



PET SHOP CHECK LIST

Case Number: **INSP196991**

Date of Inspection: February 15, 2024

Time of Inspection: 11:12

Name & Surname of Inspector/s: Jason Page

Name of Petshop: Pigeon and Bird Pet Shop

Address: N/A, 216 Voortrekker Rd,
Vasco Estate, Parow

Name of Owner: Zobair Hossain

Cellphone Number: (084) 534-5151

Phone Number: (074) 320-1884

Email: staff@doesnotknow.com

Does this shop sell animals? **Yes**

GENERAL

What happens to sick animals? Self medicate

What happens to animals after hours: Kept in shop

Quarantine Cages provided for sick or new animals: Yes

What Rodent control does the shop use? None

Do they breed? No

If breeding, what happens to the offspring? N/A

If removed for hand rearing, from what age: N/A

RODENTS

Are there Rodents? **Yes**

Numbers of live rodents

	Total number
Rats	0
Mice	18
Guinea Pigs	0

	Total number
Hamsters	17
Other	0

Group Structures	Same sizes together
Compatibility of Groups	Good (Play & Positive Interaction)
Space	Acceptable (stretch out, stand normally & turn)
Cage Maintenance	Good
Hygiene of cages	Fair
Are cages raised off the ground to prevent handling/accidental kicking/reduce stress:	Yes
Ventilation	Fair
Draughts	No
Temperature	Comfortable (20°C- 24°C)
Do they allow breeding?	No
How do staff handle animals?	Fair
Do they allow public to handle the animals?	No

	Adults	Supervised	Children	Supervised
Handling	No		No	

Hiding areas Fair (not enough) ***

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Sawdust	No	

Cleaning routine

	Per day	Per week
How often is cleaning done	1	2

Water provision

	YES or NO	Hygiene of water provision	Comments
Water	Yes	Clean	

Is the diet Good & Nutritious

Diet Good Pellets

Frequency of feeding? Twice per day

Do they remove old food? Yes

Are the animals fully weaned Yes (feeding themselves well), Just Weaned

Health concerns No concerns noted

How are rodents transported from the shop Buyers brings own cage or travel boxes are provided

Where are unweaned rodents kept? Good (with mother)

Are unweaned rodents sold live? No (Good)

How are rodents killed (as reptile food)? Not Applicable - purchase dead rodents

Please describe any concerns relating to the rodents

Hiding to be added to some of the rodent enclosures.

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits? Not sold

FISH

Are there Fish? Yes

Numbers of live fish

	Breed	Numbers
2	Goldfish	161
3	Tetra	39
4	Siamese fighter	1
5	Fish	137
6	Pleslco	3
7	Guppies	95
8	Danio	23

Hygiene of tanks Good

Is water clean	Clear (see fish clearly)
Is equipment (nets/heaters) in good repair	Good
Do the tanks have efficient aeration	Good (Bubbles)
Do the tanks have filtration	Good
Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen	Yes
Are the tanks enriched	Plants, Rocks, Gravel
Are the tanks overstocked	Fair
Are lights turned off at night for fish to rest	Yes
Do tanks have covers	Yes
Water at proper level (should be small gap between top of water and cover)	Yes
Condition of animals	Good
Describe Concerns	No concerns observed
Temperature Suitable - Goldfish 10°C – 22°C	Yes
Temperature Suitable - Tropical fish 23°C- 27°C	Yes
How often are the fish fed:	Daily
Is enough species specific food given	Appears Acceptable
In the event of a power failure is the pet shop owner / attendant informed:	No ***
How do staff handle animals	Fair
Any dead fish observed: Describe Reason	No e observed
Compatibility of Groups	Good
How are fish destroyed when necessary	No protocols in place
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water	N/A
How do the buyers transport the fish from the shop	In strong plastic bags pumped with pure oxygen
Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)?	Yes
Please describe any concerns relating to the fish	

No contraventions observed during the time of the inspection.

BIRDS

Are there Birds? Yes

Numbers of live birds

	Breed	Numbers	Condition of birds
2	Dove	12	Good
3	Canaries	4	One with faether loss
4	Lovebirds	32	Good
5	Bird	2	One with faether loss
6	Red rumped	4	Good
7	Cockatiels	11	Good
8	Finch	38	Good
9	Budgies	10	Good
10	African Greys	4	Good

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Cockatiel mix	2 x Daily	Good & Nutritious	Yes	
2	Budgie seed	2 x Daily	Good & Nutritious	Yes	
3	Pigeon seed mix	2 x Daily	Good & Nutritious	Yes	
4	Chico mix	2 x Daily	Good & Nutritious	Yes	
5	Wild bird seed	2 x Daily	Good & Nutritious	Yes	

Group Structures Same sizes together

Compatibility of Groups Good (Play & Positive Interaction)

Space Acceptable (stretch out, stand normally & turn),
Cramped/Too small ***

Cage Maintenance Good

Hygiene of cages Good

Ventilation Good (Fresh & Clean)

Are birds exposed to draughts?	No
Are birds left in full sun?	No
Temperature	Comfortable
Shelter provided in outside pens	Not applicable
Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets	Poor (birds on floor & cage sides) ***
Is the thickness of the perch adequate?	Yes
Are perches placed above each other (causing faeces to drop onto birds below?)	No
Do they allow breeding?	No
Suppliers of birds	Staff does not know
How do staff handle animals?	Fair
Do they allow public to handle the animals?	No

	Adults	Supervised	Children	Supervised
Handling	No		No	

Cleaning routine

	Per day	Per week
How often is cleaning done	1	7

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Are the animals fully weaned	Yes (feeding themselves well)
Health concerns	Poor feathers
How are birds transported from the shop	Buyers brings own cage or travel boxes provided

Please describe any concerns relating to Birds

Faether loss observed in two of the birds.

The enclosure with the African Grey parrots are too small.

No perches for the birds in one enclosures.

They just received a lot of the birds. They are all kept in one cage as the manager has to check them before they are separated.

REPTILES

Are there reptiles?

Not sold

SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects? Not sold

General comments

Hiding to be added to some of the rodent enclosures.

Faether loss observed in two of the birds.

The enclosure with the African Grey parrots are too small.

No perches for the birds in one enclosures.

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Was a warning issued? Yes

Warning number 13582

Is a follow up necessary

Yes

Date for follow up

February 21, 2024