



PET SHOP CHECK LIST

Case Number: **197047**

Date of Inspection: February 13, 2024

Time of Inspection: 12:30

Name & Surname of Inspector/s: Lwazi Ntungele

Name of Petshop: Pet food world

Address: Stellenbosch central center , Bird street
Stellenbosch

Name of Owner: Hanner Van Der merwe

Cellphone Number: (021) 883-9332

Phone Number: (021) 883-9332

Email: petfoodcity@gmail.com

Does this shop sell animals? **Yes**

GENERAL

What happens to sick animals? Taken to vet, Returned to supplier

What happens to animals after hours: Kept in shop, Go home with owner

Quarantine Cages provided for sick or new animals: None seen

What Rodent control does the shop use? N/A

Do they breed? No

If breeding, what happens to the offspring? N/A

If removed for hand rearing, from what age: N/A

RODENTS

Are there Rodents? **Yes**

Numbers of live rodents

	Total number
Rats	0
Mice	0
Guinea Pigs	0

	Total number
Hamsters	5

Group Structures	Singly
Compatibility of Groups	Good (Play & Positive Interaction)
Space	Acceptable (stretch out, stand normally & turn)
Cage Maintenance	Good
Hygiene of cages	Good
Are cages raised off the ground to prevent handling/accidental kicking/reduce stress:	Yes
Ventilation	Fair
Draughts	No
Temperature	Comfortable (20°C- 24°C)
Do they allow breeding?	No
How do staff handle animals?	Good
Do they allow public to handle the animals?	Not seen

	Adults	Supervised	Children	Supervised
Handling	Yes	Yes	No	No

Hiding areas	Good (Box/Plastic Container)
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Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Newspaper	No	

Cleaning routine

	Per day	Per week
How often is cleaning done	1	3

Water provision

	YES or NO	Hygiene of water provision	Comments
Water	Yes	Clean	

Is the diet	Good & Nutritious
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Diet	Good Pellets
Frequency of feeding?	Once
Do they remove old food?	Yes
Are the animals fully weaned	Yes (feeding themselves well)
Health concerns	No concerns noted
How are rodents transported from the shop	Species specific carriers
Where are unweaned rodents kept?	No unweaned seen
Are unweaned rodents sold live?	No (Good)
How are rodents killed (as reptile food)?	Taken to vet if need to be killed
Please describe any concerns relating to the rodents	None seen

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits?	Not sold
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FISH

Are there Fish?	Yes
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Numbers of live fish

	Breed	Numbers
1	Goldfish	3

Hygiene of tanks	Good
Is water clean	Clear (see fish clearly)
Is equipment (nets/heaters) in good repair	Good
Do the tanks have efficient aeration	Good (Bubbles)
Do the tanks have filtration	Good
Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen	Yes
Are the tanks enriched	Plants, Hiding areas, Rocks, Gravel
Are the tanks overstocked	Good
Are lights turned off at night for fish to rest	Yes

Do tanks have covers	Yes
Water at proper level (should be small gap between top of water and cover)	Yes
Condition of animals	Good
Describe Concerns	No concerns observed
Temperature Suitable - Goldfish 10°C – 22°C	Yes
Temperature Suitable - Tropical fish 23°C- 27°C	Yes
How often are the fish fed:	Daily
Is enough species specific food given	Appears Acceptable
In the event of a power failure is the pet shop owner / attendant informed:	Yes
How do staff handle animals	Good
Any dead fish observed: Describe Reason	None
Compatibility of Groups	Good
How are fish destroyed when necessary	Acceptable – brain maceration
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water	None
How do the buyers transport the fish from the shop	In strong plastic bags pumped with pure oxygen
Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)?	Yes
Please describe any concerns relating to the fish	None seen

BIRDS

Are there Birds? Yes

Numbers of live birds

	Breed	Numbers	Condition of birds
1	Budgie	2	Fair
2	Cockatiel	3	Fair
3	Parrot	2	Fair

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Species specific	2 x Daily	Good & Nutritious	Yes	

Group Structures

Same sizes together

Compatibility of Groups

Good (Play & Positive Interaction)

Space

Good (Play & move normally)

Cage Maintenance

Good

Hygiene of cages

Good

Ventilation

Good (Fresh & Clean)

Are birds exposed to draughts?

No

Are birds left in full sun?

No

Temperature

Comfortable

Shelter provided in outside pens

Good

Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Good (all can rest on perches at same time)

Is the thickness of the perch adequate?

Yes

Are perches placed above each other (causing faeces to drop onto birds below?)

No

Do they allow breeding?

No

Suppliers of birds

Unknown

How do staff handle animals?

Good

Do they allow public to handle the animals?

Not seen

	Adults	Supervised	Children	Supervised
Handling	No	No	No	No

Cleaning routine

	Per day	Per week
How often is cleaning done	2	1

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Are the animals fully weaned Yes (feeding themselves well)

Health concerns No concerns observed

How are birds transported from the shop Bird cages

Please describe any concerns relating to Birds

Non observed

REPTILES

Are there reptiles? Not sold

SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects? Not sold

General comments

At the time of inspection I met with Frieda Mormont and addressed welfare concerns received regarding the animals on the premises. She allowed me inside the property to conduct an inspection.

I firstly saw hamsters kept in the front of the shop and all seemed to be in good condition with access to drinkable water and hiding area.

We went over to the 2 parrots which belongs to them and they appeared to be in fair condition with access to Enrichment and water. The birds are in fair condition with sufficient perches provided.

I saw adequate size cages that had 2 budgies and 3 cockatiels. These animals had water and suitable perches. All animals seemed to be in fair condition.

I was informed that there are owners for the birds and they will collect them in the week.

There are fans also on the premises just in case the the place overheats. The entrance door is always open and fresh air comes in for the animals

Was a warning issued? No

Is a follow up necessary No