

PETWORLD XXL - SOMERSET WEST

I have been visiting Petworld XXL Somerset West since they opened.

I fully understand Petshops are not always perfect.

In the past few months I have noticed a decline in the upkeep of their fish department, and noticable dead fish in their tanks. While I do understand fish die, the problem I am sitting with is one can see they have just been left in the tanks for hours, even days. This would further compromise the already stressed/weak fish's demise. Additionally, there are always fish barely alive, left to die in their tanks.

The proper procedure is to remove sick fish into a hospital/holding tank. They are fully aware of this.

I was saddened to see they had totally neglected their Arowana recently. He has been in the store for quite some time and a hardy fish.

Often he is housed with Oscars and other fish that get severely bullied by him. I have pointed out that this was unfair and they should remove the other fish - however, they do nothing about it. I cannot confirm if those fish survived, but with my general experienced knowledge of fish husbandry, I believe those fish would have ended up blind or dead.

I have attached pics of his condition. This does not happen overnight. He was not given the correct supportive medical attention. This is a result of total neglect. With proper care and treatment this would not have happened.

In an adjacent tank, they have a catfish - with guppies and small goldfish. Why are these fish doing in a predator tank? Did they just fall in? If so, why weren't they removed immediately, or is it more likely these are live feeder fish?

Sadly the fish passed away this morning.

I cannot stand by knowing that these animals are being abused and neglected. It is cruel and should be stopped.

I HAVE ATTACHED VIDEOS OF THE SCREEN SHOTS









