessary _____

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)
Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water N/A

How do the buyers transport the fish from the shop. Describe _____

Is the chlorine removed from tap water before adding to tanks (Aerated for 24 hours or a de-chlorinating product used)? in strong plastic bag covered with pure oxygen

Yes No

BIRDS

Bird Numbers & Breeds 21 females / 13 Budgies / 1 Pigeon

Group structures Singly in small group Large Groups Same species Mixed Species

Compatibility of Groups Good (No aggression/aggression) Chasing/Bullying etc Describe Above

Space Good (Play & move normally) acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages Good Fair Fair Poor Excess Faeces Old/Spoiled Food

Ventilation Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds exposed to draughts No Yes Describe Above

Are birds left in full sun No Yes Describe Above

Temperature No Yes Describe Above

Shelter provided in outside pens Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Adequate perch space Good Good Needs Improvement Poor None

Note: Birds need more horizontal space than vertical. Approx 1 horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) No Yes

Suppliers of birds Breeders and Public No Yes

How do staff handle animals

Cleaning routine Twice Very Well Good Fair Poor Unacceptable per day per week

Water

Hygiene of water provision Non-Tip Bow Hanging bowl Bowl too deep Bowl too small None Available

Diet for Birds species specific Clean Dirty Very Dirty Green Algae Soiled

Frequency of feed: Daily Do they remove old food: Yes No

Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet

Are the animals fully weaned Good & Nutritious Poor Not Fresh Not Enough Other

Condition of animals Yes feeding themselves Just weaned Under-age

Describe Concerns N/A Good Fair Poor Very Poor Describe Above

How are birds transported from the shop 13 in 1 box (car)

Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

REPTILES

Reptile Numbers & Breeds _____

Group structures _____

Compatibility of Groups _____

Space _____

Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)
 Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____

Hygiene of cages _____

Are reptiles left in full sun _____

Temperature Suitable _____

How do staff handle animals _____

Note: Snakes tropical 27°C – 38°C other 20°C– 35°C; Lizards 30°C–35°C

Do they allow public to handle the animals _____

Handled by: Adults _____ Children (Age) _____ Only under supervision

Venomous snakes: Are staff trained to handle _____

Security/safety _____

Are tank covers secure to prevent escape _____

Enrichment/Hiding Area _____

Bedding _____

Snakes on abrasive material i.e. newspaper Lizards- gravel

Is bedding clean & absorbent _____

Cleaning routine _____

Heating _____

Safety of heat source _____ Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Water _____

No bare lamps

Hygiene of water provision _____

Diet for reptiles _____

Source of prey _____

Frequency of feed _____

Bought dead (from where) Killed on site (describe method) Other

Condition of animals _____

Describe concerns _____

Live Prey (Unacceptable) Dead Animals Describe Above

Do they remove old food? Yes _____ No _____

How are reptiles transported from the shop _____

Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures: _____

Compatibility of Groups: _____

Space: _____

Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance: _____

Hygiene of cages: _____

Are Tarantulas protected from bright lights/full sun which will dry them out? _____

Temperature Suitable: _____

How do staff handle animal: _____

Do they allow public to handle the animals: _____

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Security/safety: _____

Are tank covers secure to prevent escape: _____

Enrichment/Hiding Area: _____

Substrate: _____

Is substrate Clean & Absorbent: _____

Cleaning routine: _____

Heating: _____

Safety of Heat Source: _____

Water: _____

Hygiene of water provision: _____

Diet for Animals: _____

Source of Food: _____

Frequency of feed: _____

Condition of animals: _____

Describe concerns: _____

How are animals transported from the shop: _____

Do they remove old food: Yes _____ No _____

Injuries/ Limbs missing/upside down Describe Other _____

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes _____ No (X)

Comments:

The owner has complied with previous concerns seen and has rectified the issues. They have reduced the amount of fish in their coral and placed enrichment in the tanks.

The bird cages are well-maintained and clean. There is enrichment provided as well.

Inspector:

LWarr Ntuyele

Date:

20/9/23

Time:

12:02

Follow up due

Routine Inspection to be done

Comments: