



PET SHOP CHECK LIST

Case Number:**INSP196986****Date of Inspection:** February 13, 2024**Time of Inspection:** 11:22**Name & Surname of Inspector/s:**

Jason Page

Name of Petshop:

Birds Haven Pet Shop

Address:N/A, 324 Main Rd, van Der Stel
Somerset West**Name of Owner:** Fanie Viljoen**Cellphone Number:** (072) 951-9441**Phone Number:** (021) 851-2379**Email:** info@birdshaven.co.za**Pet shop's Veterinarian name:**

Deon De Beer

Practice name:

CARE

Veterinarian Phone Number:

(021) 875-5063

Does this shop sell animals?**Yes**

GENERAL

What happens to sick animals?

Self medicate

What happens to animals after hours:

Kept in shop

Quarantine Cages provided for sick or new animals: Yes**What Rodent control does the shop use?**

Ridak Pasta

Suppliers of animals:

	Animal type	Supplier name	Contact
1	Birds	Members of public	-
2	Fish	Campcon	-
3	Fish	Aqua pet	-
4	Fish	Nembwe	-
5	Rodents	Members of public	-

Do they breed?

No

If breeding, what happens to the offspring? N/A

If removed for hand rearing, from what age: N/A

RODENTS

Are there Rodents? Yes

Numbers of live rodents

	Total number
Rats	0
Mice	15
Guinea Pigs	0
Hamsters	12
Other	0

Group Structures Singly, Mother & Young Separate, Same sizes together

Compatibility of Groups Good (Play & Positive Interaction)

Space Acceptable (stretch out, stand normally & turn)

Cage Maintenance Good

Hygiene of cages Good

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: Yes

Ventilation Good (No Ammonia Smell)

Draughts No

Temperature Comfortable (20°C- 24°C)

Do they allow breeding? No

How do staff handle animals? Fair

Do they allow public to handle the animals? No

	Adults	Supervised	Children	Supervised
Handling	No		No	

Hiding areas Good (Box/Plastic Container)

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Sawdust	No	

Cleaning routine

	Per day	Per week
How often is cleaning done	1	4

Water provision

	YES or NO	Hygiene of water provision	Comments
Water	Yes	Clean	

Is the diet	Good & Nutritious
Diet	Good Pellets, Roughage
Frequency of feeding?	Daily
Do they remove old food?	Yes
Are the animals fully weaned	Yes (feeding themselves well), Just Weaned
Health concerns	No concerns noted
How are rodents transported from the shop	Travel boxes
Where are unweaned rodents kept?	Good (with mother)
Are unweaned rodents sold live?	No (Good)
How are rodents killed (as reptile food)?	Not Applicable - purchase dead rodents

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits?	Not sold
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FISH

Are there Fish?	Yes
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Numbers of live fish

	Breed	Numbers
1	Fish	362

	Breed	Numbers
2	Koi	27
3	Goldfish	78
4	Tetra	132
5	Pleco	1
6	Angel	2
7	Black phantoms	14
8	Guppies	107
9	Loaches	2
10	Siamese fighter	6

Hygiene of tanks	Fair, Poor ***, One tank was unhygienic with algae growth accumulating on the tank
Is water clean	Clear (see fish clearly), Quite Clear
Is equipment (nets/heaters) in good repair	Good
Do the tanks have efficient aeration	Good (Bubbles)
Do the tanks have filtration	Good
Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen	Yes
Are the tanks enriched	Plants, Hiding areas, Rocks, Gravel
Are the tanks overstocked	Fair
Are lights turned off at night for fish to rest	Yes
Do tanks have covers	Yes
Water at proper level (should be small gap between top of water and cover)	Yes
Condition of animals	Good
Describe Concerns	No concerns observed
Temperature Suitable - Goldfish 10°C – 22°C	Yes
Temperature Suitable - Tropical fish 23°C- 27°C	Yes
How often are the fish fed:	Daily
Is enough species specific food given	Appears Acceptable

In the event of a power failure is the pet shop owner / attendant informed:	Yes
How do staff handle animals	Fair
Any dead fish observed: Describe Reason	Seven dead fish seen - possibly water temperature according to the staff member responsible for the fish
Compatibility of Groups	Good
How are fish destroyed when necessary	Left to die ***
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water	N/A
How do the buyers transport the fish from the shop	In strong plastic bags pumped with pure oxygen
Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)?	Yes

Please describe any concerns relating to the fish

7 dead fish seen inside tanks. There were multiple dead fish carcasses lying next to the tanks.

One tank was seen to have excessive algae growth on the tank.

They do not have any protocols in place to euthanize fish that do not respond well to medication. These fish are just left to die.

BIRDS

Are there Birds? Yes

Numbers of live birds

	Breed	Numbers	Condition of birds
1	Cockatiels	27	Good, one showing signs of faether loss
2	Canaries	11	Good
3	Lovebirds	13	Good
4	Budgies	65	Good
5	Finches	70	Good
6	Dove	3	Good
7	Rumps	13	Good
8	Quals	6	Good
9	Parrots	9	Good
10	Birds	13	Good

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Budgie seed	Daily	Good & Nutritious	No ***	
2	Cockatiel seed	Daily	Good & Nutritious	No ***	
3	Sunflower seeds	Daily	Good & Nutritious	No ***	
4	Goulion seed	Daily	Good & Nutritious	No ***	
5	Wild bird seed	Daily	Good & Nutritious	No ***	
6	Mielies	Daily	Good & Nutritious	Yes	

Group Structures	Same sizes together
Compatibility of Groups	Good (Play & Positive Interaction)
Space	Acceptable (stretch out, stand normally & turn), Cramped/Too small ***
Cage Maintenance	Good
Hygiene of cages	Fair, Bad ***, Excess Faeces ***
Ventilation	Good (Fresh & Clean)
Are birds exposed to draughts?	No
Are birds left in full sun?	No
Temperature	Comfortable
Shelter provided in outside pens	Not applicable
Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets	Good (all can rest on perches at same time)
Is the thickness of the perch adequate?	Yes
Are perches placed above each other (causing faeces to drop onto birds below?)	No
Do they allow breeding?	Yes
Suppliers of birds	As above
How do staff handle animals?	Fair

Do they allow public to handle the animals?

No

	Adults	Supervised	Children	Supervised
Handling	No		No	

Cleaning routine

	Per day	Per week
How often is cleaning done	1	Once every two weeks

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Are the animals fully weaned

Yes (feeding themselves well),
Although they are breeding, no unweaned animals seen

Health concerns

Poor feathers

How are birds transported from the shop

Travel boxes

Please describe any concerns relating to Birds

The enclosures at the back is extremely unhygienic. There was an accumulation of feces and old food in enclosures.

One of the cockatiels was seen to have feather loss around neck. It had been explained that this is due to molting. They are providing this bird with pre molt 5 and she was dusted with dietary earth.

Some of the enclosures were observed to be overcrowded. The size of the enclosures are not large enough for the amount of animals it contains.

REPTILES

Are there reptiles?

Not sold

SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects? Not sold

General comments

One tank was seen to have excessive algae growth on the tank. Dead fish was also removed and just placed next to the tank.

They do not have any protocols in place to euthanize fish that do not respond well to medication. These fish are just left to die.

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Was a warning issued?	Yes	Warning number	13580
Is a follow up necessary	Yes		
Date for follow up	February 20, 2024		