



AIRPORT INSPECTION CHECKLIST CARGO WAREHOUSE & HANDLING

Airport: Cape Town International	Case Number: 207621
Date of inspection: 29-10-2024	Time of inspection: 15:24
Inspector(s): Nicole Venter	

1. LIVE ANIMAL HANDLER DETAILS

Name: Mercies Aviation	Unit/Bay number (if a cargo company): B7, B8, ...
Highest ranking AVI manager: Lucinda Pillay	
Tel No: 0219362269	Cell No: 0663018123
E-mail: Lucinda.Pillay@menziesaviation.com	
Middle AVI manager/s: William Baloyi	
Tel Number/s: 0219362269	Cell number/s: 0663016085
E-mail/s: William.Baloyi@menziesaviation.com	

2. INITIAL OBSERVATIONS

	Yes / No	Comments
2.1 Are AVI personnel available at all times?	Yes	A staff member took me straight to their ...
2.2 Are personnel familiar with the disaster plans for animals?	Yes	Set SOPs in place.

3 ANIMAL AREA

3.1 Are live animal shipments placed within the designated area?		
3.2 Is the area kept clean and hygienic?		
3.3 Are bird shipments placed on shelving?		
3.4 Are the animal crates turned away from warehouse activities?		
3.5 Are the animal crates placed in such a manner to ensure that 'natural enemies' do not face each other?		

4. HANDLING

4.1 Does staff handle animal shipments with care and consideration?		
4.2 Does staff appear to be adequately trained?		
4.3 Are animal shipments booked in at appropriate time to avoid unnecessary long waiting hours?		
4.4 Was any animal shipment accepted that was not IATA compliant?		
4.5 Does staff act appropriately when sick or injured animals are present?		
4.6 Does staff act appropriately when an animal shipment is delayed for whatever reason? (including overnight delays)		

Any shipments inspected	Yes *		
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* See attached Airport Inspection Checklist for Live Animal Shipments

Photos taken: Yes Warning Issued: No Warning Number: _____

Comments and action taken by Inspector:

All crates were empty. I was taken straight through and told I could go through whenever I wanted for any inspection going forward. I met with the Manager, William. Lucinda is the supervisor and the duty managers are Jannie Stoffels and William Baloyi. Either 3 can be our contact person as confirmed by William. Inspection concluded at 15:32.