



PET SHOP CHECK LIST

Case Number: 197054

Date of Inspection: February 13, 2024

Time of Inspection: 14:00

Name & Surname of Inspector/s: Lindokuhle Mbele

Name of Petshop: Pet Lovers Superstore

Address: N/A, Heideveld Road
Heideveld

Name of Owner: Tehseen Zafar

Cellphone Number: (074) 714-9507

Phone Number: (074) 714-9507

Email: staff@doesntknow.com

Does this shop sell animals? Yes

GENERAL

What happens to sick animals? Self medicate

What happens to animals after hours: Kept in shop

What treatment do Puppies get: None

What treatment do Kittens get: None

Quarantine Cages provided for sick or new animals: No, None seen

What Rodent control does the shop use? Don't use rodent control.

Suppliers of animals:

	Animal type	Supplier name	Contact
1	Birds	Wife doesn't know	-
2	Rabbits	Wife doesn't know	-
3	Fish	Wife doesn't know	-

Do they breed? No

If breeding, what happens to the offspring? Parent Reared

If removed for hand rearing, from what age: N/A

RODENTS

Are there Rodents?

Not sold

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits? Yes

Numbers of live puppies, kittens & rabbits

	Numbers	Breeds
Rabbits	6	Rabbits

What treatment do Puppies get: None

What treatment do Kittens get: None

Group Structures Same sizes together

Compatibility of Groups Good (Play & Positive Interaction)

Space Good (Play & move normally)

Cage Maintenance Good

Hygiene of cages Good

Draughts No

Ventilation Good (Fresh & Clean)

Temperature Comfortable (20°C- 24°C)

Shelter provided in outside pens None ***

Do they allow breeding? No

How do staff handle animals? Good

Do they allow public to handle the animals? Not seen

	Adults	Supervised	Children	Supervised
Handling	Allowed	Yes	Not allowed	

Hiding areas Good (Box/Plastic Container)

Floor construction: Glass enclosure

Bedding Sawdust

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Sawdust	No	

Cleaning routine

	Per day	Per week
How often is cleaning done	1	1

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Other - describe in comments	Clean	Tip bowl

Diet

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
Puppies					
Kittens					
Rabbits	Rabbit food	Daily	Good & Nutritious	Yes	

Are the animals fully weaned Yes (feeding themselves well)

	Condition of animals
Puppies	
Kittens	
Rabbits	Rabbits are in a good condition.

Health concerns No concerns noted

How are animals transported from the shop Box with holes

FISH

Are there Fish? Out of stock

Numbers of live fish

	Breed	Numbers
1	N/A	

Hygiene of tanks	N/A
Is water clean	N/A
Is equipment (nets/heaters) in good repair	N/A
Do the tanks have efficient aeration	Good (Bubbles)
Do the tanks have filtration	Good
Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen	Yes
Are the tanks enriched	Plants, Hiding areas, Rocks, Gravel
Are the tanks overstocked	Good
Are lights turned off at night for fish to rest	Yes
Do tanks have covers	Yes
Water at proper level (should be small gap between top of water and cover)	Yes
Condition of animals	Out of stock
Describe Concerns	No concerns observed
Temperature Suitable - Goldfish 10°C – 22°C	Yes
Temperature Suitable - Tropical fish 23°C- 27°C	Yes
How often are the fish fed:	Daily
Is enough species specific food given	Fish out of stock
In the event of a power failure is the pet shop owner / attendant informed:	Yes
How do staff handle animals	Good
Any dead fish observed: Describe Reason	N/A
Compatibility of Groups	Good
How are fish destroyed when necessary	Acceptable – brain maceration
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water	N/A
How do the buyers transport the fish from the shop	In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)?

Unsure

BIRDS

Are there Birds?

Yes

Numbers of live birds

	Breed	Numbers	Condition of birds
1	Pigions	9	Good
2	Finches	8	Good
3	chickens	9	Good

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Pigion mix	Daily	Good & Nutritious	Yes	
2	Budgie seeds	Daily	Good & Nutritious	Yes	
3	Chicken seed or mix	Daily	Good & Nutritious	Yes	

Group Structures

Same sizes together

Compatibility of Groups

Good (Play & Positive Interaction)

Space

Good (Play & move normally)

Cage Maintenance

Good

Hygiene of cages

Bad ***, Excess Faeces ***

Ventilation

Good (Fresh & Clean)

Are birds exposed to draughts?

No

Are birds left in full sun?

Yes ***

Temperature

Comfortable

Shelter provided in outside pens

No ***

Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Good (all can rest on perches at same time)

Is the thickness of the perch adequate?

Yes

Are perches placed above each other
(causing faeces to drop onto birds below?) No

Do they allow breeding? No

Suppliers of birds Wife doesn't know

How do staff handle animals? Good

Do they allow public to handle the animals? Not seen

	Adults	Supervised	Children	Supervised
Handling	Yes	Yes	No	

Cleaning routine

	Per day	Per week
How often is cleaning done	1	1

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Are the animals fully weaned Yes (feeding themselves well)

Health concerns No concerns observed

How are birds transported from the shop Box or cage

REPTILES

Are there reptiles? Not sold

SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects? Not sold

General comments

Cages were placed outside and birds were exposed to direct sunlight.
The cages had build up of faeces.
Rabbits didn't have hiding spaces
Tip bowl was proved in Rabbits cage.

Was a warning issued? Yes Warning number 14063

Is a follow up necessary Yes

Date for follow up

February 16, 2024