

INSP 196856

PET SHOP CHECK LIST

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection
Good Fair Bad Excess Faeces Hamsters
Old/Soiled Food

Name of Pet Shop: Tokai pet shop.

Address: 21A Tokai Road, Tokai, Cape Town.

Name of Owner: Rabiah Islam Cell: 062 760 1567

Tel: _____ Fax/Email: _____

Veterinarian: unknown Tel: _____

GENERAL

What happens to sick animals: Owner Fetches Them
Self medicate New owners must treat Taken to vet

What happens to animals after hours: kept in shop.
 Kept in shop Go home with owner Sent back to supplier

What treatment do Puppies get: N/A
 Vaccine De-wormer Vaccine on Request None Other

What treatment do Kittens get: N/A
 Vaccine De-wormer Vaccine on Request None Other

Quarantine Cages Provided: N/A

Rodent control: None Yes No None Seen Separate Room

Suppliers of animals: pct and pals
 Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Do they breed: _____
 Yes / No / Uncertain Single Sex Groups

If breeding, what happens to offspring: _____
 Hand-Reared / Parent Reared / Sold Unweaned

If removed for hand rearing, from what age: N/A

Reason for hand rearing: N/A

RODENTS

Numbers: Rats 0 Mice 0 Guinea Pigs 0 Hamsters 11

Group structures _____

Compatibility of Groups _____
 Singly Mother & Young Separate Same sizes together All together

Space _____
 Good (Play & Positive Interaction) Fighting Bullying Describe Above

Cage Maintenance _____
 Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
Yes No

Ventilation _____
Good Fair Bad Excess Faeces Old/Soiled Food

Draughts _____
Good (No Ammonia Smell) Fair Poor (Ammonia Smell)

Temperature _____
 No Yes Describe

Do they allow breeding NO Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable (20°C - 24°C)

How do staff handle animals _____
 Yes No Describe Above

Do they allow public to handle the animals _____
Good Fair Poor Unacceptable

Hiding areas _____
 Yes No Not Seen

Bedding _____
Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) Other

Is bedding clean & absorbent _____
Sawdust Straw Newspaper Other

Cleaning routine Twice Yes No Needs Changing Type: Sawdust/Newspaper/Other
 per day 7 days per week

Water _____

Hygiene of water provision _____
Non- tip Bow Bowl too small Bowl too deep to reach water None available

Diet _____
Clean Dirty Very Dirty Green Algae Soiled

Frequency of feed daily Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Do they remove old food? Yes No

Is the diet _____

Are the animals fully weaned _____
Good & Nutritious Poor Not Fresh Not enough Other comments

Condition of animals Good Yes (feeding themselves well) Just Weaned Under Age

Describe Concerns None Good Fair Poor Very Poor Describe Above

How are rodents transported from the shop Injuries/ Poor Coat / Listless / Runny Eyes/ Runny Nose / Diarrhoea
Hamster cage

Where are unweaned rodents kept _____

Are unweaned rodents sold live? _____
Good (with mother) Unacceptable (Plastic container/cage/box)

How are rodents killed (as reptile food)? NOT killed No (Good) Yes (Unacceptable)

CO2 (Acceptable) Hitting on Head/live freezing Describe

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: _____

Kitten Numbers: _____ Rabbit Numbers: _____

Group structures _____

Compatibility of Groups _____

Space _____

Cage Maintenance _____

Hygiene of cages _____

Ventilation _____

Draughts _____

Temperature _____

Shelter provided in outside pens _____

Do they allow breeding _____

How do staff handle animals _____

Do they allow public to handle animals: Adults _____ Children (Age) _____ Under supervision _____

Floor construction: _____

Bedding: _____

Is Bedding Clean & Absorbent: _____

Cleaning routine _____ per day _____ per week

Water _____

Hygiene of water provision _____

Diet for Puppies _____ Kittens _____

Diet for Rabbits _____

Is the diet _____

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Are the animals fully weaned? _____

