



PET SHOP CHECK LIST

Case Number: **207691**

Date of Inspection: October 30, 2024

Time of Inspection: 12:23

Name & Surname of Inspector/s: Nicole Venter

Name of Petshop: Altro Pets

Address: 81 Voortrekker Road, Glenlily, Parow, 81 Voortrekker Road, Glenlily, Parow
Glenlily, Parow

Name of Owner: Lynré Werf

Cellphone Number: (021) 930-2846

Phone Number: (021) 930-2846

Email: altro_pets@rocketmail.com

Does this shop sell animals? Yes

GENERAL

What happens to sick animals? Self medicate

What happens to animals after hours: Kept in shop

What treatment do Puppies get: None

What treatment do Kittens get: None

Quarantine Cages provided for sick or new animals: None seen

What Rodent control does the shop use? They don't have a problem with rodents and don't use any rodent control.

Do they breed? Yes

If breeding, what happens to the offspring? Hand-Reared

If removed for hand rearing, from what age: Staff does not know and they also gets birds to rear from a supplier that needs to be confirmed with owner

RODENTS

Are there Rodents? Not sold

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits? Yes

Numbers of live puppies, kittens & rabbits

	Numbers	Breeds
Puppies	0	
Kittens	0	
Rabbits	3	

What treatment do Puppies get: None

What treatment do Kittens get: None

Group Structures All together

Compatibility of Groups Good (Play & Positive Interaction)

Space Acceptable (stretch out, stand normally & turn)

Cage Maintenance Good

Hygiene of cages Fair

Draughts No

Ventilation Poor (Stuffy & Smelly) ***

Temperature Comfortable (20°C- 24°C)

Shelter provided in outside pens Not applicable

Do they allow breeding? Yes ***

How do staff handle animals? Good

Do they allow public to handle the animals? Not seen

	Adults	Supervised	Children	Supervised
Handling	None	No		

Hiding areas Fair (not enough) ***

Floor construction: Bedding straw on top of cage floor

Bedding Straw

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Straw	No	

Cleaning routine

	Per day	Per week
How often is cleaning done	Once	5 times

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Other - describe in comments	Clean	Normal plastic bowl

Diet

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
Puppies					
Kittens					
Rabbits	Pellets	2 x Daily	Good & Nutritious	Yes	

Are the animals fully weaned Yes (feeding themselves well)

	Condition of animals
Puppies	NA
Kittens	NA
Rabbits	Fair to Good

Health concerns No concerns noted

How are animals transported from the shop In a box with bedding

Please describe any concerns relating to Puppies, Kittens and/or Rabbits
Rabbits were being kept in the back room affording inadequate light and ventilation.

FISH

Are there Fish? Yes

Numbers of live fish

	Breed	Numbers
1	Varied	10
2	Goldfish	15
3	Guppies	23
4	Koi	5
5	Comet	2

	Breed	Numbers
6	Shubunkins	3
Hygiene of tanks	Fair, Poor ***, Excess Algae ***, Waste Material (faeces/debris) ***, Only 2 tanks contained algae and waste. The rest were clean.	
Is water clean	Clear (see fish clearly)	
Is equipment (nets/heaters) in good repair	Good	
Do the tanks have efficient aeration	Fair (some bubbles)	
Do the tanks have filtration	Fair	
Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen	Yes	
Are the tanks enriched	Plants, Gravel, None provided ***, Insufficient enrichment and hiding space. Some have and others don't.	
Are the tanks overstocked	Fair	
Are lights turned off at night for fish to rest	Yes	
Do tanks have covers	No	
Water at proper level (should be small gap between top of water and cover)	Yes	
Condition of animals	Fair	
Describe Concerns	No concerns observed	
Temperature Suitable - Goldfish 10°C – 22°C	Yes, All cold water fish.	
Temperature Suitable - Tropical fish 23°C- 27°C	Yes	
How often are the fish fed:	Every 2nd day yet there was uneaten food.	
Is enough species specific food given	Appears Acceptable	
In the event of a power failure is the pet shop owner / attendant informed:	No ***	
How do staff handle animals	Fair	
Any dead fish observed: Describe Reason	Yes - 2 in the guppy tanks which were the ones with excess food and some algae. I suspect water management - addressed in warning.	
Compatibility of Groups	Good, Poor - Hiding ***	
How are fish destroyed when necessary		

Acceptable - submersion in clove oil (and other suitable chemicals),
When I asked I was told that an SPCA inspector said clove oil must be placed into the tanks.

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water

Not applicable

How do the buyers transport the fish from the shop

In strong plastic bags pumped with pure oxygen,
Without being pumped with oxygen.

Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)?

Yes

Please describe any concerns relating to the fish

Warning issued for hygiene.

BIRDS

Are there Birds?

Yes

Numbers of live birds

	Breed	Numbers	Condition of birds
1	Chickens	400	Fair - chick's and adults
2	Cockatiels	7	Fair - 1 younger
3	Budgies	9	Fair
4	Pigeons	13	Fair - no perching
5	Diamond Doves	4	Fair
6	Turtle Doves	2	Fair - check with Jon if permit required
7	Lovebirds	5	Fair - insufficient perching
8	Finches	22	Fair - perching
9	Goolians	5	Fair
10	Kakariekies & Conures	7 & 3	Fair & Fair but unweanedwild

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Wild bird seed	2 x Daily	Other	Yes	
2	Cocktails seed	2 x Daily	Other	Yes	
3	Wild bird seed	2 x Daily	Other	Yes	
4	Budgies seed	2 x Daily	Other	Yes	
5	Wild bird seed	2 x Daily	Other	Yes	

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
6	Bird seed	2 x Daily	Other	Yes	
7	Bird seed	2 x Daily	Other	Yes	
8	Bird seed	2 x Daily	Other	Yes	
9	Bird seed	2 x Daily	Other	Yes	
10	Bird seed	2 x Daily	Other	Yes	

Group Structures

All together

Compatibility of Groups

No conflict, bullying, or aggression seen.

Space

Acceptable (stretch out, stand normally & turn)

Cage Maintenance

Good

Hygiene of cages

Good, Fair

Ventilation

Good (Fresh & Clean)

Are birds exposed to draughts?

No

Are birds left in full sun?

No

Temperature

Comfortable

Shelter provided in outside pens

Not applicable

Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Poor (birds on floor & cage sides) ***

Is the thickness of the perch adequate?

No ***

Are perches placed above each other (causing faeces to drop onto birds below?)

No

Do they allow breeding?

Yes

Suppliers of birds

Staff doesn't know.

How do staff handle animals?

Good

Do they allow public to handle the animals?

Not seen

	Adults	Supervised	Children	Supervised
Handling	O	No		

Cleaning routine

	Per day	Per week
How often is cleaning done	Once	5 times

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Other - describe in comments	Clean	Typical bird bowls that hook onto cage.

Are the animals fully weaned

Yes (feeding themselves well), Just Weaned, Under Age ***,
Some are adults but there were 3 conures that are being hand reared. hat

Health concerns

No concerns observed

How are birds transported from the shop

In a box with holes in it and some bedding.

Please describe any concerns relating to Birds

Warning issued for inadequate and insufficient perching.

REPTILES

Are there reptiles?

Not sold

SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects?

Not sold

Was a warning issued?

Yes

Warning number

18308

Is a follow up necessary

Yes

Date for follow up

November 1, 2024