Condition of animals _____

Describe Concerns _____

Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks _____

Is water clean _____

Is equipment (nets/heaters) in good repair _____

Do the tanks have efficient aeration _____

Do the tanks have filtration _____

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen _____

Are the tanks enriched _____

Are the tanks overstocked _____

Are lights turned off at night for fish to rest _____

Do tanks have covers _____

Water at proper level (should be small gap between top of water and cover) _____

Condition of animals _____

Describe Concerns _____

Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

Temperature Suitable _____

How often are the fish fed: _____

Is enough species specific food given _____

In the event of a power failure is the pet shop owner / attendant informed: _____

How do staff handle animals _____

Any dead fish observed: Describe Reason _____

Compatibility of Groups _____

How are fish destroyed when necessary _____

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)

Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water _____

How do the buyers transport the fish from the shop _____

Is the chlorine removed from tap water before adding to tanks _____

(Aerated for 24 hours or a de-chlorinating product used)? _____

Yes No

BIRDS

Bird Numbers & Breeds _____

Group structures _____

Compatibility of Groups _____

Space _____

Cage Maintenance _____

Hygiene of cages _____

Ventilation _____

Are birds exposed to draughts _____

Are birds left in full sun _____

Temperature _____

Shelter provided in outside pens _____

Adequate perch space _____

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) _____

Suppliers of birds _____

How do staff handle animals _____

Cleaning routine _____

Water _____

Hygiene of water provision _____

Diet for Birds _____

Frequency of feed: _____ Do they remove old food: Yes _____ No _____

Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet _____

Are the animals fully weaned _____

Condition of animals _____

Describe Concerns _____

How are birds transported from the shop _____

REPTILES

Reptile Numbers & Breeds _____

Group structures _____

Compatibility of Groups _____

Space _____

Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)

Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____

Hygiene of cages _____

Good Fair (some repairs needed) Poor (harmful features)

Are reptiles left in full sun _____

Good Fair Bad Excess Scat Excess Shedded Skin

Temperature Suitable _____

No Yes Describe Above

Note: Snakes tropical 27°C – 38°C; other 20°C – 35°C; Lizards 30°C-35°C

How do staff handle animals _____

Do they allow public to handle the animals _____

Good Fair Poor Unacceptable

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Yes No Not Seen

Venomous snakes: Are staff trained to handle _____

Security/safety _____

Yes No

Are tank covers secure to prevent escape _____

Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Enrichment/Hiding Area _____

Yes No

Bedding _____

Logs / Wood / Box / Pipes / Tunnels / Describe Other

Is bedding clean & absorbent _____

Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Cleaning routine _____

Yes No Needs Changing Other

per day _____ per week

Heating _____

Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of heat source _____

No bare lamps

Water _____

Non-Tip Bowl Deep Wide Bowl Too Small None Available

Hygiene of water provision _____

Clean Dirty Filthy Green Algae Soiled

Diet for reptiles _____

Live Prey (Unacceptable) Dead Animals Describe Above

Source of prey _____

Bought dead (from where) Killed on site (describe method) Other

Frequency of feed _____

Do they remove old food? Yes _____ No _____

Condition of animals _____

Good Fair Poor Very Poor Describe Bad Shedding

Describe concerns _____

Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

How are reptiles transported from the shop _____

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____

Compatibility of Groups _____

Space _____

Cage/Tank Maintenance _____

Hygiene of cages _____

Are Tarantulas protected from bright lights/full sun which will dry them out _____

Temperature Suitable _____

How do staff handle animal _____

Do they allow public to handle the animals _____

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Security/safety _____

Are tank covers secure to prevent escape _____

Enrichment/Hiding Area _____

Substrate _____

Is substrate Clean & Absorbent _____

Cleaning routine _____

Heating _____

Safety of Heat Source _____

Water _____

Hygiene of water provision: _____

Diet for Animals _____

Source of Food _____

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____

Describe concerns _____

How are animals transported from the shop: _____

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes _____ No ☒

Comments:

Rabbits NOT seen possibly sold.
bird was moved.

Inspector: Weimer Tajard Date: 13/02/24 Time: 13H00
Follow up due 13/03/24

Comments: